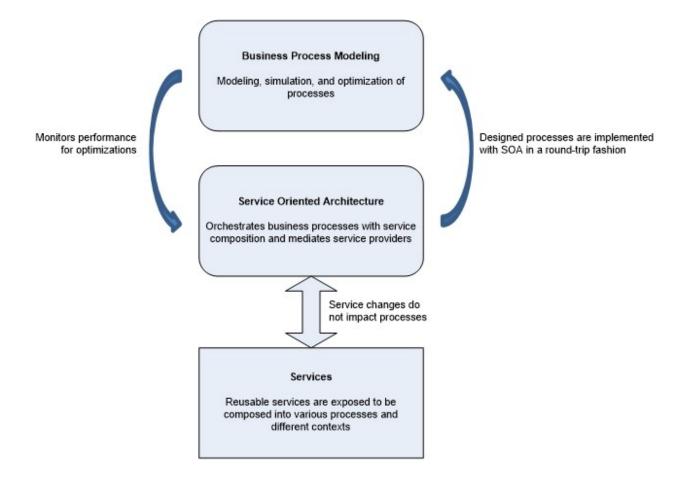
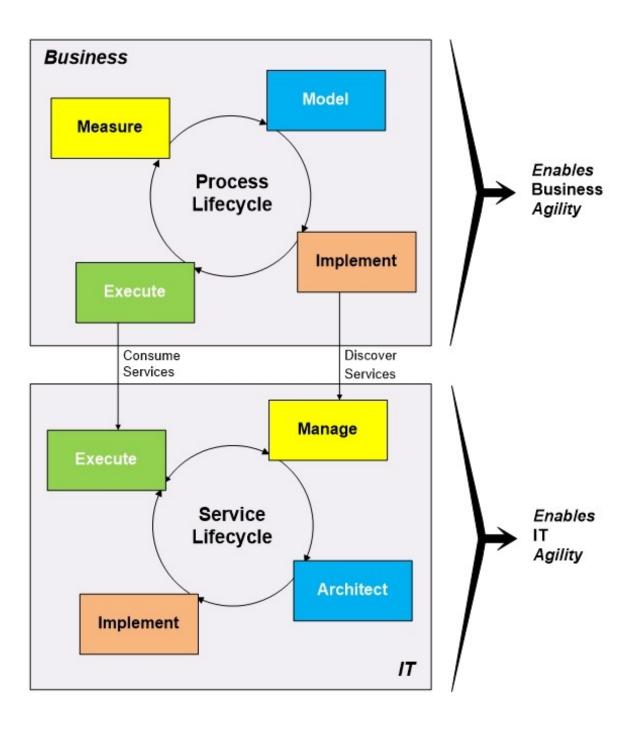
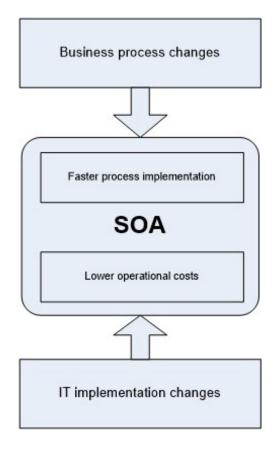
Chapter 1: Business Process Management, Serviceoriented Architecture, and Enterprise Architecture

Policie	s Stakeh	olders			
Vision	Strategy	Tactics			
Projects	Products and services	KPIs			
Capabilities	Value chains	Organization			
Rules	Business processes	Events			
Applications Data and information					

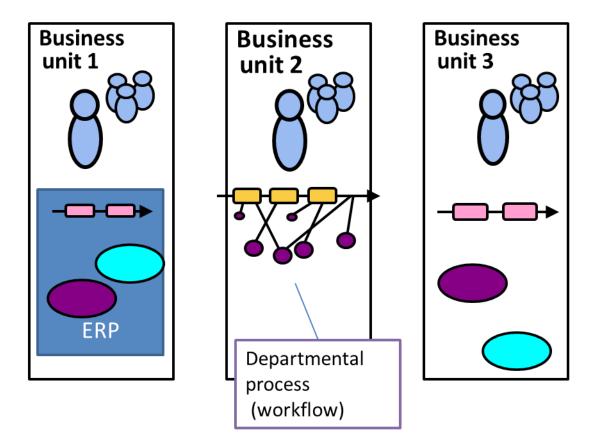


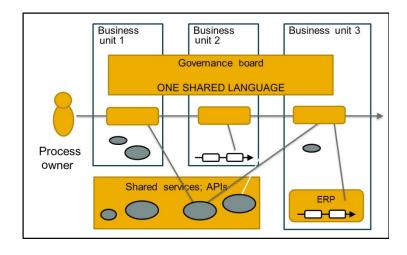


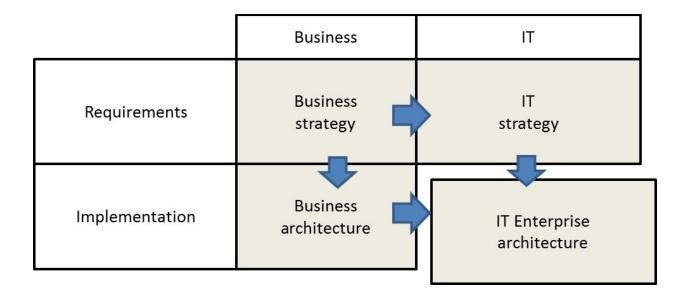


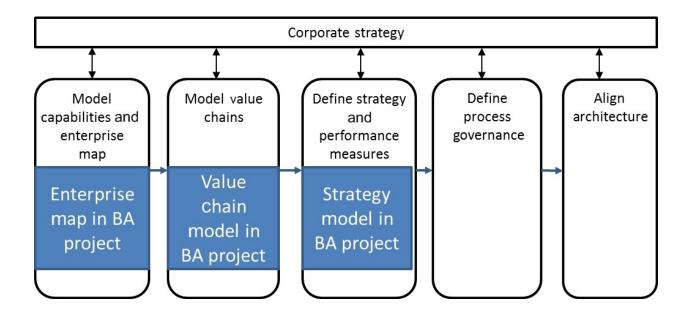


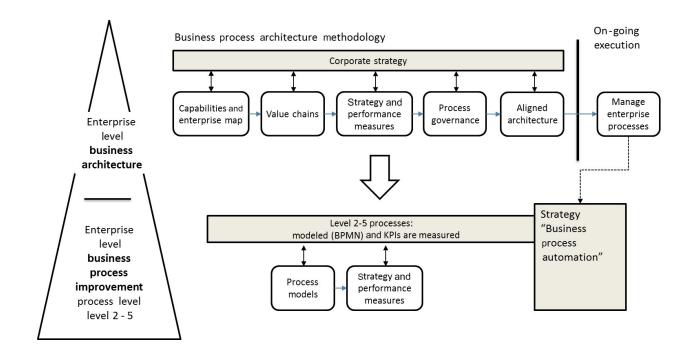
Chapter 2: Modeling Business Processes for SOA -Methodology

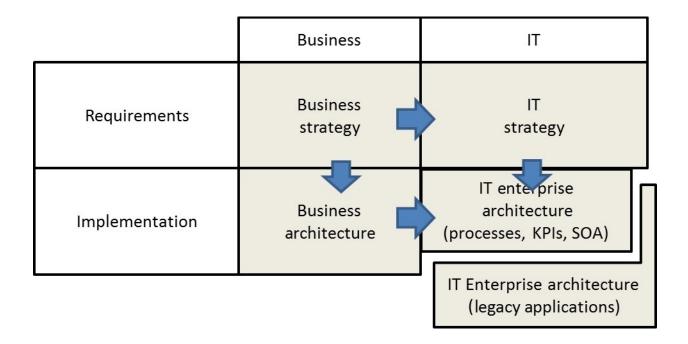


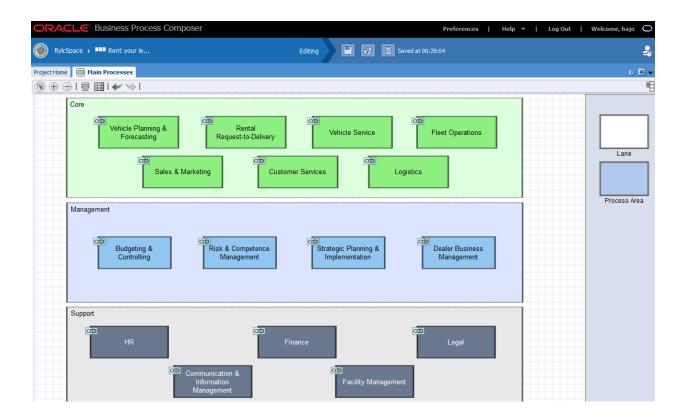


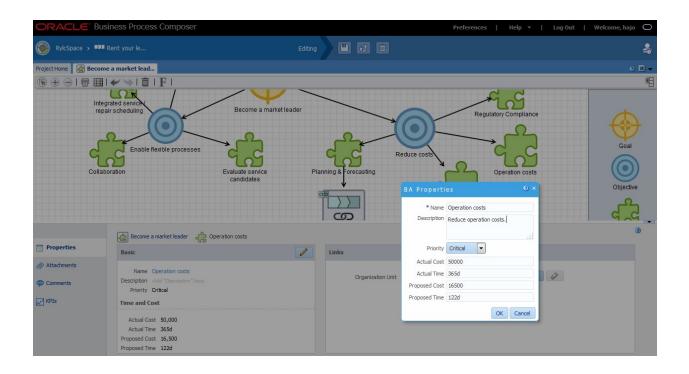






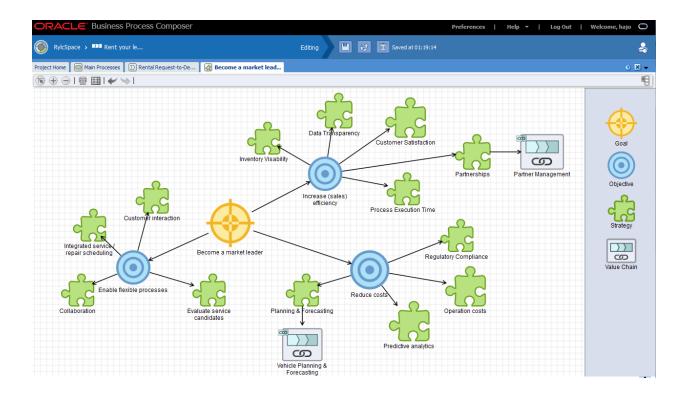


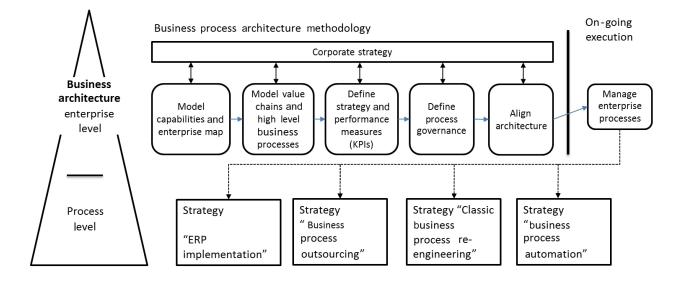




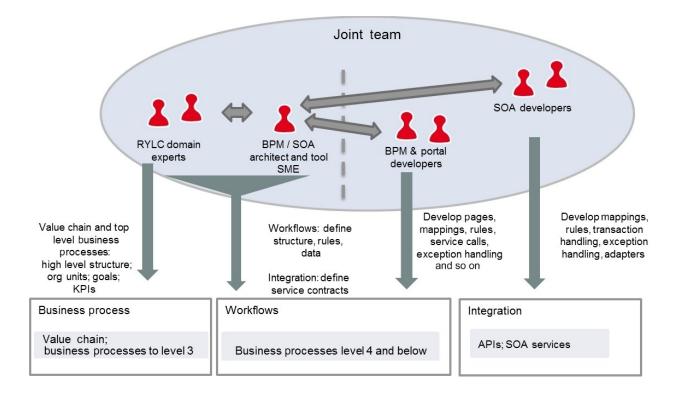
OF	RACLE [®] Busin	ess Process Com	poser			Prefe	erences Help 🔻 Log Out	Welcome, hajo 🔘
٢	RylcSpace > 🂵 Rei			Editing				P
Proje	ct Home							Close Project
	DI Rent your leg. DE 18 by Hajo Enterprise Map (1) Strategy Model (1) Value Chain Model (18) II (20)	Acy car Private Project Views +	Search Main Processes The Enterprise Map is a is a contextual model that contains the primary busl	Name Rylc Execu IT and Org Risk Manag Legal Serv Human Re Finance an	Reports data published	And an Dec 17 by HADO I on Dec 18 by Hajo R More information	Recent activity	Cuse Project
							Comments Edit project comments	

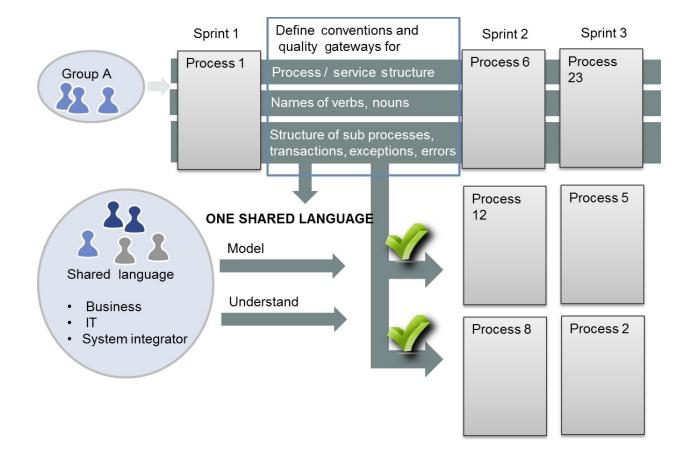
ORACLE [®] Business Process Composer			Preferences	; Help 🔻 Log Out	Welcome, hajo 🔘
RylcSpace > •••• Rent your le	Editing		Saved at 00:31:27		Ļ
Project Home Main Processes D Rental Request-to-De					0 🗶 🗸
(1) ⊕ ⊖ ⊕ ⊞ ✔ ≫					œ <u></u>
Vehicle Search Vehicle Procurement Vehicle Reservation & Allocation		Rental Order lanagement	Rental Billing	Vehicle Delivery	End Step Start Step Chain Step

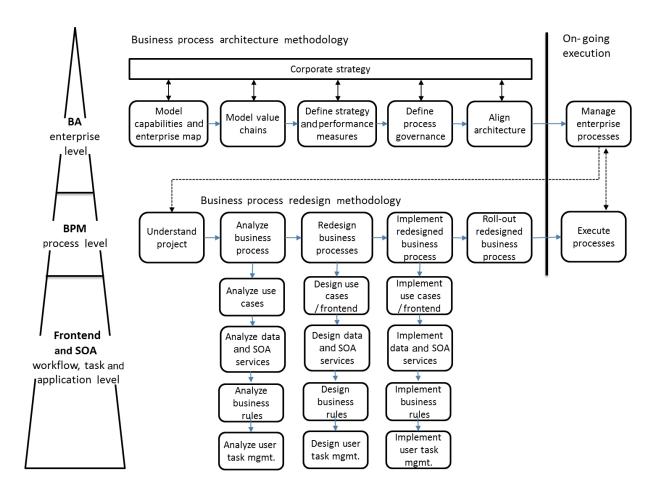




📈 Editing KP	I for Vehicle Reservation & Allocation	• ×
KPI		
Name:	PercentageOfCustomerComplaints	
* Display Name:	Percentage of Customer Complaints	
Description:	Number of customer complaints expressed as a percentage of total customers in a period.	
Type:	Manual 💌	
Measure	9	
* Measure Name	PercentageOfCustomerComplai	
* Manual Value		
🔂 Target		
* Target Type:	Simple * Target Value: 5 * Allowed Deviation: Percentage * 10%	
* Great	er than Acceptable Range: Danger 🔻 🌗	
	Inside Acceptable Range: OK	
	ss than Acceptable Range: OK 🗸	
	ОКС	ancel

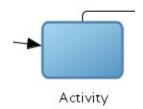


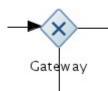




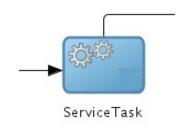
Chapter 3: BPMN for Business Process Modeling

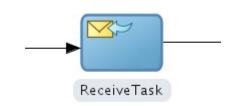




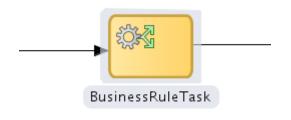




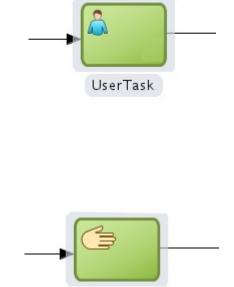


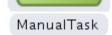


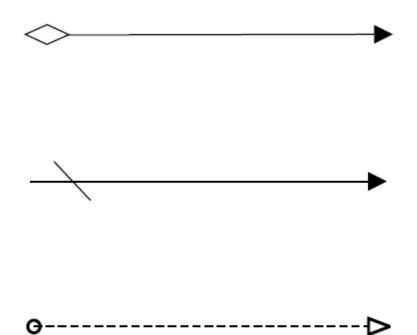


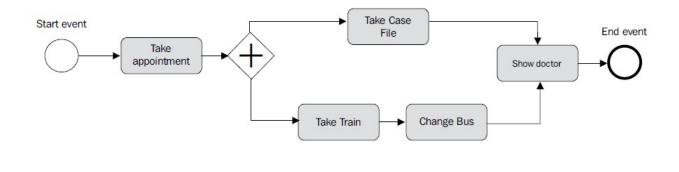


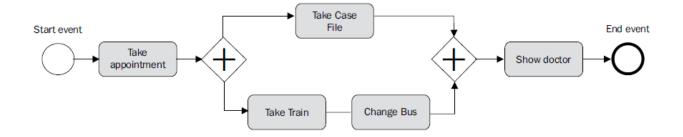


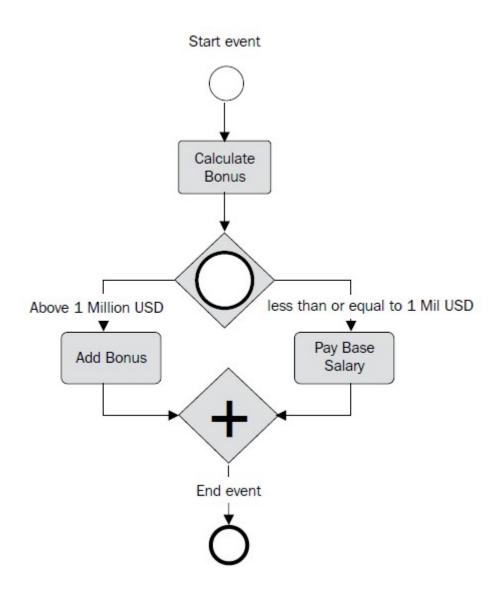


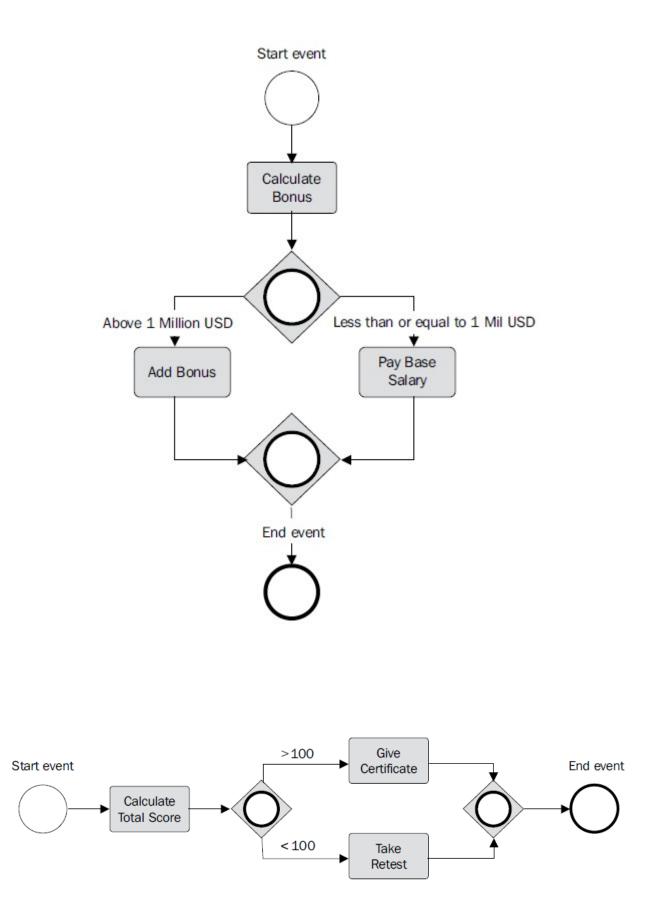


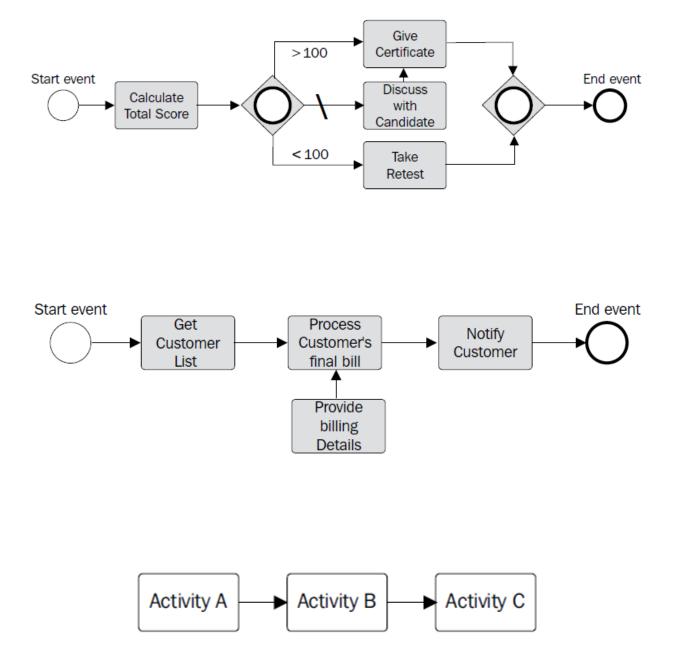


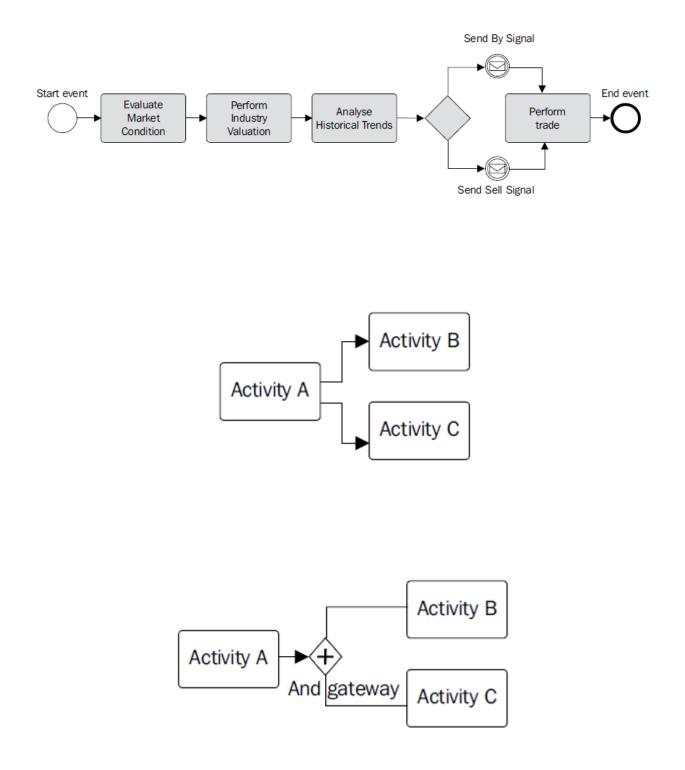


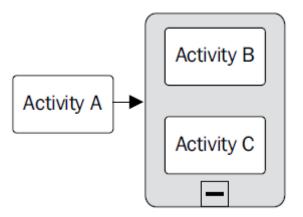


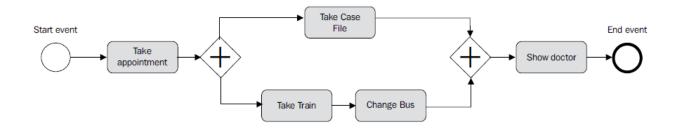


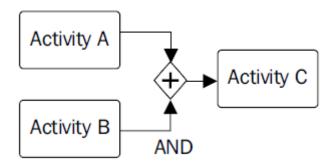


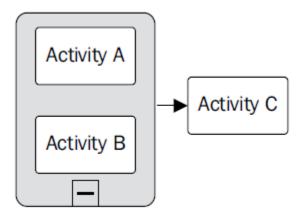


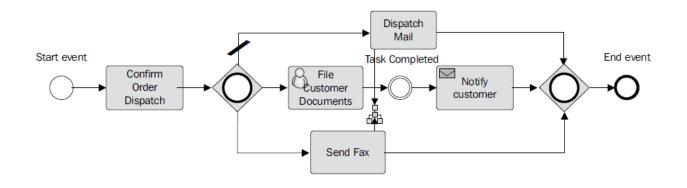


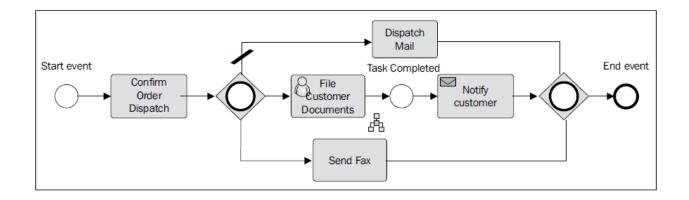


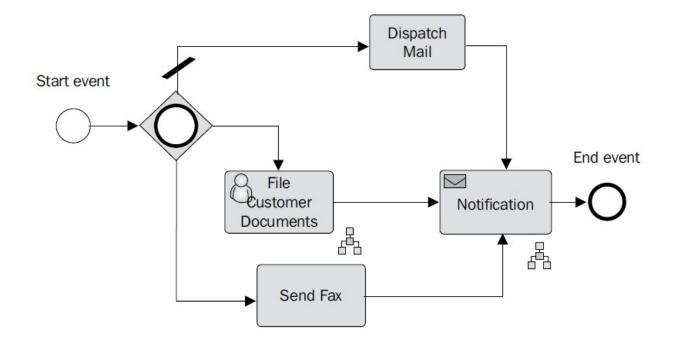


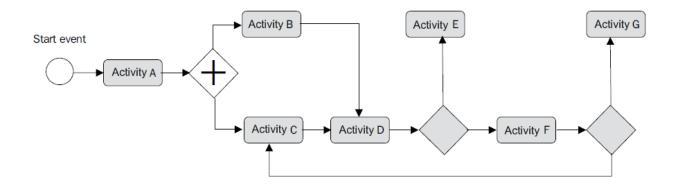


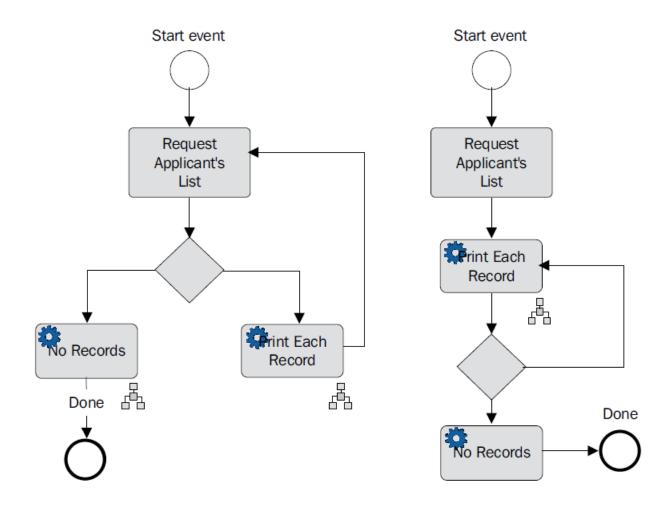


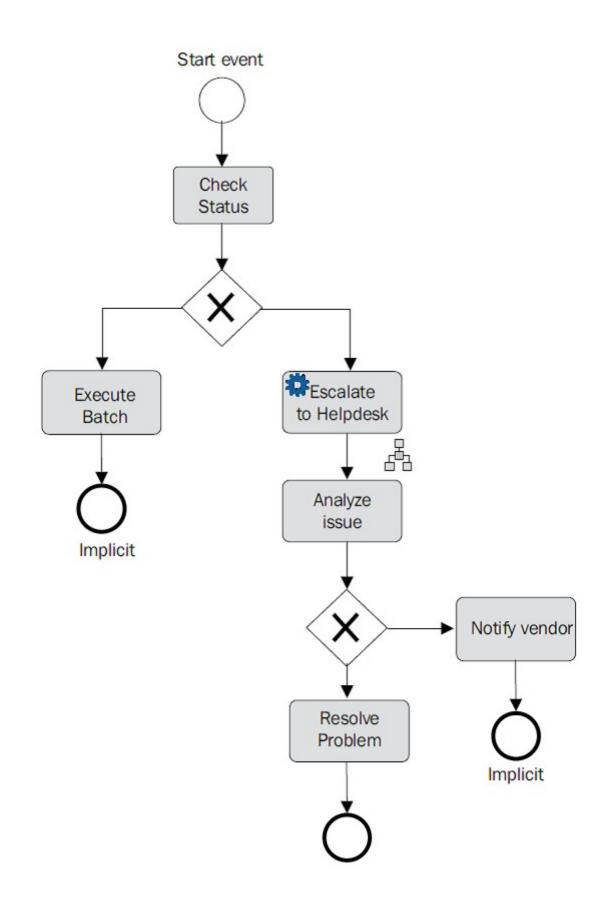


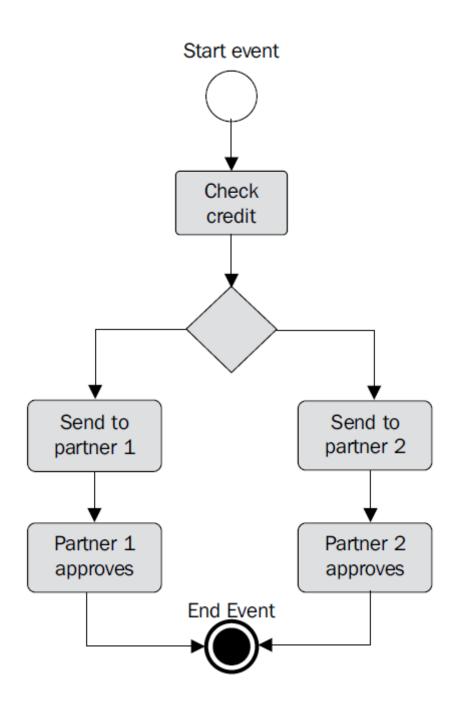


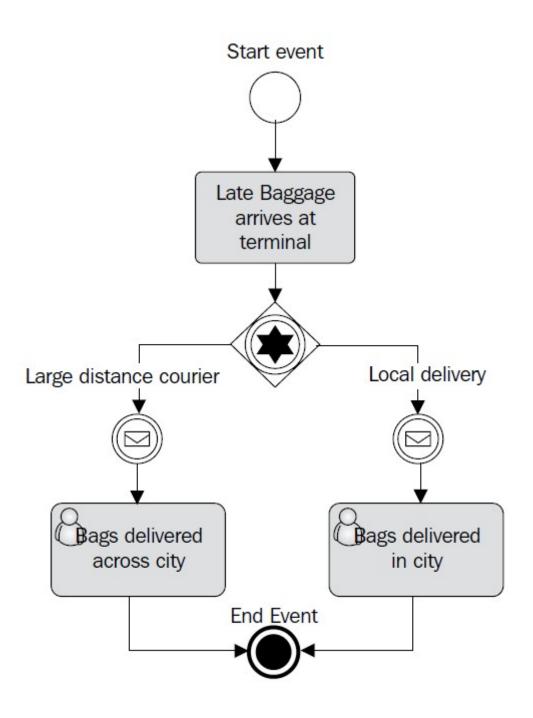


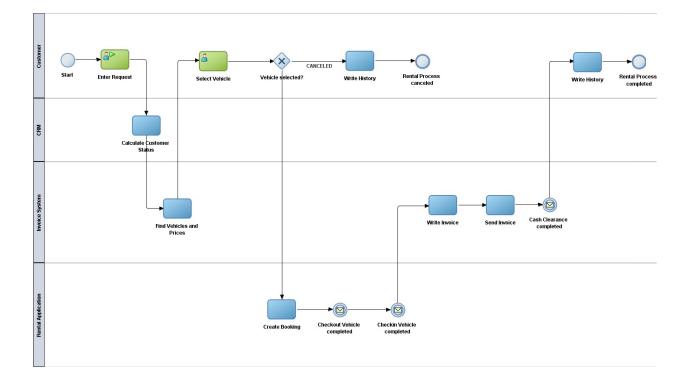


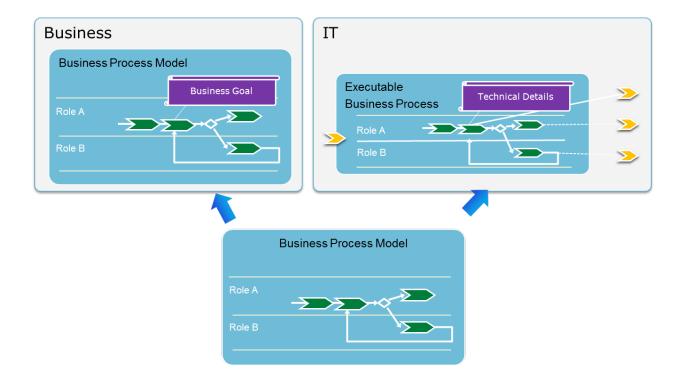


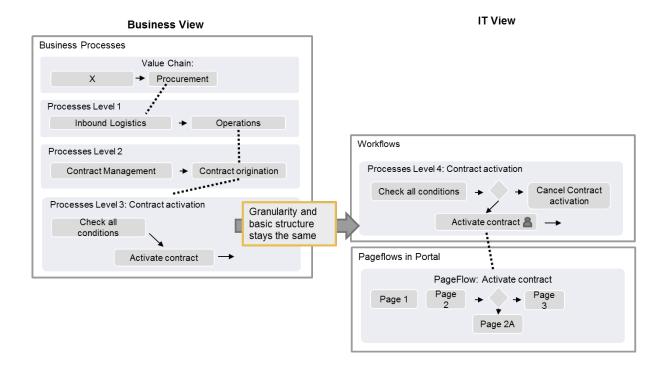






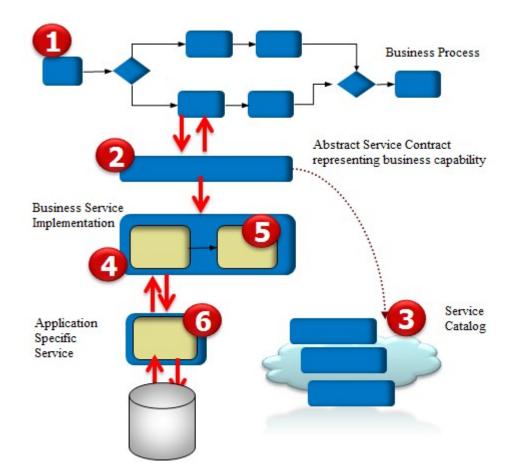


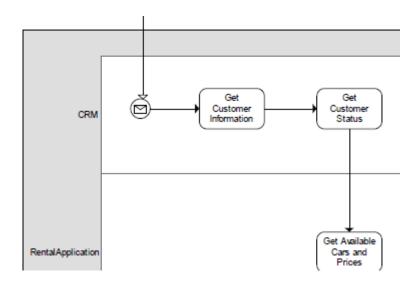


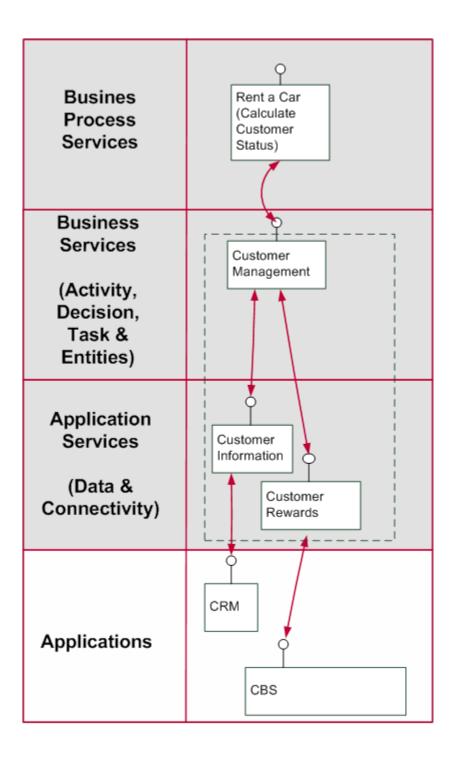


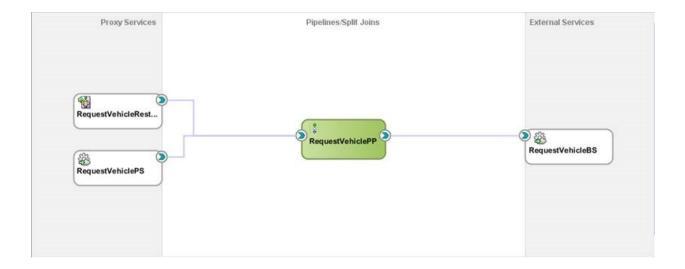
Chapter 4: Process-driven Service Design

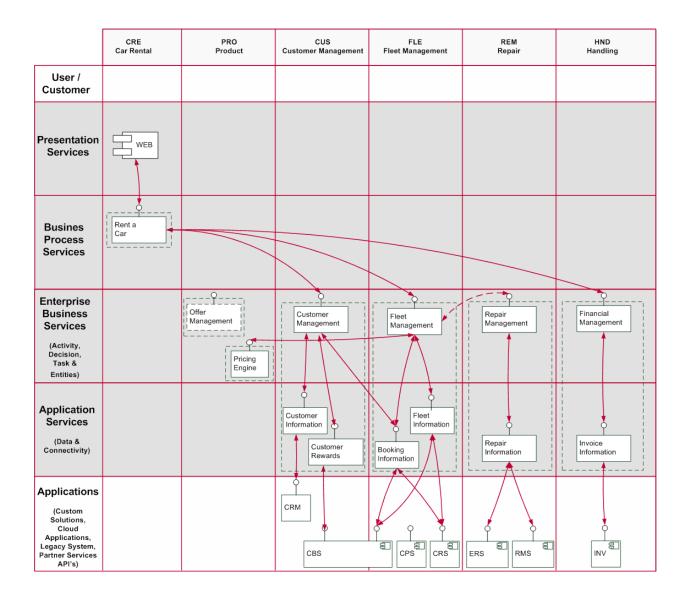
Service Consumers Composite Apps Custom Dev Portals / Mobile Partners									
	Presentation Services	st	Mec	Governance	Security	Monitoring /	En		
Layers	Business Process Services	Concerns	Mediation /				Enterprise		
Service	Enterprise Business Services	Enterprise	Service	/ Repository	/ Policies	/ Administration	Data Mode		
	Application Services Utility Services	Ent	Bus	sitory	S	tration	odel		
Service Providers									
	Legacy Systems Package Systems Partner Services								



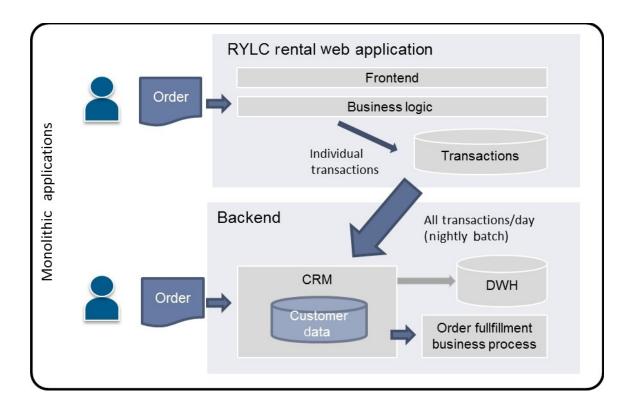


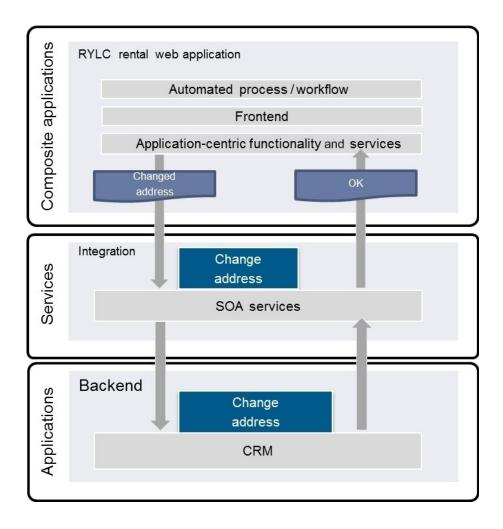






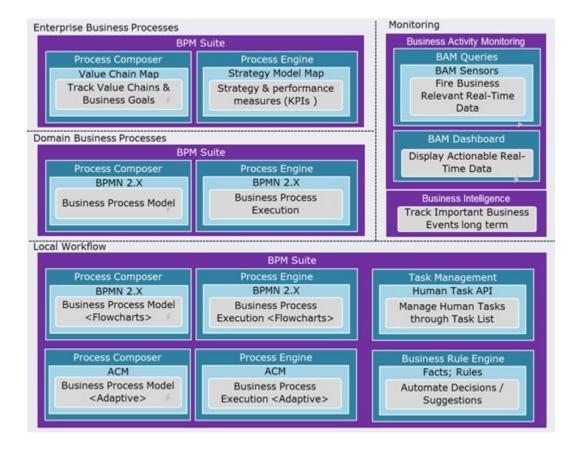
Chapter 5: Composite Applications

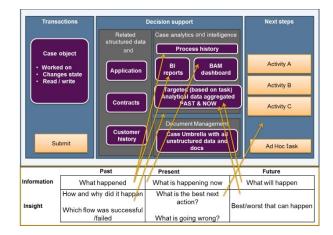




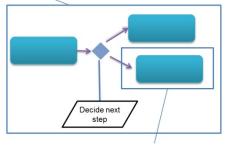
$\boldsymbol{\mathcal{C}}$				
	Business process	KPI SLA		(BPMN)
	BPM suite			
	Use case / workflow		*	(BPMN and task config)
	BPM suite	Task manager	nent Busine	ss rule
	Page flows in portal	Form → Form	Mobile	ADI laces,
	WebCenter	Frontend data handlin (ADF data binding; AI		*
	Application-centric s	ervices Link to entitlement	Custom appl	_
	Cache (coherence)	Business rule		ed business logic ness components)
	SOA suite	Data mappings (mediator/OSB)	WebCenter	
	Gateway	API gateway		
	SOA services			
ime	SOA Services	Business activity serv		Cache (coherence)
Backend real time		Orchestration (BPEL)	Mappings (mediator/OSB)	Business rule
nd r		Business entity servi	ce	
cke		Adapter	Mappings	Cache (coherence)
Ba	SOA suite	(mediator/OSB)	(mediator/OSB)	Business rule
		Link to master data r	management	

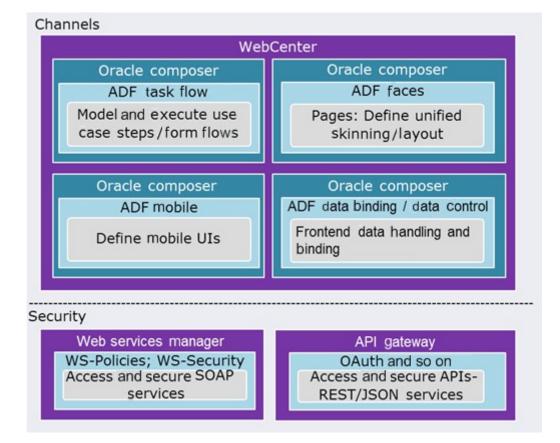
Enterprise and	l domain business pro Business process m		activity monitoring Goals and KPIs	Goal SLA
Workflow	Workflow process m Flowchart case mg		Task mgmt	
Channels	Page flow mode Channel-spec		Pages Cross channel	Web Mobile
Security	Service security	API security	IDM Entitlement	User / role / Party
Application- specific functionality	Data validations Data mappings		ulations, constraints roles and rights	Constraints Constraints User activities
Services/ APIs	Fun Service composition	ctionality virtualiz System integration	ation Event processing	
Domain functionality	Decisions, calculat	ions, constraints	Monitoring	
Data access	Data / protocol I Data validation/s		Data enrichment Data access	Contract ELDM Contract in backend X
Data source	Local	omain Replica cache DB	Real-time update	Legend
Legacy systems	System A Sys	cem A DB Table	system A entity	Owned by business domain Owned by application

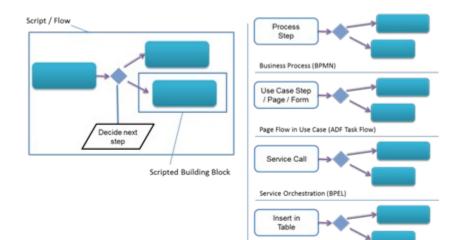




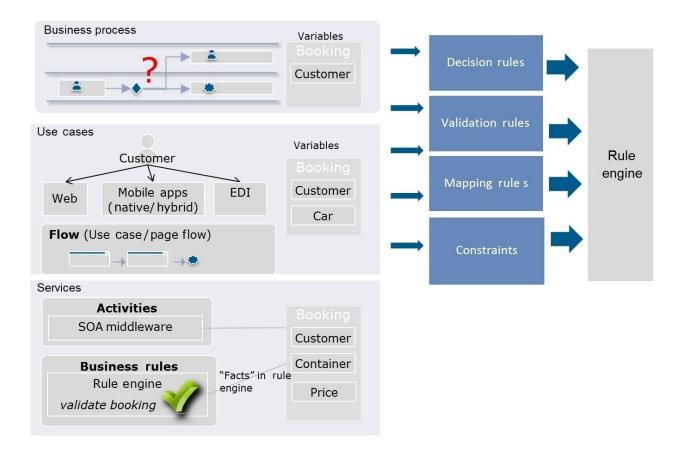


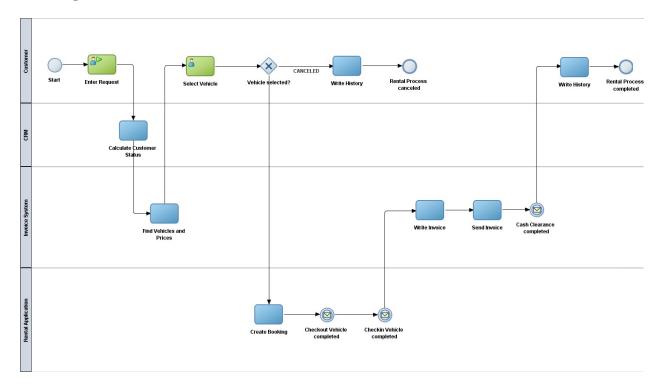




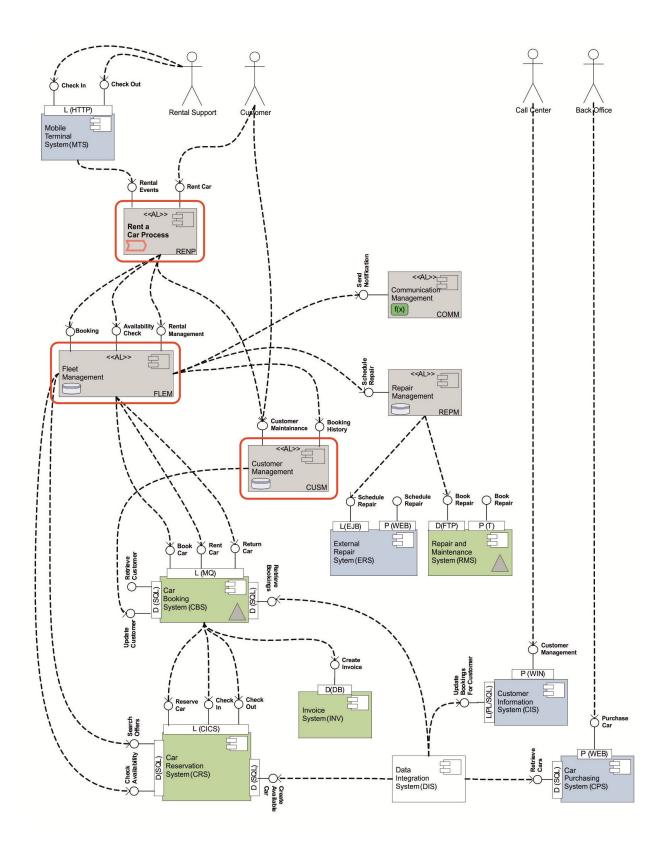


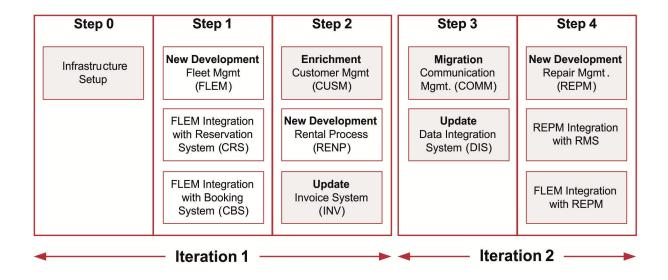
Transaction Script (SQL)

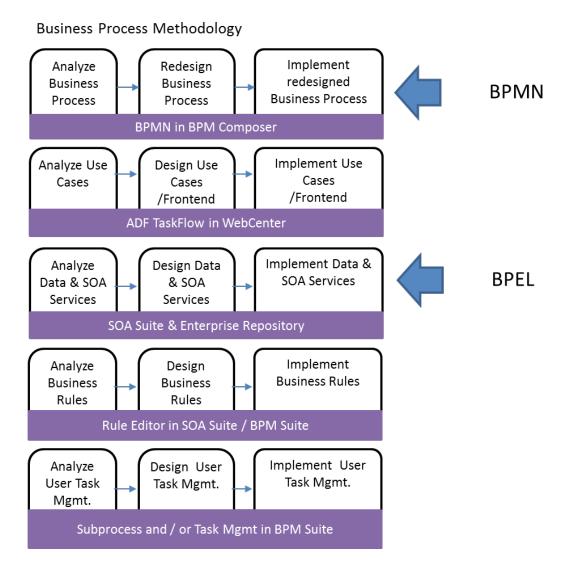


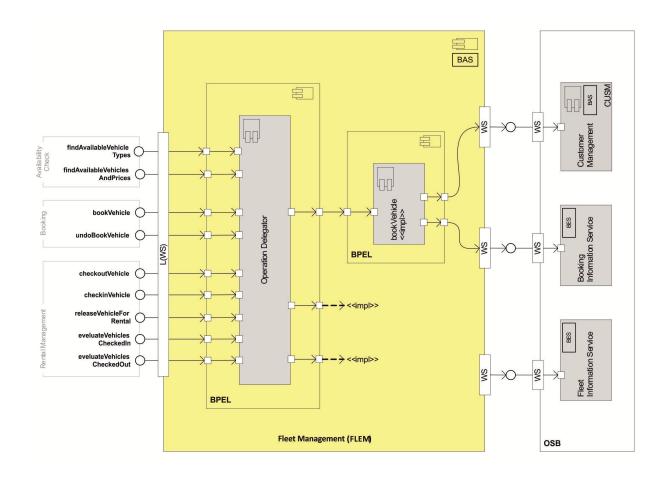


Chapter 6: Process Execution with BPMN and BPEL



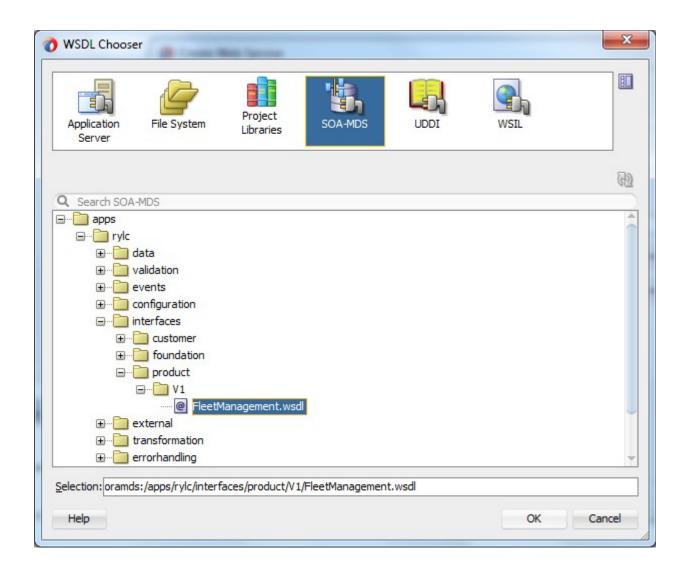


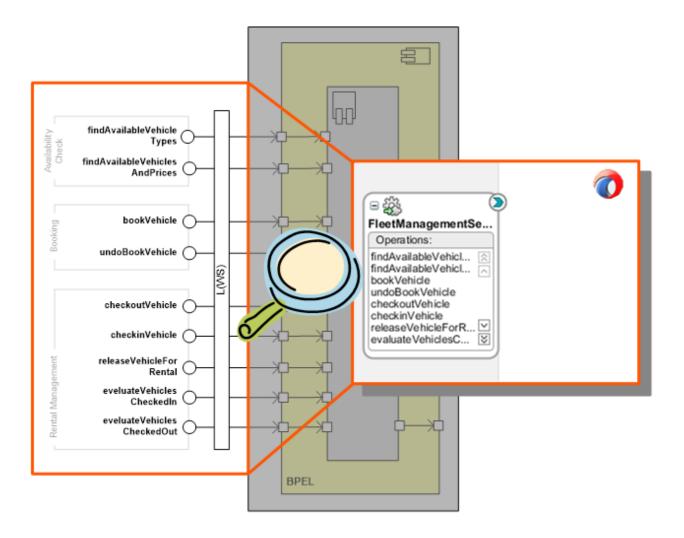




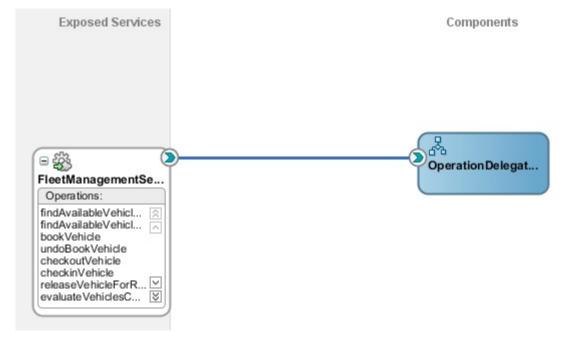
O Create SOA Project - Ste	ep 1 of 2		×
Name your project		01	
Project Name Project SOA Settings	Project Name: Directory:	FleetManagement D:\PACKT\Rylc_12c\implementation\03_services\RentalServices\FleetManagement	Bro <u>w</u> se
	Project Featur	res:	
	SOA Suite is	a suite of tools to model SOA(Service Oriented Architecture) applications.	
Help		< <u>B</u> ack <u>N</u> ext > <u>F</u> inish	Cancel

🕜 Create SOA Project - Step	2 of 2	-			x
Configure SOA setting	gs	a			50
	Composite Name:				
Project Name	FleetManagement				
Project SOA Settings	Start from: Start from: Start	SOA <u>T</u> empla	te		
	<u>C</u> ustomizable < Ba	ack Nex	rt > Einis	h Cancel	

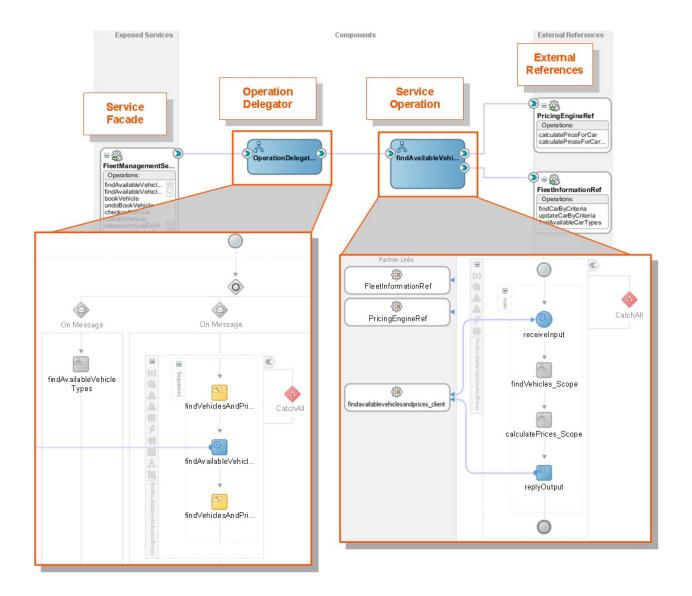


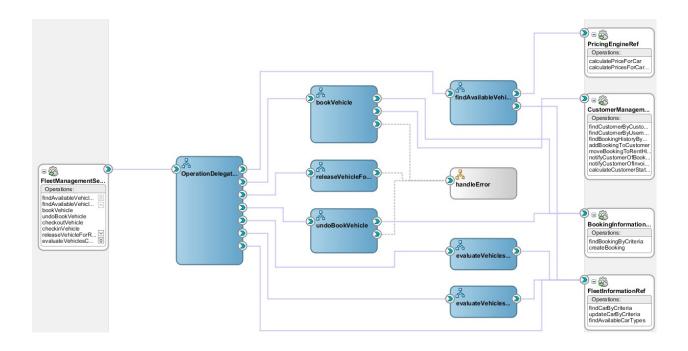


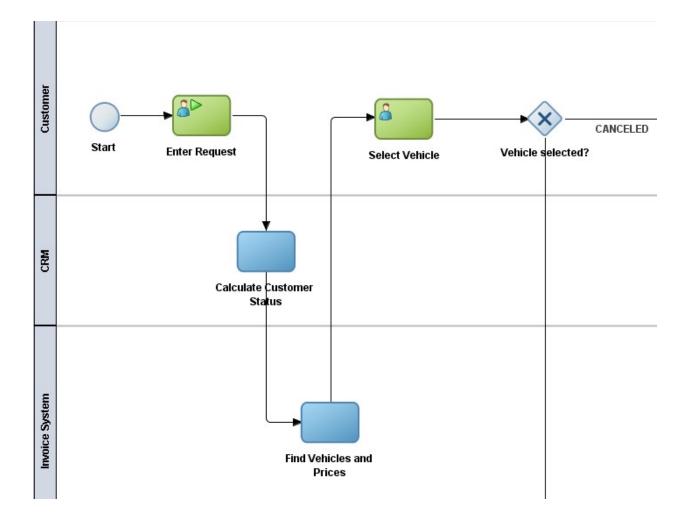
🕜 Create BP	PEL Process	×
	ss ocess is a service orchestration, based on the BPEL specification, used to describe/execute a process (or large grained service), which is implemented as a stateful service.	.
BPEL 2.0	Specification O BPEL 1.1 Specification	
<u>N</u> ame:	OperationDelegator	
Namespace:	http://rylc.org/productl/RentalServices/FleetManagement/OperationDelegator	
Directory:	D:\PACKT\Rylc_12c\implementation\03_services\RentalServices\FleetManagement\SOA\BPEL	_ 🔍
Template:	Define Service Later	- 3
Help	OK Ca	ancel

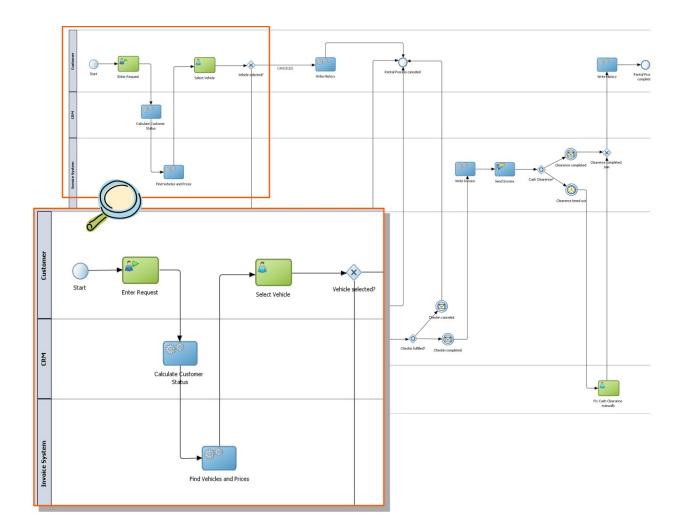


	Partner Links OnMessage
OperationDelegator	Documentation Properties Headers Skip Condition General Correlations Annotations Assertions Name: findAvailableVehicleTypes
0	Help Apply OK Cancel

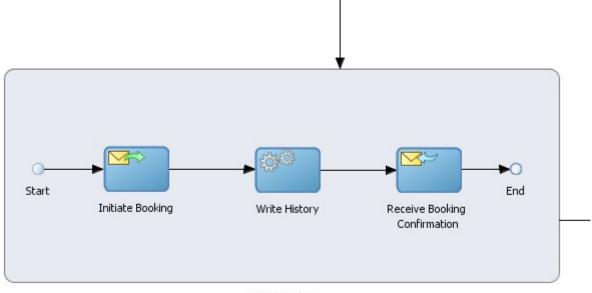




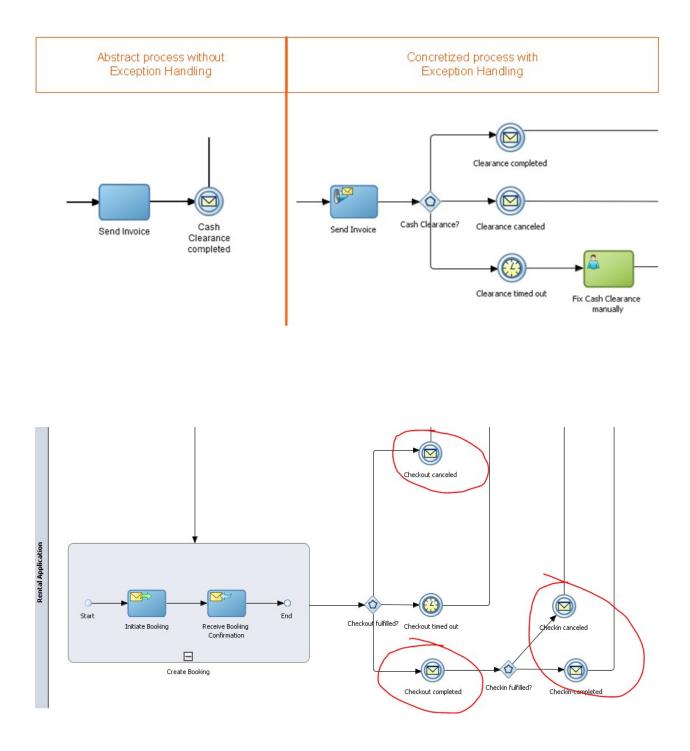


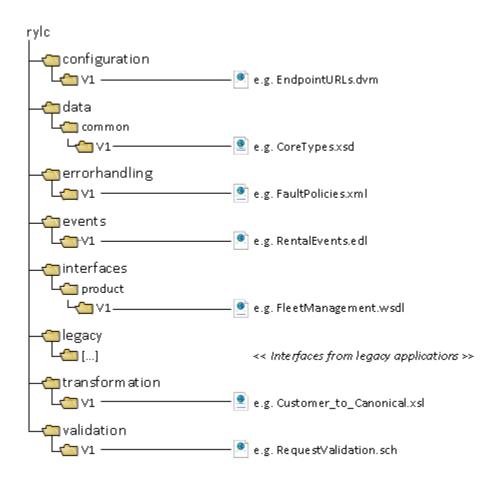


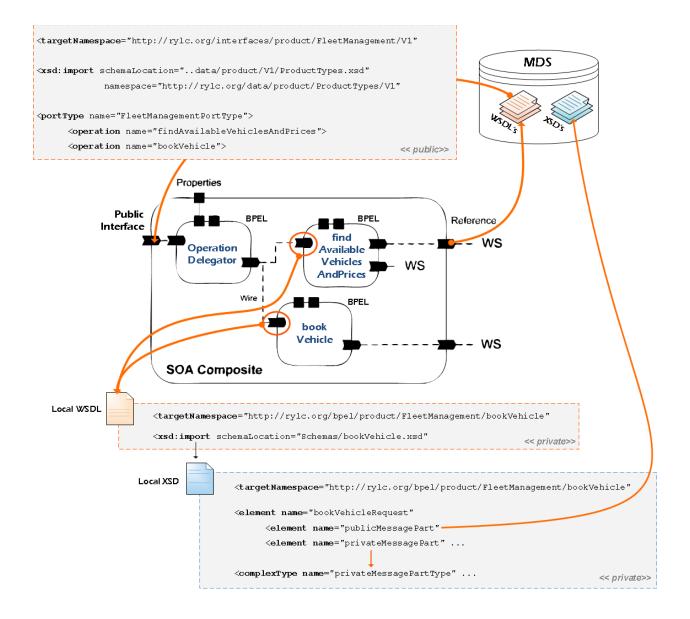
Basic	Implementatio	n	
Implem	entation Type:	Activity	
		Activity	A
		圆 User Task	
		👸 Service task	
		🐼 Send task	
		Receive task	
		🔠 Business Rule task	
		👩 Script task	
		🛅 Manual task	~

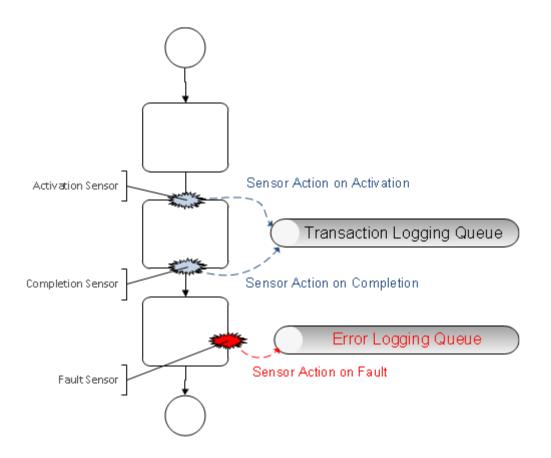


Create Booking



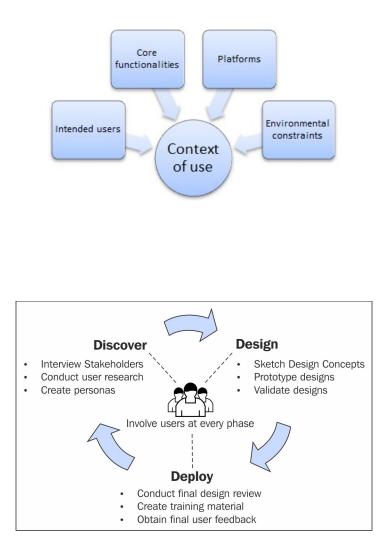




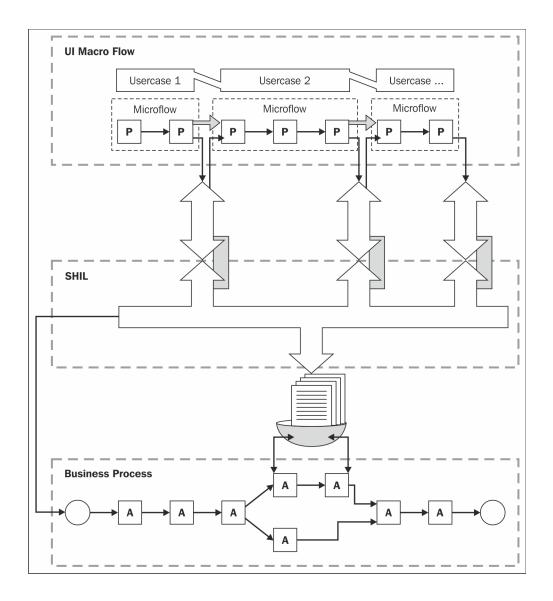


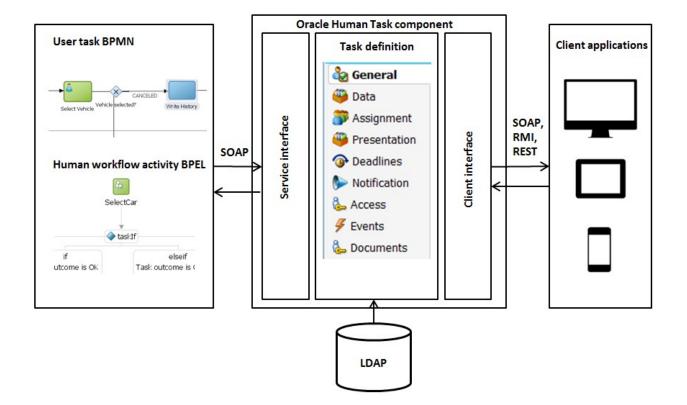
		Condition Targe		
General Co	rrelations	Properties	Assertions	Annotations
Pre Asserts Po	st Asserts			
				🕂 🥖 🗙
Assertions:		Furnisarian	E auth Marrie	
Message	Found!"	Expression count(\$Invoke_find	Fault Nam	
	roana:	lcoque(\$114066_1110	icar f(incp.//sci	lemas of acless
) Assert				×
Assert				
Message: "No v	ehicle found!"			F.
Expression: .findC	arByCriteriaRe	esponseMessagePart	:/ns5:CarSet/ns5:	Car) > 0 📑
Expression: .findC	arByCriteriaRe	esponseMessagePart	/ns5:CarSet/ns5:	Car) > 0 📑
	arByCriteriaRe	esponseMessagePart	/ns5:CarSet/ns5:	Car) > 0 💽
Fault QName		sponseMessagePart		Car) > 0 🔜
Fault QName				Car) > 0
Fault QName	http://schema			Car) > 0
Fault QName	http://schema			Car) > 0
Fault QName	http://schema			Car) > 0
Fault QName Namespace URI: Local <u>P</u> art:	http://schema		xtension	
Fault QName	http://schema			Car) > 0

Chapter 7: Human Interaction with Business Processes



RACLE' Business Process	Workspace	weblogic	Home Administration P	references Logout Help -
	🗹 Tasks Case 🗣 Process Tracking	📕 🖬 Dashboards * 👘 M	More *	
Views Applications Links	👍 My Tasks(2) 👻 💠 🥒 💥 Actio	ons 🕶 🖾 🖾	Q	Me & My Group All
views Applications Links	Title	Number Creator	Assigned	Priority Process
🕑 Show 🗸 🚱 💠	Enter Car Rental Request	200007 weblogic	Apr 4, 2015 5:36 PM	3 T CarRentalProcess
thers	Select Car	200002 weblogic	Apr 4, 2015 4:22 PM	3 CarRentalProcess
CarRentalProcess				Task list
	DVIC Car Donta	Deutel		
	RYLC Car Renta	l Portal	Submit]
	Enter Car Rental Request	l Portal	Submit)
	Enter Car Rental Request	l Portal	Submit	
	Enter Car Rental Request	l Portal	Submit)
	Enter Car Rental Request Contents Enter Request - Rental Rental City	l Portal	Submit]
	Enter Car Rental Request Contents Enter Request - Rental Rental City Rental Date	l Portal	Submit]
	Enter Car Rental Request Contents Enter Request - Rental Rental City Rental Date Rental Time Enter Request - Returnal Returnal City		Submit	
Side navigation	Enter Car Rental Request Contents Enter Request - Rental Rental City Rental Date Rental Time Enter Request - Returnal		Submit	Task detail

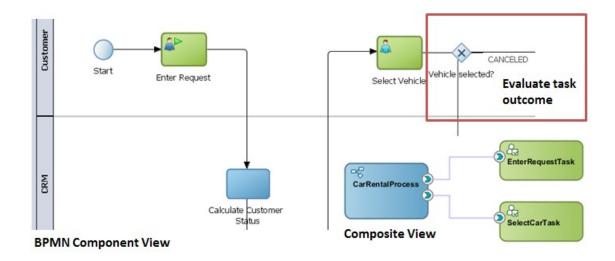




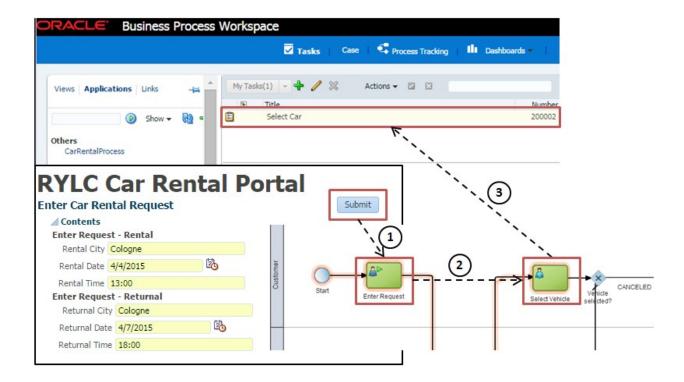
Enter Request Form

Register Login

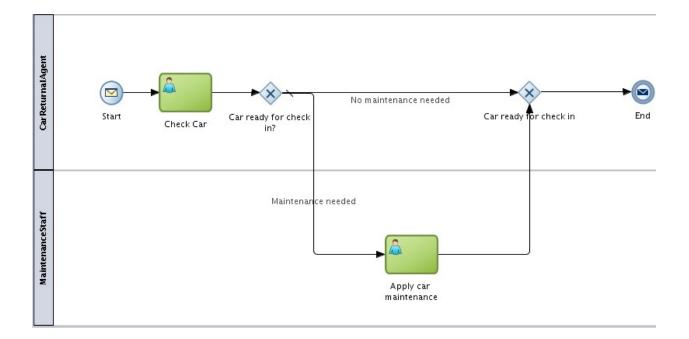
Pental -	Select Vehicle Form	Register Logi
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	Search results	~ 98
Returnal (Cirg, Postal Code, etc.	VW Golf 7 (Limousine) 101,38 500 free miles Navigation on demand availab	he
04 April 2015 - 18,00 <pre>cc Hay 2013 >> Mor TectOBE Fr See See 1 Z S 4 5 C 7 8 3 0 4 11 Z</pre>	Ford Focus (Station Wagon) 500 free miles Navigation on demand available	•
Submit	BHG XI (SUV) 12(9,33 SPP free miles Narigetices on homed available	
	Ford Kuga (SUV) 107,98 500 free miles Navigation on demand availed	

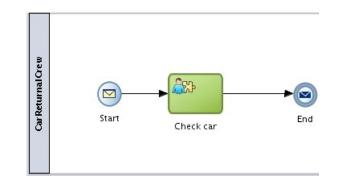


Associate Human Tasl	with User Task activity		CarRentalProcess	SelectCarTask.tas	
Properties - Select Vehicle Basic Implementation Implementation Type: User Task	<u>x</u>	Seneral Data	Task Title:		Select Your Re
Human Task: SelectCarT Human Task Attributes Title: Plain Text Select	O Data Associations	 Presentation Deadlines Notification 	Description: Outcomes: Priority:	OK,CANCEL	
Priority: Uteral 3 (not Re initiate	Input Output Grag object Grag object	& Access	Category: Owner:	By expression Application Role	CarRental.Pro
Advanced Advanced Data Associations	Copy From: outcome	To: taskOutcome	erRequest (2)-(6) KOutcome (42)		
	From SelectCar Market outcome	To SelectCar LaskOutcome			

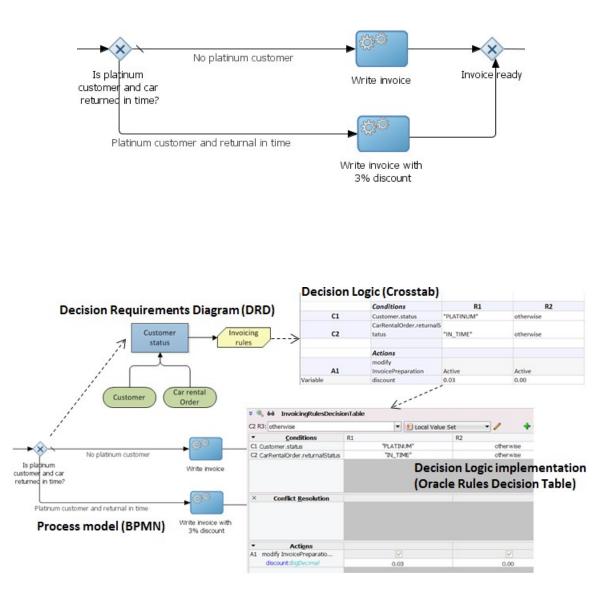


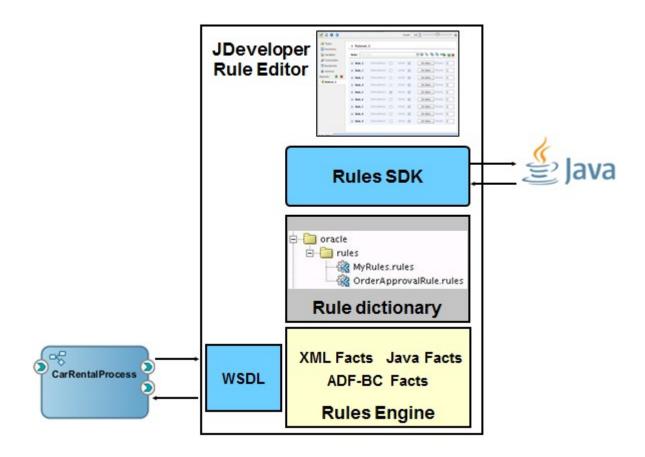
CarRental [1.0] ⓐ SOA Composite ▼				d in as weblogic 🗐 soabpm-v 4, 2015 6:31:47 PM CEST 💍
a SelectCarTask (Human W	Vorkflow Component) (1)			🧬 Related Links ▼
Dashboard Policies Administ	ration			
				Apply Revert
Add or remove the URI for the use	r defined task details application.			
View 👻 🕂 Add URI 🚿 Re	emove URI			
A surface Manage	Host Name	HTTP Port	HTTPS Port	URI
Application Name				

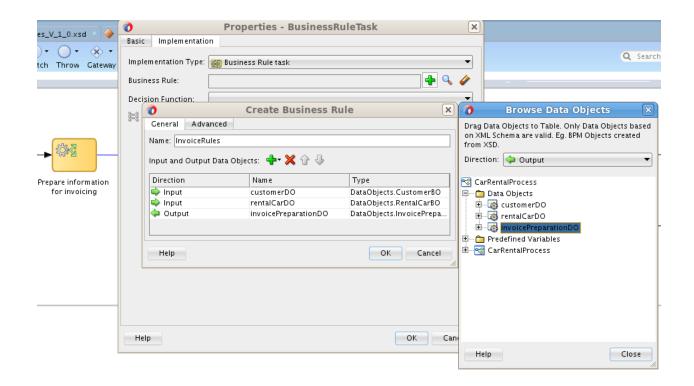




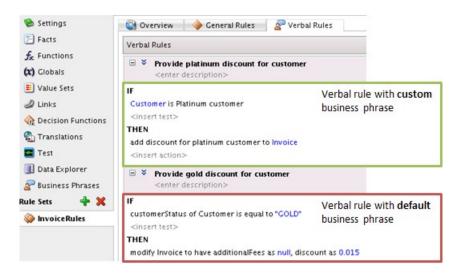
Chapter 8: Business Rules



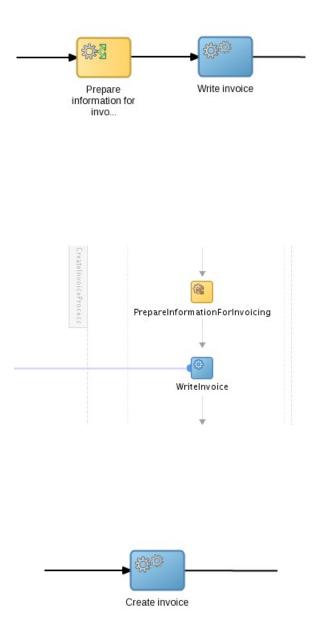




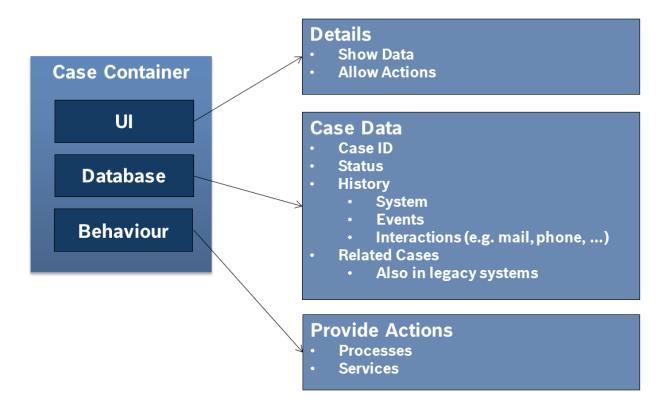
📚 Settings	(X) G	lobals					
🗐 Facts							
£ Functions	Glob	pals:					
(x) Globals		Name	Туре	Value	Value Set	Final	De
	(x)	FREE_MILES_LIMIT	long	500		\checkmark	Des
🗾 Value Sets	(x)	COSTS_PER_EXTRA_MILE	double	0.5		~	Des
all Links	(x)	RENTALS_PER_YEAR_PLATINUM	. int	30		✓	Des
🎪 Decision Functions							
Translations							
🔤 Test							
🔢 Data Explorer							
🚰 Business Phrases							
ule Sets 🛛 🕂 💥							

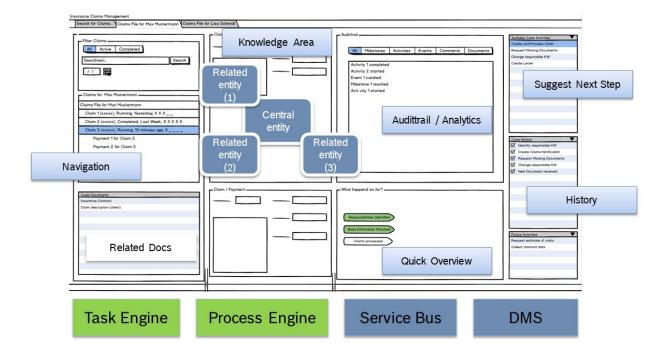


ttings			
cts	Business Phrases		
nctions			
obals	Business Phrases:		
lue Sets	Value		Form
	{customer} is Platinum custor	ner	Test Business Phrase
ks	{customer} is Gold customer		Test Business Phrase
ision Functions	add discount for platinum cu	stomer to {invoice}	Action Business Phrase
nslations	add discount for platinum cu	stomer to {invoice}	Action Business Phrase
	{rentalCar} has exceeded free		Test Business Phrase
t	add additional fee for free mil	· · · ·	Action Business Phrase
a Explorer	{customer} is super customer		Test Business Phrase
iness Phrases	make {customer} become Plat	inum customer	Action Business Phrase
s 🕂 💥			505505555 🗙 🛦 555555555
• • • •	Parameters:		
oiceRules	Name	Form	Type
	f invoice	Expression	Invoice
	Value: add additional fee for free miles lim	it exceed to {invoice}	
	Mapping:	. ,	
	mapping.		
	assign new AdditionalFees addit	ionalFee = newAdditionalFees()	
	modify additionalEee (<edit or<="" td=""><td>operties>amount:pew/BigDecimal/50*COST</td><td>S_PER_EXTRA_MILE) , type : "FREE_MILES_LIMIT_EXCEEDE</td></edit>	operties>amount:pew/BigDecimal/50*COST	S_PER_EXTRA_MILE) , type : "FREE_MILES_LIMIT_EXCEEDE
	I mounty additionance (scatt pr		
		es> additionalFees : RL.list.create(additionalFe	ee))

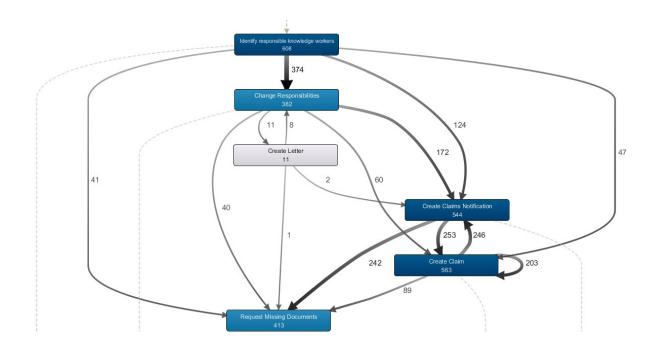


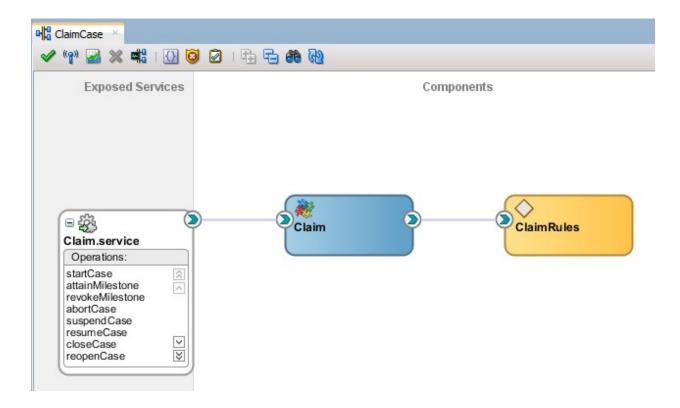
Chapter 9: Adaptive Case Management





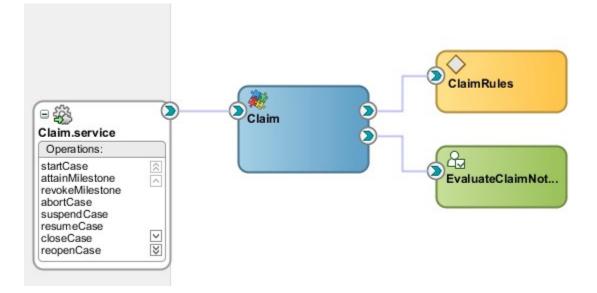






General	🖇 Case M	lanagement - C	laim		
Data & Documents		-	tion below and use the tab	s on the left.	
User Events	a 10/0				
Stakeholders & Permissions	Title:	Translation 🔻	Claim: {0}		۲
Translation					
	Summary:	Plain Text			
	Priority:	3 (normal)	•		
	Category:	Plain Text	•		
	🗆 Due Time				
			0 Years 0 Months 0 Days 0	0:0:0	
	Duration: By	/Value 🔻 🗌	u Years u Montris u Davs i		
	Use Busine	ess Calendar		<u>,,,,,,</u>	
	Use Busine		•		
			•		≥ + / %
	Organizational Uni		Can be Revoked	Duration Type	
	Organizational Uni	it: By Value	▼		+ / X ∾ ∨
	Organizational Uni Organizational Uni Organizational Uni Name	it: By Value	▼	Duration Type	Duration
	Organizational Uni Organizational Uni Organizational Uni Name Responsibilitie	it: By Value	▼	Duration Type By Value	Duration 0 Years 0 Months 0 Days 0:0:0
	Organizational Uni Organizational Uni Milestones Name Responsibilitie Base Informat	it: By Value	▼	Duration Type By Value By Value	Duration 0 Years 0 Months 0 Days 0:0:0 0 Years 0 Months 0 Days 0:0:0
	Organizational Uni Organizational Uni Organizational Uni Organizational Name Responsibilitie Base Informat Claims process	it: By Value	▼	Duration Type By Value By Value	Duration 0 Years 0 Months 0 Days 0:0:0 0 Years 0 Months 0 Days 0:0:0
	Organizational Uni Organizational Uni Milestones Name Responsibilitie Base Informat Claims process Outcomes	t: By Value es identified tion attached sed	▼	Duration Type By Value By Value	Duration 0 Years 0 Months 0 Days 0:0:0 0 Years 0 Months 0 Days 0:0:0

New Gallery		×
Q		
<u>C</u> ategories:	Items:	Show All Descriptions
General General General	🂐 Case Management	
Activity Guide Business Components	Create a Custom Case Activity	ivity.
Case Management Simulation	🖧 Sub Case	
Business Tier Client Tier Database Tier		
⊕OEP Tier		
Sorvice Bus Tier		
Help		OK Cancel



🔯 Overview 🛛 🧼	General Rules	Verbal Rules	Milestone_Reached_Decisions ×	
😻 🔍 🏍 Milesto	ne_Reached_De	cisions		
				- 🕂 • 🗶 🐟 \vee 🕖 < 🔊 🎚 • 🔛 • 🛍 • 🛍 🖬 • 🎒
▼ <u>C</u> ond	itions	R1		R2
C1 CaseActivityEvent	.activityEvent			COMPLETED
C2 CaseActivityEvent	.activityName		"CreateClaimsNotification"	"IdentifyResponsibilitiesProcessActivity"
× Conflict R	esolution			
▼ Acti	ions			
A1 call reachMilestone	e		 Image: A start of the start of	\checkmark
milestoneName: S	String		"BaseInformationAttached"	"ResponsibilitiesIdentified"
comments: String			"Milestone reached"	"Milestone reached"
A2 call activateActivit	ty		 Image: A start of the start of	
activityName:Str	ing		"RequestMissingDocuments"	

Data Refreshed Tue Sep 23 16:47:44 CEST 2014 🥥 (2) Flow ID 30001

This page shows the flow of the message through various composite and component instances.

Started Sep 23, 2014 4:44:34 PM

Faults Composite Sensor Values Composites

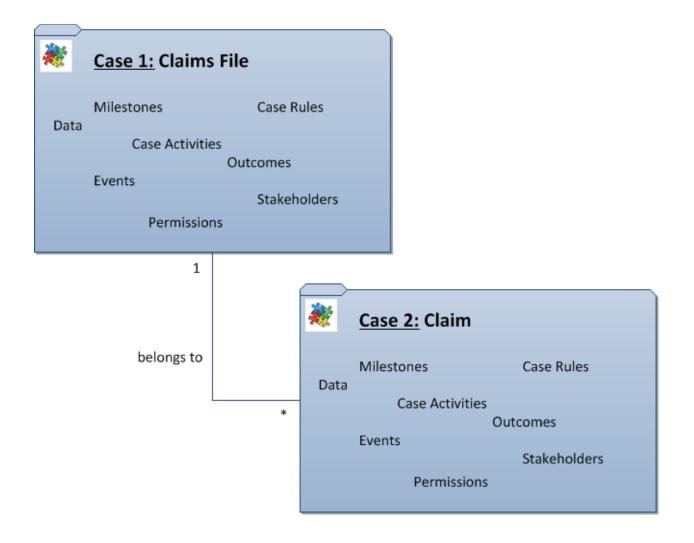
			Flow Instance	ce 30001
Composite	Sequence In Flow	Name	Flow Entered Composite	Logs
😤 CaseInteractionService [1.6]	Initiating		Sep 23, 2014 4:44:34 PM	-
🔀 ClaimCase [1.9]	Participating		Sep 23, 2014 4:44:35 PM	

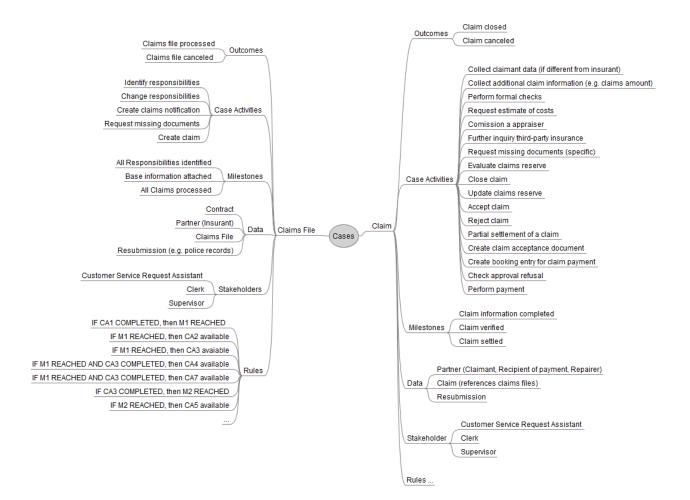
Trace		

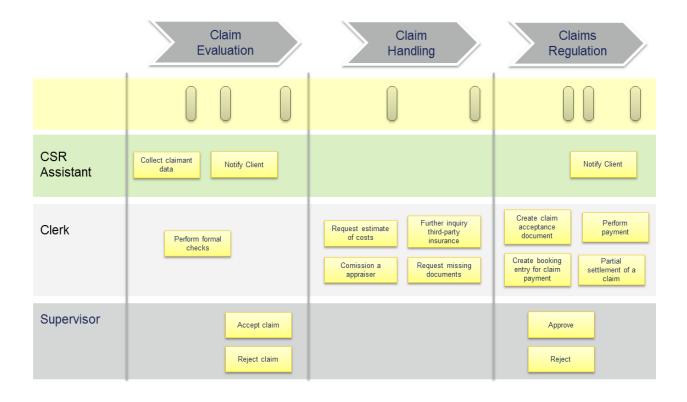
Flow Trace ⁽¹⁾

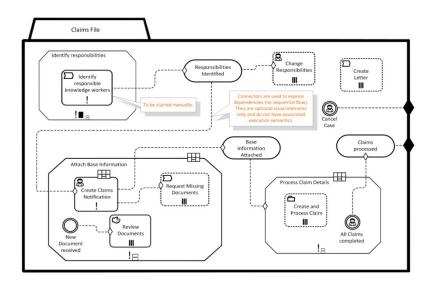
Instance	Туре	Usage	State	Time Composite
A ScaseInteractionDelegator_ep	Service	Service	Completed	Sep 23, 2014 4:44:35 PM CaseInteractionService [1.6]
🔺 🥰 CaseInteractionDelegator	Mediator		Completed	Sep 23, 2014 4:44:35 PM CaseInteractionService [1.6]
🔺 💁 ClaimServiceRef	Reference	Reference	Completed	Sep 23, 2014 4:44:35 PM CaseInteractionService [1.6]
⊿ 🧙 Claim.service	Service	Service	Completed	Sep 23, 2014 4:44:35 PM ClaimCase [1.9]
🖌 🍰 Claim	Case Management		➡ Running	Sep 23, 2014 4:44:35 PM ClaimCase [1.9]
🙀 ClaimRules	Decision		Completed	Sep 23, 2014 4:44:37 PM ClaimCase [1.9]
ldentifyResponsibilitiesProcess	BPMN		Completed	Sep 23, 2014 4:44:37 PM ClaimCase [1.9]
ClaimRules	Decision		Completed	Sep 23, 2014 4:44:38 PM ClaimCase [1.9]
ClaimRules	Decision		Completed	Sep 23, 2014 4:44:41 PM ClaimCase [1.9]
ClaimRules	Decision		Completed	Sep 23, 2014 4:44:43 PM ClaimCase [1.9]
ClaimRules	Decision		Completed	Sep 23, 2014 4:44:43 PM ClaimCase [1.9]
ClaimRules	Decision		Completed	Sep 23, 2014 4:44:44 PM ClaimCase [1.9]
CreateClaimsNotification	BPMN		Completed	Sep 23, 2014 4:44:44 PM ClaimCase [1.9]
🙀 ClaimRules	Decision		Completed	Sep 23, 2014 4:44:45 PM ClaimCase [1.9]
🙀 ClaimRules	Decision		Completed	Sep 23, 2014 4:44:45 PM ClaimCase [1.9]
🙀 ClaimRules	Decision		Completed	Sep 23, 2014 4:44:45 PM ClaimCase [1.9]
🙀 ClaimRules	Decision		Completed	Sep 23, 2014 4:44:46 PM ClaimCase [1.9]

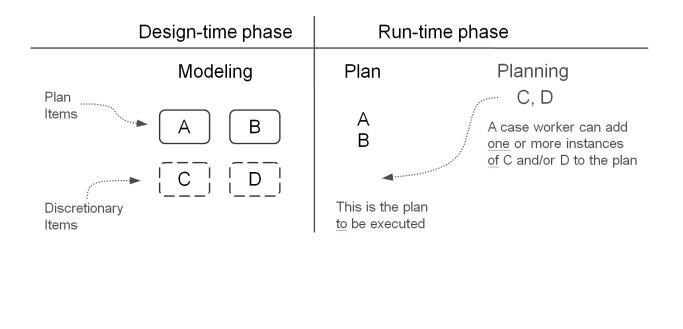
tivities Al 💌	Data Documents Audit Trail	62	Milestones
Available	Press Enter to Search	🔍 All Comments Event 🕶 🎡	Completer
Send Email	Milestone completed: cxcxcc	55 seconds ago	Completed 55 seconds ago by System User Milestone reached
Create Task	Milestone reached		Claims processed Oper
Request Missing Documents Create Claim	System User		Responsibilities identified Completer
Create Letter	Activity completed: Create Claims Notification	56 seconds ago	Responsibilities identified Completed Completed 57 seconds ago by System User
Change Responsibilities Activity	System User		Milestone reached
mpleted	Q Data modified: claim	56 seconds ago	
Identify Responsibilities Activity	System User		Stakeholders 💠 🦨
Completed 58 seconds ago	Milestone completed: Responsibilities identified	57 seconds ago	CSRAssistant
Create Claims Notification Completed 56 seconds ago	Mlestone reached System User		Clerk
			Cierk
ked Cases 🛛 🗳	Activity completed: Identify Responsibilities Activity System User	58 seconds ago	CXCXC
lo cases are linked to this case)		
	Q Data modified: claim	58 seconds ago	
	System User		
	Data modified: claim	1 minute ago	

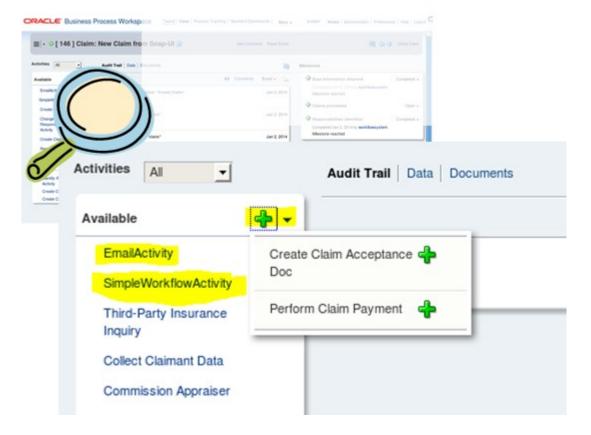


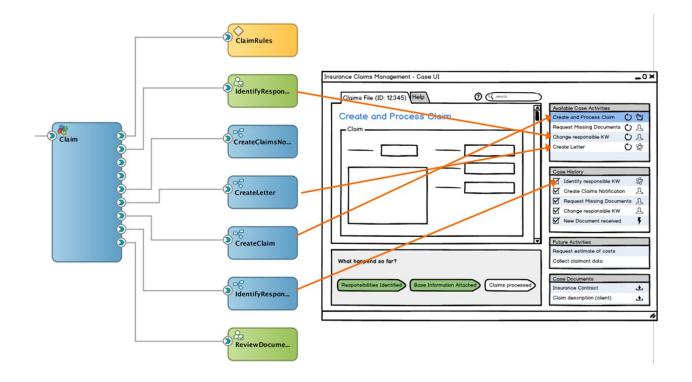


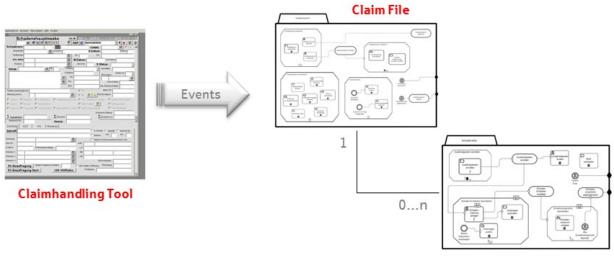




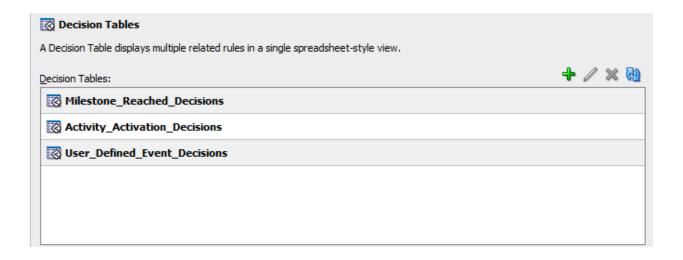








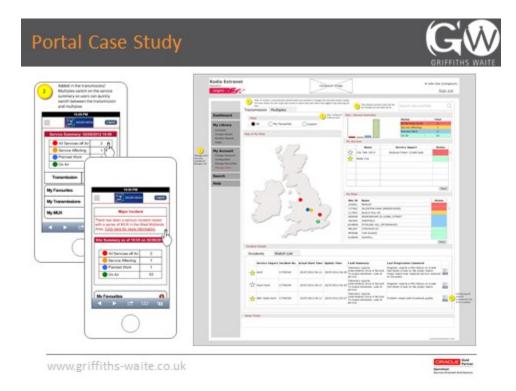
Claim Case

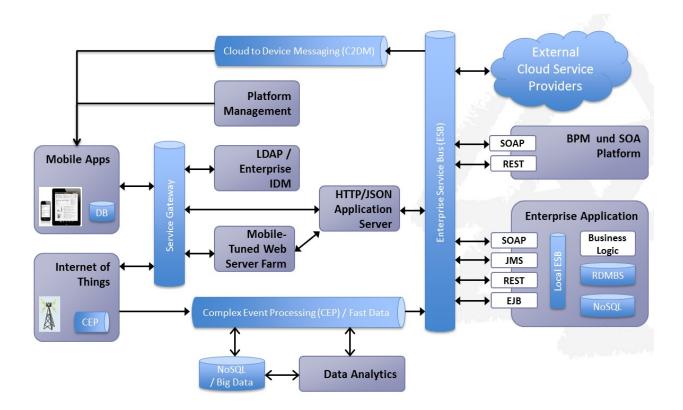


Chapter 10: Mobile and Multichannel



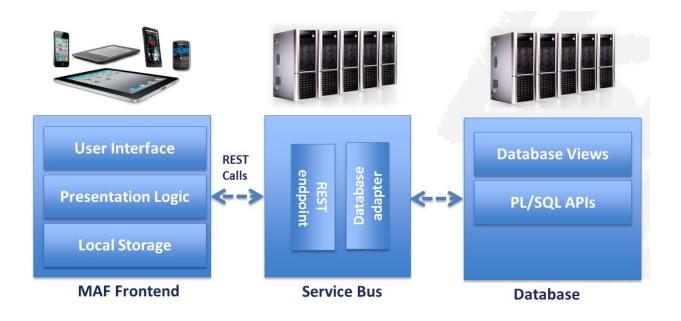




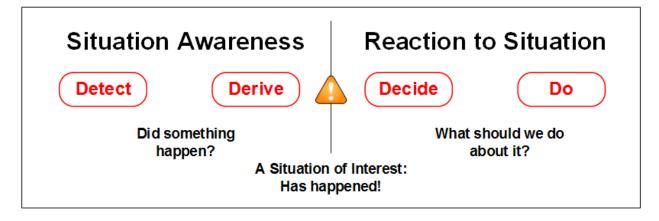


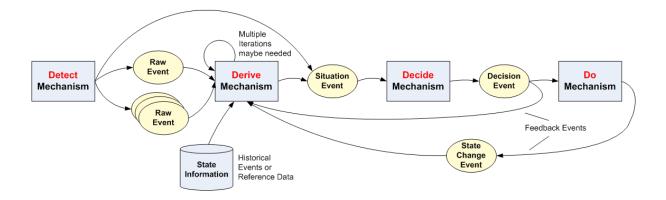
Update Interface Expose as REST Create Breakpoints Pair	ng REST binding OrderServi	52		1
Generate sample payload for schema C reakpoint	n: foo			
	UTF-8	•		
Sample Type: () XML				+ / ×
() ISON ints	Path			
O URL-encoded	(ordernumber)			
Sample:	/orders/(ordernumber)			
"Brand": "Brand214",				
"Model" : "string215", "Category" : 217,	Operation Bindings:			4.0%
"Description" · "string218"	Operation	Resource Path	HTTP Verb	Complet
	getOrders	1	GET	yes
"SKU" : "st221",	createOrder	/	POST	yes
"Quantity" : 222,	cancelOrder	/orders/{ordernumber}/	DELETE	yes
"UnitPrice" : 2230.73,	updateOrder getOrderStatus	/orders/{ordernumber}/ /orders/{ordernumber}/status/	PUT	yes ves
"Brand" : "Brand224", "Model" : "string225", "Category" : 227,				

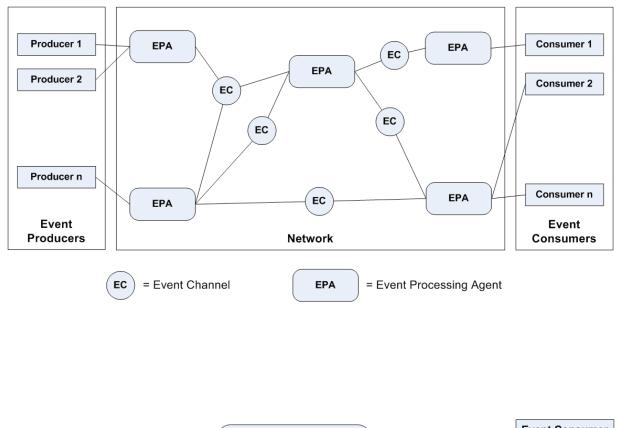
Certer V 222M Hello Fred Logout New booking Bookings User profile	Correr 2.3.M Back Search Car Logout Location Bergisch Gladbach * from Agr 1, 2014 * fage 2, 2014 * max. Price 100 Next Step	Zerrer Zerrer Back Chose Car Type Logout @mail Peugeot 207 CC - 681.46 W Fox - 685.45 smart fortwo Cabrio - 670.52	Lance Vertical Strates Strate	Network Network Parage Venty Logott Degage Degrade Logott There: State State State State Logott



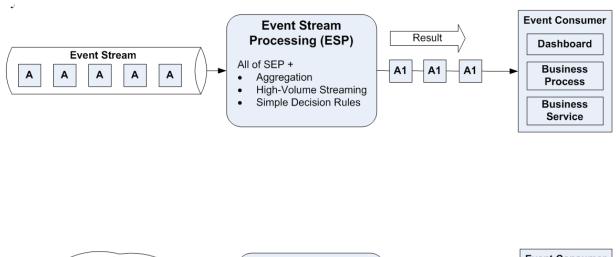
Chapter 11: Event Processing and BPM



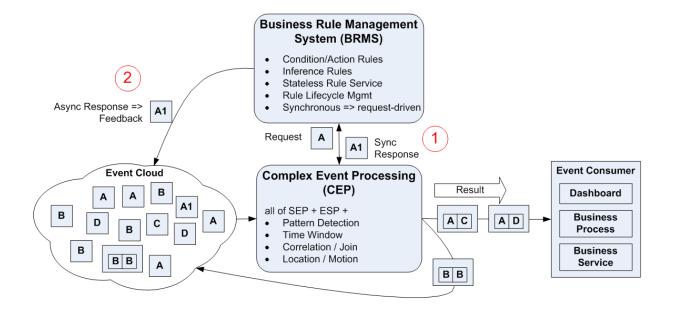


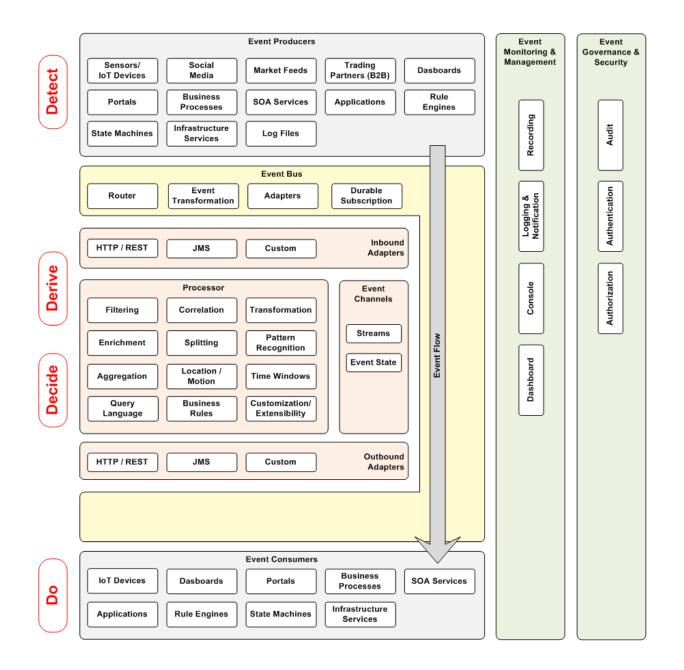


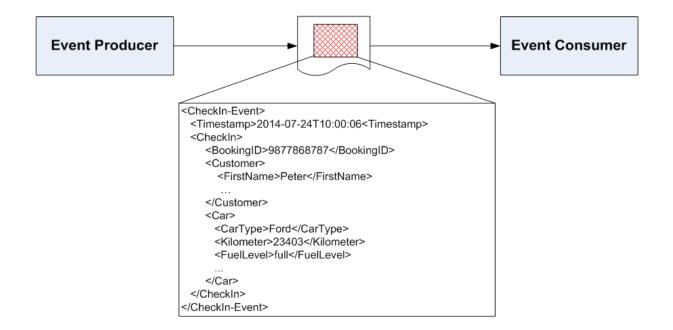


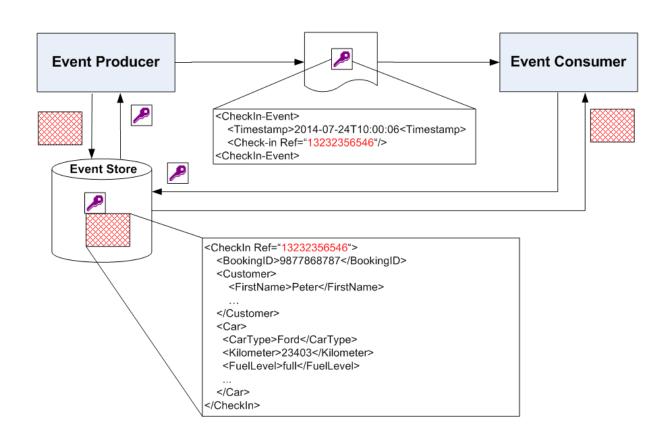


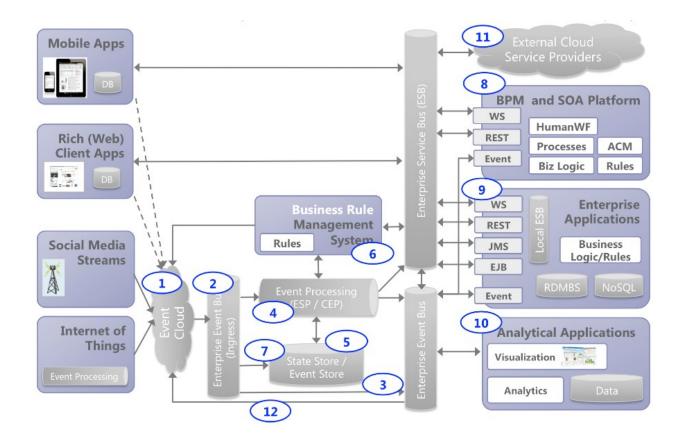


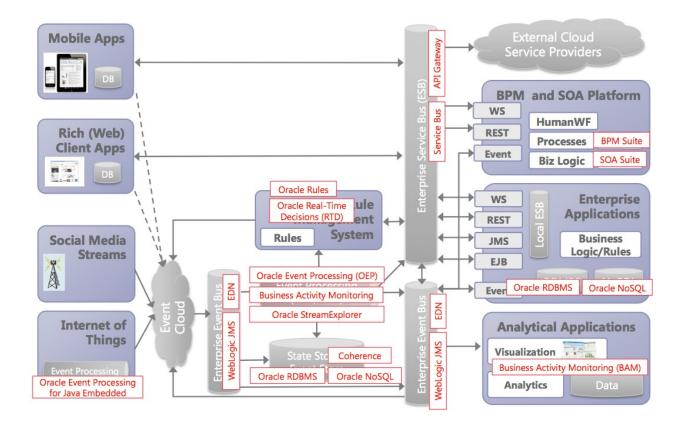


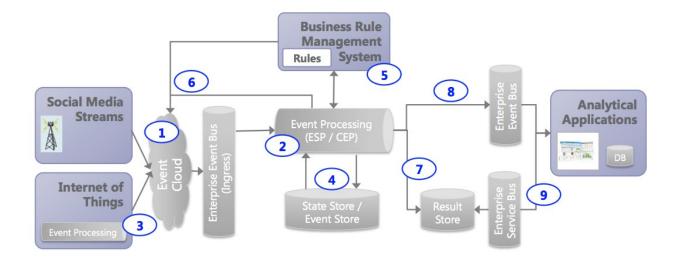


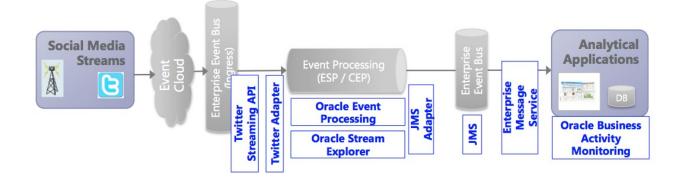


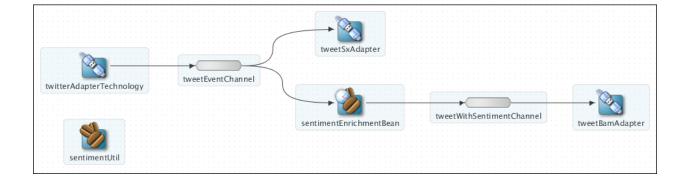




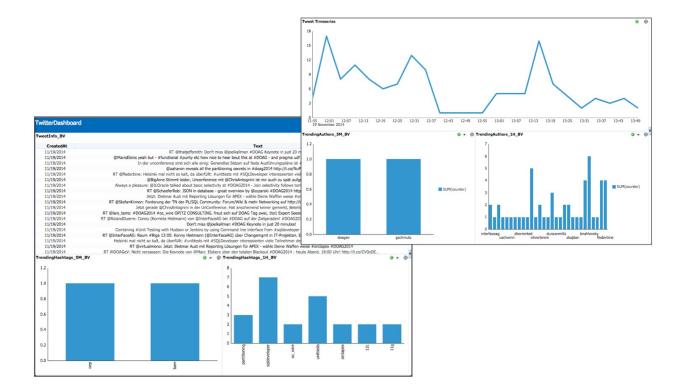


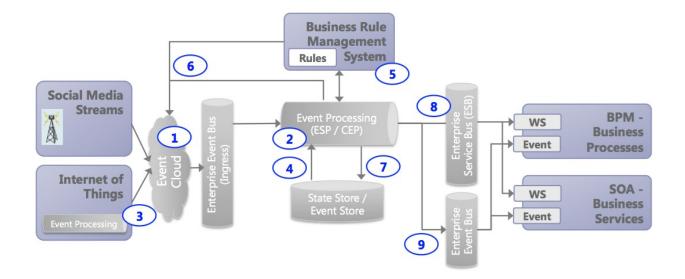


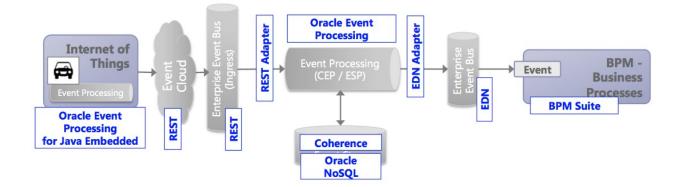


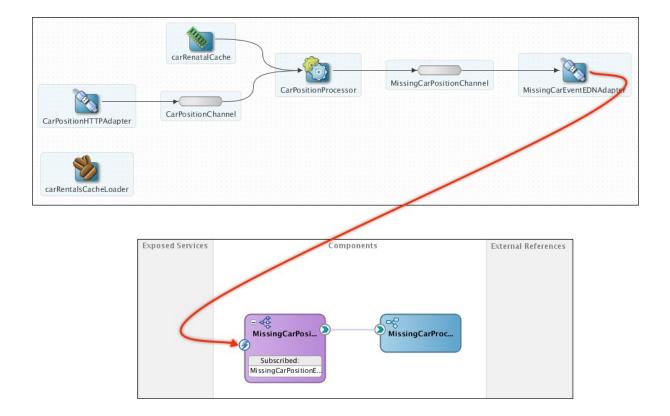


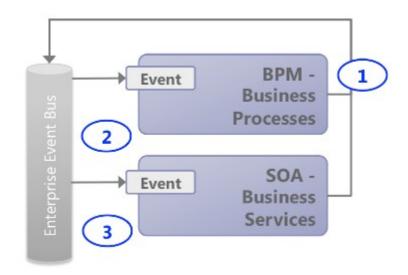
	Edit Stream		×				
	Back	Details Type Properties	Shape Next >				
	Type: JMS						
		3://172.16.55.134:7001					
	* Username w	veblogic					
RACLE :					nei	ip 🔻 wlevs 🔻 📼	
Return To Catalog	* JNDI name jn	ns/sxTweetQueue		🔊 Configure a Target	Actio	ns 🖻 🖻 🕋 🌔	9
			Cancel Save			>	c
TweetExploration		rgs about your data stream using analytic the right. To learn more about these tool	tools and filters. Incoming data appears both in the space as you explore.	e Live Output Stream table and as a	a graph below.	In addition, certain	
Weets	ream 🗙						C
Summaries		Group by	Filters				
Summaries + Add a Summary		Group by	Filters				
		Group by				Properties Timestamp	
+ Add a Summary	text	Group by		latitude	longitude	Properties Timestamp userScreenName	
+ Add a Summary	text RT @ltsJackSims: If there are any upcoming cloth		+ Add a Filer	latitude 0	longitude 0		
+ Add a Summary Live Output Stream Time (Date)		ing brands available, hit me up in my	+ Add a Filer			userScreenName	
+ Add a Summary Live Output Stream Time (Date)	RT @ltsJackSims: If there are any upcoming cloth	iing brands available, hit me up in my p://t.co/rEo5qCMfAh	-∲ Add a Filter dm's 🍓 ',∔	0	0	userScreenName SpreadUrWings14	
+ Add a Summary	RT @ltsJackSims: If there are any upcoming cloth RT @DavidAyerMovies: Day 1 #SuicideSquad http	iing brands available, hit me up in my p://t.co/rEo5qCMfAh	-∲ Add a Filter dm's 🍓 ',∔	0	0	userScreenName SpreadUrWings14 max_huard	
	RT @ltsJackSims: If there are any upcoming cloth RT @DavidAyerMovies: Day 1 #SuicideSquad http RT @lchRamadan: -Kan feh assignment meen ely	iing brands available, hit me up in my p://t.co/rEo5qCMfAh	-∲ Add a Filter dm's 🍓 ',∔	0 0 0	0 0 0 0	userScreenName SpreadUrWings14 max_huard AsserWaked11	
Add a Summary Live Output Stream Time (Date) C	RT @ItsJackSims: If there are any upcoming cloth RT @DavidAyerMovies: Day 1 #SuicideSquad htty RT @IchRamadan: -Kan feh assignment meen ely Condo living	ning brands available, hit me up in my p://t.co/rEo5qCMfAh y 3amio -me and my friends http://t.co	-∲ Add a Filter dm's 🍓 ',∔	0 0 0 0 0	0 0 0 0	userScreenName SpreadUrWings14 max_huard AsserWaked11 IAM_MVEGAS	
	RT @ItsJackSims: If there are any upcoming cloth RT @DavidAyerMovies: Day 1 #SuicideSquad http RT @IchRamadan: -Kan feh assignment meen ely Condo living	ning brands available, hit me up in my p://t.co/rEo5qCMfAh y 3amio -me and my friends http://t.co en basla -> http://t.co/zD8Zdwq8Yb	-∲ Add a Filter dm's 🍓 ',∔	0 0 0 0	0 0 0 0 0	userScreenName SpreadUrWings14 max_huard AsserWaked11 IAM_MVEGAS DaveEvans_	
Add a Summary Live Output Stream Time (Date)	RT @ltsJackSims: If there are any upcoming cloth RT @DavidAyerMovies: Day 1 #SuicideSquad http RT @lchRamadan: -Kan feh assignment meen ely Condo living Bedava retweet ve favori yapmak cok kolayi Herre	ning brands available, hit me up in my p://t.co/rEo5qCMfAh y 3amio -me and my friends http://t.co en basla -> http://t.co/zD8Zdwq8Yb	-∲ Add a Filter dm's 🍓 ',∔	0 0 0 0 0 0	0 0 0 0 0 0	userScreenName SpreadUrWings14 max_huard AsserWaked11 IAM_MVEGAS DaveEvans_ canbdrhn	
+ Add a Summary Live Output Stream Time (Dete)	RT @ltsJackSims: If there are any upcoming cloth RT @DavidAyerMovies: Day 1 #SuicideSquad http RT @lchRamadan: -Kan feh assignment meen ely Condo living Bedava retweet ve favori yapmak cok kolayl Hemm @NurseLeaLea @Simon247docky you can't let us	ning brands available, hit me up in my p://t.co/rEo5qCMfAh y 3amio -me and my friends http://t.co en basla -> http://t.co/zD8Zdwq8Yb s down now ♥ ♥ ♥ ♥	-∲ Add a Filter dm's 🍓 ',∔	0 0 0 0 0 0	0 0 0 0 0 0 0	userScreenName SpreadUrWings14 max_huard AsserWaked11 IAM_MVEGAS DaveEvans_ canbdrhn davidward47	

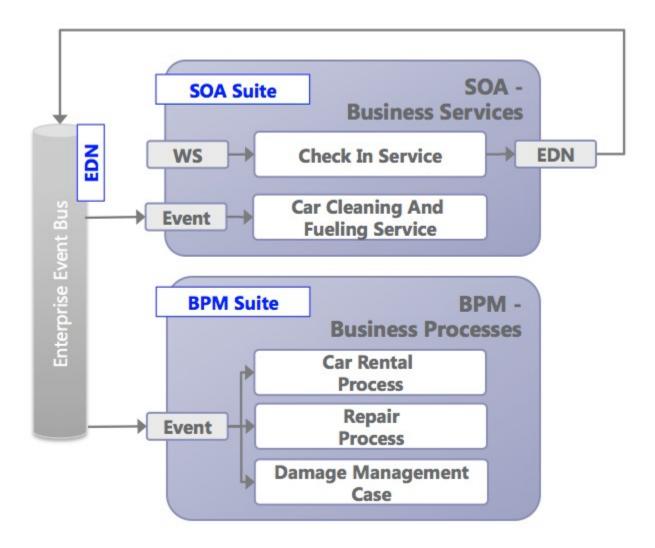


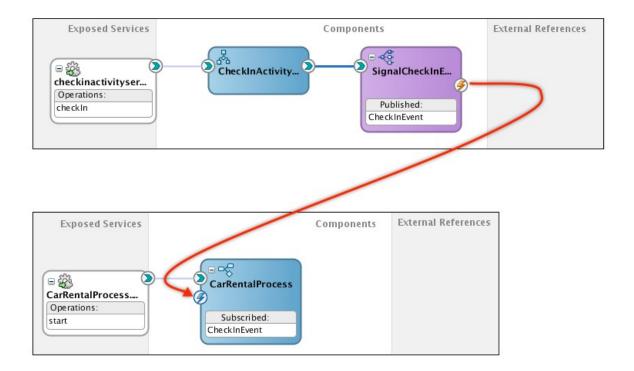


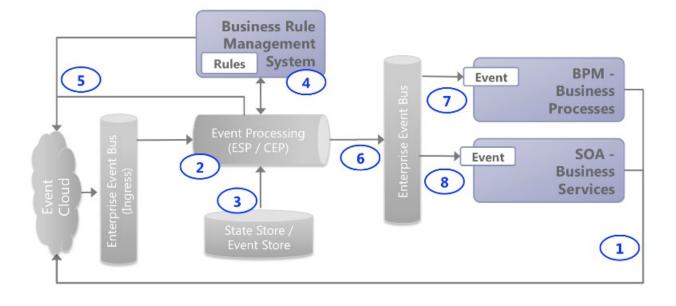


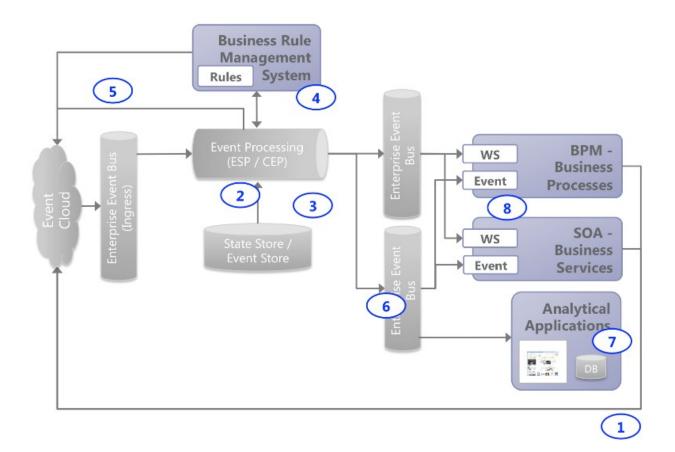






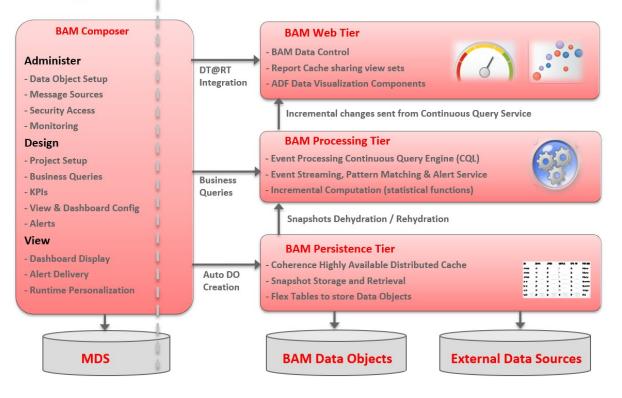






Chapter 12: Business Activity Monitoring

Design Time Run-Time





CAMPAIGN CHANNEL

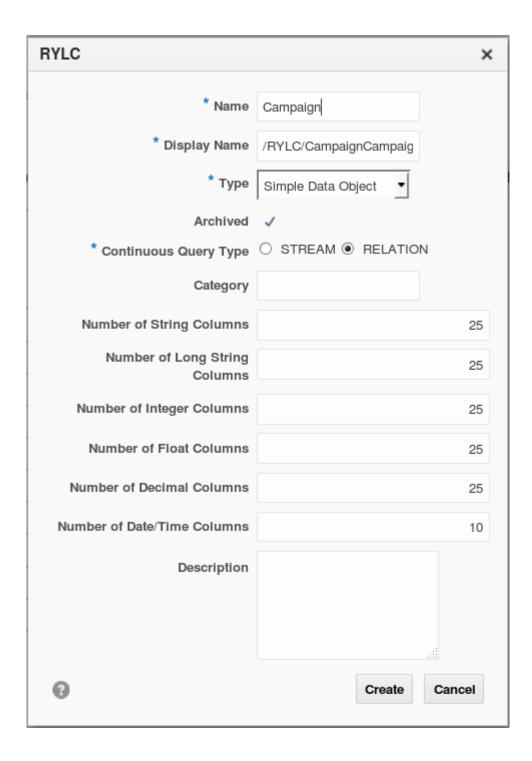
- AffiliateEmail Promotion

(FACT) **CAMPAIGN**

- Start Datetime
- End Datetime
- **Prospects Reached**
- **Total Cost**

COUNTRY

(FACT) (DIMENSION) **CONTACT STATUS CAMPAIGN CONTACT** COUNTRY Contact Recipient Contact Datetime Campaign Cost per Total Contacts Reached Cycle Time to Conversion Cycle Time to Lead Generated **Rental Revenue** Addons Revenue **VEHICLE CLASS** CAMPAIGN CHANNEL Vehicle Model AffiliateEmail Pro **Email Promotion** Budget Vehicle Class Facebook Sponsored Link

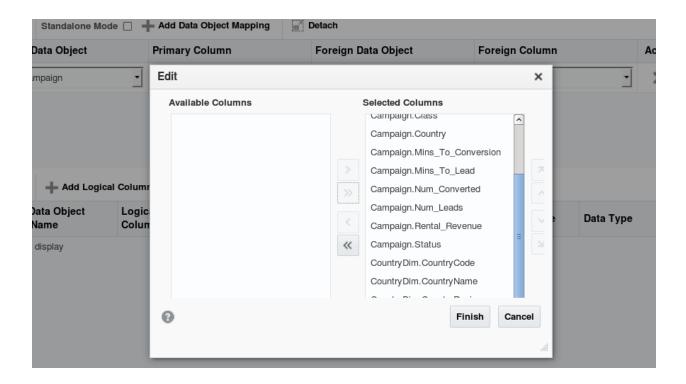


ampaign × CountryDim ×											0
	lated Fields Indexes Hierard	thies Retention Ro	w Security Data								8 🕜 S
View 🔻 🕂 Add Colur	mn 📄 Detach										
Column Name	Display Name	Column Type	Data Type	Size	Nullable	Hidden	Unique	Default Value	Comment	Action	
BEAM_ID	BEAM_ID	ATTRIBUTE	INT		_		_				
DATAOBJECT_CREATED	DATAOBJECT_CREATED	DIMENSION	DATETIME		_	_	_				
DATAOBJECT_MODIFIED	DATAOBJECT_MODIFIED	DIMENSION	DATETIME								
Channel	Channel	ATTRIBUTE	VARCHAR	100	~	_	_			×	
Country	Country	ATTRIBUTE	VARCHAR	100	~	_	_			×	
Status	Status	ATTRIBUTE	VARCHAR	100	~	_	_			×	
Class	Class	ATTRIBUTE	VARCHAR	100	~	_	_			×	
Rental_Revenue	Rental_Revenue	ATTRIBUTE	FLOAT		~	_	_			×	
Addons_Revenue	Addons_Revenue	ATTRIBUTE	FLOAT		~	_	_			×	
Num_Leads	Num_Leads	ATTRIBUTE	INT		~	_	_			×	
Num_Converted	Num_Converted	ATTRIBUTE	INT		~	_	_			×	
Campaign_Cost	Campaign_Cost	ATTRIBUTE	FLOAT		~	_	_			×	
Mins_To_Lead	Mins_To_Lead	ATTRIBUTE	INT		~	_	_			×	
Mins_To_Conversion	Mins_To_Conversion	ATTRIBUTE	INT		~	_	_			×	

YLC/CountryDim	ulated Fields Indexes H	lierarchies Retention	Row Security Dat	a							00
View View			now occurry Da	u							
Column Name	Display Name	Column Type	Data Type	Size	Nullable	Hidden	Unique	Default Value	Comment	Action	
BEAM_ID	BEAM_ID	ATTRIBUTE	INT		_	_	_				
DATAOBJECT_CREAT	DATAOBJECT_CREAT	DIMENSION	DATETIME		_	_	_				
DATAOBJECT_MODIFI	DATAOBJECT_MODIFI	DIMENSION	DATETIME		_	_	_				
CountryCode	CountryCode	ATTRIBUTE	VARCHAR	100	~					×	
CountryName	CountryName	ATTRIBUTE	VARCHAR	100	~	_	_			×	
Country Region	Country Region		VARCHAR	100	1					×	

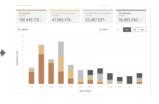
Campaign × CountryDim × CampaignVO ×				0 × -
RYLC/CampaignVO				Save
General Columns Calculated Fields Hierarchies Row Security D View Standalone Mode + Add Data Object Mapping	ata Filter] Detach			
Primary Data Object Primary Column	Foreign Data Object	Foreign Column	Action	
RYLC/Campaign Country	RYLC/CountryDim	CountryCode •	×	

		Expression Buil	der	×			
CampaignVO × RYLC/CampaignVO		* Field Name	* Field Name CampaignCostRatio				
1 0		* Display Name					
General Col	lumns Calculated Fi	elds Column Type	Measure 🔽				
View 🔻	+ Add calculated fi	eld * Expression	: (Rental_Revenue + Addons_Revenue) / Campaign_Cost				
Field N	lame Disp	blay N	Insert Into Expression				
		$f_x \circ f_x $	EILING ONCAT ATEADD ATEDIFF AYNAME AYOFMONTH AYOFWEEK AYOFYEAR				
Data Object	t Parameters	f _x F	LOOR	~			
View v	+ Add Parameter	Functions V	ariables Operators				
N	ame	Di					
No data to di	isplay	You selected:	OK Cancel				





Glance Dashboards showing key high level status to identify areas of interest



Scan Drill down into more granular information that so that the area of discrepancy can be pointed and compared to trends



Commit Identify the individual instance of data that needs addressing, opportunity or exception

