

**chatter**  
Collaboration Cloud

**Sales Cloud<sub>2</sub>**

**Service Cloud<sub>2</sub>**

**Jigsaw**  
Data Cloud

**force.com**  
cloud apps

**database.com**  
cloud apps

**Force.com**



Form Builder



Process Builder



Real-time Websites



CMS



Java Runtime



IDE



Free! Trials & Provisioning



Auto Upgrades



Google Platform



Android/iOS Device



Report Builder



chatter Collaboration



Visual Designer



Website Components



Spring Framework



JPA



AppExchange Marketplace



Real-time Console



.NET/php/java Language



Adobe AIR/Desktop

**Appforce**

**Siteforce**

**VMforce**

**ISVforce**

**100% open**



Massively Scalable Data Service



ACID Transactions & Triggers



Social Data Model



Mobile



Self-tuning Query Optimizer



REST & SOAP APIs



Row Level Security



Identity & Authentication



Backups & Disaster Recovery



Enterprise Search



ISO 27001 Certified Security



>99.9% Proven Reliability



Automatic Elasticity



Trusted Status



5 Minute Upgrades



Real-time Sandbox



Salesforce to Salesforce



Global Data Centers



<300ms Highest Performance



Multi-tenant Kernel



**database.com**



View

**Customization**  
Apps, Tabs, Page Layouts, Views, Lists views

**Coding**  
Visualforce, Components, Sites

Controller

**Customization**  
Workflows, Approval Process, Formula Fields, Validation Rules

**Coding**  
Visualforce, Components, Sites

Model

Objects, Relationships, Business Data

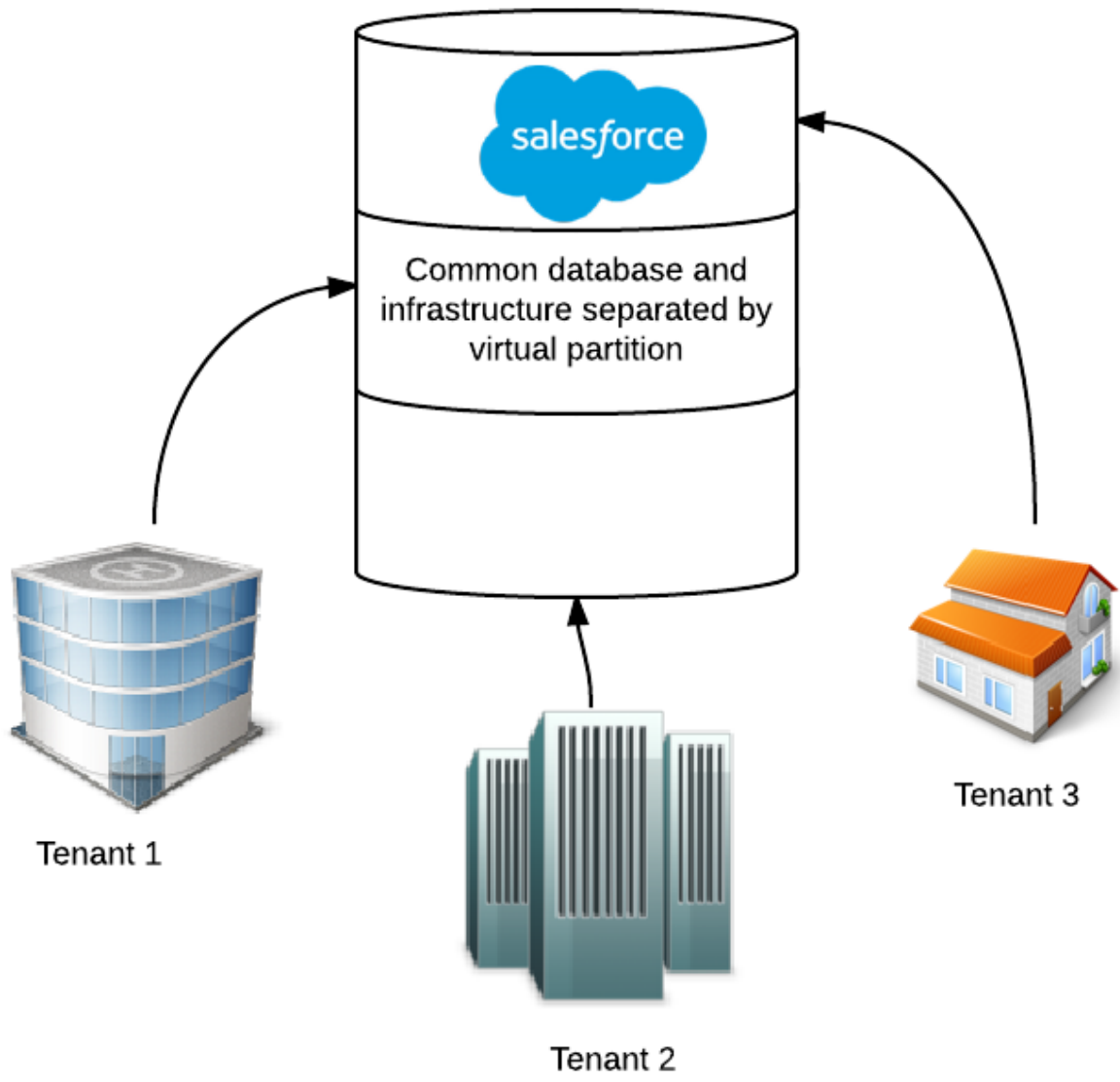
Documents, Attachments, Files

Metadata, Object Schema, Formula Field, Roll-up Summary Field

**Salesforce API**  
  
REST, SOAP, Bulk, Streaming API, Chatter API, Metadata API



- APP
- Tabs
- Record Types
- Roles
- Profiles
- Permission Sets
- IP Ranges
- Login Hours
- Identity
- Remote Sites
- Connected Apps
- Sites & Portals
- APEX Sharing



Create New...

## Welcome to Developer Edition

The Cloud Computing Development Environment

### Recent Items

- [Social Media Marketing](#)
- [Barcode Zone Logo](#)
- [Schema App.sid](#)
- [Siddhesh kabe](#)
- [DM Campaign to Top Customers - Nov 12-23, 2001](#)
- [Reiing](#)

You are now logged in to your very own Developer Edition organization, running on the Force.com platform. This org is part of your developer.force.com membership, and provides you a Force.com environment in which you can explore, develop, and test.

Your Developer Edition org gives you direct access to key Force.com technologies including the Apex programming language, Visualforce, Web Services API, and App Framework. You can build and test powerful apps here utilizing these technologies, with up to five users and two megabytes of data. And you can work with key Salesforce applications like Sales, Call Center, Marketing, and Ideas, as well as install new apps from the AppExchange.

### To get started quickly, follow these easy steps:

Start\_Here startHereController

Warning: The element type "br" should be terminated by the matching end-tag "</br>" at line 126



```

1 <apex:page showHeader="true" standardStylesheets="false" sidebar="true" controller="startHereController" action="
2 <apex:stylesheet value="http://www.apexdevnet.com/ootbe/starthere/ootbe.css"/>
3 <div id="ootbe_container">
4 <div id="bannerlanding"><a href="{!BannerURL}">
5 </a></div>
6
7 <div id="contentcontainer">
8
9 <div id="content" class="col3">
10
11 <div id="modulecontainerline"><!--getting started content starts here -->
12

```

**Logs** Tests Checkpoints Query Editor View State Progress Problems

User	Application	Operation	Time ▾	Status	Read	Size
------	-------------	-----------	--------	--------	------	------

Search

Apps  Services


Popular Categories

- ChatterExchange
- Dashboards & Reports
- Project Management
- Mass Emails
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Featured

**Mindjet Deal Navig...**  
by Mindjet Corporatio...  
★★★★★ (5)

 Gain the insights needed to accelerate your sales cycles and close deals







**Salesforce Integra...**  
by Informatica Corp.  
★★★★★ (74)



**Best of 2010 Customer Choice**  
**AppExchange Customer Choice Awards**  
Announcing the best apps of 2010

Most Popular | New | Native Apps

Paid Apps | Free Apps | Native Apps | Services

- |   |   |                        |
|---|---|------------------------|
|    | Outlook Integration for Salesforce (Outlook...<br>by LinkPoint360 | ★★★★★<br>(84 reviews)  |
|    | Email Integration for Salesforce (Supports ...<br>by iHance Inc.  | ★★★★★<br>(150 reviews) |
|    | PowerDialer for Salesforce<br>by InsideSales.com                  | ★★★★★<br>(22 reviews)  |
|    | VerticalResponse for AppExchange<br>by VerticalResponse           | ★★★★★<br>(91 reviews)  |
|    | Conga Composer<br>by AppExtremes, Inc.                            | ★★★★★<br>(156 reviews) |
|  | DreamTeam Project Management<br>by DreamFactory Software, Inc.    | ★★★★★<br>(19 reviews)  |

**NEW** to the AppExchange?






[Get Started](#)

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TIPS, TRICKS & MORE

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**Free Apps**  
[Check out the top picks >](#)

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## Build

▶ **Customize**

▶ **Create**

▶ **Develop**

Schema Builder

Canvas App Previewer

Installed Packages

AppExchange Marketplace

Critical Updates



Color-Blind Palette on Charts  

Send Apex Warning Emails

Make Setup My Default Landing Page

Force.com Quick Access Menu

Development Mode

Show View State in Development Mode

Allow Forecasting

Call Center  

Create New...

Recent Items

- Social Media Marketing
- Barcode Zone Logo
- Schema App.sid
- Siddhesh kabe
- DM Campaign to Top Customers - Nov 12-23, 2001
- Reiing

## Welcome to Developer Edition

The Cloud Computing Development Environment

You are now logged in to your very own Developer Edition organization, running on the Force.com platform. This org is part of your developer.force.com membership, and provides you a Force.com environment in which you can explore, develop, and test.

Your Developer Edition org gives you direct access to key Force.com technologies including the Apex programming language, Visualforce, Web Services API, and App Framework. You can build

### Apex Class HelloWorldController

#### Apex Class Edit

Save Quick Save Cancel

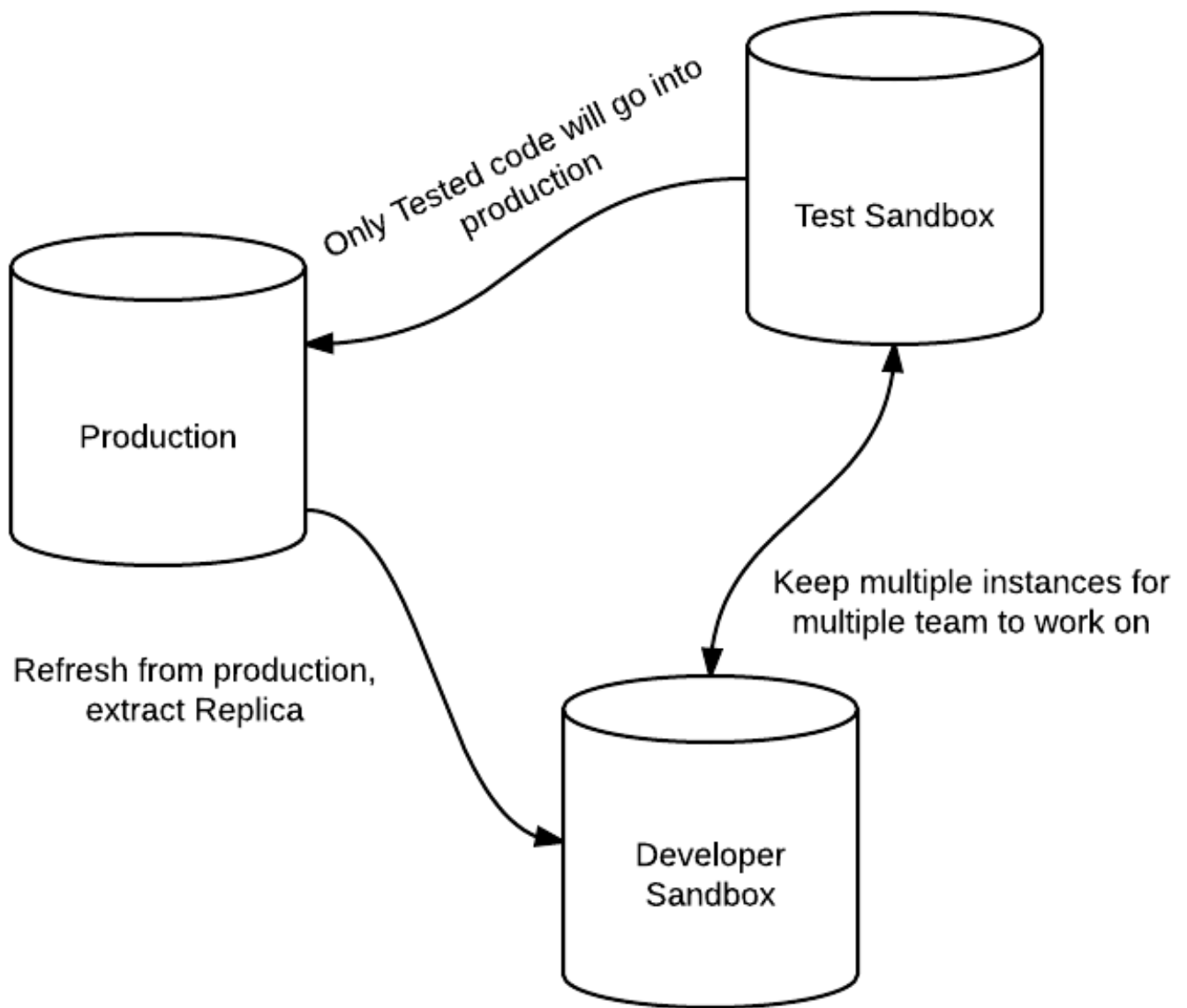
Apex Class Version Settings

Warning: The element type "br" should be

```

1 <apex:page showHeader="true"
2 <apex:stylesheet value="
3 <div id="ootbe_contain
4 <div id="bannerlandin
5  getRecentStatusUpdates() {
11 List <NewsFeed> aNewsFeed =
12 [SELECT Type, CreatedDate, CreatedBy.name, FeedPost.body

```



## Create

- Manage your custom apps
- Manage Custom Labels and their translations for use in Visualforce pages and Apex code.
- Customize and assign interaction log layouts
- Manage your Custom Sites
- Manage your custom objects
- Share apps and components with other users via Force.com AppExchange
- Manage your custom report types
- Manage your custom tabs
- Customize your Global Actions
- Customize your Workflow Rules
- Customize your Approval Processes
- Create Action Link Group Templates

## Getting Started

- Building Custom Objects, Tabs, and Related Lists
- Publishing Apps on Force.com AppExchange
- Quick Actions Implementation Guide
- Tips & Hints for Workflow

## Develop

- [Manage your Apex classes](#)
- [Manage your Apex triggers](#)
- [Manage your queued Apex tests](#)
- [Download your organization-specific WSDL](#)
- [Manage your Lightning Components](#)
- [Manage your Components](#)
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### Free access to the #1 cloud platform

- Free, full-featured access to Force.com
- Develop enterprise apps with clicks or code
- Fine-grained access control and highly scalable
- API-first to integrate anything with everything
- Use HTML5 and Javascript to build amazing front-ends
- No hardware or application stacks to configure

## Get A Free Developer Environment

The First Name field is required  
Please enter your First Name

Your username should be in the form of an email address, for example: user@domain.com.

I have read and agreed to the [Master Subscription Agreement](#)

[Sign me up >](#)

### Get started

- [Salesforce Platform](#)
- [Force.com](#)
- [Heroku](#)

### Salesforce Dev Centers

- [Salesforce Developers](#)
- [Heroku Dev Center](#)
- [Code @ ExactTarget](#)
- [Desk.com </developers>](#)
- [Pardot Developer Site](#)

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- [Webinars](#)

### Learn more

- [Salesforce AppExchange](#)
- [Salesforce Platform Overview](#)
- [Salesforce.com Help Portal](#)

User  
name

Password

IP  
Address

# Network Access

The list below contains IP address ranges from sources that your organization trusts. Users logging in to salesforce.com with a browser from trusted networks are allowed to access salesforce.com without having to activate their computers.

<b>Trusted IP Ranges</b> <span>New</span>				
Start IP Address ↑	End IP Address	ISP	Organization	Geography
No records to display.				



Quick Find 


## Reset My Security Token

[Help for this Page](#) 


### My Settings

#### Personal

- Personal Information
- Change My Password
- Language & Time Zone
- Grant Account Login Access
- My Groups
- Reset My Security Token**
- Connections
- Login History
- Approver Settings
- Advanced User Details
- Authentication Settings for External Systems



 Clicking the button below invalidates your existing token. After resetting your token, you will have to use the new token in all API applications.

When accessing salesforce.com from outside of your company's trusted networks, you must add a security token to your password to log in to the API or a desktop client such as Connect for Outlook, Connect Offline, Connect for Office, Connect for Lotus Notes, or the Data Loader.

 Your security token is tied to your password and subject to any password policies your administrators have configured. Whenever your password is reset, your security token is also reset.

For security reasons, your security token is delivered to the email address associated with your account. To reset and send your security token, click the button below.

**Reset Security Token**

 Chat 




## Build Apple Watch Apps

Learn how to build your first enterprise app with Salesforce Wear.


[Register now >](#)

- [Apple Watch Webinar](#)
- [Lightning Developer Week](#)
- [Free Tutorials](#)
- [New Platform Features](#)
- [SI Get started](#)


### I want to learn about:

-  **Force.com**  
Everything to build social and mobile enterprise apps.


---

-  **Heroku**  
Build customer apps in any language that instantly sync with Salesforce.


---

-  **ExactTarget Fuel**  
Create digital marketing apps like never before.


### I want to build apps for:

-  **Mobile Devices**  
Create mobile apps that drive employee productivity.


---

-  **Connected Products**  
Build apps with open APIs to connect anything to everything.


---

-  **Customers**  
Visualize amazing apps that customers want to use.


### Upcoming events [More >](#)

-  **Live Webinar**  
Build Apple Watch Apps for the Enterprise


---

-  **Amsterdam, NL**  
Developer Zone - Salesforce World Tour Amsterdam

---

-  **Online**  
Build Next-gen Apps Faster with Lightning Components

---

-  **Online**  
Force.com Friday: Intro to Visualforce

### Latest Blog posts [More >](#)

- March 19, 2015**  
Apple Watch – Building a Salesforce Events Watch App

---

- March 19, 2015**  
Transforming Analytics API Data for Lightning Components

---

- Featured content [More >](#)**  
Optimizing UI Performance in an Apple Watch App with Salesforce Smartsync
- Building Single Page Apps with JavaScript and Visualforce Remote Objects
- Salesforce Wear Developer Pack for Apple Watch
- Building a Data Integration Proof of Concept Using Lightning Connect

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- [Salesforce Platform Overview](#)
- [Salesforce.com Help Portal](#)


# Learn Salesforce with Trailhead

New to Salesforce? Or just want to dive deeper? Choose the trail that's right for you.


Navigation: < 1 2 3 >



**Admin Trail - Beginner**

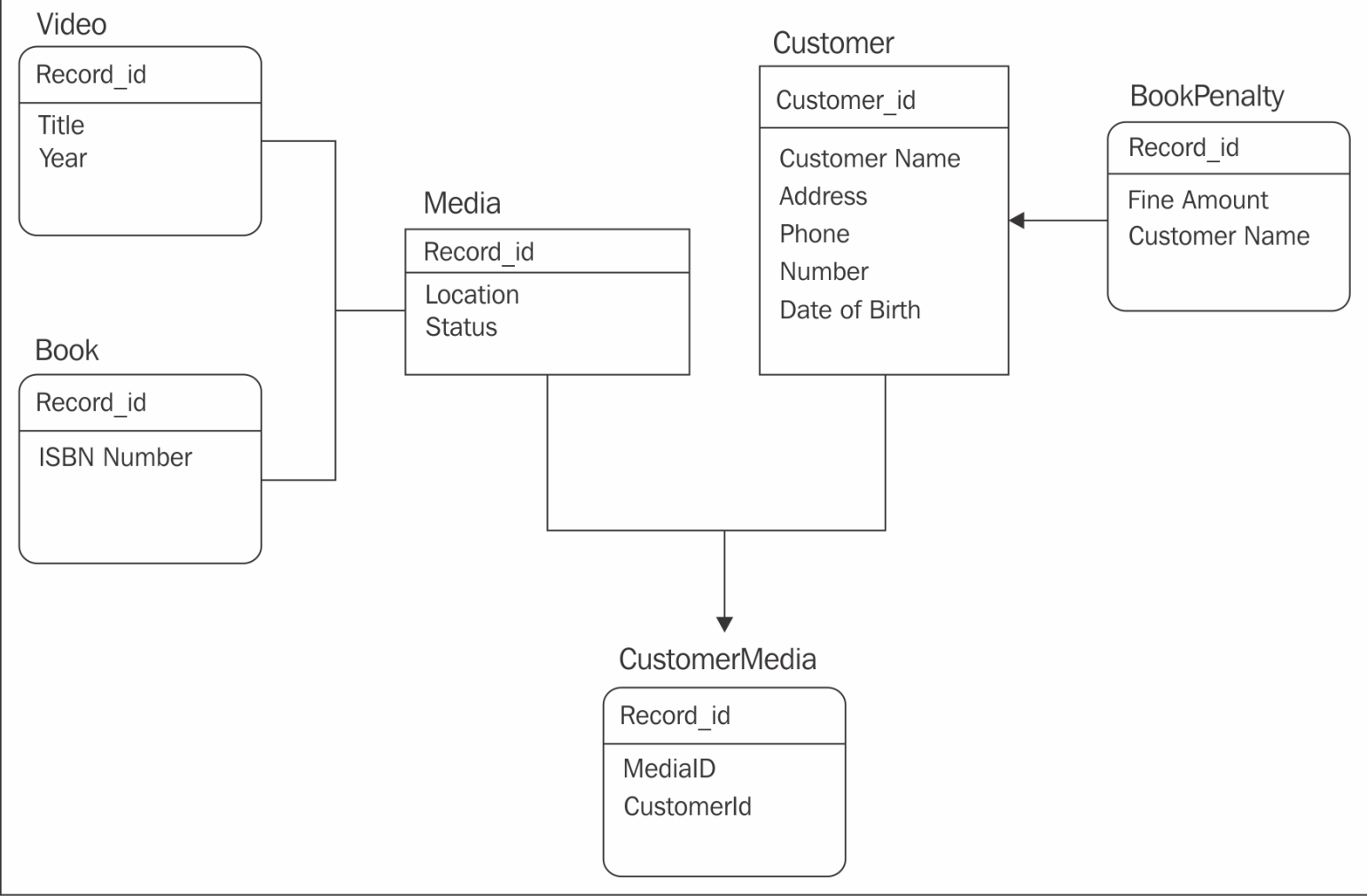


**Admin Trail - Migrating to Lightning Experience**



**Developer Trail - Beginner**

★ More trails coming soon! [Suggest a topic.](#) ? Have a question? [Visit the FAQ.](#)



Permissions for this object are disabled for all profiles by default. You can enable object permissions in permission sets or by editing custom profiles. [Tell me more!](#) [Don't show this message again](#)

## Custom Object Definition Edit

[Save](#) [Save & New](#) [Cancel](#)

### Custom Object Information

**I** = Required Information

The singular and plural labels are used in tabs, page layouts, and reports.

Label  Example: Account

Plural Label  Example: Accounts

Starts with vowel sound

The Object Name is used when referencing the object via the API.

Object Name  Example: Account

Description

Context-Sensitive Help Setting  
 Open the standard Salesforce.com Help & Training window  
 Open a window using a Visualforce page

Content Name

### Enter Record Name Label and Format


The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.

Record Name  Example: Account Name

Data Type

### Optional Features

- Allow Reports
- Allow Activities
- Track Field History


- Text** Allows users to enter any combination of letters and numbers.
- Text Area** Allows users to enter up to 255 characters on separate lines.
- Text Area (Long)** Allows users to enter up to 131,072 characters on separate lines.
- Text Area (Rich)** Allows users to enter formatted text, add images and links. Up to 131,072 characters on separate lines.
- Text (Encrypted)**  Allows users to enter any combination of letters and numbers and store them in encrypted form.

**Picklist**

Allows users to select a value from a list you define.

**Picklist (Multi-Select)**

Allows users to select multiple values from a list you define.

<input type="radio"/> <b>Checkbox</b>	Allows users to select a True (checked) or False (unchecked) value.
<input type="radio"/> <b>Currency</b>	Allows users to enter a dollar or other currency amount and automatically formats the field as a currency amount. This can be useful if you export data to Excel or another spreadsheet.
<input type="radio"/> <b>Date</b>	Allows users to enter a date or pick a date from a popup calendar.
<input type="radio"/> <b>Date/Time</b>	Allows users to enter a date and time, or pick a date from a popup calendar. When users click a date in the popup, that date and the current time are entered into the Date/Time field.
<input type="radio"/> <b>Email</b>	Allows users to enter an email address, which is validated to ensure proper format. If this field is specified for a contact or lead, users can choose the address when clicking Send an Email. Note that custom email addresses cannot be used for mass emails.
<input type="radio"/> <b>Geolocation</b>	Allows users to define locations. Includes latitude and longitude components, and can be used to calculate distance.
<input type="radio"/> <b>Number</b>	Allows users to enter any number. Leading zeros are removed.
<input type="radio"/> <b>Percent</b>	Allows users to enter a percentage number, for example, '10' and automatically adds the percent sign to the number.
<input type="radio"/> <b>Phone</b>	Allows users to enter any phone number. Automatically formats it as a phone number.
<input type="radio"/> <b>Picklist</b>	Allows users to select a value from a list you define.
<input type="radio"/> <b>Picklist (Multi-Select)</b>	Allows users to select multiple values from a list you define.
<input type="radio"/> <b>Text</b>	Allows users to enter any combination of letters and numbers.
<input type="radio"/> <b>Text Area</b>	Allows users to enter up to 255 characters on separate lines.
<input type="radio"/> <b>Text Area (Long)</b>	Allows users to enter up to 131,072 characters on separate lines.
<input type="radio"/> <b>Text Area (Rich)</b>	Allows users to enter formatted text, add images and links. Up to 131,072 characters on separate lines.
<input type="radio"/> <b>Text (Encrypted)</b> 	Allows users to enter any combination of letters and numbers and store them in encrypted form.
<input type="radio"/> <b>URL</b>	Allows users to enter any valid website address. When users click on the field, the URL will open in a separate browser window.



**Geolocation**



Allows users to define locations. Includes latitude and longitude components, and can be used to calculate distance.

Currency


Allows users to enter a dollar or other currency amount and automatically formats the field as a currency amount. This can be useful if you export data to Excel or another spreadsheet.

Text (Encrypted) [i](#)

Allows users to enter any combination of letters and numbers and store them in encrypted form.

[Previous](#) [Next](#) [Cancel](#)Field Label   

Please enter the maximum length for a text field below.

Length Field Name  Description Help Text  Required  Always require a value in this field in order to save a recordMask Type Mask Character 

Example \*\*\*\*\_\*\*\*\*\_\*\*\*\*-1234

[Previous](#) [Next](#) [Cancel](#)

## Step 2. Choose output type

Field Label |

### Formula Return Type

- None Selected Select one of the data types below.
- Currency Calculate a dollar or other currency amount and automatically format the field as a currency amount.  
Example: `Gross Margin = Amount - Cost__c`
- Date Calculate a date, for example, by adding or subtracting days to other dates.  
Example: `Reminder Date = CloseDate - 7`
- Date/Time Calculate a date/time, for example, by adding a number of hours or days to another date/time.  
Example: `Next = NOW() + 1`
- Number Calculate a numeric value.  
Example: `Fahrenheit = 1.8 * Celsius__c + 32`
- Percent Calculate a percent and automatically add the percent sign to the number.  
Example: `Discount = (Amount - Discounted_Amount__c) / Amount`
- Text Create a text string, for example, by concatenating other text fields.  
Example: `Full Name = LastName & ", " & FirstName`

[Previous](#) [Next](#) [Cancel](#)

Enter your formula and click Check Syntax to check for errors. Click the Advanced Formula subtab to use additional fields, operators, and functions

Example:  [More Examples ...](#)

**Quick Tips**

- [Getting Started](#)
- [Resources on CRM Community](#)
- [Operators & Functions](#)

[Simple Formula](#) [Advanced Formula](#)

Select Field Type:  Insert Field:

[Insert Operator](#)

Fine Dues (Currency) =

[Check Syntax](#)

Description

Help Text

[Previous](#) [Next](#) [Cancel](#)

Simple Formula

Advanced Formula

Select Field Type

Insert Field

Customer-Media ▼

-- Insert Merge Field -- ▼

**Return date1 (Date) =**

Issue\_Date\_\_c +15

Check Syntax

No syntax errors in merge fields or functions. (Compiled size: 33 characters)

## New Custom Field

## Step 2. Choose output type

Step 2 of 5

Previous

Next

Cancel

Field Label Field Name 

## Formula Return Type

 None Selected

Select one of the data types below.

 Checkbox

Calculate a boolean value

Example: `TODAY() > CloseDate` Currency

Calculate a dollar or other currency amount and automatically format the field as a currency amount.

Example: `Gross Margin = Amount - Cost__c` Date

Calculate a date, for example, by adding or subtracting days to other dates.

Example: `Reminder Date = CloseDate - 7` Date/Time

Calculate a date/time, for example, by adding a number of hours or days to another date/time.

Example: `Next = NOW() + 1` Number

Calculate a numeric value.

Example: `Fahrenheit = 1.8 * Celsius__c + 32` Percent

Calculate a percent and automatically add the percent sign to the number.

Example: `Discount = (Amount - Discounted_Amount__c) / Amount` Text

Create a text string, for example, by concatenating other text fields.

Example: `Full Name = LastName & ", " & FirstName`



## Insert Field



Select a field, then click Insert. Labels followed by a ">" indicate that there are more fields available.

Customer-Media >  
\$Api >  
\$Organization >  
\$Profile >  
\$System >  
\$User >  
\$UserRole >

Customer-Media Name >  
Issue Date  
Last Modified By >  
Last Modified By ID  
Last Modified Date  
Media  
Media >  
Record ID  
Return date

Loss Fine  
Media Name  
Not Available  
Owner ID  
Record ID  
Record Type ID  
Title  
Unique Id  
Year

You have selected:  
**Media\_\_r.Loss\_Fine\_\_c**  
Type: Text  
API Name: Media\_\_r.Loss\_Fine\_\_c

## Functions

-- All Function Categories --

- TEXT
- TODAY
- TRIM
- UPPER
- VALUE
- YEAR

Insert Selected Function

TODAY()

Returns the current date

[Help on this function](#)

Penalty Amount (Currency) =

(TODAY() - Return\_date\_\_c) \* Media\_\_r.Loss\_Fine\_\_c

Check Syntax

No syntax errors in merge fields or functions. (Compiled size: 82 characters)

**Lookup Relationship**

Creates a relationship that links this object to another object. The relationship field allows users to click on a lookup icon to select a value from a popup list. The other object is the source of the values in the list.

**Master-Detail Relationship**

Creates a special type of parent-child relationship between this object (the child, or "detail") and another object (the parent, or "master") where:

- The relationship field is required on all detail records.
- The ownership and sharing of a detail record are determined by the master record.
- When a user deletes the master record, all detail records are deleted.
- You can create rollup summary fields on the master record to summarize the detail records.

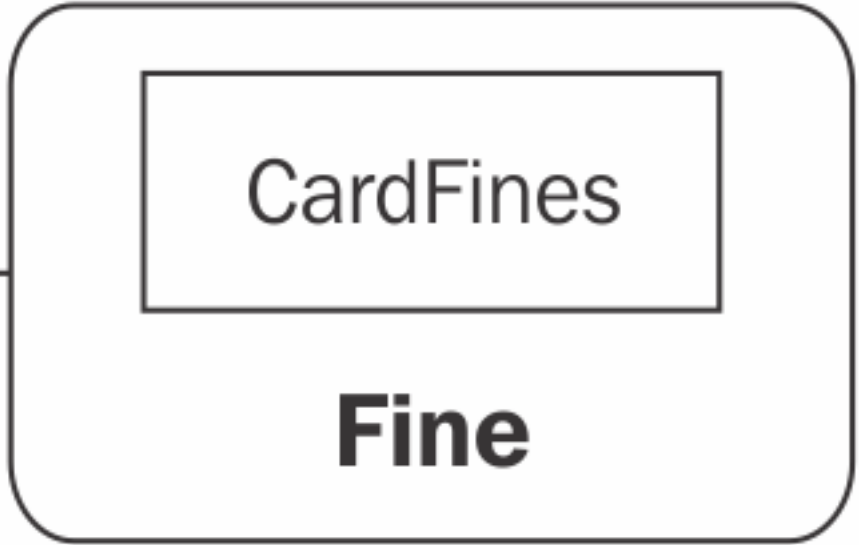
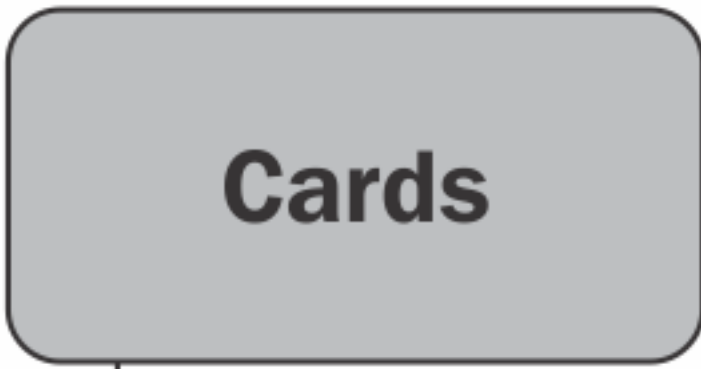
The relationship field allows users to click on a lookup icon to select a value from a popup list. The master object is the source of the values in the list.

**Cards**

Lookup

CardFines

**Fine**

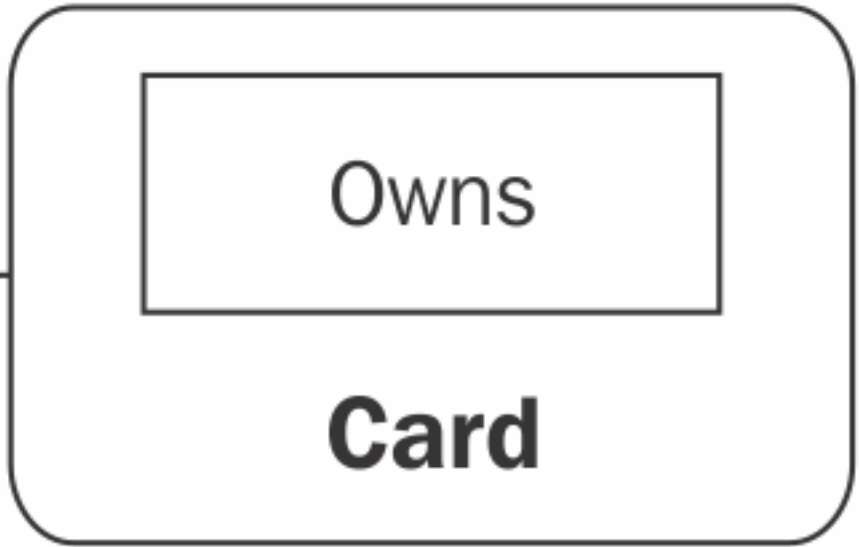


**Customer**

Master-  
Detail

Owns

**Card**



## Step 1. Choose the field type

Specify the type of information that the custom field will contain.

### Data Type

None Selected

Select one of the data types below.

Auto Number

A system-generated sequence number that uses a display format you define. The number is automatically incremented for each new record.

Formula

A read-only field that derives its value from a formula expression you define. The formula field is updated when any of the source fields change.

Roll-Up Summary

A read-only field that displays the sum, minimum, or maximum value of a field in a related list or the record count of all records listed in a related list.

Field Label  [i](#)

Field Name  [i](#)

Description

Help Text  [i](#)



## Select Object to Summarize

Master Object Customer

Summarized Object Customer-Media ▼

## Select Roll-Up Type

COUNT

SUM

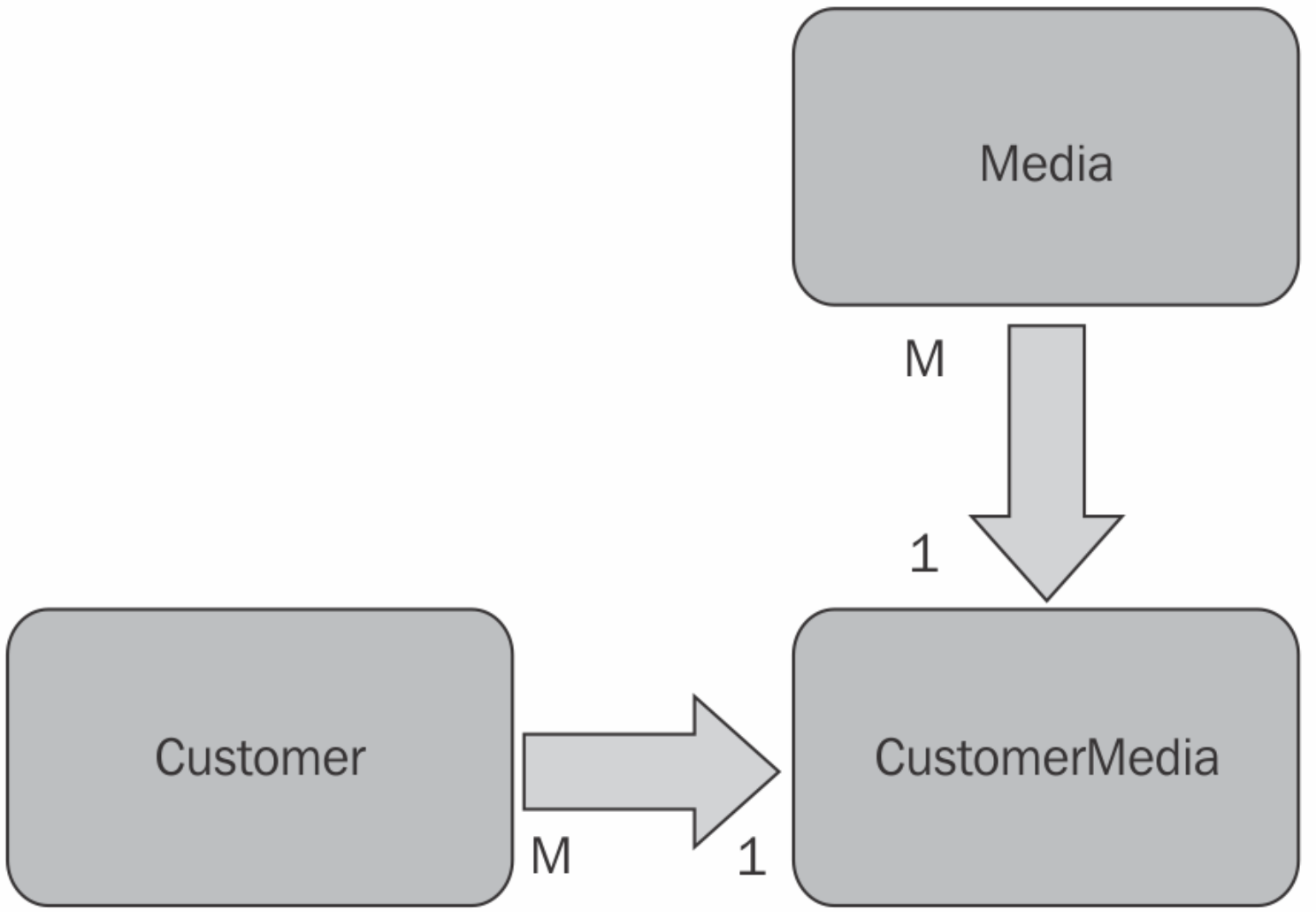
MIN

MAX

Field to Aggregate --None-- ▼

## Filter Criteria

- All records should be included in the calculation
- Only records meeting certain criteria should be included in the calculation



# New Custom Field

## Step 2. Enter the details

Step 2 of 4

Previous Next Cancel

Field Label  ⓘ

Please enter the maximum length for a text field below.

Length

Field Name  ⓘ

Description

Help Text  ⓘ

Required  Always require a value in this field in order to save a record

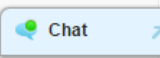
Unique  Do not allow duplicate values

- Treat "ABC" and "abc" as duplicate values (case insensitive)
- Treat "ABC" and "abc" as different values (case sensitive)

External ID  Set this field as the unique record identifier from an external system

Default Value [Show Formula Editor](#)

Use [formula syntax](#); e.g., Text in double quotes: "hello", Number: 25, Percent as decimal: 0.10, Date expression: Today() + 7



Previous Next Cancel

## Step 3. Establish field-level security

Step 3 of 4

Previous Next Cancel

Field Label Sample  
Data Type Text  
Field Name Sample  
Description


Select the profiles to which you want to grant edit access to this field via field-level security. The field will be hidden from all profiles if you do not add it to field-level security.

Field-Level Security for Profile	<input checked="" type="checkbox"/> Visible	<input type="checkbox"/> Read-Only
Contract Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Custom User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Force.com - Free User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Marketing User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Platform System Admin	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Read Only	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Solution Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Standard User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
System Administrator	<input checked="" type="checkbox"/>	<input type="checkbox"/>


Chat

Previous Next Cancel

Categories:	<u>Fiction</u>	<u>Non-Fiction</u>
Sub-Categories:	<i>Children Fiction</i>	<i>Children Fiction</i>
	<i>Fantasy</i>	<i>Fantasy</i>
	<i>Thriller</i>	<i>Thriller</i>
	<i>Comedy</i>	<i>Comedy</i>
	<i>Self-Help</i>	<i>Self-Help</i>
	<i>Management</i>	<i>Management</i>
	<i>Spiritual</i>	<i>Spiritual</i>
	<i>Biographies</i>	<i>Biographies</i>
	<i>Inspirational</i>	<i>Inspirational</i>

 Chat

Categories:	<u>Fiction</u>	<u>Non-Fiction</u>
Sub-Categories:	<b>Children Fiction</b>	<i>Children Fiction</i>
	<b>Fantasy</b>	<i>Fantasy</i>
	<b>Thriller</b>	<i>Thriller</i>
	<b>Comedy</b>	<i>Comedy</i>
	<i>Self-Help</i>	<b>Self-Help</b>
	<i>Management</i>	<b>Management</b>
	<i>Spiritual</i>	<b>Spiritual</b>
	<i>Biographies</i>	<b>Biographies</b>
	<i>Inspirational</i>	<b>Inspirational</b>

 Chat

Continue

Cancel

Controlling Field

--None--

Dependent Field

- None--
- Custom Fields**
- Categories
- Sub Categories

Continue

Cancel

## Validation Rule Edit

[Save](#)[Save & New](#)[Cancel](#)Rule Name Active Description 

### Error Condition Formula

Example:  [More Examples ...](#)

Display an error if Discount is more than 30%

If this formula expression is **true**, display the text defined in the Error Message area[Insert Field](#)[Insert Operator](#) ▼[Check Syntax](#)

#### Functions

[-- All Function Categories --](#) ▼

- ABS
- AND
- BEGINS
- BLANKVALUE
- BR
- CASE

[Insert Selected Function](#)

ABS(number)

Returns the absolute value of a number, a number without its sign

[Help on this function](#)

### Error Message

Example: This message will appear when Error Condition formula is **true**Error Message 

This error message can either appear at the top of the page or below a specific field on the page

Error Location  Top of Page  Field [i](#)[Save](#)[Save & New](#)[Cancel](#)



# Customer Validation Rule

[Help for this Page](#) 

Define a validation rule by specifying an error condition and a corresponding error message. The error condition is written as a Boolean formula expression that returns true or false. When the formula expression returns true, the save will be aborted and the error message will be displayed. The user can correct the error and try again.

### Validation Rule Edit

Rule Name


Active

Description

**Quick Tips**

- [Operators & Functions](#)

### Error Condition Formula

 = Required Information

**Example:**  [More Examples...](#)  
Display an error if Discount is more than 30%  
If this formula expression is **true**, display the text defined in the Error Message area

▼



**Functions**

-- All Function Categories -- ▼

- ABS
- AND
- BEGINS
- BLANKVALUE
- BR
- CASE

ABS(number)  
Returns the absolute value of a number, a number without its sign

[Help on this function](#)

 **Chat** 


### Error Message

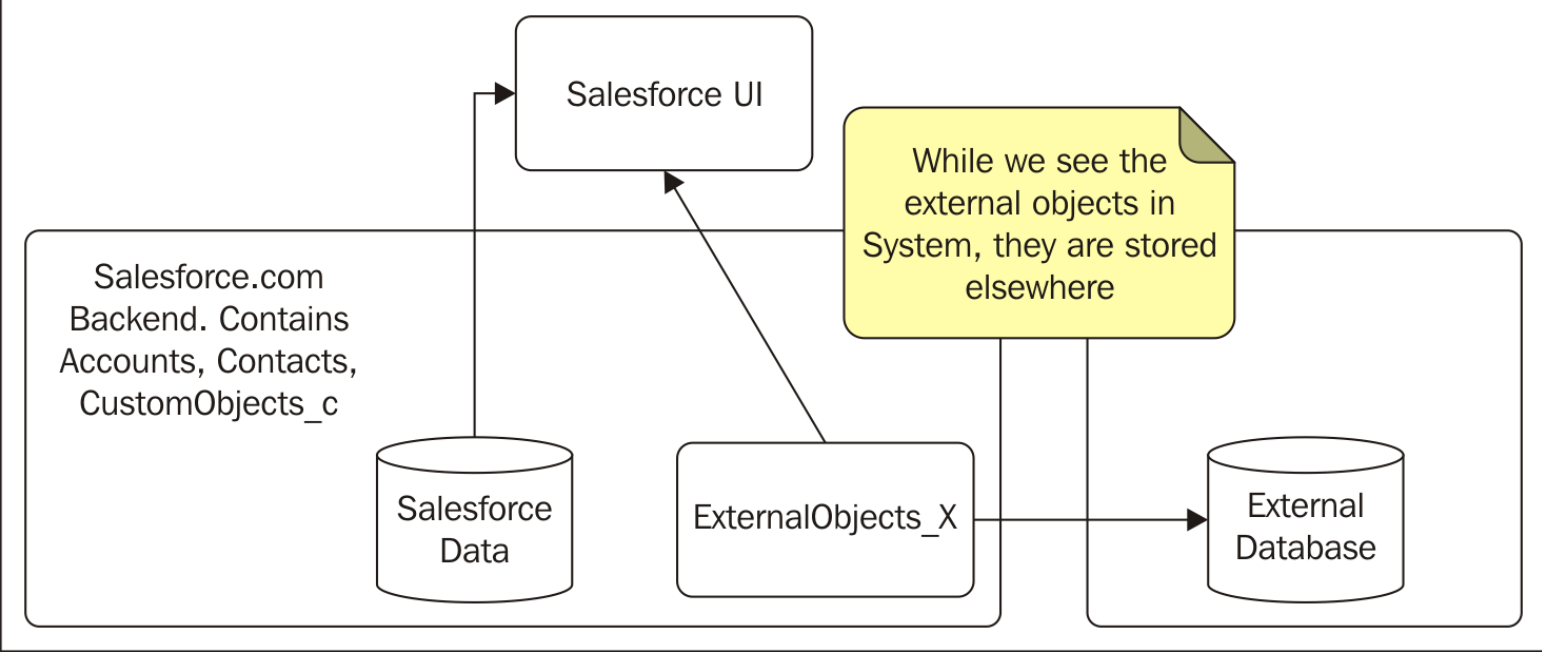
**Example:**

This message will appear when Error Condition formula is **true**

Error Message

This error message can either appear at the top of the page or below a specific field on the page

Error Location  Top of Page  Field 



# New External Data Source

Connect to another Salesforce organization or a third-party database or content system.

Save Save and New Cancel

External Data Source

Name

Type

## Parameters

URL

Connection Timeout (Seconds)

Allow Create, Edit, and Delete

High Data Volume

Request Row Counts

Include in Salesforce Searches

Server Driven Pagination

Compress Requests

Custom Query Option for Salesforce Search

Format

Special Compatibility

## Authentication

Certificate

Identity Type

Authentication Protocol

Save Save and New Cancel

# External Data Source: Odata

Connect to another Salesforce organization or a third-party database or content system.

[« Back to External Data Sources](#)

[Edit](#) [Validate and Sync](#) [Delete](#)

External Data Source	Odata
Name	Odata
Type	Lightning Connect: OData 2.0

**▼ Parameters**

URL ?	<a href="http://services.odata.org/N2/(S(l4iqzxoq5ftoav2fe5qcumbx))/OData/OData.svc/">http://services.odata.org/N2/(S(l4iqzxoq5ftoav2fe5qcumbx))/OData/OData.svc/</a>
Connection Timeout (Seconds) ?	120
Allow Create, Edit, and Delete ?	<input type="checkbox"/>
High Data Volume ?	<input type="checkbox"/>
Server Driven Pagination ?	<input type="checkbox"/>
Request Row Counts ?	<input checked="" type="checkbox"/>
Compress Requests ?	<input type="checkbox"/>
Include in Salesforce Searches ?	<input checked="" type="checkbox"/>
Custom Query Option for Salesforce Search ?	
Format ?	AtomPub
Special Compatibility ?	Default

[Chat](#)

**▼ Authentication**

Certificate	
Identity Type ?	Anonymous
Authentication Protocol ?	No Authentication

[Edit](#) [Validate and Sync](#) [Delete](#)

## External Objects

None

**Name** OData

**External Data Source** OData


**Status** Success

**Sync**

<input type="checkbox"/>	<b>Table Name</b>	<b>Table Label</b>	<b>Synced</b>
<input type="checkbox"/>	Categories	Categories	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Products	Products	<input checked="" type="checkbox"/>
<input type="checkbox"/>	Suppliers	Suppliers	<input type="checkbox"/>

# External Objects

Use external objects to virtually represent external data as Salesforce objects. External objects map to a table in a data source outside Salesforce and enable access to that data via custom tabs and search. Each external object requires an [external data source](#) definition for connection details.

<a href="#">New External Object</a>				
Action	Label	Deployed	External Data Source	Description
<a href="#">Edit</a>   <a href="#">Erase</a>	Products		OData	Products

# Products

[Standard Fields \[2\]](#) | [Custom Fields & Relationships \[8\]](#) | [Page Layouts \[1\]](#) | [Field Sets \[0\]](#) | [Compact Layouts \[1\]](#) | [Search Layouts \[5\]](#) | [Buttons, Links, and Actions \[6\]](#)

## External Object Definition Detail



[Edit](#) [Delete](#)

Singular Label	Products	Description	Products
Plural Label	Products	Name Field	External ID
Object Name	Products	Deployment Status	In Development
API Name	Products__x		
External Data Source	<a href="#">Odata</a>		
Table Name 	Products		
Display URL Reference Field			
Created By	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29	Modified By	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29

## Standard Fields

[Standard Fields Help](#) 

Action	Field Label	Field Name	Data Type
	<a href="#">Display URL</a>	DisplayUrl	URL(1000)
	<a href="#">External ID</a>	ExternalId	External Lookup

 [Chat](#) 

## Custom Fields & Relationships

[New](#)

[Custom Fields & Relationships Help](#) 

Action	Field Label	API Name	Data Type	External Alias	Modified By
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Description</a>	Description__c	Text(128)	Description	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">DiscontinuedDate</a>	DiscontinuedDate__c	Date/Time	DiscontinuedDate	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">ID</a>	ID__c	Number(18, 0)	ID	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Name</a>	Name__c	Text(128)	Name	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Price</a>	Price__c	Number(18, 0)	Price	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Rating</a>	Rating__c	Number(18, 0)	Rating	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">ReleaseDate</a>	ReleaseDate__c	Date/Time	ReleaseDate	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:29
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Sample</a>	Sample__c	Text(18)	Sample	<a href="#">Siddhesh Kabe</a> , 11/01/2016 00:45

Sid Kabe ▾

Help

Sales ▾

Call Center

Marketing

Community

Force.com

Documen

ents




s





Locations

Home

 [LibMan](#) [san.k](#) [Library User](#) [Recycle Bin](#)View:   [Edit](#) | [Create New View](#)

### Recent Locations

No recent records. Click Go or select a view from the dropdown to display records.

New Opportunity

Action	Opportunity Name ↑	Account Name	Amount	Close Date	Stage	Opportunity Owner Alias
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Burlington Textiles Weaving Plant Generator</a>	<a href="#">Burlington Textiles Corp of America</a>	\$235,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Edge Emergency Generator</a>	<a href="#">Edge Communications</a>	\$75,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Edge Installation</a>	<a href="#">Edge Communications</a>	\$50,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Edge SLA</a>	<a href="#">Edge Communications</a>	\$60,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Express Logistics Standby Generator</a>	<a href="#">Express Logistics and Transport</a>	\$220,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">GenePoint SLA</a>	<a href="#">GenePoint</a>	\$30,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">GenePoint Standby Generator</a>	<a href="#">GenePoint</a>	\$85,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Grand Hotels Emergency Generators</a>	<a href="#">Grand Hotels &amp; Resorts Ltd</a>	\$210,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Grand Hotels Generator Installations</a>	<a href="#">Grand Hotels &amp; Resorts Ltd</a>	\$350,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Grand Hotels SLA</a>	<a href="#">Grand Hotels &amp; Resorts Ltd</a>	\$90,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">United Oil Emergency Generators</a>	<a href="#">United Oil &amp; Gas Corp.</a>	\$440,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">United Oil Installations</a>	<a href="#">United Oil &amp; Gas Corp.</a>	\$270,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">United Oil Installations</a>	<a href="#">United Oil &amp; Gas Corp.</a>	\$235,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">United Oil Refinery Generators</a>	<a href="#">United Oil &amp; Gas Corp.</a>	\$915,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">United Oil SLA</a>	<a href="#">United Oil &amp; Gas Corp.</a>	\$120,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">United Oil Standby Generators</a>	<a href="#">United Oil &amp; Gas Corp.</a>	\$120,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">University of AZ Portable Generators</a>	<a href="#">University of Arizona</a>	\$50,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">University of AZ SLA</a>	<a href="#">University of Arizona</a>	\$90,000.00	12/25/2005	Closed Won	<a href="#">SKabe</a>

Show me [fewer](#) ▲ records per list page

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | X | Y | Z | Other | **All**

[Show Chatter](#) [Follow](#)

[Back to List: Opportunities](#)

[Products \[0\]](#) | [Campaign Influence \[0\]](#) | [Open Activities \[0\]](#) | [Activity History \[0\]](#) | [Notes & Attachments \[0\]](#) | [Contact Roles \[0\]](#) | [Partners \[0\]](#) | [Competitors \[0\]](#) | [Stage History \[1\]](#)

**Opportunity Detail**

[Edit](#) [Delete](#) [Clone](#)

Opportunity Owner	<a href="#">Sid Kabe [Change]</a>	Amount	\$235,000.00
Private	<input type="checkbox"/>	Expected Revenue	\$235,000.00
Opportunity Name	Burlington Textiles Weaving Plant Generator	Close Date	12/25/2005
Account Name	<a href="#">Burlington Textiles Corp of America</a>	Next Step	
Type	New Customer	Stage	Closed Won
Lead Source	Web	Probability (%)	100%
Order Number	645612	Main Competitor(s)	John Deere
Current Generator(s)	John Deere	Delivery/Installation Status	Yet to begin
Tracking Number	830150301360		
Created By	<a href="#">Sid Kabe</a> , 2/4/2009 5:21 AM	Last Modified By	<a href="#">Sid Kabe</a> , 2/4/2009 5:21 AM
Description			
Custom Links	<a href="#">Delivery Status</a>		

[Edit](#) [Delete](#) [Clone](#)


## Opportunity Edit

### Opportunity Information

Opportunity Owner Sid Kabe

Private

Opportunity Name **Burlington Textiles Weavir**

Account Name Burlington Textiles Corp o 

Type New Customer

Lead Source Web

Amount 235,000.00

Close Date 12/25/2005 [ 5/21/2011 ]

Next Step

Stage Closed Won

Probability (%) 100

### Additional Information

Order Number 645612

Current Generator(s) John Deere

Tracking Number 830150301360

Main Competitor(s) John Deere

Delivery/Installation Status Yet to begin

### Description Information

Description

# Section Properties



Section Name

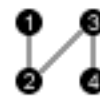
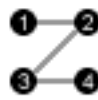
Display Section Header On

 Detail Page Edit Page

## Layout

 1-Column 2-Column

## Tab-key Order

 Left-Right Top-Down

System Information (Header visible on edit only)

Created By [Sample User](#)

Last Modified By [Sample User](#)

Custom Links (Header visible on edit only)

### Custom Links Section

**Media Detail**

[Edit](#) [Delete](#) [Clone](#)

← Detail Page Buttons

Media Name	Immortals	Owner	 <a href="#">san k</a> <a href="#">[Change]</a>
Brach	<a href="#">New Jersey</a>	Unique Id	ID-00003
Title	Immortal		
Year	2,011		
Loss Fine	800		
Late Return Fine Per day			
Not Available 	<input type="checkbox"/>		
Created By	<a href="#">san k</a> , 10/7/2011 3:01 AM		Last Modified By <a href="#">san k</a> , 10/7/2011 3:01 AM

[Edit](#) [Delete](#) [Clone](#)

Standard Buttons

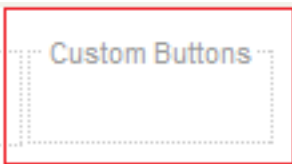
Edit

Delete

Clone

Sharing

Custom Buttons





 **Opportunities**

New Opportunity

← List view button for opportunity on Account Page Layout

Action	Opportunity Name	Stage
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Acme - 200 Widgets</a>	Prospecting
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Acme - 600 Widgets</a>	Needs Analysis
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Acme - 1,200 Widgets</a>	Value Proposition

Custom Button or Link Edit

Save Quick Save Preview Cancel

Label

Name  [i](#)

Description

- Display Type
- Detail Page Link** [View example](#)
  - Detail Page Button** [View example](#)
  - List Button** [View example](#)

Behavior  [View Behavior Options](#)

Content Source

Select Field Type

Insert Field

Functions

- ABS
- AND
- BEGINS
- BLANKVALUE
- CASE
- CEILING

Link Encoding

## Field Properties



	Read-Only	Required
Account Name	<input type="checkbox"/>	<input checked="" type="checkbox"/>

OK

Cancel

## Search Layouts

Action	Layout	Columns Displayed
<a href="#">Edit</a>	Search Results	Media Name
<a href="#">Edit</a>	Lookup Dialogs	Media Name
<a href="#">Edit</a>	Lookup Phone Dialogs	Media Name
<a href="#">Edit</a>	Media Tab	Media Name
<a href="#">Edit</a>	Media List View	N/A
<a href="#">Edit</a>	Search Filter Fields	

# Media Lookup Dialogs

Select the fields to include in this search layout.

Available Fields	Selected Fields
Record ID Brach ISBN Late Return Fine Per day Loss Fine Not Available Title Unique Id Year Record Type Owner Alias	Media Name
<p>Add</p> <p>Remove</p>	<p>Up</p> <p>Down</p>

# Account Layout

This page allows you to choose the fields and related lists that will display in the mini view of the console.

### Fields

Available		Selected
<div style="border: 1px solid #ccc; padding: 5px; min-height: 200px;">Account Owner Annual Revenue Billing Address Created By Description Employees Fax Industry Last Modified By Phone Sample Date Shipping Address Type Website</div>	Add <input type="button" value="▶"/> Remove <input type="button" value="◀"/>	<div style="border: 1px solid #ccc; padding: 5px; min-height: 200px;">Account Name Parent Account</div> <div style="text-align: right; margin-top: 10px;">Up <input type="button" value="▲"/> Down <input type="button" value="▼"/></div>

### Related Lists

- Contacts
- Open Activities
- Activity History
- Opportunities
- Cases
- Partners
- Notes & Attachments

# New Custom App

## Step 1. Select Type

Step 1 of 5

Select the type of app to create.

- Custom app
- Console


**Next** Cancel

Fill in the fields below to define the custom app.

**Custom App Information**

**|** = Required Information

App Label  Example: HRforce, Financeforce, Bugforce

App Name  

Description



## Step 3. Choose the Image Source for the Custom App Logo

Step 3 of 5

Optionally, specify a logo for this custom app. To do so, choose an image file from the document library.

The file size of a custom app logo must be smaller than 20 KB. (For comparison, the salesforce.com logo is about 3 KB). To upload an image file, add a new document to the Documents tab. Image dimensions should be a maximum of 300 pixels wide by 55 pixels high for best results. Larger images will be resized and may appear distorted.

-----   -----



## New Process

Process Name \*

API Name \* 

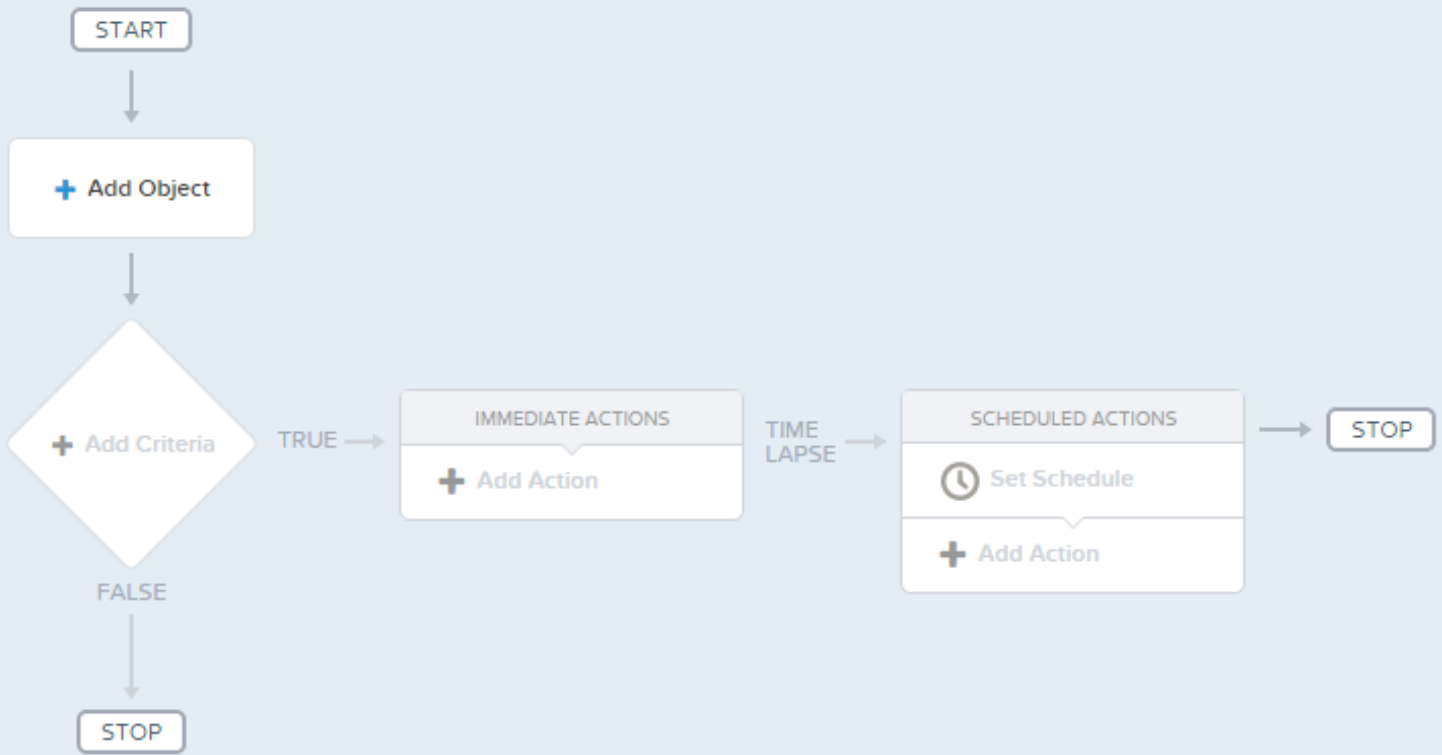
Description

**Save**

Cancel

Expand All

Collapse All

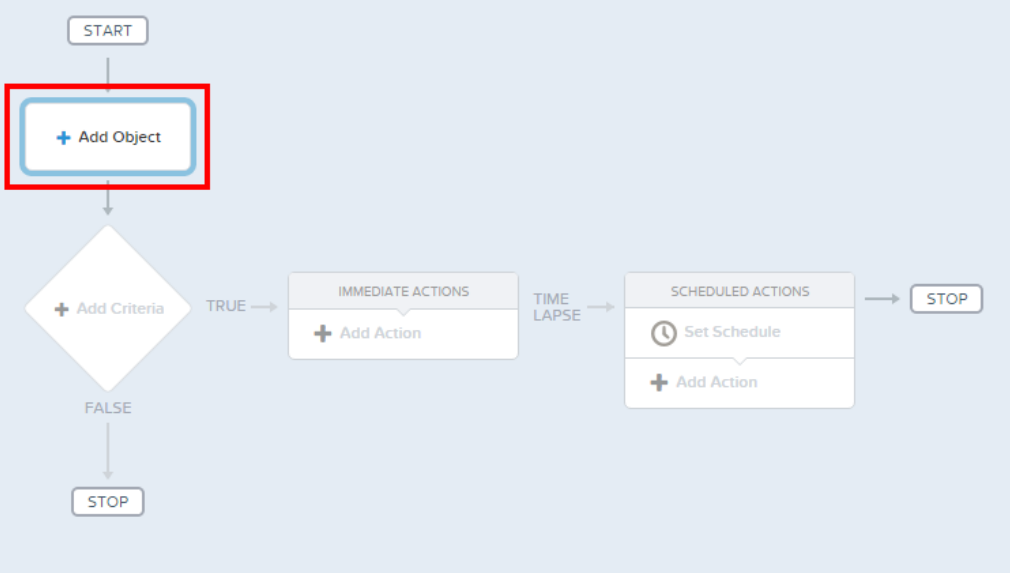


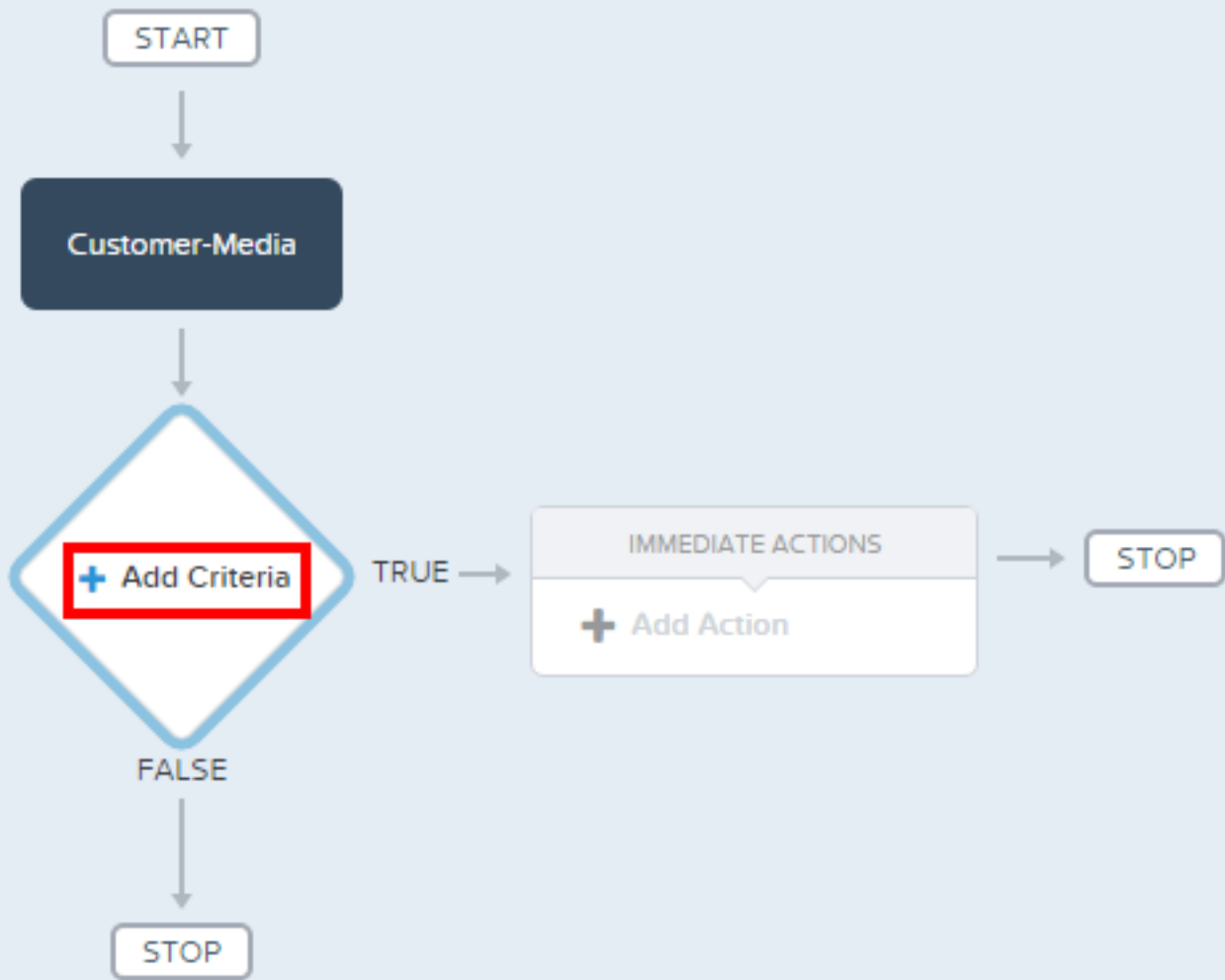
Choose Object and Specify When to Start the Process

Object\*  
Customer-Media

Start the process\*  
 only when a record is created  
 when a record is created or edited

Advanced





## Set Conditions


	Field*	Operator*	Type*	Value*
1	<input type="text" value="Find a field..."/>	<input type="text" value="Equals"/>	<input type="text" value="String"/>	<input type="text"/>
<a href="#">+ Add Row</a>				

### Conditions\*

- All of the conditions are met (AND)
- Any of the conditions are met (OR)
- Customize the logic

## Define Criteria for this Action Group



Criteria Name \* 

Return date is not null

Criteria for Executing Actions \*

- Conditions are met
- Formula evaluates to true
- No criteria—just execute the actions!

Build Formula

Insert:

Field



Function




System Variable



Operator

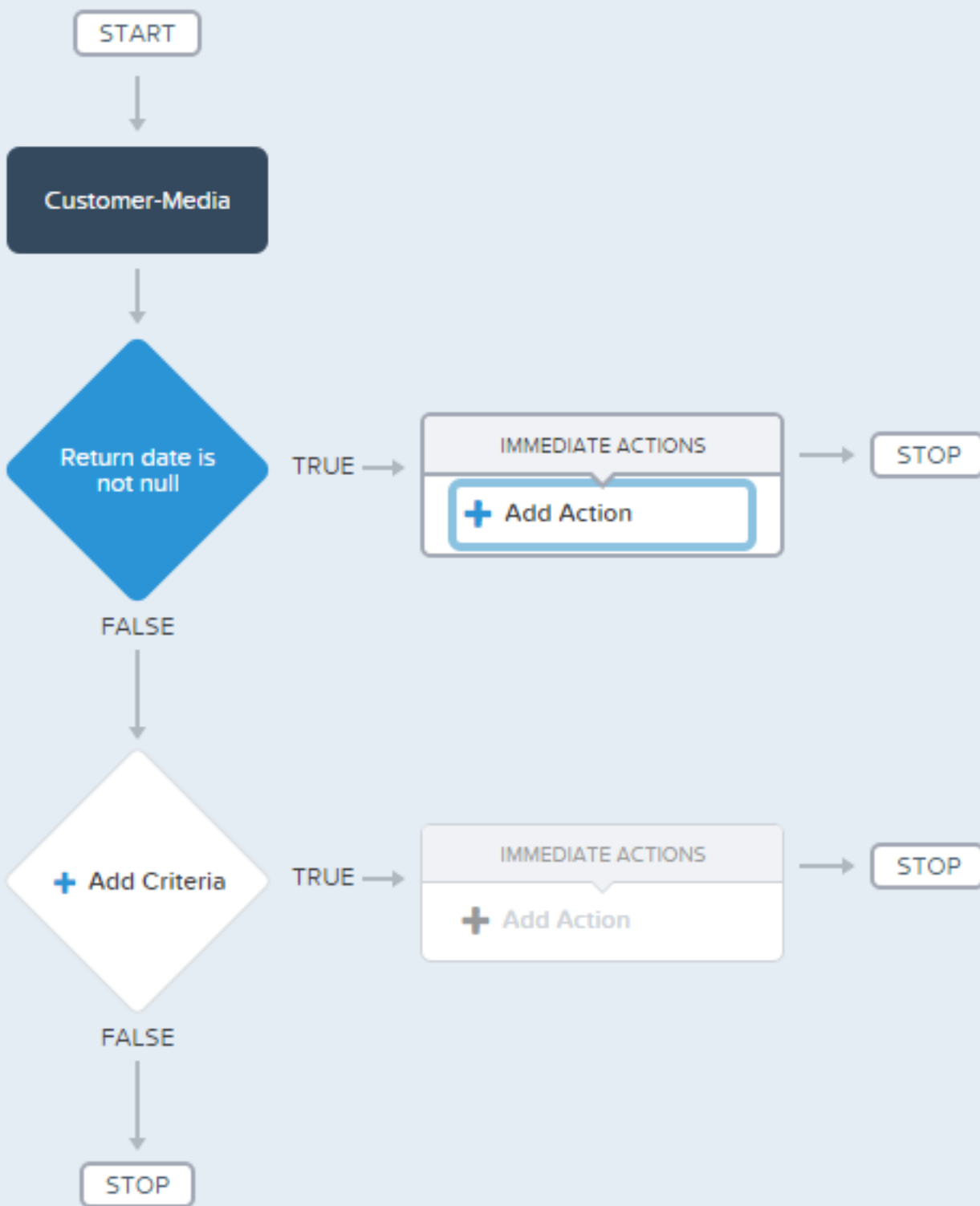


▼ Advanced

Do you want to execute the actions only when specified changes are made to the record? 

Yes





## Select and Define Action

Action Type \*

Select One ▼

- Select One
- Apex
- Create a Record
- Email Alerts
- Flows
- Post to Chatter
- Quick Actions
- Submit for Approval
- Update Records

Palette Resources Explorer 1

Drag and drop elements onto the canvas

Find in Palette...

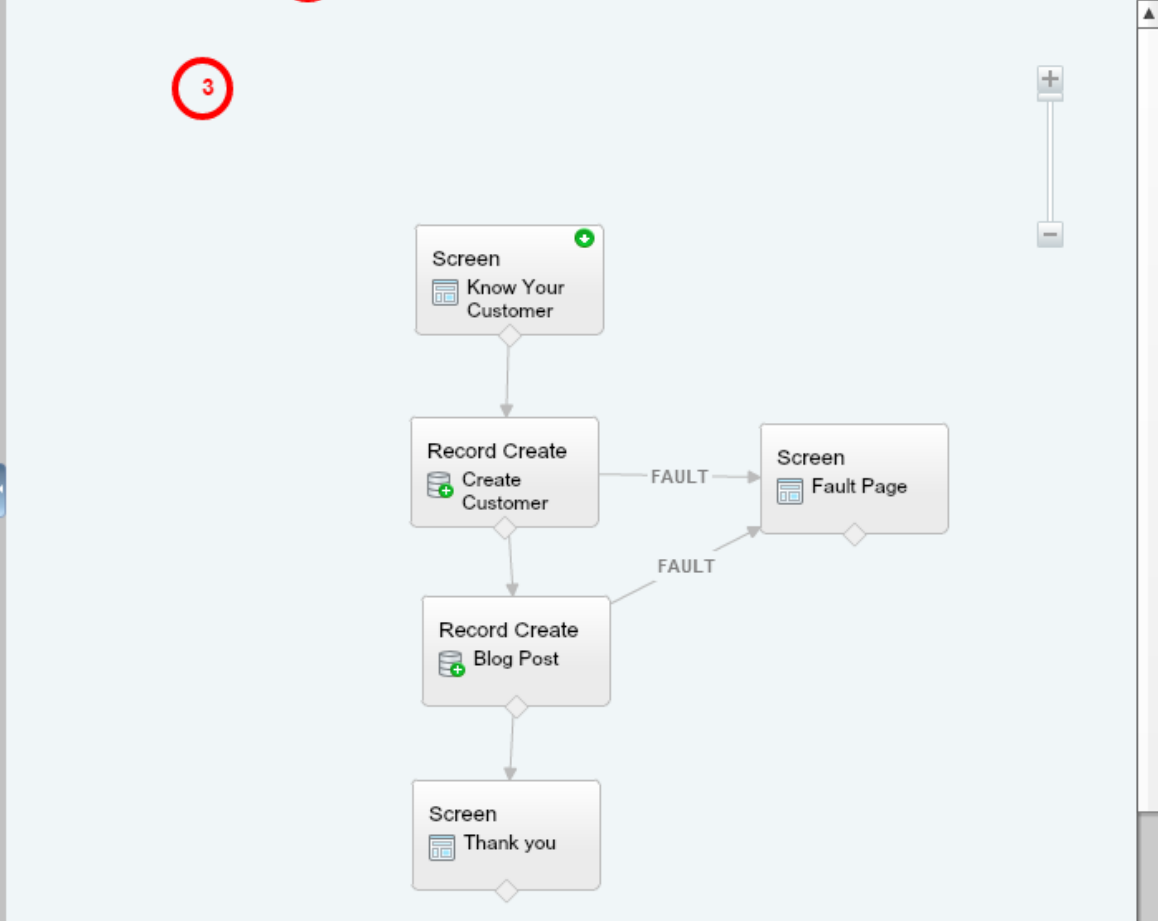
- ▼ DRAFT TOOLS
  - Step
- ▼ USER INTERFACE
  - Screen
- ▼ LOGIC
  - Decision
  - Assignment
  - Loop
  - Wait
- ▼ DATA
  - Record Create
  - Record Update
  - Record Lookup
  - Record Delete

▼ Description

Step

A placeholder element you can use to quickly sketch out a flow, then convert into a Screen element.

2



Palette Resources Explorer

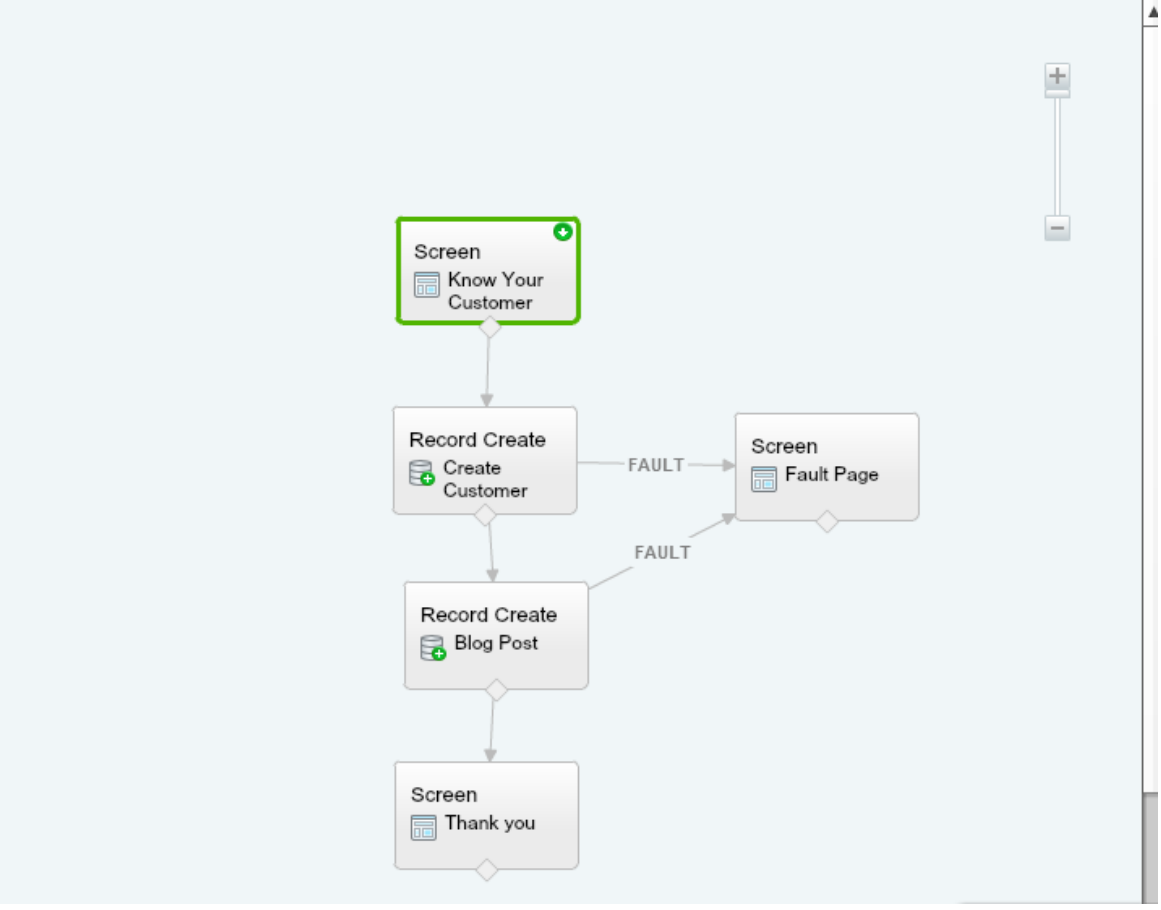
Drag and drop elements onto the canvas

Find in Palette...

- ▼ DRAFT TOOLS
  - Step
- ▼ USER INTERFACE
  - Screen
- ▼ LOGIC
  - Decision
  - Assignment
  - Loop
  - Wait
- ▼ DATA
  - Record Create
  - Record Update
  - Record Lookup
  - Record Delete

Description

**Step**  
A placeholder element you can use to quickly sketch out a flow, then convert into a Screen element.



Use screens to collect user input or display output. Customize the screen by adding and configuring fields to display to the user.

- General Info
- Add a Field
- Field Settings

**General Info**

Name \* Know Your Customer

Unique Name \* Know\_Your\_Customer i

[Add Description](#)

---

**Navigation Options**

At runtime, screens display the Next, Previous, and Finish buttons when relevant. You can also configure this screen to show the Pause button, although it will only appear if Let Users Pause Flows is enabled in your organization's Workflow and Approvals settings.

Show Finish and Previous buttons ▼

Show Pause button

Paused Message i

Select resource ▼ T

Know Your Customer

Member ship for the book club

First Name

Last Name

Email

City

State

Postal Code

About Me

Crime Book Club

Horror Book Club

OK Cancel

Use screens to collect user input or display output. Customize the screen by adding and configuring fields to display to the user.

General Info   Add a Field   Field Settings

▼ General Info

Name \* Create a customer

Unique Name \* Create\_a\_customer i

[Add Description](#)

▼ Navigation Options

At runtime, screens display the Next, Previous, and Finish buttons when relevant. You can also configure this screen to show the Pause button, although it will only appear if Let Users Pause Flows is enabled in your organization's Workflow and Approvals settings.

Show Finish and Previous buttons ▼

Show Pause button

Paused Message i

Select resource ▼ T

Create a customer

Customer Name

City

State

Post Code

OK   Cancel

# Record Create



Select the type of record you want to create, then insert flow values into its fields.



## General Settings

Name \*

Unique Name \*  

[Add Description](#)

## Assignments

Create \*  with the following field values:

Field	Value
<input type="text" value="Name__c"/>	<input type="text" value="{!Customer_Name}"/>
<input type="text" value="City__c"/>	<input type="text" value="{!City}"/>
<input type="text" value="State__c"/>	<input type="text" value="{!State}"/>
<input type="text" value="Postal_Code__c"/>	<input type="text" value="{!Post_Code}"/>
<input type="text" value="Total_media_allowed__c"/>	<input type="text" value="5"/>



Use screens to collect user input or display output. Customize the screen by adding and configuring fields to display to the user.

General Info | Add a Field | Field Settings

Unique Name \*  

Select resource   

Thank You

Thank You

Thank You

OK

Cancel



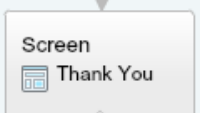
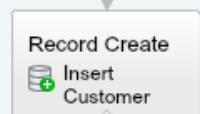
Drag and drop elements onto the canvas

Find in Palette...

- ▼ DRAFT TOOLS
  - Step
- ▼ USER INTERFACE
  - Screen
- ▼ LOGIC
  - Decision
  - Assignment
  - Loop
  - Wait
- ▼ DATA
  - Record Create
  - Record Update
  - Record Lookup
  - Record Delete

Description

Screen  
A user-facing screen that can be used to collect input or display output.



Screen



Create  
Customer



Save

Save As

Run

Close



## Quick Customer

Next

Name

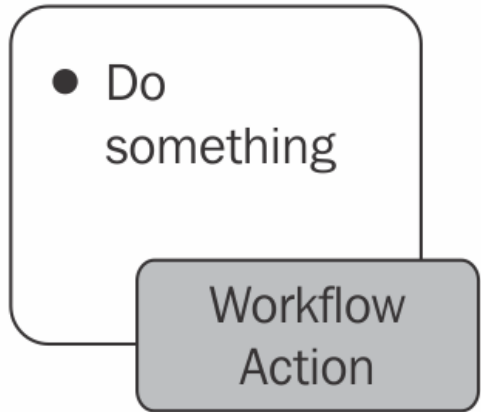
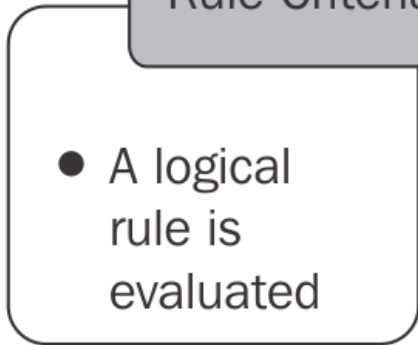
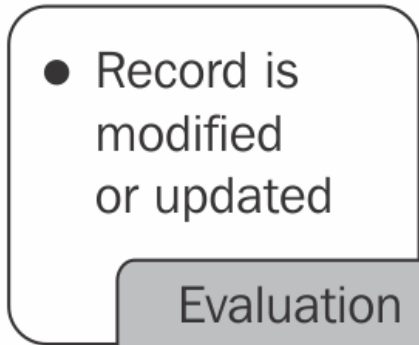


City

State

Post  
Code

Next



## Step 1: Select object


Select the object to which this workflow rule applies.

Select object

Customer-Media



Object Customer-Media

Rule Name  

Description

## Evaluation Criteria

Evaluate the rule when a record is:

- created
- created, and every time it's edited
- created, and any time it's edited to subsequently meet criteria [i](#)

How do I choose?



## Rule Criteria

Run this rule if the following  :

**Example:**  evaluates to true when the person who last modified the record is not the record owner. [More Examples ...](#)

```
AND (NOT ( ISBLANK ( Issue_Date__c ) ), ISBLANK ( Return_date__c ) )
```

Functions

ABS

AND

BEGINS

BLANKVALUE

BR


CASE

## Immediate Workflow Actions

No workflow actions have been added.

Add Workflow Action ▼

## Time-Dependent Workflow Actions [See an example](#)

 No workflow actions have been added. Before adding a workflow action, you must have at least one time trigger defined.


Add Time Trigger

## Immediate Workflow Actions

No workflow actions have been added.

Add Workflow Action ▼

## Time-Dependent Workflow Actions [See an example](#)

 No workflow actions have been added. Before adding a workflow action, you must have at least one time trigger defined.

Add Time Trigger

## Workflow Time Trigger Edit

Workflow Rule Send an email

Days ▼

After ▼


Customer-Media: Issue Date ▼

Save

Cancel

## Time-Dependent Workflow Actions

[See an example](#)

 7 Days After Customer-Media: Issue Date [Edit](#) | [Delete](#)

No workflow actions have been added to this time trigger.

Add Workflow Action ▼

Add Time Trigger

# Email Alert Edit


Save


Save & New

Cancel


## Edit Email Alert

**|** = Required Information

Description **|** Send an email reminder 

Unique Name **|** Send\_an\_email\_reminder 

Object Customer-Media

Email Template **|** Contact: Follow Up (SAMPLE) 

Recipient Type **|** Search: User ▼ for:  Find

### Recipients

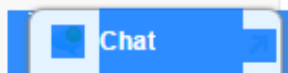
#### Available Recipients

User: Siddhesh Kabe ▲

#### Selected Recipients

Email Field: Email ▲


Add   
Remove 



You can enter up to five (5) email addresses to be notified.

### Additional Emails

From Email Address **|** Current User's email address ▼

Make this address the default From email address for this object's email alerts. 

Save

Save & New

Cancel

# Send an email

[« Back to List: Workflow Rules](#)

## Workflow Rule Detail

[Edit](#)[Delete](#)[Clone](#)[Activate](#)

Rule Name Send an email

Object Customer-Media

Active 

Evaluation Criteria

Evaluate the rule when a record is created, and any time it's edited to subsequently meet criteria

Description

Rule Criteria AND(NOT( ISBLANK( Issue\_Date\_\_c ) ),ISBLANK( Return\_date\_\_c ))

Created By [Siddhesh Kabe](#), 1/24/2016 6:03 AMModified By [Siddhesh Kabe](#), 1/24/2016 6:20 AM

## Workflow Actions

[Edit](#)

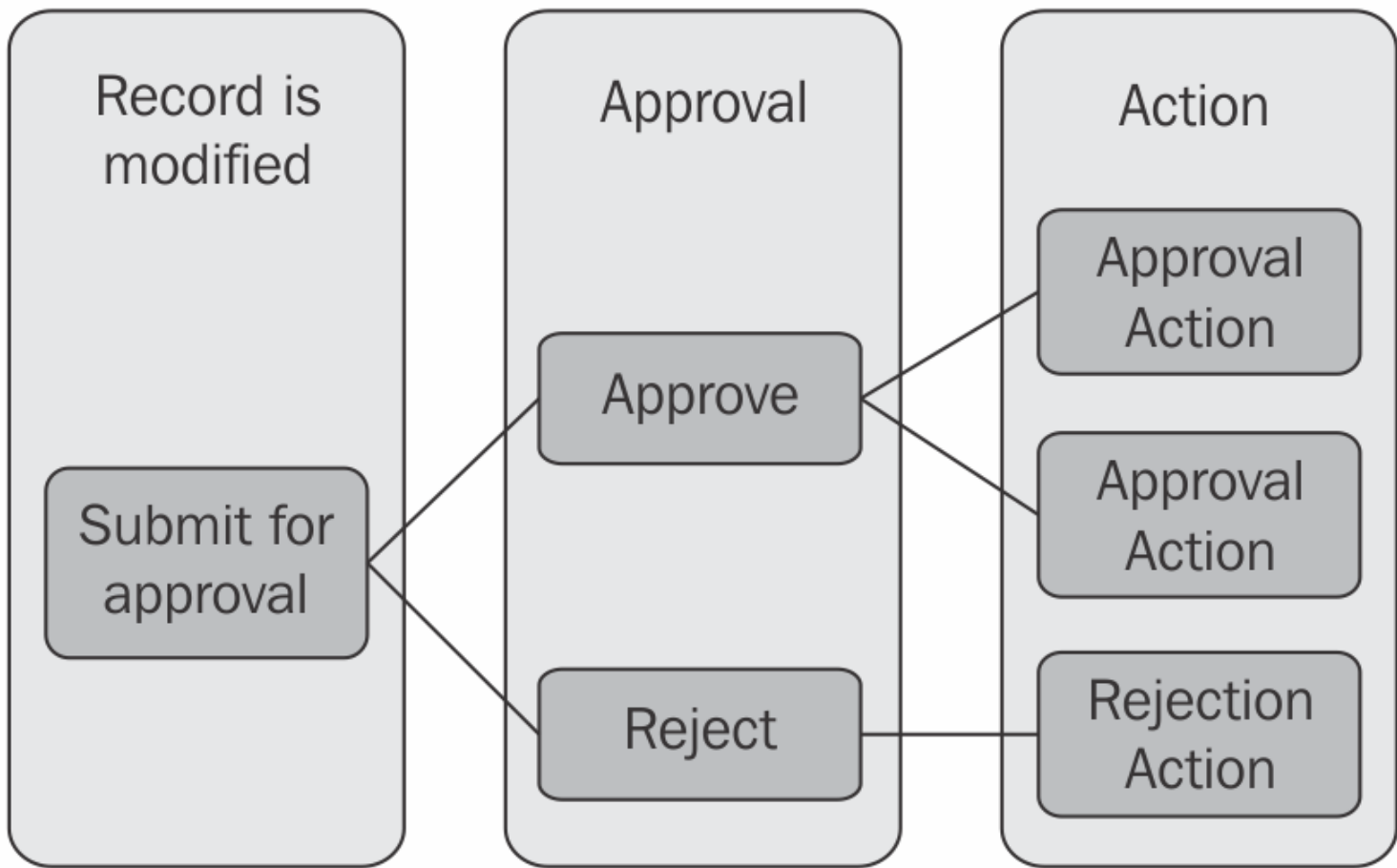
### Immediate Workflow Actions

No workflow actions have been added.

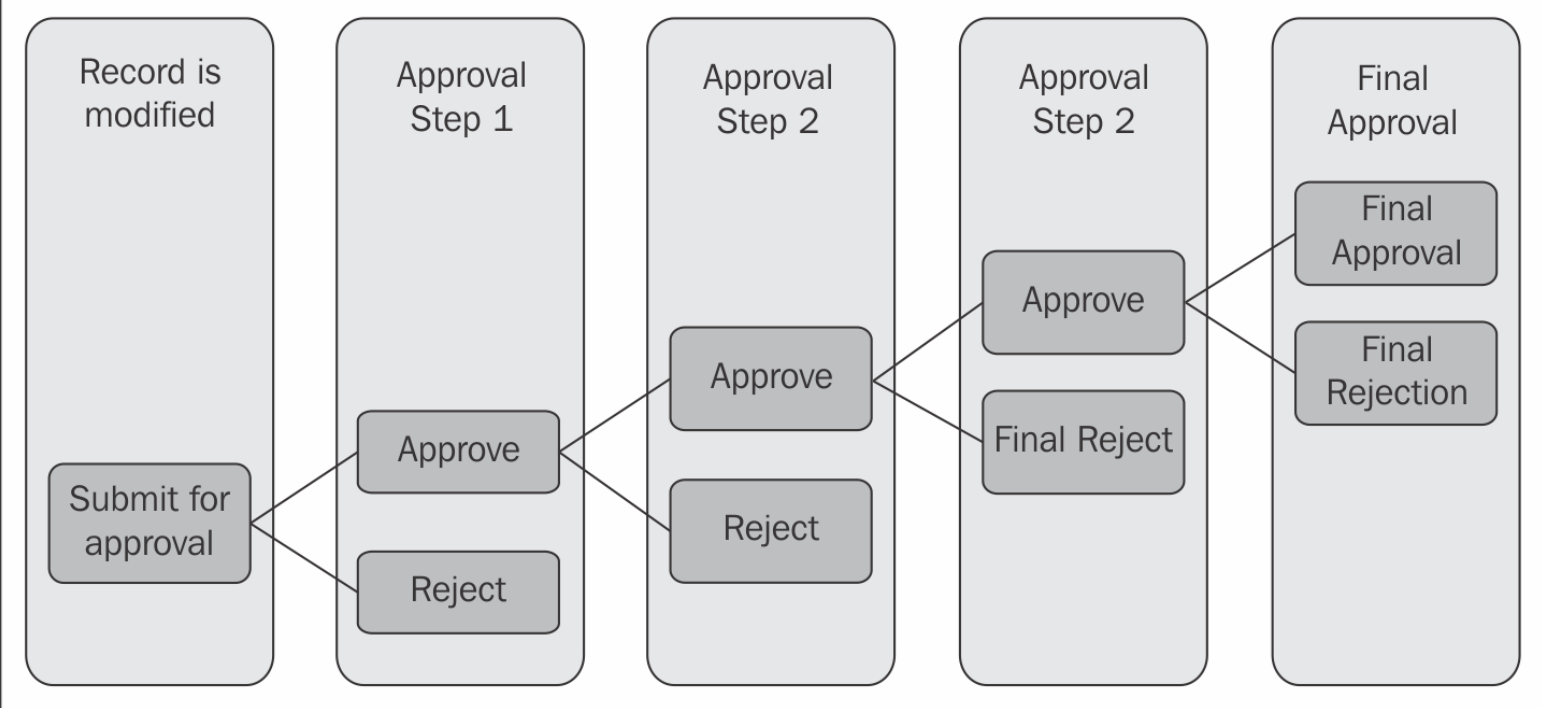
### Time-Dependent Workflow Actions

[See an example](#) 7 Days After Customer-Media: Issue Date

Type	Description
Email Alert	<a href="#">Send an email reminder</a>







Previous Next Cancel

If only certain types of records should enter this approval process, enter that criteria below. For example, only expense reports from employees at headquarters should use this approval process.

### Specify Entry Criteria

Use this approval process if the following  :

Field	Operator	Value	
<input type="text" value="Customer: Discount on Fine"/>	<input type="text" value="greater than"/>	<input type="text" value="0.5"/>	AND
<input type="text" value="--None--"/>	<input type="text" value="--None--"/>	<input type="text"/>	AND
<input type="text" value="--None--"/>	<input type="text" value="--None--"/>	<input type="text"/>	AND
<input type="text" value="--None--"/>	<input type="text" value="--None--"/>	<input type="text"/>	AND
<input type="text" value="--None--"/>	<input type="text" value="--None--"/>	<input type="text"/>	

[Add Filter Logic...](#)

Previous Next Cancel

## Select Field Used for Automated Approval Routing

Next Automated Approver Determined By

Manager



Use Approver Field of Customer Owner

## Record Editability Properties

- Administrators **ONLY** can edit records during the approval process.
- Administrators **OR** the currently assigned approver can edit records during the approval process.

Previous


Next

Cancel

[Previous](#) [Next](#) [Cancel](#)

Select the email template that will be used to notify approvers that an approval request has been assigned to them. Note that this template will be used for all steps for this process. [Create a new email template](#)

**Email Template**

Approval Assignment Email Template  

[Previous](#) [Next](#) [Cancel](#)

[Previous](#) [Next](#) [Cancel](#)

The approval page is where an approver will actually approve or reject a request. Using the options below, choose the fields to display on this page.

**Available Fields**

City  
Created By  
Customer Email  
Last Modified By  
Media Issued  
Member  
Name  
Phone  
Postal Code  
Social Security Number  
State  
Street

Add



Remove

**Selected Fields**

Customer #  
Owner  
Date of birth  
Fine due  
Discount on Fine  
IsEmployee  
Total media allowed  
Total media issued

Up



Down



[Click here to view an example](#)

## Initial Submitters

Submitter Type

Search:  ▼

for:

**Available Submitters**

--None-- ▲

▼

Add



Remove

**Allowed Submitters**

Customer Owner ▲

▼

## Submission Settings

Allow submitters to recall approval requests



You have just created an approval process. However, you cannot activate this process until you define at least one approval step. Would you like to do that now?

- Yes, I'd like to create an approval step now.
- I'll do this later. Take me to the approval detail page to review what I've just created.
- I'll do this later. Take me back to the listing of all approval processes for this object.

Go!

Records with Discount greater than 5%

Enter Approval Process

Enter Approval Step one. Manager

Final Reject

Is it greater than 50%

Enter Approval Step Two. Head-Librarian

Final Approval



## Enter Name and Description

**|** = Required Information

Approval Process Name Customer Discount Approval

Name

Amount greater than 5%

Unique Name

Amount\_greaterr\_than\_5

Description

Step Number

1

Next

Cancel

## Specify Step Criteria

All records should enter this step.



Enter this step if the following  , else  :

[Previous](#)

[Next](#)

[Cancel](#)

## Select Approver

- Let the submitter choose the approver manually.
- Automatically assign using the user field selected earlier. (**Manager**)
- Automatically assign to queue.  
- Automatically assign to approver(s).
- The approver's delegate may also approve this request. 

Previous

Save

Cancel

You have just created an approval step. You can optionally specify workflow actions to occur upon approval or rejection of this step. Would you like to do that now?

- Yes, I'd like to create a new approval action for this step now.
- Yes, I'd like to create a new rejection action for this step now.
- No, I'll do this later. Take me to the approval process detail page to review what I've just created.

Go!

## Initial Submission Actions

[Add Existing](#)[Add New](#) ▼

Action	Type	Description
<a href="#">Edit</a>	Record Lock	Lock the record from being edited

## Approval Steps

[New Approval Step](#)

Action	Step Number	Name	Description	Criteria	Assigned Approver	Reject Behavior
<a href="#">Show Actions</a>   <a href="#">Edit</a>   <a href="#">Del</a>	1	Amount greater than 5%			<a href="#">Manager</a>	Final Rejection
<a href="#">Show Actions</a>   <a href="#">Edit</a>   <a href="#">Del</a>	2	Amount greater than 50%		Customer: Discount on Fine GREATER OR EQUAL 0.5	<a href="#">User:Siddhesh Kabe</a>	Final Rejection

## Final Approval Actions

[Add Existing](#)[Add New](#) ▼

Action	Type	Description
<a href="#">Edit</a>	Record Lock	Lock the record from being edited

## Final Rejection Actions

[Add Existing](#)[Add New](#) ▼


Action	Type	Description
<a href="#">Edit</a>	Record Lock	Unlock the record for editing

## Recall Actions

[Add Existing](#)[Add New](#) ▼

Action	Type	Description
	Record Lock	Unlock the record for editing

## Select Approver

- Let the submitter choose the approver manually.
- Automatically assign using the user field selected earlier. (**Manager**)
- Automatically assign to queue.  
- Automatically assign to approver(s).


Related User

--None--

[Add Row](#) [Remove Row](#)

### When multiple approvers are selected:

- Approve or reject based on the **FIRST** response.
- Require **UNANIMOUS** approval from all selected approvers.

The approver's delegate may also approve this request. 



## Administration Setup

- ▶ **Manage Users**
- ▶ **Company Profile**
- ▶ **Security Controls**
- ▶ **Communication Templates**
- ▶ **Translation Workbench**
- ▶ **Data Management**

### **Monitoring**

- Imports
- Outbound Messages
- Time-Based Workflow
- Case Escalations
- API Usage Notifications

[Debug Logs](#)

- Scheduled Jobs
- Apex Jobs
- Email Log Files

- ▶ **Mobile Administration**
- ▶ **Desktop Administration**
- ▶ **Email Administration**
- ▶ **Google Apps**

Save Cancel

▼ Trace Flag Details

Traced Entity | User |    

Start Date |  | [05/03/2016 16:20]

Expiration Date |  | [05/03/2016 16:20]

Debug Level  |  

Save Cancel

Siddhesh Kabe ▾

Help & Training

Force.com ▾

My Profile

Setup

Developer Console

Logout

https://ap1.salesforce.com/006900000003zRfQ

Instance name    Salesforce Server URL    Record ID

006900000003zRfQ

Object Identifier

Record Identifier


https://ap1.salesforce.com/001/o

Instance name    Salesforce Server URL    Record ID

https://ap1.salesforce.com/001/e

Instance name    Salesforce Server URL    Record ID





 Insert

 Update

 Upsert

 Delete

 Hard Delete

 Export

 Export All

Please choose an action from the menu.





**Step 1: Salesforce Settings**

Enter your Salesforce username and password.

Username:

Password:



**Step 2: Select Data Objects**

Select your Salesforce object and your target file

Select Salesforce Object:

Show all Salesforce objects

- Job Application (Job\_Appli
- Keyword (SFGA\_Keyword\_
- Lead (Lead)
- MUW Configuration (muw
- MUW Filter Value (muw\_F
- MUW Select Value (muw\_
- MUW Test Object (muw\_
- MUW Update Value (muw\_
- Opportunity (Opportunity)

Choose a target for extraction:



**Step 3: Edit your Query**

Edit the SOQL query for extraction.

Choose the query fields below.

- Id
- IsDeleted
- AccountId
- Name

Select all fields    Clear all fields

Create the where clauses to your query below.

Fields	Operation	Value
<input type="text"/>	<input type="text"/>	<input type="text"/>

Add condition

Clear all conditions

The generated query will appear below. You may edit it before finishing.

< Back    Next >    Finish    Cancel



**Step 2: Select Data Objects**

Select your Salesforce object and your target file

Select Salesforce Object:

Show all Salesforce objects

- Job Application (Job\_Appli
- Keyword (SFGA\_Keyword\_
- Lead (Lead)
- MUW Configuration (muw
- MUW Filter Value (muw\_F
- MUW Select Value (muw\_
- MUW Test Object (muw\_
- MUW Update Value (muw\_
- Opportunity (Opportunity)

Choose a target for extraction:



**Step 2a: Choose your field to use for matching**

Select the field on your object to use for matching.

To match on Opportunity, use either the Id field or an external ID field.

Select the field for matching on Opportunity:

  
External\_ID\_\_c  
Id

< Back

Next >

Finish

Cancel



**Step 3: Mapping**

Map your fields (CSV columns) to the Salesforce object.

Choose an Existing Map

Create or Edit a Map

Current Field Mapping:

File Column Header	Name	
NAME		
ID		
ACCOUNTID		

< Back

Next >

Finish


Cancel

Match the Salesforce fields to your columns.

Clear Mapping

Auto-Match Fields to Columns

Name	Label	Type
AccountId	Account ID	reference
Amount	Amount	currency
CampaignId	Campaign ID	reference
CloseDate	Close Date	date
Description	Description	textarea
External_ID__c	External ID	string
ForecastCategoryName	Forecast Category	picklist
Id	Opportunity ID	id

Drag the Salesforce fields down to the column mapping. To remove a mapping, select a row and click Delete. 

File Column Header	Name
ACCOUNTID	
ID	
NAME	

OK Save Mapping Cancel



**Step 4: Finish**

Select the directory where your success and error files will be saved.

Directory:



Modify your settings:

5 Batch size:

4 Insert null values:

Assignment rule:

1 Server host (clear for default):

Reset URL on Login (clear to turn off):

Compression (check to turn off):

Timeout (in seconds):

Query request size:

Generate status files for exports:

Read all CSVs with UTF-8 encoding:

Write all CSVs with UTF-8 encoding:

Use European date format (dd/mm/yyyy)

Allow field truncation:

2 Use Bulk API:

Enable serial mode for Bulk API:

Upload Bulk API Batch as Zip File (enable to upload binary attachments):

Time Zone:

Proxy host:

Proxy port:

Proxy username:

Proxy password:

Proxy NTLM domain:

The last batch finished at 3078. Use 3078 to continue from your last location.

3 Start at row:

OK

Cancel

```
<!DOCTYPE beans PUBLIC "-//SPRING//DTD BEAN//EN" "http://www.springframework.org/dtd/spring-beans.dtd">
<beans>
```

```
<bean id="accountMasterProcess"
class="com.salesforce.dataloader.process.ProcessRunner"
singleton="false">
<description>AccountMaster job gets the Customer record updates from ERP (Oracle financials) and uploads them to salesforce using
'upsert'.</description>
<property name="name" value="accountMasterProcess"/>
<property name="configOverrideMap">
<map>
<entry key="sfdc.debugMessages" value="true"/>
<entry key="sfdc.debugMessagesFile" value="c:\dataloader\samples\status\accountMasterSoapTrace.log"/>
<entry key="sfdc.endpoint" value="https://login.salesforce.com"/>
<entry key="sfdc.username" value="user@mycompany.com"/>
<!-- password below has been encrypted using key file, therefore it will not work without the key setting: process.encryptedKeyFile
the password is not a valid encrypted value, please generate the real value using encrypt.bat utility -->
<entry key="sfdc.password" value="5555555555555555"/>
<entry key="process.encryptedKeyFile" value="c:\dataloader\samples\conf\sample.key"/>
<entry key="sfdc.timeoutSecs" value="600"/>
<entry key="sfdc.loadBatchSize" value="200"/>
<entry key="sfdc.externalIdField" value="Oracle_Id_c"/>
<entry key="sfdc.entity" value="Account"/>
<entry key="process.operation" value="upsert"/>
<entry key="process.mappingFile" value="c:\dataloader\samples\conf\accountMasterMap.sdl"/>
<entry key="dataAccess.name" value="queryAccount"/>
<entry key="dataAccess.type" value="databaseRead"/>
<entry key="process.initialLastRunDate" value="2005-12-01T00:00:00.000-0800"/>
</map>
</property>
</bean>
```

## Administration Setup

- ▶ **Manage Users**
- ▶ **Company Profile**
- ▶ **Security Controls**
- ▶ **Communication Templates**
- ▶ **Translation Workbench**
- ▼ **Data Management**
  - Analytic Snapshots
  - Import Accounts/Contacts
  - Import Leads
  - Import Solutions
  - Import Custom Objects
  - Data Export
  - Storage Usage
  - Mass Transfer Records
  - Mass Delete Records
  - Delete All Data
  - Mass Transfer Approval Requests
  - Start a New Trial
  - Mass Update Addresses
  - Sandbox
  - Data Loader
- ▶ **Monitoring**
- ▶ **Mobile Administration**
- ▶ **Desktop Administration**
- ▶ **Email Administration**
- ▶ **Google Apps**

# Mass Transfer

- [Transfer Accounts](#) — Transfer multiple accounts from one user to another
- [Transfer Customers](#) — Transfer multiple customers from one user to another
- [Transfer Leads](#) — Transfer multiple leads from one user to another
- [Transfer Locations](#) — Transfer multiple locations from one user to another
- [Transfer Media](#) — Transfer multiple media from one user to another

## Mass Transfer Media

Transfer from

Library User



Transfer to

Library Management



Find media that match the following criteria:

--None--	▼	--None--	▼		AND
--None--	▼	--None--	▼		AND
--None--	▼	--None--	▼		AND
--None--	▼	--None--	▼		AND
--None--	▼	--None--	▼		

Filter By Additional Fields (Optional):

## Mass Transfer Accounts

Transfer from



Transfer to



- Transfer open opportunities not owned by the existing account owner
- Transfer closed opportunities
- Transfer open cases owned by the existing account owner
- Transfer closed cases

## Administration Setup

- ▶ **Manage Users**
- ▶ **Company Profile**
- ▶ **Security Controls**
- ▶ **Communication Templates**
- ▶ **Translation Workbench**
- ▼ **Data Management**
  - Analytic Snapshots
  - Import Accounts/Contacts
  - Import Leads
  - Import Solutions
  - Import Custom Objects
  - Data Export
  - Storage Usage
  - Mass Transfer Records
  - Mass Delete Records
  - Delete All Data
  - Mass Transfer Approval Requests
  - Start a New Trial
  - Mass Update Addresses
  - Sandbox
  - Data Loader
- ▶ **Monitoring**
- ▶ **Mobile Administration**
- ▶ **Desktop Administration**
- ▶ **Email Administration**
- ▶ **Google Apps**

▼ Step 3: Find Accounts that match the following criteria:

Industry	▼	equals	▼	Textile	AND
--None--	▼	--None--	▼		AND
--None--	▼	--None--	▼		AND
--None--	▼	--None--	▼		AND
--None--	▼	--None--	▼		

Filter By Additional Fields (Optional):



▼ **Step 4: Choose to delete Accounts with Closed-Won Opportunities**

Delete Accounts that have associated Closed/Won Opportunities. (If not checked, those Accounts will not be deleted.)

▼ **Step 5: Choose to delete Accounts with another owner's Opportunities**

Delete Accounts that are associated with Opportunities owned by someone else. (If not checked, those Accounts will not be deleted.)

- Accounts with associated cases will not be deleted.
- Accounts with associated active Self-Service users will not be deleted.
- Accounts with activated contracts will not be deleted.
- Partner Accounts with Partner users will not be deleted.

▼ **Permanently delete**

Permanently delete the selected records. ▼



# Reports & Dashboards



## Folders

### All Folders

- Unfiled Public Reports
- My Personal Custom Reports
- My Personal Dashboards
- Resume
- Resume Dashboard
- Salesforce for Social Media (Installed Pack...
- Salesforce for Twitter (Installed Package: 3
- Survey Force Reports
- Account and Contact Reports
- Opportunity Reports
- Sales Reports
- Lead Reports
- Support Reports
- Campaign Reports
- Self-Service Reports
- Administrative Reports
- Activity Reports
- Product and Asset Reports
- Call Center Reports
- File and Content Reports

## All Folders

Action	Name	Folder	Created By
	<b>Resume</b> Around 3 years of experience in applications on force.com cloud platform. Sound working knowledge c CRM Strategy, Cloud Platform and Social Media. Part many cloud initiatives and passionate about Salesforc and Force.com	Resume Dashboard	<a href="#">Kabe, Siddhesh</a>
	<b>Survey with Questions and Responses</b>	Survey Force Rep...	<a href="#">Kabe, Siddhesh</a>
	<b>Sample2</b> I help business go paperless using cloud/social/mobil platform of Force.com for 8 hours a day, the rest of the time, tell stories in form of comics, blogs and books. I a good at what I do, what I do changes the world.	Resume Dashboard	<a href="#">Kabe, Siddhesh</a>
	<b>Publication</b>	Resume	<a href="#">Kabe, Siddhesh</a>
	<b>Work Experience</b>	Resume	<a href="#">Kabe, Siddhesh</a>
	<b>Academics</b>	Resume	<a href="#">Kabe, Siddhesh</a>
	<b>Twitter Lead Source</b>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>
	<b>Sales By Lead Source Twitter</b>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>
	<b>Twitter Lead Conversion</b>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>
	<b>Tweets by Search Term</b>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>
	<b>Tweets by Account</b>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>

# Create New Report

Select Report Types to Hide

Select Report Type

- Activities
  - Activities with Media
- Other Reports
  - Customers with Customer-Media and Media
  - Media
  - Media with Branch
  - Media with Customer-Media and Customers
  - Media History

Preview

Account Report		
Account Owner	Account Name	Account Site
Joe Johnson	Acme, Inc	Headquarters
Shelly Smith	Genwatt, Inc	Headquarters
Tom Thompson	Gene Points	Headquarters



# Account Owner Report

Report Generation Status: Complete

## Report Options:

Summarize information by: Operator Account Name Filter Created Since  
--None-- starts with

Run Report Hide Details Customize Save As Printable View Export Details

Account Name	Account Site	Created Date ↓	Last Modified Date	Account ID	Account Owner
<a href="#">John</a>	-	11/1/2015	11/1/2015	0019000001YxaVe	<a href="#">deepika Kabe</a>
<a href="#">GenePoint</a>	-	9/8/2013	9/8/2013	0019000000SvQTx	<a href="#">deepika Kabe</a>
<a href="#">United Oil &amp; Gas. UK</a>	-	9/8/2013	9/8/2013	0019000000SvQTy	<a href="#">deepika Kabe</a>
<a href="#">United Oil &amp; Gas. Singapore</a>	-	9/8/2013	9/8/2013	0019000000SvQTz	<a href="#">deepika Kabe</a>
<a href="#">Edge Communications</a>	-	9/8/2013	9/8/2013	0019000000SvQU0	<a href="#">deepika Kabe</a>
<a href="#">Burlington Textiles Corp of America</a>	-	9/8/2013	9/8/2013	0019000000SvQU1	<a href="#">deepika Kabe</a>
<a href="#">Pyramid Construction Inc.</a>	-	9/8/2013	9/8/2013	0019000000SvQU2	<a href="#">deepika Kabe</a>
<a href="#">Dickenson plc</a>	-	9/8/2013	11/6/2015	0019000000SvQU3	<a href="#">deepika Kabe</a>
<a href="#">Grand Hotels &amp; Resorts Ltd</a>	-	9/8/2013	9/8/2013	0019000000SvQU4	<a href="#">deepika Kabe</a>
<a href="#">Express Logistics and Transport</a>	-	9/8/2013	9/8/2013	0019000000SvQU5	<a href="#">deepika Kabe</a>
<a href="#">University of Arizona</a>	-	9/8/2013	9/8/2013	0019000000SvQU6	<a href="#">deepika Kabe</a>
<a href="#">United Oil &amp; Gas Corp.</a>	-	9/8/2013	9/8/2013	0019000000SvQU7	<a href="#">deepika Kabe</a>
<a href="#">sForce</a>	-	9/8/2013	9/8/2013	0019000000SvQU8	<a href="#">deepika Kabe</a>

**Grand Totals (13 records)**

Grouped By: Stage

Sorted By: Stage ↑ ▼

	Opportunity Name	Lead Source	Amount	Expected Revenue	Close Date	Next Step	Probability (%)	Fiscal Period	Age	Created Date
<input type="checkbox"/>	<b>Stage: Prospecting (2 records)</b>									
	<a href="#">Pyramid Emergency Generators</a>	Phone Inquiry	\$100,000.00	\$10,000.00	8/19/2011	-	10%	Q3-2007	875	9/8/2013
	<a href="#">Sales</a>	-	\$100.00	\$10.00	11/2/2015	-	10%	Q4-2015	91	11/1/2015
<input type="checkbox"/>	<b>Stage: Qualification (1 record)</b>									
	<a href="#">Dickenson Mobile Generators</a>	Purchased List	\$15,000.00	\$1,500.00	8/19/2011	-	10%	Q3-2007	875	9/8/2013
<input type="checkbox"/>	<b>Stage: Needs Analysis (1 record)</b>									
	<a href="#">United Oil Plant Standby Generators</a>	-	\$675,000.00	\$135,000.00	8/19/2011	-	20%	Q3-2007	875	9/8/2013
<input type="checkbox"/>	<b>Stage: Value Proposition (2 records)</b>									
	<a href="#">Express Logistics Portable Truck Generators</a>	External Referral	\$80,000.00	\$40,000.00	8/19/2011	-	50%	Q3-2007	875	9/8/2013
	<a href="#">Grand Hotels Guest Portable Generators</a>	Employee Referral	\$250,000.00	\$125,000.00	8/19/2011	-	50%	Q3-2007	875	9/8/2013
<input type="checkbox"/>	<b>Stage: Id. Decision Makers (3 records)</b>									
	<a href="#">Grand Hotels Kitchen Generator</a>	-	\$15,000.00	\$9,000.00	8/19/2011	-	60%	Q3-2007	875	9/8/2013
	<a href="#">GenePoint Lab Generators</a>	-	\$60,000.00	\$36,000.00	8/19/2011	-	60%	Q3-2007	875	9/8/2013
	<a href="#">Edge Emergency Generator</a>	-	\$35,000.00	\$21,000.00	8/19/2011	-	60%	Q3-2007	875	9/8/2013
<input type="checkbox"/>	<b>Stage: Perception Analysis (1 record)</b>									
	<a href="#">Express Logistics SLA</a>	External Referral	\$120,000.00	\$84,000.00	8/19/2011	-	70%	Q3-2007	875	9/8/2013
<input type="checkbox"/>	<b>Stage: Proposal/Price Quote (2 records)</b>									
	<a href="#">University of AZ Installations</a>	Employee Referral	\$100,000.00	\$75,000.00	8/19/2011	-	75%	Q3-2007	875	9/8/2013
	<a href="#">United Oil Refinery Generators</a>	-	\$270,000.00	\$202,500.00	8/19/2011	-	75%	Q3-2007	875	9/8/2013
<input type="checkbox"/>	<b>Stage: Negotiation/Review (2 records)</b>									
	<a href="#">United Oil Installations</a>	-	\$270,000.00	\$243,000.00	8/19/2011	-	90%	Q3-2007	875	9/8/2013
	<a href="#">United Oil Office Portable Generators</a>	-	\$125,000.00	\$112,500.00	8/19/2011	-	90%	Q3-2007	875	9/8/2013

			Type				Grand Total
Stage		-	Existing Customer - Upgrade	Existing Customer - Replacement	New Customer		
<input type="checkbox"/>	<b>Prospecting</b>	Record Count	2	0	0	0	<b>2</b>
	<u>Pyramid Emergency Generators</u>		1				
	<u>Sales</u>		1				
<input type="checkbox"/>	<b>Qualification</b>	Record Count	0	0	0	1	<b>1</b>
	<u>Dickenson Mobile Generators</u>					1	
<input type="checkbox"/>	<b>Needs Analysis</b>	Record Count	0	1	0	0	<b>1</b>
	<u>United Oil Plant Standby Generators</u>			1			
<input type="checkbox"/>	<b>Value Proposition</b>	Record Count	0	2	0	0	<b>2</b>
	<u>Express Logistics Portable Truck Generators</u>			1			
	<u>Grand Hotels Guest Portable Generators</u>			1			
<input type="checkbox"/>	<b>Id. Decision Makers</b>	Record Count	1	1	1	0	<b>3</b>
	<u>GenePoint Lab Generators</u>		1				
	<u>Grand Hotels Kitchen Generator</u>			1			
	<u>Edge Emergency Generator</u>				1		
<input type="checkbox"/>	<b>Perception Analysis</b>	Record Count	0	1	0	0	<b>1</b>
	<u>Express Logistics SLA</u>			1			
<input type="checkbox"/>	<b>Proposal/Price Quote</b>	Record Count	0	2	0	0	<b>2</b>
	<u>University of AZ Installations</u>			1			
	<u>United Oil Refinery Generators</u>			1			
<input type="checkbox"/>	<b>Negotiation/Review</b>	Record Count	0	2	0	0	<b>2</b>
	<u>United Oil Installations</u>			1			
	<u>United Oil Office Portable Generators</u>			1			
<input type="checkbox"/>	<b>Closed Won</b>	Record Count	0	11	0	7	<b>18</b>
	<u>Edge SLA</u>			1			
	<u>United Oil Installations</u>			1			
	<u>GenePoint SLA</u>			1			

**CASES**  
Closed Cases

Case Number	Status	Case Owner
<a href="#">00001015</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001017</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001018</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001019</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001020</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001021</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001022</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001023</a>	Closed	<a href="#">deepika Kabe</a>
<a href="#">00001025</a>	Closed	<a href="#">deepika Kabe</a>

**CASES**  
Cases in Progress

Case Number	Status	Case Owner
<a href="#">00001000</a>	Escalated	<a href="#">deepika Kabe</a>
<a href="#">00001001</a>	Escalated	<a href="#">deepika Kabe</a>
<a href="#">00001003</a>	Escalated	<a href="#">deepika Kabe</a>
<a href="#">00001004</a>	Escalated	<a href="#">deepika Kabe</a>
<a href="#">00001009</a>	Working	<a href="#">deepika Kabe</a>
<a href="#">00001010</a>	Working	<a href="#">deepika Kabe</a>
<a href="#">00001011</a>	Working	<a href="#">deepika Kabe</a>
<a href="#">00001012</a>	Working	<a href="#">deepika Kabe</a>

**CASES**  
New Cases

Case Number	Status	Case Owner
<a href="#">00001002</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001005</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001006</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001007</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001008</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001013</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001014</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001016</a>	New	<a href="#">deepika Kabe</a>
<a href="#">00001024</a>	New	<a href="#">deepika Kabe</a>

**Grand Totals**

(9 records)

(8 records)

(9 records)



Report Type: Media  
**Unsaved Report**

Save Save As Close Report Properties Add Report Type Run Report

**Fields** All  #

Quick Find

Drag and drop to add fields to the report.

- Bucket Fields
  - Add Bucket Field
- Media: Info
  - Media: ID
  - Media: Media Name
  - Branch
  - ISBN
  - Late Return Fine Per day
  - Loss Fine
  - Media Number
  - Not Available
  - Title
  - Unique Id
  - Year
  - Media: Record Type
  - Media: Owner Name
  - Media: Owner Alias
  - Media: Owner Role
  - Media: Created By
  - Media: Created Alias
  - Media: Created Date
  - Media: Last Modified By
  - Media: Last Modified Alias
  - Media: Last Modified Date
  - Media: Last Activity Date

Filters Add

Show My media

Date Field Media: Created Date Range All Time From To

To add filters, click Add.

Preview Tabular Format Show Remove All Columns

Media: Media Name

Grand Totals (0 records)



No data was returned. Check report filters.






Account Owner	Account Name	Type	Rating	Last Ac
---------------	--------------	------	--------	---------

Grand Totals (0 rows)


No data was returned

-  Sort Ascending
-  Sort Descending

---

-  Group by this Field
-  Limit Rows by this Field
-  Summarize this Field

---

-  Remove Column

**Filters** Add ▾

Show My accounts ▾

Date Field Created Date ▾ Range Custom ▾ From 8/10/2011 |

Row limit 10, sorted by Account

**Preview** Tabular Format ▾ Show ▾

Account Owner ↑ Account Name T

Grand Totals (0 records)

No data was returned. Check report filters.

- All Time
- Custom
- Fiscal Year**
- Current FY
- Previous FY
- Previous 2 FY
- 2 FY Ago
- Next FY
- Current and Previous FY
- Current and Previous 2 FY
- Current and Next FY
- Fiscal Quarter**
- Current FQ
- Current and Next FQ

**Filters**

Add ▾

Show

Date Field

Preview

-  **Field Filter**  
e.g., Account Name equals Acme
-  **Filter Logic**  
e.g., Filter 1 AND (Filter 2 OR Filter 3)
-  **Row Limit**  
e.g., Top 5 Accounts by Annual Revenue
-  **Help me choose...**

From 8/10/2011  To 

▾ Ascending ▾

# Unsaved Report

Save Save As Close Report Properties Add Report Type Run Report

## Fields

All a #

Quick Find

Drag and drop to add fields to the report.

- Formulas
  - Add Formula
- Bucket Fields
  - Add Bucket Field
- Media: Info
  - Media: ID
  - Media: Media Name
  - ISBN
  - Late Return Fine Per day
  - Loss Fine
  - Media Number
  - Not Available
  - Title
  - Unique Id
  - Year
  - Media: Record Type
  - Media: Owner Name
  - Media: Owner Alias
  - Media: Owner Role
  - Media: Created By
  - Media: Created Alias
  - Media: Created Date
  - Media: Last Modified By
  - Media: Last Modified Alias
  - Media: Last Modified Date
  - Media: Last Activity Date

## Filters

Add

Show My media

Date Field Media: Created Date Range All Time From To

To add filters, click Add.

Preview Summary Format Show Add Chart Remove All Columns

Media: Media Name	Brach: Location Name
Drop a field here to create a grouping. Hide	
Grand Totals (0 records)	

No data was returned. Check report filters.

Report Type: Media with Brach  
**Unsaved Report**

Save Save As Close Report Properties Add Report Type Run Report

Fields All #

Quick Find

Drag and drop to add fields to the report.

- Formulas
  - Add Formula
- Bucket Fields
  - Add Bucket Field
- Media: Info
  - Media: ID
  - Media: Media Name
  - ISBN
  - Late Return Fine Per day
  - Loss Fine
  - Media Number
  - Not Available
  - Title
  - Unique Id
  - Year
  - Media: Record Type
  - Media: Owner Name
  - Media: Owner Alias
  - Media: Owner Role
  - Media: Created By
  - Media: Created Alias
  - Media: Created Date
  - Media: Last Modified By
  - Media: Last Modified Alias
  - Media: Last Modified Date
  - Media: Last Activity Date
- Brach: General
  - Brach: Location Name
  - Brach: Owner Name
  - Brach: Owner Alias

Filters Add Show My media

Date Field Media: Created Date Range All Time From To

To add filters, click Add.

Preview Matrix Format Show Add Chart Remove All Columns

	Drop a field here to create a column grouping. 1	Grand Total	
Drop a field here to create a row grouping. 2	Grand Total	Record Count	0
		Media: Media Name	Brach: Location Name

No data was returned. Check report filters.

- Fields** All #
- Quick Find
- Drag and drop to add fields to the report.
- Formulas
    - Add Formula
    - Add Cross Block Formula
  - Case Information
    - Case Owner
    - Case Owner Alias
    - Case Owner Role
    - Created By
    - Created Alias
    - Case Last Modified By
    - Case Last Modified Alias
    - Subject
    - Case Number
    - Parent Case Number
    - Parent Case ID
    - Status
    - Type
    - Priority
    - Case Origin
    - Case Reason
    - Description
    - Date/Time Opened
    - Opened Date
    - Case Date/Time Last Modified
    - Case Last Modified Date
    - Date/Time Closed
    - Closed Date
    - # Age

**Filters**

Cases Working **Add**

Show All cases Units Hours

Date Field Opened Date Range Custom From To

Status equals "working"

Escalated Cases **Add**

Show All cases Units Hours

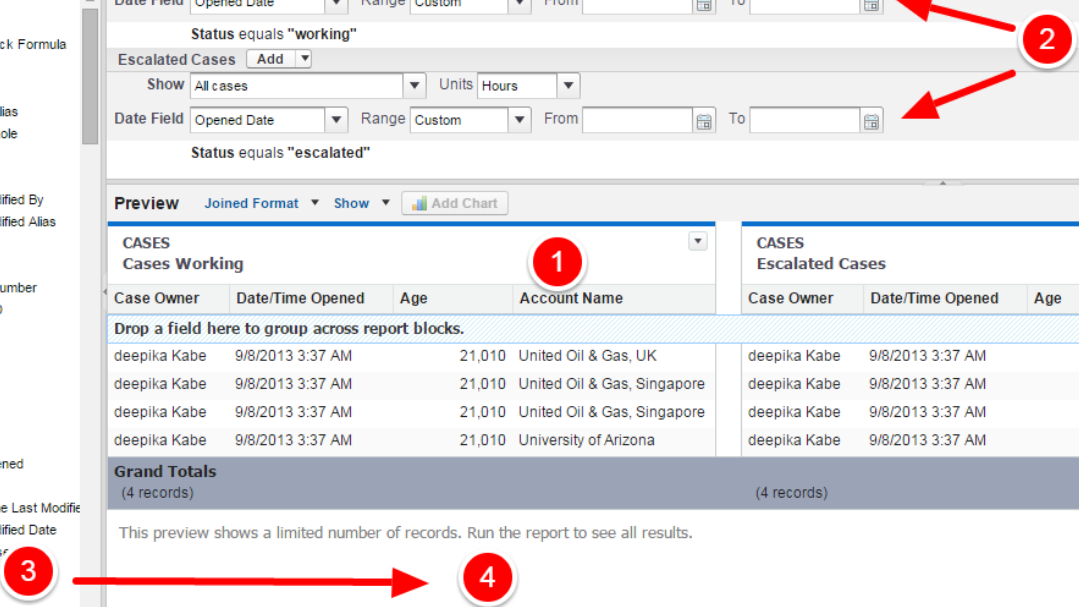
Date Field Opened Date Range Custom From To

Status equals "escalated"

**Preview** Joined Format Show Add Chart

CASES Working				CASES Escalated Cases			
Case Owner	Date/Time Opened	Age	Account Name	Case Owner	Date/Time Opened	Age	Account Name
Drop a field here to group across report blocks.							
deepika Kabe	9/8/2013 3:37 AM	21,010	United Oil & Gas, UK	deepika Kabe	9/8/2013 3:37 AM	21,010	Edge Communications
deepika Kabe	9/8/2013 3:37 AM	21,010	United Oil & Gas, Singapore	deepika Kabe	9/8/2013 3:37 AM	21,010	United Oil & Gas Corp.
deepika Kabe	9/8/2013 3:37 AM	21,010	United Oil & Gas, Singapore	deepika Kabe	9/8/2013 3:37 AM	21,010	Express Logistics and Transport
deepika Kabe	9/8/2013 3:37 AM	21,010	University of Arizona	deepika Kabe	9/8/2013 3:37 AM	21,010	Express Logistics and Transport
<b>Grand Totals</b> (4 records)				<b>Grand Totals</b> (4 records)			

This preview shows a limited number of records. Run the report to see all results.



Select Type:




**Chart Data** | Formatting

X-Axis: Record Count

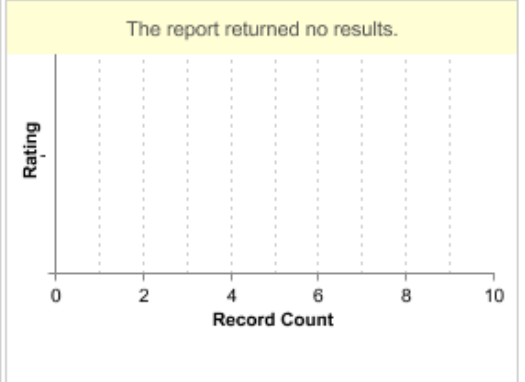
Y-Axis: Rating

Group By: -- Select --



Combination Charts:  Plot additional values

This preview may not include all data.



OK Cancel



# Cases by Status

Report Generation Status: Complete

## Report Options:

Summarize information by:

--None--

### Time Frame

Date Field

Opened Date

Range

Custom

From

To

Show

All cases

Units

Hours

1

Run Report

Hide Details

Customize

Save

Save As

Delete

Printable View

Export Details

Subscribe

6

5

4

3

2

Filtered By: [Edit](#)

Status equals working [Clear](#)

Case Owner	Date/Time Opened	Age (Hours)	Account Name
<a href="#">deepika Kabe</a>	9/8/2013 3:37 AM	21,010	<a href="#">United Oil &amp; Gas, UK</a>
<a href="#">deepika Kabe</a>	9/8/2013 3:37 AM	21,010	<a href="#">United Oil &amp; Gas, Singapore</a>
<a href="#">deepika Kabe</a>	9/8/2013 3:37 AM	21,010	<a href="#">United Oil &amp; Gas, Singapore</a>
<a href="#">deepika Kabe</a>	9/8/2013 3:37 AM	21,010	<a href="#">University of Arizona</a>

**Grand Totals (4 records)**

Run Report ▼

Show Details

Customize

Save As

Printable View

Run Report Now

Schedule Future Runs...

Revenue

SIC Code

Record Count

Schedule Report

Save Report Schedule Cancel

Running User  1

Email Report  To me  To me and/or others...

2

If you plan to email the scheduled report to other users, ensure it is in a public folder that is shared with all intended recipients.

Search:  for:

Select From Send Email To

<input type="text" value="--None--"/>	<input type="button" value="Add"/>	<input type="text" value="User: Hector Barbossa"/>
	<input type="button" value="Remove"/>	

Schedule Report

3

Frequency  Daily  Every weekday  
 Weekly  Every day  
 Monthly

Start  [ 11/26/2011 ]

End  [ 11/26/2011 ]

Preferred Start Time [Find available options...](#) 4

Exact start time will depend on job queue activity.

Save Changes  Save report modifications with this schedule   
 Discard report modifications

5

Save Report Schedule Cancel

## Report Type Focus

Specify what type of records (rows) will be the focus of reports generated by this report type.

Example: If reporting on "Contacts with Opportunities with Partners," select "Contacts" as the primary object.

Primary Object

## Identification

Report Type Label

Report Type Name  [i](#)

*Note: Description will be visible to users who create reports.*

Description

Store in Category

## Deployment

A report type with deployed status is available for use in the report wizard. While in development, report types are visible

Deployment Status  In Development

Deployed

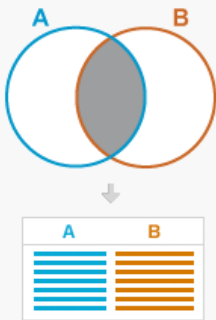
This report type will generate reports about Media. You may define which related records from other objects are returned in report results by choosing a relationship to another object.

**A Media**  
Primary Object

**B** Customer-Media

**A to B Relationship:**

- Each "A" record must have at least one related "B" record.
- "A" records may or may not have related "B" records.



The selected object has no further relatable objects. [More Info](#)

## Custom Report Type Definition

[Edit](#) [Delete](#) [Clone](#)

Report Type Label Custom Media Type

Re

Report Type Name Custom\_Media\_Type

Description This report type will map the media object with the Customer Penalties

Created By [Hector Barbossa](#), 11/26/2011 11:56 PM

### Object Relationships

[Edit](#)

Media (A)

..... with at least one related record from **Customer-Media (B)**

### Fields Available for Reports

[Edit Layout](#)

[Preview Layout](#)

Source	Selected Fields
Media	18
Customer-Media	10

**Field Layout Properties**

Save Cancel Preview Layout

Total Fields in Layout: 50

Edit Properties Create New Section

Cases <span style="float: right;">Edit   Delete</span>			
Account Name	Asset	Business Hours	Case ID
✓ Case Number	Case Origin	Case Owner	Case Reason
Closed	Closed by Sel...	Closed When C...	Contact Name
Created By	Date/Time Clo...	Date/Time Ope...	Description
Engineering R...	Escalated	Last Modified...	Last Modified...
New Self-Serv...	Parent Case	Potential Lia...	Priority
Product	Self-Service ...	SLA Violation	Status
Subject	Type	Visible in Se...	Web Company
Web Email	Web Name	Web Phone	

Solutions <span style="float: right;">Edit   Delete</span>			
Author	Created By	Created Date	Is Html
Last Modified...	Last Modified...	Num Related C...	Reviewed
Solution Deta...	Solution ID	Solution Number	✓ Solution Ti...
Status	Visible in Pu...	Visible in Se...	

Edit Properties Create New Section

Total Fields in Layout: 50

Save Cancel Preview Layout

**Legend**

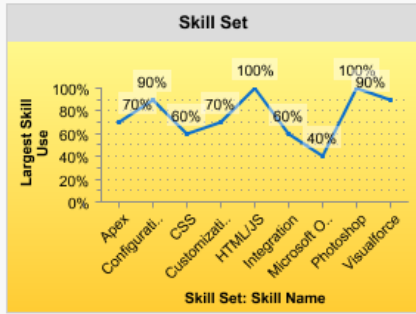
- Not in Page Layout
- Used in Page Layout
- Selected
- Checked by Default
- Added via Lookup

View: Cases Fields ▾  
[Add fields related via lookup »](#)

Cases Fields [Page1/3]	
Next Page ▶	
Account Name	Asset
Business Hours	Case ID
Case Number	Case Origin
Case Owner	Case Reason
Closed	Closed by Sel...
Closed When C...	Contact Name
Created By	Date/Time Clo...
Date/Time Ope...	Description
Next Page ▶	

Sample description for the dashboard

### Technical Knowledge

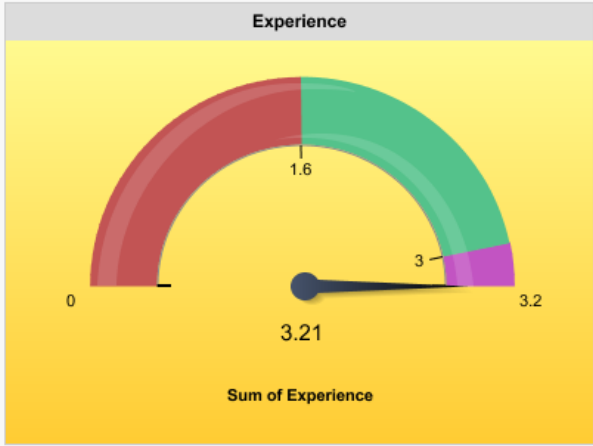


\*Based on Self Evaluation

### Strengths



\*Based on Self Evaluation

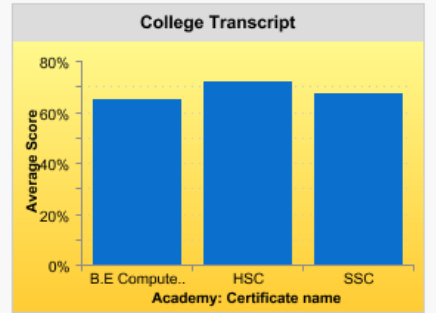


\*All values in years

Experience	
Work Experience: Company Name	Sum of Experience
Current Company	2
Previous Company	2

\*Figures are rounded off. Exact figures mentioned in Gauge

### Academic Score



B.E. Computer Science Graduate

### College Transcript in Figures

B.E. Computer Engineering	
Academy: Certificate name	Average Score
B.E Computer Science	65
HSC	72
SSC	67

\*All scores in %



Components Data Sources

Medium X

Line Chart

**Technical Knowledge**

**Skill Set**

Skill Set	Largest Skill Use
Apex	70%
Configuration	90%
CRM	60%
Customization	70%
IT/ML/JS	100%
Integration	80%
Microsoft O.	40%
Protegepro	100%
Visualforce	90%

Source: Skill Set

\*Based on Self Evaluation

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Pie Chart

**Strengths**

Strength	Percentage
1	18%
2	9%
3	12%

Wide X

Gauge

**Relevant Work Experience**

**Experience with Salesforce**

Sum of Experience: 5.65

Source: Work Experience

\*All values in years

---

Visualforce Page

**About me**

Medium X

Table

**Relevant Work Experience**

**Experience with Salesforce**

Work Experience: Company Name	Sum of Experience
Cognizant Technology Solutions	2
Fujitsu Consulting Ltd	2
Salesforce.com	2

Source: Work Experience

\*Figures are rounded off. Exact figures mentio

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Vertical Bar Chart

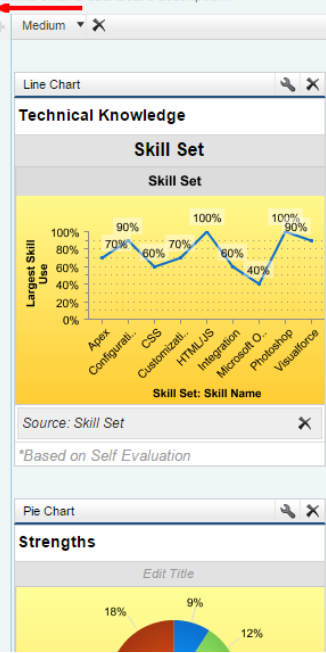
**Academic Score**

**College Transcript**

Category	Average Score
1	~65%
2	~75%
3	~65%

Chat

- Recent My All
- Click to enter a dashboard description.
- Quick Find
- Reports
- My Personal Custom Reports
    - Sample Report: Closed Sales
    - Sample Report: Leads By Lead Source
    - Sample Report: Open Cases By Priority
    - Sample Report: Open Deals
    - Sample Report: Pipeline By Close Month
    - Sample Report: Sales Pipeline By Stage
    - Sample Report: Top Accounts
  - Resume
    - Salesforce for Twitter
      - Accounts with Twitter Conversations
      - Ave time to close by channel
      - Case by Case Origin
      - Knowledge from Tweets
      - Negative Tweeters
      - Sales By Lead Source Twitter
      - Top customer tweeters
      - Tweet Funnel
      - Tweets by Account
      - Tweets by Search Term
      - Tweet Sentiment
      - Tweet Status Trends
      - Tweet Volume by Type
      - Twitter Lead Conversion
      - Twitter Lead Source
    - Survey Force Reports
      - Survey with Questions and Responses
  - Visualforce Pages



Medium X

Table

### Relevant Work Experience

#### Experience with Salesforce

Work Experience: Company Name	Sum of Experience
Cognizant Technology Solutions	2
Cognizant UK	0
Creation Technology Solution	1
Fujitsu Consulting Ltd	2
Salesforce.com	2

Source: Work Experience

\*Figures are rounded off. Exact figures mentio

---

Vertical Bar Chart

### Academic Score

#### College Transcript

Select Type:



Component Data

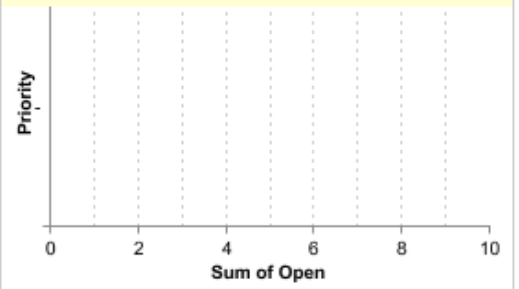
Formatting

Grouping Display

Display Units

Drill Down to

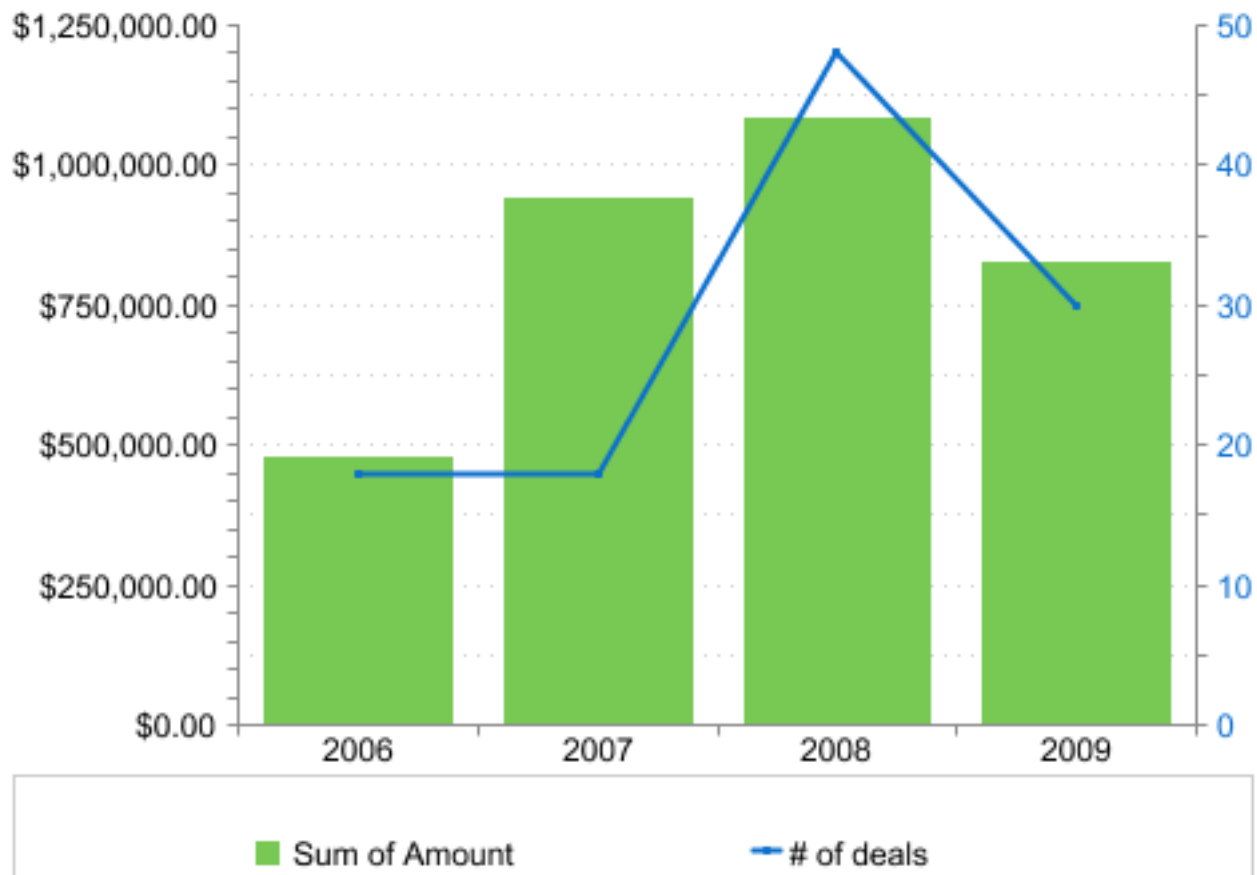
The report returned no results.



OK

Cancel

# Number of Deals and Total Amounts per FY





# Reports & Dashboards

## Folders

## All Folders

Find a folder...

### All Folders

- Unfiled Public Reports
- My Personal Custom Reports
- My Personal Dashboards
- Resume
- Resume Dashboard
- Salesforce for Social Media (Installed Pack...
- Salesforce for Twitter (Installed Package: 5
- Survey Force Reports
- Account and Contact Reports
- Opportunity Reports
- Sales Reports
- Lead Reports
- Support Reports
- Campaign Reports
- Self-Service Reports
- Administrative Reports
- Activity Reports
- Product and Asset Reports
- Call Center Reports
- File and Content Reports

	Folder	Created By
<input type="checkbox"/>	Resume Dashboard	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Resume	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Survey Force Rep...	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Resume Dashboard	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Resume	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Resume	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>
<input type="checkbox"/>	Salesforce for Twi...	<a href="#">Kabe, Siddhesh</a>

# Folder Edit

Save Cancel

Dashboard Folder Label

Folder Unique Name  i

Public Folder Access

- This folder is accessible by all users
- This folder is hidden from all users
- This folder is accessible only by the following users:

Search:  for:  Find

### Available for Sharing

- Role: CEO
- Role: Clerk
- Role: East Coast
- Role: Head Librarian
- Role: Librarian
- Role: Librarian
- Role: West Coast

Add  
Remove

### Shared To

- Role: Clerk
- Role: Head Librarian

View dashboard as:  ▼

### Dashboard Running User

Show all users the same data in the dashboard by choosing a specific running user, or show data according to each viewer's access level by choosing to run as the logged-in user. [Learn more...](#)

- Run as specified user
- Run as logged-in user [i](#)

OK

Cancel

The report returned no results.

View Dashboard

Type here to search for a dashboard... ▼

Edit

Clone

Refresh ▼

Refresh Now

Schedule Refresh...



This dashboard refreshes on the schedule you set. To send email when the refresh is done, use the Email Dashboard option.

Running User Hector Barbossa i

1

Email Dashboard  To me  To others...

2

Users with access to this dashboard's folder may be sent refresh notifications.

Search:  for:

Select From Send Email To

<input type="text" value="--None--"/>	<input type="button" value="Add"/> <input type="button" value="Remove"/>	<input type="text" value="User: HomePage Site Guest User"/>
---------------------------------------	---	---

Scheduled Refresh

Frequency

3

- Daily
- Weekly
- Monthly

Rekurs every week on

- Sunday
- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday

4

Start  [ 11/28/2011 ]  
End  [ 11/28/2011 ]

Preferred Start Time [Find available options...](#)

Exact start time will depend on job queue activity.

## Edit Analytic Snapshot

Save

Save & Edit Field Mappings

Cancel

### Enter information about this analytic snapshot.

Analytic Snapshot Name

Media Snapshot

Analytic Snapshot Unique Name

Media\_Snapshot

Description

Running User

Hector Barbossa



An analytic snapshot runs a source report, then loads the report data as records into a target object.

Source Report

Target Object



Source Report

Media Customer

Target Object

Media

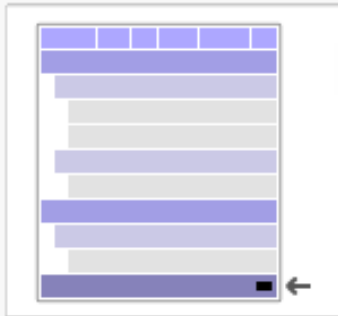
Save

Save & Edit Field Mappings

Cancel

## 1. Select Source Report Summary Grouping Level

You have selected a summary report as your source. Summary report records may be grouped into one to three levels. If your source report has more than one grouping level, select the level at which summary data should be extracted.



### Grouping Level

- Grand Summary
- Grouping 1:** Academy: Certificate name

Select the fields on the source report that you want to map to the target object.



Fields from Source Report Media Customer	Map to	Fields in Target Object Media
(No fields with compatible data type)	➔	Branch (Lookup(Location))
ISBN	➔	ISBN (Text(30))
(No fields with compatible data type)	➔	Late Return Fine Per day (Number(18, 0))
(No fields with compatible data type)	➔	Loss Fine (Number(16, 2))
Media: Media Name	➔	Media Name (Text(80))
ISBN	➔	Media Number (Text(255) (External ID))
(No fields with compatible data type)	➔	Not Available (Checkbox)
(No fields with compatible data type)	➔	Owner (Lookup(User,Group))
(No fields with compatible data type)	➔	Record Type (Record Type)
Customer-Media: Customer-Media Name	➔	Title (Text(255))
(No fields with compatible data type)	➔	Year (Number(4, 0))

## Field Mappings

Edit

Columns

Source Report Column

ISBN

Media: Media Name

ISBN


Customer-Media: Customer-Media Name

## Schedule Analytic Snapshot

Edit

No records to display

## User Licenses

User Licenses Help 


 Chat

Name	Status	Total Licenses	Used Licenses	Remaining Licenses	Expiration Date
Salesforce	Active	2	1	1	
Salesforce Platform	Active	3	0	3	
Partner	Active	5	0	5	
Customer Portal Manager	Active	10	0	10	
Authenticated Website	Active	10	0	10	
High Volume Customer Portal	Active	10	0	10	
Force.com - Free	Active	2	0	2	
Chatter Free	Active	5,000	0	5,000	
Chatter External	Active	500	0	500	
Partner Community Login	Active	10	0	10	

[Show 4 more »](#) | [Go to list \(14\) »](#)

Role	<None Specified>	<input type="button" value="i"/>
User License	Salesforce	
Profile	Chatter External	<input type="button" value="i"/>
Active	Chatter Free	
Marketing User	Force.com - Free	
Offline User	Salesforce	
Knowledge User	Salesforce Platform	
Force.com Flow User	XOrg Proxy User	
Service Cloud User	<input type="checkbox"/>	
Site.com Contributor User	<input type="checkbox"/>	
Site.com Publisher User	<input type="checkbox"/>	
Salesforce Classic User	<input type="checkbox"/>	

**Feature Licenses**

[Feature Licenses Help](#) 

Feature Type	Status	Total Licenses	Used Licenses	Remaining Licenses
Chatter Answers User	Active	25	0	25
Marketing User	Active	2	1	1
Apex Mobile User	Active	2	1	1
Offline User	Active	2	1	1
Knowledge User	Active	2	0	2
Force.com Flow User	Active	3	1	2
Service Cloud User	Active	2	1	1
Salesforce CRM Content User	Active	2	1	1
Site.com Contributor User	Active	1	1	0
Site.com Publisher User	Active	2	1	1



[New](#)


Action	Label ↑	Queue Name	Queue Email	Supported Objects
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">International - Escalations</a>	<a href="#">InternationalEscalations</a>	<a href="#">hi35@hi.com</a>	Case
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">International - Platinum/Gold</a>	<a href="#">InternationalPlatinumGold</a>	<a href="#">hi35@hi.com</a>	Case
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">International - Silver/Bronze</a>	<a href="#">InternationalSilverBronze</a>	<a href="#">hi35@hi.com</a>	Case
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">International Leads</a>	<a href="#">InternationalLeads</a>	<a href="#">hi35@hi.com</a>	Lead
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Partner Relations</a>	<a href="#">PartnerRelations</a>	<a href="#">hi35@hi.com</a>	Case
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">US - Escalations</a>	<a href="#">USEscalations</a>	<a href="#">hi35@hi.com</a>	Case
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">US - Platinum/Gold</a>	<a href="#">USPlatinumGold</a>	<a href="#">hi35@hi.com</a>	Case
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">US - Silver/Bronze</a>	<a href="#">USSilverBronze</a>	<a href="#">hi35@hi.com</a>	Case
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">US Leads</a>	<a href="#">USLeads</a>	<a href="#">hi35@hi.com</a>	Lead


## Queue Edit

### Queue Name and Email Address

**|** = Required Information

Enter the name of the queue and the email address to use when sending notifications (for example, when a case has been put in the queue). The email address can be for an individual or a distribution list. When an object is assigned to a queue, only the queue members will be notified.

Label  

Queue Name  

Queue Email

Send Email to Members

## Supported Objects

Select the objects you want to assign to this queue. Individual records for those objects can then be owned by this queue.

### Available Objects

- Academy
- Book
- Folder
- Campsite
- Filter
- Keyword
- ContentBlockItem
- Customer
- Doctor
- Facebook Page
- Facebook User
- Feedback
- Game Engine
- Knowledge Article Version

### Selected Objects

- Case

Add



Remove



Chat



## Queue Members

To add members to this queue, select a type of member, then choose the group, role, or user from the "Available Members" and move them to the "Selected Members." If the sharing model for all objects in the Queue is Public Read/Write/Transfer, you do not need to assign users to the queue, as all users already have access to the records for those objects.

Search:  for:

### Available Members

User: Challenge Site Guest User  
User: My Site Site Guest User  
User: Siddhesh Kabe

### Selected Members

--None--

Add



Remove


## Supported Languages

Add

Action	Language	Active	Translator(s)
<a href="#">Edit</a>	English	<input type="checkbox"/>	Siddhesh Kabe
<a href="#">Edit</a>	German	<input type="checkbox"/>	
<a href="#">Edit</a>	Spanish	<input type="checkbox"/>	
<a href="#">Edit</a>	French	<input type="checkbox"/>	
<a href="#">Edit</a>	Italian	<input type="checkbox"/>	
<a href="#">Edit</a>	Japanese	<input type="checkbox"/>	
<a href="#">Edit</a>	Swedish	<input type="checkbox"/>	

## Welcome to the Translation Workbench

The translation workbench allows you to create translations for the customizations you've made to your Salesforce.com organization. Everything from custom picklist values to custom fields can be translated so your global users can use all of Salesforce.com in their language.

 **If you want to use the translation workbench, you need to enable it. Enabling the workbench makes some changes to your Salesforce.com organization:**

- Picklist values must be edited individually. This means you can't mass edit picklist values, though you can still mass add new values.
- When picklist values are sorted alphabetically, the values are alphabetical by the organization's default language.
- Reports have a language drop down on the filter criteria page when any filter criteria uses the "starts with", "contains" or "does not contain" operators.
- Import files have a language drop down and all records and values within the import file must be in that language.
- Web-to-Lead and Web-to-Case have a language drop down before you generate the HTML.
- All rules and setup data must be entered in the organization's default language - Global administrators must work together in the organization's default language.

If you'd like to proceed with using the workbench, click **Enable**. If you need to turn the workbench off, click **Disable** on the translation settings page.

Enable

## Language Translation Edit

### Select Language

**|** = Required Information

Language **|** Norwegian ▾

Active

### Identify Translators for this Language

To make users translators for this language, select them from the Available List and click Add. Make sure you give all translators the "View Setup and Configuration" permission so that they can begin translating.

Search Users

#### Available List

Siddhesh Kabe ▲  
▼



Add

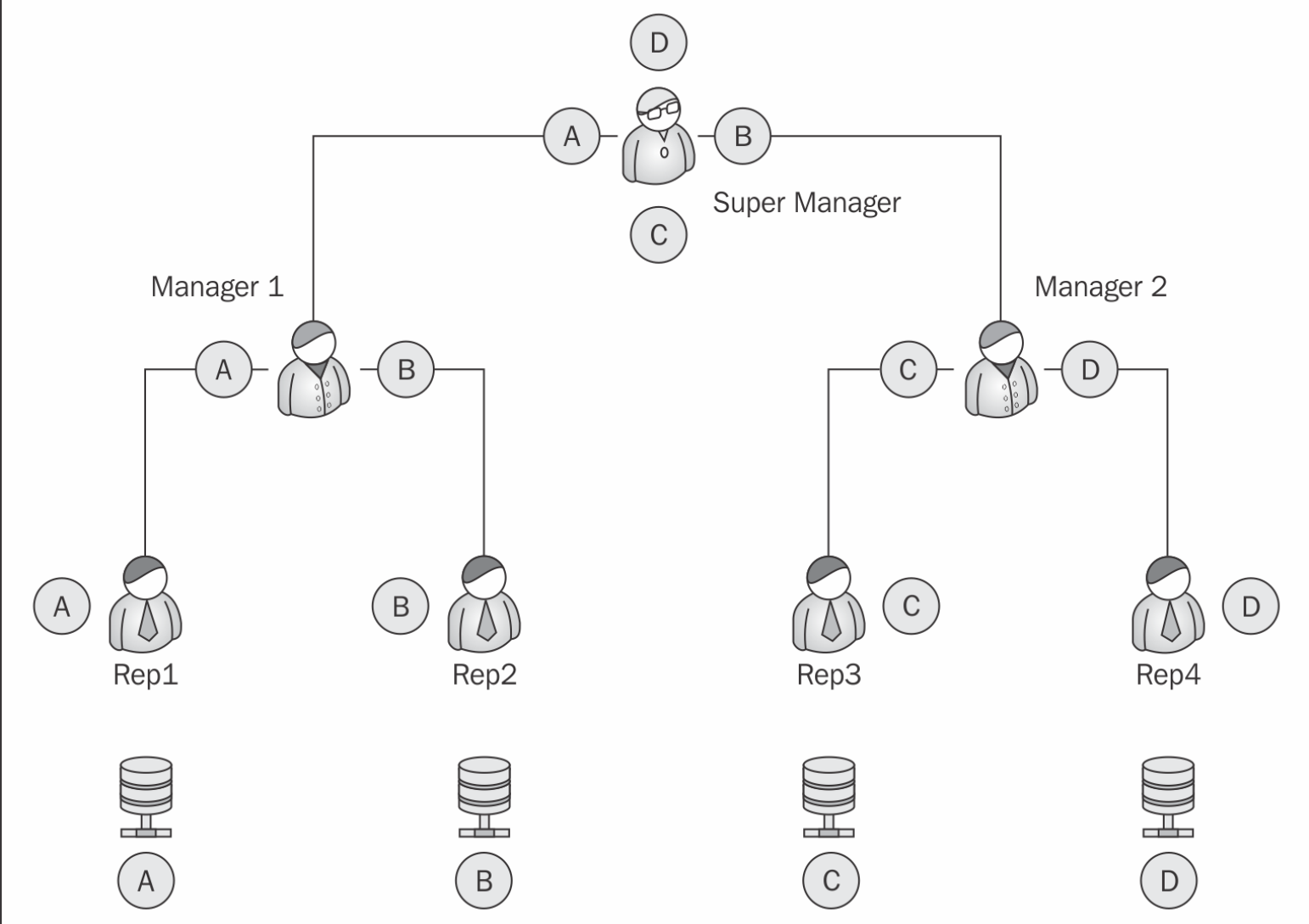


Remove

#### Selected List

--None-- ▲  
▼

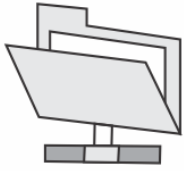
 Chat 







Manual Sharing



Sharing Rules



Profile and role based sharing



Organization Wide defaults




More records are shared with more people as we go up the pyramid



# Clone Profile

Enter the name of the new profile.

**You must select an existing profile to clone from.**

 = Required Information

Existing Profile	System Administrator
User License	Salesforce
Profile Name	<input type="text" value="Librarian"/>

Save

Cancel

### **Assigned Apps**

Settings that specify which apps are visible in the app menu

---

### **Assigned Connected Apps**

Settings that specify which connected apps are visible in the app menu

---

### **Object Settings**

Permissions to access objects and fields, and settings that specify which record types, page layouts, and tabs are visible

---

### **App Permissions**

Permissions to perform app-specific actions, such as "Manage Call Centers"

---

### **Apex Class Access**

Permissions to execute Apex classes

---

### **Visualforce Page Access**

Permissions to execute Visualforce pages

---

### **External Data Source Access**

Permissions to authenticate against external data sources

---

### **Named Credential Access**

Permissions to authenticate against named credentials

---

### **Data Category Visibility**

Define access to data categories

---

### **Custom Permissions**

Permissions to access custom processes and apps

## Assigned Apps

Edit


App Name	Visible	Default
App Launcher	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Attendance Management System	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Call Center	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Chatter Demo Fortnight	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CMSForce	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CollabCombatForce	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Community	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Content	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Demo: Chatter Tags	<input checked="" type="checkbox"/>	<input type="checkbox"/>



Clone

Delete

Edit Properties

[Profile Overview](#) > **Object Settings** 

### All Object Settings

Object Name	Object Permissions	Total Fields	Tab Settings	Page Layouts
<a href="#">About</a>	--	--	Default On	--
<a href="#">Academics</a>	Read, Create, Edit, Delete, View All, Modify All, View Setup, Edit Setup, Delete Setup	9	Default On	Academy Layout
<a href="#">Accounts</a>	Read, Create, Edit, Delete, View All, Modify All, View Setup, Edit Setup, Delete Setup	34	Default On	Account Layout
<a href="#">Answers</a>	--	--	Default On	--
<a href="#">App Launcher</a>	--	--	Default On	--
<a href="#">Assets</a>	Read, Create, Edit, Delete, View All, Modify All, View Setup, Edit Setup, Delete Setup	20	Tab Hidden	Asset Layout
<a href="#">Books</a>	Read, Create, Edit, Delete, View All, Modify All, View Setup, Edit Setup, Delete Setup	9	Default On	Varies by Record Type

## Books

Edit

---

### Tab Settings

Default On

---

---

## Book: Record Types and Page Layout Assignments

Record Types	Page Layout Assignment	Assigned Record Types	Default Record Type
--Master--	Book Layout	<input type="checkbox"/>	<input type="checkbox"/>
Restricted Section	Book Layout	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

---

## Object Permissions

Permission Name	Enabled
Read	<input checked="" type="checkbox"/>
Create	<input checked="" type="checkbox"/>
Edit	<input checked="" type="checkbox"/>
Delete	<input checked="" type="checkbox"/>
View All	<input checked="" type="checkbox"/>
Modify All	<input checked="" type="checkbox"/>



## Field Permissions

Field Name	Read	Edit
Author Name	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Book Name	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Created By	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Credit Card	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Email	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ISBN	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Last Modified By	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Owner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Record Type	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

## ▼ Call Center

Permission Name	Enabled	Description
Edit Case Comments	<input checked="" type="checkbox"/> <a href="#">i</a>	Edit their own case comments but not other user's comments.
Edit Self-Service Users	<input checked="" type="checkbox"/> <a href="#">i</a>	Enable and disable contacts for Self-Service and Customer Portal access.
Import Solutions	<input checked="" type="checkbox"/> <a href="#">i</a>	Import solutions for the organization.
Manage Business Hours Holidays	<input checked="" type="checkbox"/> <a href="#">i</a>	Create, edit, and delete business holidays.
Manage Call Centers	<input checked="" type="checkbox"/> <a href="#">i</a>	Create, import, edit, and delete a call center configuration.
Manage Cases	<input checked="" type="checkbox"/> <a href="#">i</a>	Administer case settings, including Email-to-Case and mass transfer of cases.
Manage Categories	<input checked="" type="checkbox"/> <a href="#">i</a>	Define and modify solution categories settings.
Manage Macros Users Can't Undo	<input checked="" type="checkbox"/>	Create, update, and run macros that include irreversible instructions.
Manage Published Solutions	<input checked="" type="checkbox"/> <a href="#">i</a>	Create, edit, and delete publicly accessible solutions.
Manage Self-Service Portal	<input checked="" type="checkbox"/> <a href="#">i</a>	Manage Self-Service portal settings and reports.
Run Macros on Multiple Records	<input type="checkbox"/> <a href="#">i</a>	Run macros on multiple records at the same time.
Transfer Cases	<input checked="" type="checkbox"/> <a href="#">i</a>	Change a case's owner.

**Apex Class Access**

Permissions to execute Apex classes

---

**Visualforce Page Access**

Permissions to execute Visualforce pages

---

**External Data Source Access**

Permissions to authenticate against external data sources

---

**Named Credential Access**

Permissions to authenticate against named credentials

---

**Data Category Visibility**

Define access to data categories

---

**Custom Permissions**

Permissions to access custom processes and apps

**System Permissions**

Permissions to perform actions that apply across apps, such as "Modify All Data"

---

**Desktop Client Access**

Permissions to access desktop clients, such as "Connect for Office"

---

**Login Hours**

Settings that control when users can log in

---

**Login IP Ranges**

Settings that control the IP addresses from which users can log in

---

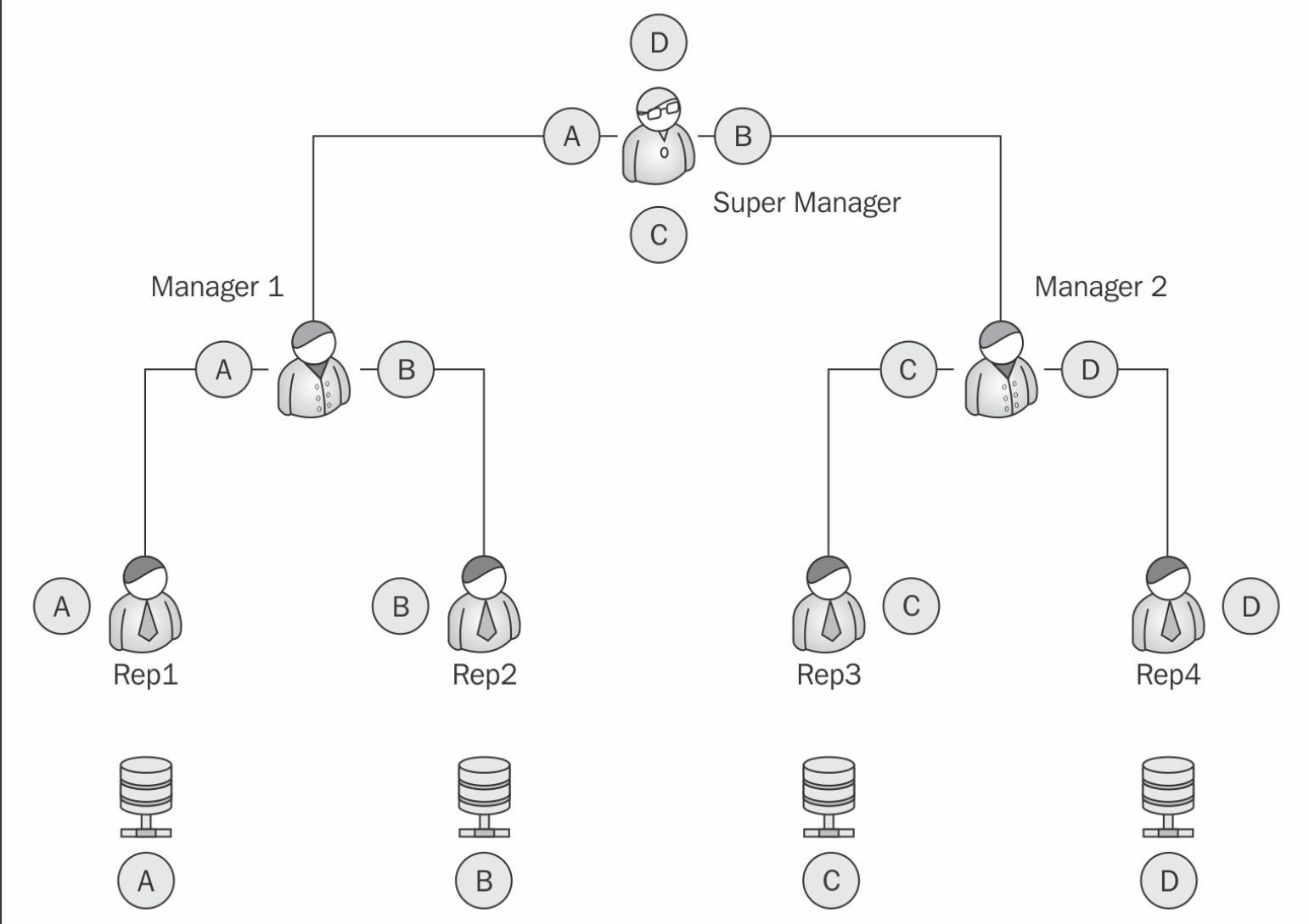
**Session Settings**

Settings that control required session security level and timeout for inactive sessions

---

**Password Policies**

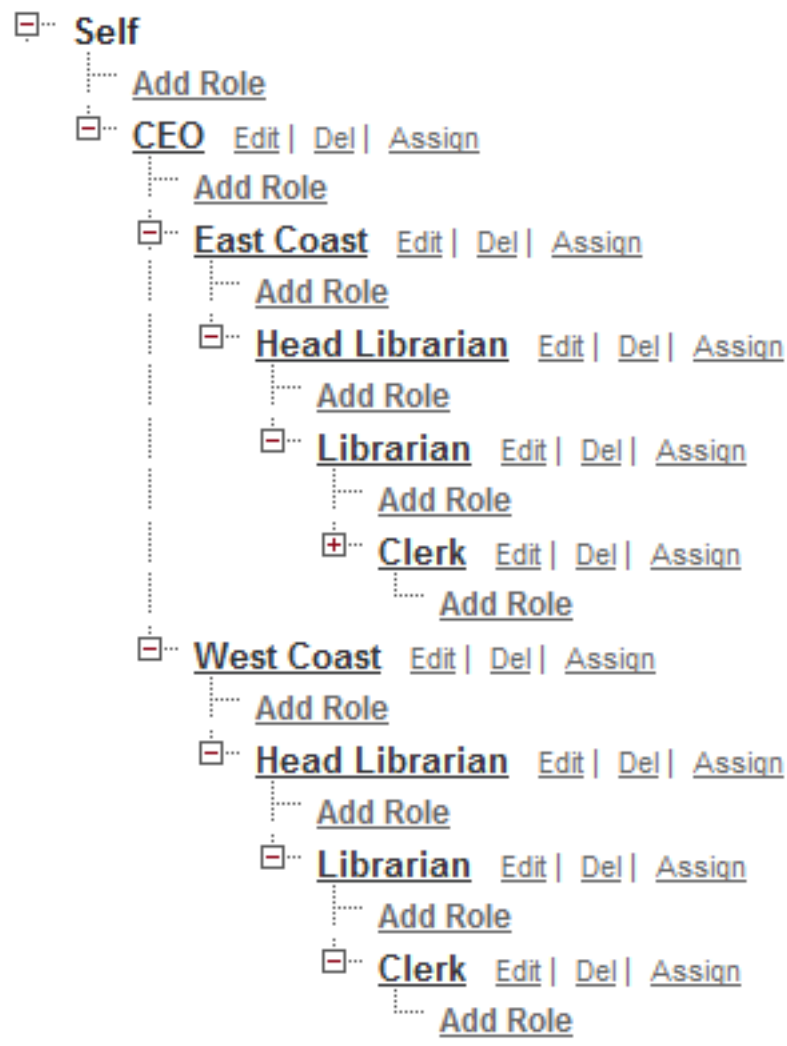
Profile Based password policies



# Your Organization's Role Hierarchy

---

[Collapse All](#) [Expand All](#)



# Create

## Enter permission set information

**!** = Required Information

Label

API Name

Description

## Select the type of users who will use this permission set

Who will use this permission set? If you plan to assign this permission set to multiple users with different licenses, choose "--None--". If only users with one type of license will use this permission set, choose the same license that's associated with them.

User License

## Administration Setup

- ▶ Manage Users
- ▶ Company Profile
- ▼ Security Controls

[Sharing Settings](#)

- Field Accessibility
- Password Policies
- Session Settings
- Network Access
- Package Support Access
- Certificate and Key Management
- Single Sign-On Settings
- Identity Provider
- View Setup Audit Trail
- Expire All Passwords
- Delegated Administration
- Remote Site Settings
- HTML Documents and Attachments Settings



# Organization-Wide Defaults

Edit

Organization-Wide Defaults Help



Object	Default Access	Grant Access Using Hierarchies
Lead	Public Read/Write/Transfer	<input checked="" type="checkbox"/>
Account, Contract and Asset	Public Read/Write	<input checked="" type="checkbox"/>
Contact	Controlled by Parent	<input checked="" type="checkbox"/>
Opportunity	Public Read/Write	<input checked="" type="checkbox"/>
Case	Public Read/Write/Transfer	<input checked="" type="checkbox"/>
Campaign	Public Full Access	<input checked="" type="checkbox"/>
Activity	Private	<input checked="" type="checkbox"/>
Calendar	Hide Details and Add Events	<input checked="" type="checkbox"/>
Price Book	Use	<input checked="" type="checkbox"/>
Book Penalty	Controlled by Parent	<input type="checkbox"/>
Customer	Public Read/Write	<input checked="" type="checkbox"/>
Customer-Media	Controlled by Parent	<input type="checkbox"/>
Location	Public Read/Write	<input checked="" type="checkbox"/>
Media	Public Read/Write	<input checked="" type="checkbox"/>

Streaming Channel

Public Read/Write ▼

Public Read/Write



Academy

Private

Public Read/Write



Book

Public Read Only

Public Read/Write



Campsite

Public Read/Write ▼

Public Read/Write



Public Read/Write

Manual User Record Sharing



Manager Groups



### Sharing Rules

#### Lead Sharing Rules

New

Recalculate

[Lead Sharing Rules Help](#) ?

No sharing rules specified.

#### Account Sharing Rules

New

Recalculate

[Account Sharing Rules Help](#) ?

No sharing rules specified.

#### Opportunity Sharing Rules

New

Recalculate

[Opportunity Sharing Rules Help](#) ?

No sharing rules specified.

#### Case Sharing Rules

New

Recalculate

[Case Sharing Rules Help](#) ?

No sharing rules specified.

#### Campaign Sharing Rules

New

Recalculate

[Campaign Sharing Rules Help](#) ?

No sharing rules specified.

#### User Sharing Rules

New

Recalculate

[User Sharing Rules Help](#) ?

No sharing rules specified.

#### Macro Sharing Rules

New

Recalculate

[Macro Sharing Rules Help](#) ?

No sharing rules specified.

#### Streaming Channel Sharing Rules

New

Recalculate

[Streaming Channel Sharing Rules Help](#) ?

No sharing rules specified.

Search All Setup...

Expand All | Collapse All

Salesforce1 Setup

Force.com Home

System Overview

Personal Setup

- ▶ My Personal Information
- ▶ Email
- ▶ Import
- ▶ Desktop Integration
- ▶ My Chatter Settings
- ▶ My Social Accounts and Contacts
- ▶ My Connected Data

App Setup

- ▶ Customize
- ▶ Create
- ▶ Develop
- ▶ Deploy
  - Schema Builder
  - Lightning App Builder New!
  - Canvas App Previewer
  - Installed Packages
  - AppExchange Marketplace
  - Critical Updates

Administration Setup

Setup

# Book Sharing Rule

Use sharing rules to make automatic exceptions to your organization-wide sharing settings for defined sets of users.

Note: "Roles and subordinates" includes all users in a role, and the roles below that role.

You can use sharing rules only to grant wider access to data, not to restrict access.

### Step 1: Rule Name

Label

Rule Name

Description

### Step 2: Select your rule type

Rule Type  Based on record owner  Based on criteria

### Step 3: Select which records to be shared

Book: owned by members of

### Step 4: Select the users to share with

Share with

### Step 5: Select the level of access for the users

Access Level

Save

Cancel

Salesforce1 Setup

Force.com Home

System Overview

Personal Setup

- My Personal Information
- Email
- Import
- Desktop Integration
- My Chatter Settings
- My Social Accounts and Contacts
- My Connected Data

App Setup

- Customize
- Create
- Develop
- Deploy
  - Schema Builder
  - Lightning App Builder **New!**
  - Canvas App Previewer
  - Installed Packages
  - AppExchange Marketplace
  - Critical Updates

Administration Setup

- Manage Users
- Manage Apps
- Manage Territories

# Book Sharing Rule

Use sharing rules to make automatic exceptions to your organization-wide sharing settings for defined sets of users.

Note: "Roles and subordinates" includes all users in a role, and the roles below that role.

You can use sharing rules only to grant wider access to data, not to restrict access.

### Step 1: Rule Name

Label

Rule Name

Description

### Step 2: Select your rule type

Rule Type  Based on record owner  Based on criteria

### Step 3: Select which records to be shared

Criteria	Field	Operator	Value	
	--None--	--None--	<input type="text"/>	AND
	--None--	--None--	<input type="text"/>	AND
	--None--	--None--	<input type="text"/>	AND
	--None--	--None--	<input type="text"/>	AND
	--None--	--None--	<input type="text"/>	

[Add Filter Logic...](#)

### Step 4: Select the users to share with

Share with

### Step 5: Select the level of access for the users

Access Level

# Password Policies

Set the password restrictions and login lockout policies for all users.

## Password Policies

User passwords expire in	<input type="text" value="Never expires"/>
Enforce password history	<input type="text" value="No passwords remembered"/>
Minimum password length	<input type="text" value="8 characters"/>
Password complexity requirement	<input type="text" value="Must mix alpha and numeric characters"/>
Password question requirement	<input type="text" value="Cannot contain password"/>
Maximum invalid login attempts	<input type="text" value="10"/>
Lockout effective period	<input type="text" value="15 minutes"/>
Obscure secret answer for password resets	<input type="checkbox"/>
Require a minimum 1 day password lifetime	<input type="checkbox"/>

## Forgot Password / Locked Account Assistance

Message	<input type="text"/>
Help link	<input type="text"/>
Forgot password preview	If you still can't log in, try the following: Contact your company's administrator for assistance.
Locked account preview	To re-enable your account, try the following: Contact your company's administrator for assistance.

## API Only User Settings

Alternative Home Page	<input type="text"/>
-----------------------	----------------------



Search... Search

Home

Chatter

Profile

People

Groups

Files

Patients

Staffs



## Book Detail

Standard Buttons

[Edit](#) [Delete](#) [Clone](#) [Sharing](#)

Custom Buttons

### Information (Header visible on edit only)

* ● Book Name	Sample Book Name	Owner	<a href="#">Sample User</a>
Credit Card	****_****_****-7890	ISBN	20,025
* ● Author Name	Sample Author Name	Email	sarah.sample@company.com

### Information (Header visible on edit only)

* ● Book Name	Sample Book Name	Owner	<a href="#">Sample User</a>
Credit Card	****_****_****-7890	ISBN	20,025
* ● Author Name	Sample Author Name	Email	sarah.sample@company.com

🔒 Created By [Sample User](#)

🔒 Last Modified By [Sample User](#)

### Custom Links (Header visible on edit only)



## Related Lists



### CustomerMediaJs

New

CustomerMediaJ: CustomerMediaJ Name

Sample CustomerMediaJ: CustomerMediaJ Name



0.975 s

215.09 K



Name

DETAILS

RELATED

Book Name  
Name

Credit Card  
a123456778888888

Author Name

Owner  
Siddhesh Kabe



New Acco...



New Group



Edlt



Delete



Clone



Save Quick Save Preview As... Cancel Undo Redo

**Fields**

- Buttons
- Quick Actions
- Salesforce1 Actions
- Expanded Lookups

Quick Find

+ Section	Created By
+ Blank Space	Credit Card
Author Name	Email
Book Name	ISBN

## Page Layouts

[New](#)[Page Layout Assignment](#)[Page Layouts Help](#) 

Action	Page Layout Name	Created By	Modified By
<a href="#">Edit</a>   <a href="#">Del</a>	Book Layout	<a href="#">Siddhesh Kabe</a> , 1/4/2012 10:11 PM	<a href="#">Siddhesh Kabe</a> , 1/4/2012 11:14 PM
<a href="#">Edit</a>   <a href="#">Del</a>	Book- Admin Layout	<a href="#">Siddhesh Kabe</a> , 12/26/2015 4:03 PM	<a href="#">Siddhesh Kabe</a> , 12/26/2015 4:03 PM

## Book

[« Back to Custom Object: Book](#)

The table below shows the page layout assignments for different record type and profile combinations.

<a href="#">Edit Assignment</a>			
Profiles	Record Types		(1-2 of 2)
	Master	Restricted Section	
<a href="#">Chatter External User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Chatter Free User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Chatter Moderator User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Contract Manager</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Cross Org Data Proxy User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Custom</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Custom: Marketing Profile</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Custom: Sales Profile</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Custom: Support Profile</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Force.com - Free User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Librarian</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Marketing User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Partner Community Login User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Partner Community User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Partner User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Read Only</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Sample</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">sample Profile</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Solution Manager</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Standard Platform User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">Standard User</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">System Administrator</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	
<a href="#">System Administrator Clone</a>	<a href="#">Book Layout</a>	<a href="#">Book Layout</a>	





# Lookup

You can use "\*" as a wildcard next to other characters to improve your search results.

## Recently Viewed Media

Media Name	Media Number	Not Available
<a href="#">Lord of the Rings</a>	1	<input type="checkbox"/>



# Lord of the Rings

DETAILS

RELATED

Media Name  
Lord of the Rings

Brach

ISBN

Loss Fine

Late Return Fine Per day



Edit



Delete



Clone





## Compact Layouts

[New](#) [Compact Layout Assignment](#)

[Compact Layouts Help](#) [?](#)

Action	Label	API Name	Primary	Modified By	Primary
	<a href="#">System Default</a>	SYSTEM	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>

Create New...

# All Tabs

Help for this Page ?

Use the links below to quickly navigate to a tab. Alternatively, you can [add a tab](#) to your display to better suit the way you work.

## Recent Items

- Sales
- Dev Karmarkar
- Jagdish K
- Kabe
- Cameron
- Ramu
- Dr.Mangesh Kulkarni
- Santosh K
- Kulkarni
- deepika Kabe

Recycle Bin

**View:** All Tabs

Add Tabs to Your Default Display [Customize My Tabs](#)

<a href="#">Accounts</a>	<a href="#">Macros</a>
<a href="#">Campaigns</a> Tell me more!	<a href="#">Opportunities</a>
<a href="#">Cases</a>	<a href="#">Patients</a>
<a href="#">Chatter</a>	<a href="#">People</a>
<a href="#">Contacts</a>	<a href="#">Price Books</a>
<a href="#">Content</a>	<a href="#">Products</a>
<a href="#">Contracts</a>	<a href="#">Profile</a>
<a href="#">Dashboards</a>	<a href="#">Profile Feed</a>
<a href="#">Data.com</a>	<a href="#">Profile Overview</a>
<a href="#">Doctors</a>	<a href="#">Reports</a>
<a href="#">Documents</a>	<a href="#">Site.com</a>
<a href="#">Duplicate Record Sets</a>	<a href="#">Solutions</a>
<a href="#">Employees</a>	<a href="#">Staffs</a>
<a href="#">Files</a>	<a href="#">Streaming Channels</a>
<a href="#">Forecasts</a>	<a href="#">Students</a>
<a href="#">Groups</a>	<a href="#">Subscriptions</a>
<a href="#">Home</a>	<a href="#">Suggestions</a>
<a href="#">Ideas</a>	<a href="#">Teachers</a>

## Compact Layout Edit

Save

Cancel

### Enter Compact Layout Information

| = Required Information

Label

Name  [i](#)

### Select Compact Layout Fields

#### Available Fields

ISBN  
Last Modified By  
Late Return Fine Per day  
Loss Fine  
Media Name  
Media Number  
Not Available  
Owner  
Record Type  
Unique Id

Add



Remove



#### Selected Fields

Title  
Categories  
Sub-Categories

Top



Up



Down



Bottom



Use SHIFT + click to select adjacent fields. Use CTRL + click to select an assortment of fields.

Save

Cancel

Chat

**Compact Layout Detail**

[Edit](#) [Clone](#) [Delete](#) [Compact Layout Assignment](#)

Label [Mobile View](#)

Object Name [Media](#)

API Name [Mobile\\_View](#)

Included Fields  
[Title](#)  
[Categories](#)  
[Sub-Categories](#)

Created By [Siddhesh Kabe](#), 12/26/2015 5:25 PM

Modified By [Siddhesh Kabe](#), 12/26/2015 5:25 PM

[Edit](#) [Clone](#) [Delete](#) [Compact Layout Assignment](#)

## Primary Compact Layout

Select the compact layout to use when this object's records appear as list items in Salesforce1.

Primary Compact Layout:

## Record Type Overrides

This table shows the compact layout assignments for different record types. Use SHIFT + click or click and drag to select a range of adjacent cells. Use CTRL + click to select multiple cells that are not adjacent. Then choose a new compact layout from the drop-down.

Compact Layout to Use:  0 Selected 0  
*Changed*

Record Types	Compact Layouts
Books	Inherit from Primary
Videos	Inherit from Primary



# Lord of the Rings

Fiction • Fantasy

DETAILS

RELATED

Media Name

Lord of the Rings

Brach

ISBN

Loss Fine

Late Return Fine Per day



Edit



Delete



Clone



Profile	<input type="checkbox"/> Visible	<input type="checkbox"/> Default
Contract Manager	<input type="checkbox"/>	<input type="checkbox"/>
Custom User	<input type="checkbox"/>	<input type="checkbox"/>
Marketing User	<input type="checkbox"/>	<input type="checkbox"/>
Platform System Admin	<input type="checkbox"/>	<input type="checkbox"/>
Read Only	<input type="checkbox"/>	<input type="checkbox"/>
Solution Manager	<input type="checkbox"/>	<input type="checkbox"/>
Standard User	<input type="checkbox"/>	<input type="checkbox"/>
System Administrator	<input type="checkbox"/>	<input type="checkbox"/>



Search this feed

What I Follow ▾



Nothing here yet?  
Write a post and see what happens!



Post



File



Link



Poll







# Lord of the Rings

Fiction • Fantasy

DETAILS

RELATED

Media Name

Lord of the Rings

Brach

ISBN

Loss Fine

Late Return Fine Per day



Edit



Delete



Clone



## Enter Action Information

Save

Cancel

Object Name  [i](#)

Action Type  [i](#)


Target Object  [i](#)

Standard Label Type  [i](#)

Label

Name  [i](#)

Description  [i](#)

Icon  [Change Icon](#)

Save

Cancel

Save Quick Save Preview As... Cancel Undo Redo

Media Fields

Quick Find

Blank Space	ISBN	Media Name	Title
Brach	Last Modified By	Media Number	Unique Id
Categories	Late Return Fine ...	Not Available	Year
Created By	Loss Fine	Sub-Categories	

**Media Name \***

Sample Media Name

**Media Number \***

Sample Media Number

**Year**

7,939



## Your Working Cases

The dashboard of your working cases. The cases on the left are the Open cases and the ones on the left are the ones you are working on

### My Open Cases

[More](#)

00001029

Contact Name: Chandler Bing  
Subject:  
Status: New  
Priority: Medium  
Date/Time Ope... 12/27/2015 3:15 PM  
Case Owner Ali... SKabe

00001030

Contact Name: Chandler Bing  
Subject:  
Status: Working  
Priority: Medium  
Date/Time Ope... 12/27/2015 3:16 PM  
Case Owner Ali... SKabe

00001031

Contact Name: Hanky Moody  
Subject:  
Status: Working

### Total Number of Cases



As of Today at 3:29 PM

[Refresh](#)

### Working Cases

Priority: Low  
Status: Closed  
Case Number: 00001036

Priority: Low  
Status: Closed  
Case Number: 00001035



Quick Find

## Customize My Tabs

Choose the tabs that will display in each of your apps.

Custom App:

Content

### Available Tabs

- Accounts
- Campaigns
- Cases
- Contacts
- Contracts
- Dashboards
- Data.com
- Doctors
- Documents
- Duplicate Record Sets
- Employees

Add



Remove



### Selected Tabs

- Home (default)
- Chatter
- Libraries
- Content
- Subscriptions
- Patients
- Staffs

Up



Down



Save

Cancel

### My Settings

Personal

Display & Layout

Customize My Tabs

Customize My Pages

Set Default Record Types

My Social Accounts and  
Contacts

Accessibility

Email

Chatter

## Lightning Pages

[New](#)

Action	Label ↑	Name	Namespace Prefix	Description	Type	Created By	Last Modified By
<a href="#">Edit</a>   <a href="#">Del</a>	<a href="#">Sample</a>	Sample			App Page	<a href="#">SKabe</a> , 11/15/2015 1:27 PM	<a href="#">SKabe</a> , 12/27/2015 11:19 AM

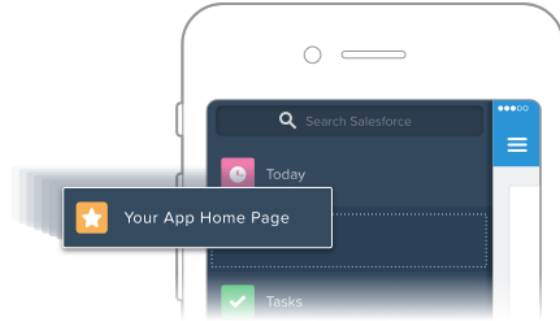


### Step 1: Welcome to the Lightning App Builder!

Lightning Pages are responsive mobile pages used by Salesforce1.

Lightning Pages are built using Lightning components - compact, configurable, and reusable elements that can be dragged and dropped in the Lightning App Builder. More components are available on the AppExchange.

An 'App Home' page is a Lightning Page that you can add to the Salesforce1 navigation menu, to give your users direct access to the the objects and items that are most important in your app.



Next



### Step 2: Choose a template.

One Column	
Two Columns - 2 Regions	
Two Columns - 3 Regions	
Three Columns	

Two column template with equal width regions. On a phone, the regions stack vertically.

Back

Next



## Create a New Lightning Page



### Step 3: Set your page properties.

Label \*

Back

Finish



Tablet

Shrink To View

Refresh

Save

Activation...

Lightning Components

Search components...

Standard (5)

- Filter List
- Recent Items
- Report Chart
- Rich Text
- Visualforce

Custom (0)

Deploy My Domain to see custom components here.

The dashboard of your working cases. The cases on the left are the Open cases and the ones on the right are the ones you are working on

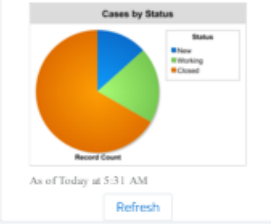
My Open Cases

My Open Cases More

3+ Items, sorted by Case Number

00001029	Contact Name: Chandler Bing
	Subject: New
	Priority: Medium
	Date/Time Opened: 12/27/2015 3:15 PM
	Case Owner All... SKabe
00001030	Contact Name: Chandler Bing
	Subject: Working
	Priority: Medium
	Date/Time Opened: 12/27/2015 3:16 PM
	Case Owner All... SKabe
00001031	Contact Name: Hanky Moody
	Subject: Working
	Priority: Low
	Date/Time Opened: 12/27/2015 3:17 PM
	Case Owner All... SKabe

Total Number of Cases



Working Cases

Priority	Low
Status	Closed
Case Number	00001036
Priority	Low
Status	Closed
Case Number	00001035
Priority	Low
Status	Closed
Case Number	00001034
Priority	Low
Status	Working
Case Number	00001031
Priority	Medium
Status	New
Case Number	00001033

Page

Label \*

Working Cases

Developer Name \*

WorkingCases

Page Type

App Page

Template

Two Columns

Description

Actions









No actions are selected.

Select...

Get more on the AppExchange

## Custom Object Tabs

[New](#)[What Is This?](#)

Action	Label	Tab Style	Description
Edit   Del	<u>Doctors</u>	 Leaf	
Edit   Del	<u>Employees</u>	 Airplane	
Edit   Del	<u>Patients</u>	 People	
Edit   Del	<u>Staffs</u>	 Hammer	
Edit   Del	<u>Students</u>	 Heart	
Edit   Del	<u>Suggestions</u>	 Fan	
Edit   Del	<u>Teachers</u>	 Building	
Edit   Del	<u>Waypoints</u>	 Sun	

## Step 1. Enter the Details

Step 1 of 3

Choose the custom object for this new custom tab. Fill in other details.

Select an existing custom object or [create a new custom object now](#).

Object

Tab Style  

(Optional) Choose a Home Page Custom Link to show as a splash page the first time your users click on this tab.

Splash Page Custom Link

Enter a short description.

Description



Choose the user profiles for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each profile.

Apply one tab visibility to all profiles

Default On ▼

Apply a different tab visibility for each profile

Profile	Tab Visibility
Account Reviewer	Default On ▼
Authenticated Website	Default On ▼
Basic Account User	Default On ▼
Contract Manager	Default On ▼
Cross Org Data Proxy User	Default On ▼
Custom: Marketing Profile	Default On ▼
Custom: Sales Profile	Default On ▼
Custom: Support Profile	Default On ▼
Customer Community Login User	Default On ▼
Customer Community User	Default On ▼
Customer Portal Manager Custom	Default On ▼
Customer Portal Manager Standard	Default On ▼
Force.com - App Subscription User	Default On ▼

 Chat 

Save Quick Save Preview As... Cancel Undo Redo Layout Properties

Fields

- Buttons
- Quick Actions
- Salesforce1 Actions
- Expanded Lookups
- Related Lists
- Report Charts

Quick Find

Section	Created By	Last Modified By
Blank Space	Credit Card	Owner
Author Name	Email	Record Type
Book Name	ISBN	

Label: Last Modified By  
Type: Lookup  
This item is currently in use (click to locate)

Customer Name

Information (Header visible on edit only)

* ● Book Name	Sample Book Name	Owner	<u>Sample User</u>
	Credit Card	ISBN	43,070
* ● Author Name	Sample Author Name	Email	sarah.sample@company.com

System Information (Header visible on edit only)

🔒 Created By	<u>Sample User</u>	🔒 Last Modified By	<u>Sample User</u>
--------------	--------------------	--------------------	--------------------

Custom Links (Header visible on edit only)

Mobile Cards (Salesforce1 only) i

Drag expanded lookups and mobile-enabled Visualforce pages here to display them as mobile cards.

Related Lists

New

**CustomerMediaJs**

CustomerMediaJ: CustomerMediaJ Name

Sample CustomerMediaJ: CustomerMediaJ Name

- Fields
- Buttons
- Quick Actions
- Salesforce1 Actions
- Expanded Lookups
- Related Lists
- Report Charts

Quick Find

+ Section	Created By	Last Modified By
+ Blank Space	Credit Card	Owner
Author Name	Email	Record Type
Book Name	ISBN	

Label: Last Modified By  
Type: Lookup  
This item is currently in use  
(click to locate)

## Quick Actions in the

### Salesforce Classic Publisher



Actions in this section are currently inherited from the global publisher layout. You can [override the global publisher layout](#) to set a customized list of actions for the publisher on pages that use this layout.

## Salesforce1 and Lightning

### Experience Actions

Actions in this section are predefined by Salesforce. You can [override the predefined actions](#) to set a customized list of actions on Salesforce1 and Lightning Experience pages that use this layout. If you customize the actions in the Quick Actions in the Salesforce Classic Publisher section, and have saved the layout, then this section inherits that set of actions by default when you click to override.





Getting closer ...

Choose data

Edit mapping

Start import

## Import your Data into Salesforce

You can import up to 50,000 records at a time.

[Help for this page](#)

What kind of data are you importing? [?](#)

Standard objects	Custom objects
Accounts and Contacts	✓
Leads	>
Solutions	>

What do you want to do? [?](#)

Add new records ✓

Match Contact by: [?](#)  
Salesforce.com ID

Match Account by: [?](#)  
Salesforce.com ID

Trigger workflow rules and processes? [?](#)  
 Trigger workflow rules and processes for new and updated records

Update existing records >

Add new and update existing records >

Where is your data located? [?](#)

Drag CSV file here to upload

CSV

File  
Choose file | Account.csv ✓

Character Code [?](#)  
ISO-8859-1 (General US & Western European, ISO-LATIN-1)

Outlook CSV

ACTI CSV

GMail CSV

Cancel

Previous

Next

## Edit Field Mapping: Accounts and Contacts

Your file has been auto-mapped to existing Salesforce fields, but you can edit the mappings if you wish. Unmapped fields will not be im

Edit	Mapped Salesforce Object	CSV Header
Map	Unmapped ?	Id
Map	Unmapped ?	IsDeleted
Map	Unmapped ?	MasterRecordId
Change	Account: Account Name, Contact: Name	Name
Change	Account: Type	Type
Change	Account: Parent Account	ParentId
Change	Account: Billing Street	BillingStreet
Change	Account: Billing City	BillingCity
Change	Account: Billing State/Province	BillingState

## Map your field: **MasterRecordId**

Map to:

Select field

Account: Account Name	>
Account: Type	>
Account: Parent Account	>
Account: Billing Street	>
Account: Billing City	>
Account: Billing Zip/Postal Code	>

Cancel




Map

# Review & Start Import

Review your import information and click Start Import.

 [Show warnings](#)

Your selections:

- Accounts and Contacts 
- Add new records 
- Account.csv 

Your import **will include:**

Mapped fields	Unmapped fields
24	23

Your import **will not include:**

Cancel

Previous

Start Import