







Chapter 1

Storyline 2

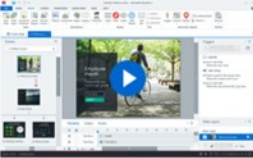
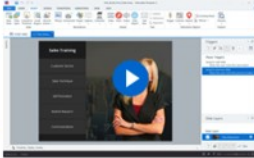
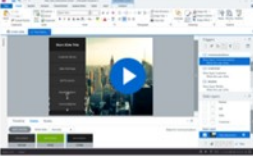
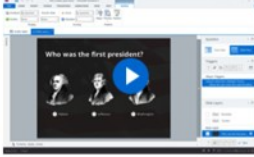
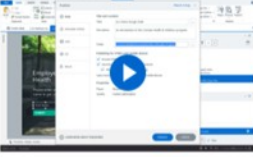

- New Project
- Record Screen
- Import ▾

Recent

-  WBG_Draft_1
-  WBG_Prototype_NE_v0.03
-  YMCA_Orientation
-  YMCA_Orientation-Holly's idea
-  Website_Customization

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-  Getting Started
-  Adding Content
-  Creating Interactive Slides
-  Building Quizzes
-  Creating Screencasts & Software Simulations
-  Customizing the Player

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Discuss Storyline

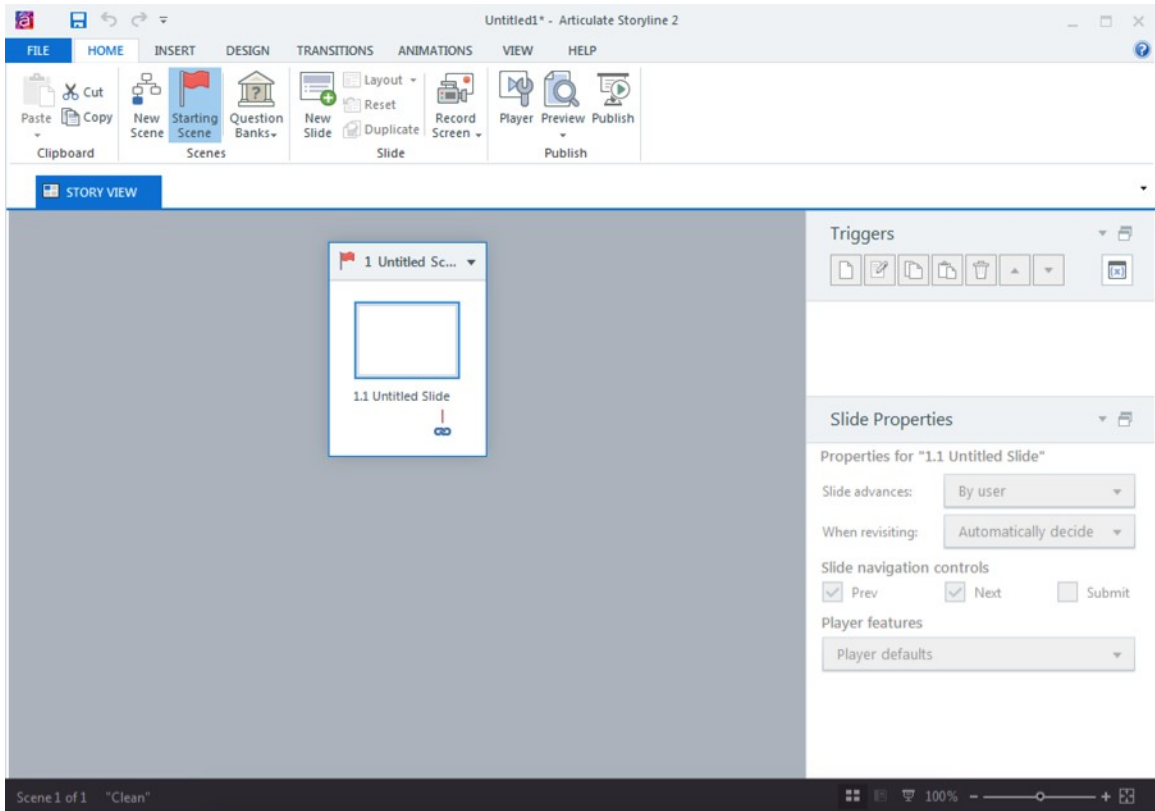
Find help, get inspired, and learn from the experts.

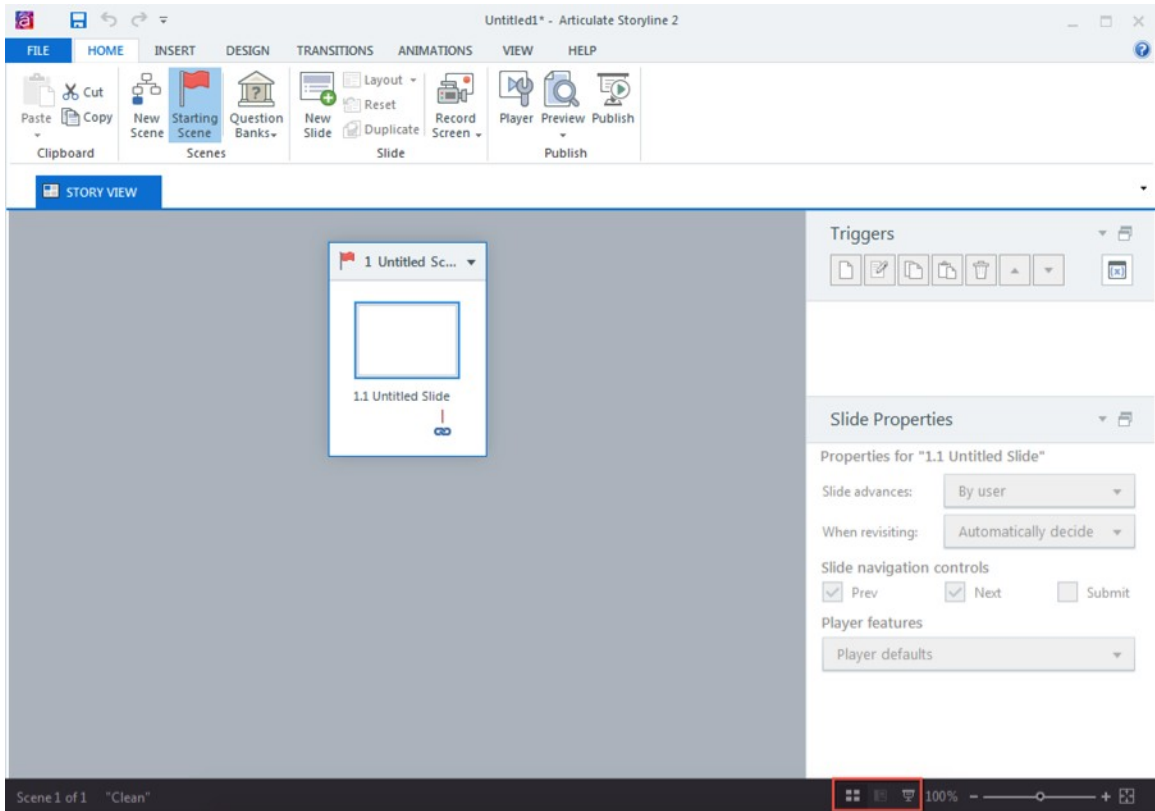
[Storyline Discussions](#)

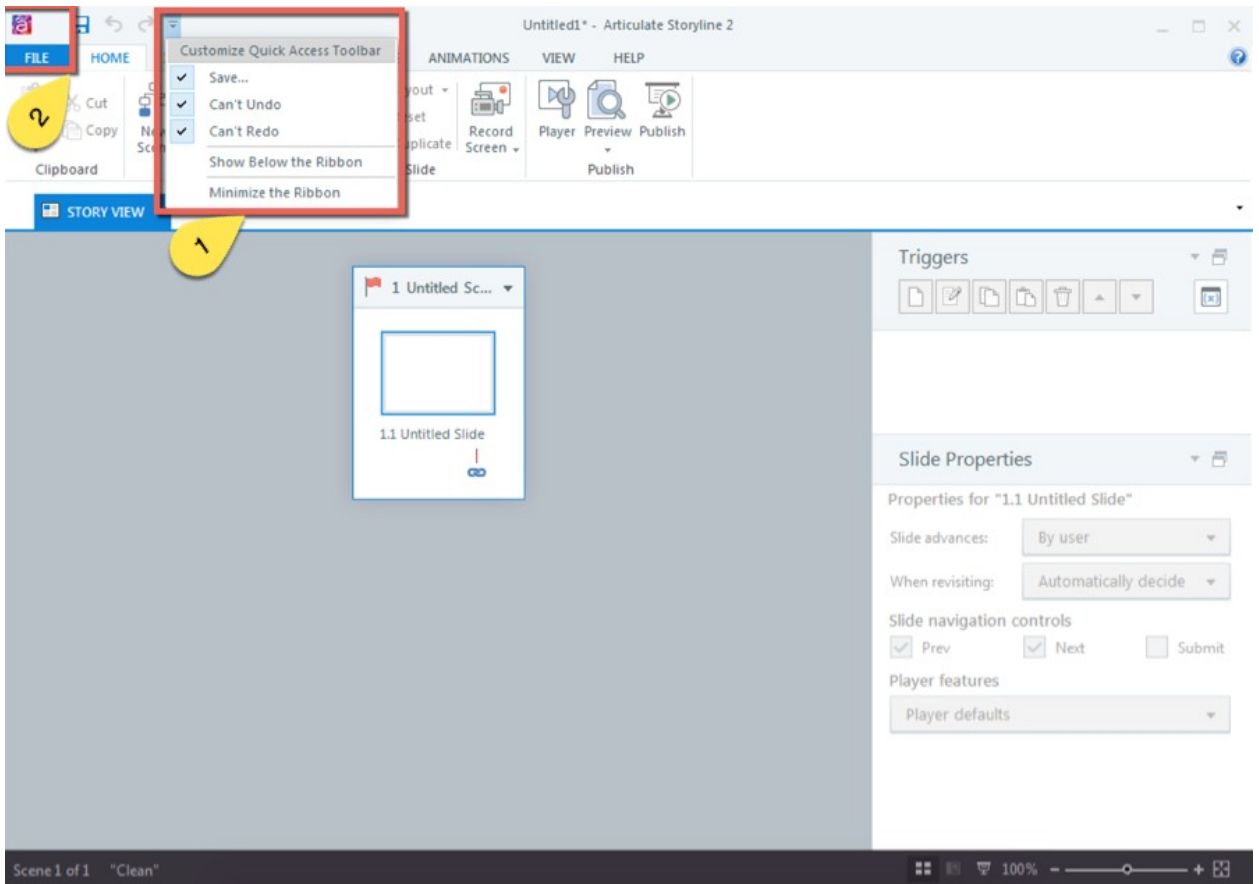
More Resources

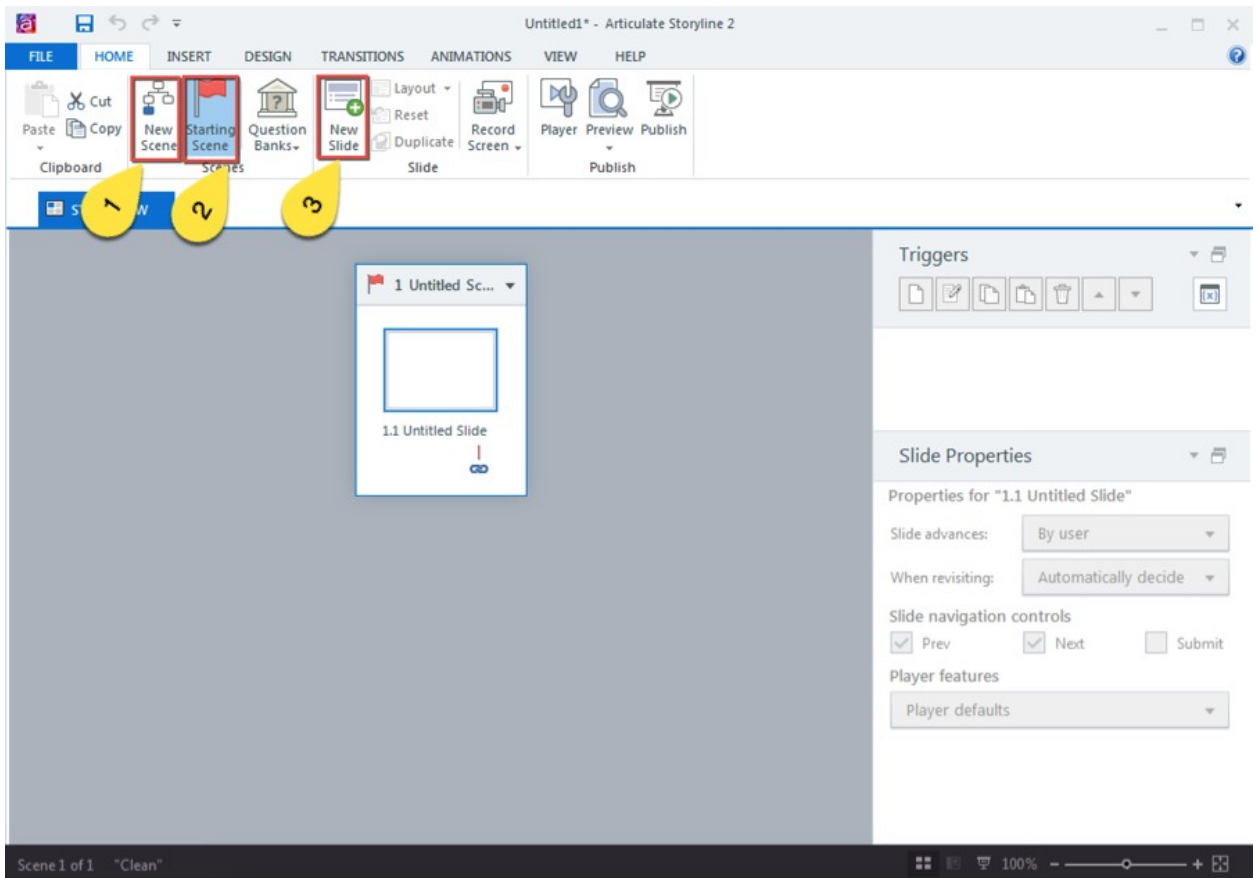
- Storyline Downloads
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Insert Slides ×

Templates Template: Top Interactions Download free templates

- Basic Layouts
- Quizzing
- Screen Recordings
- Import

▼ Top Interactions

 Two-Person Scenario	 Drag and Drop Labels	 Inbox Drag and Drop
 Sorting Drag and Dr...	 Sequence Drag and...	 FAQ Interaction
 Tabs Interaction	 Markers	 Sticky Notes
 Group Discussion	 Character Introduction	 Document Review



Two-Person Scenario

The Two-Person Scenario is an interactive conversation.

Use it to mock up a conversation where the learner collects information and chooses a correct action.

Insert into scene: Current scene

IMPORT
CANCEL

Storyline 2

- New Project
- Record Screen
- Import ▾
 - Import PowerPoint
 - Import Quizmaker
 - Import Engage
 - Import questions from file
 - Import from story template

Recent

- WBG_Draft_1
- WBG_Prototype_NE_v 0.03
- YMCA_Orientation
- YMCA_Orientation-Holly's idea
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Customizing the Player

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Discuss Storyline

Find help, get inspired, and learn from the experts.

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Insert Slides ×

Import From: ...

Select All None

▼ Presentation

MONTH / DATE HERE

Slide 2

Slide 3

Slide 4

Slide 5

Slide 6

Slide 7

Slide 8

Slide 9

Slide 10

Slide 11

Slide 12

Slide 13


Insert into scene: ▼ Scene:

Insert Slides ✕


Import From: ...

Select All None

▼ Question Group 1



What is the third lett...




Identify the PowerPo...

Insert into scene: ▼ Scene:


✕
Insert Slides

Template:
Modern Interactions
Download free templates


▼ Templates




Tabs Interaction




Process Interaction




Timeline Interaction




Media Interaction



Drag and Drop Labels



Sorting Drag and Dr...




Sequence Drag and...

Tab 1
Tab 2
Tab 3
Tab 4
Tab 5

Welcome

Collaborative administrative...
 operations. Empowered via plug-and-play...
 solutions. Dynamically rich user-...
 users after initial basic training...
 Dynamically scalable systems through...
 some systems without an auxiliary IDI.

Efficiently utilize resources...
 information and process...
 quality management. Efficient...
 for management. Dynamically...
 maintain standards and solutions...
 in their functional solutions.



Tabs Interaction

The folder tabs interaction is a non-linear way for learners to explore related items.

Use this interaction to:

- Condense multiple slides into folder tabs
- Create an informal knowledge check
- Present learning objectives or summarize a topic

Insert into scene:
Current scene

IMPORT
CANCEL

Insert Slides ×

Import From: ...

Frequently Asked Questions (FAQs)

Please click the frequently asked question below to view the answer.

Am I required to make a comment in the text boxes located in Self-Assessment s...

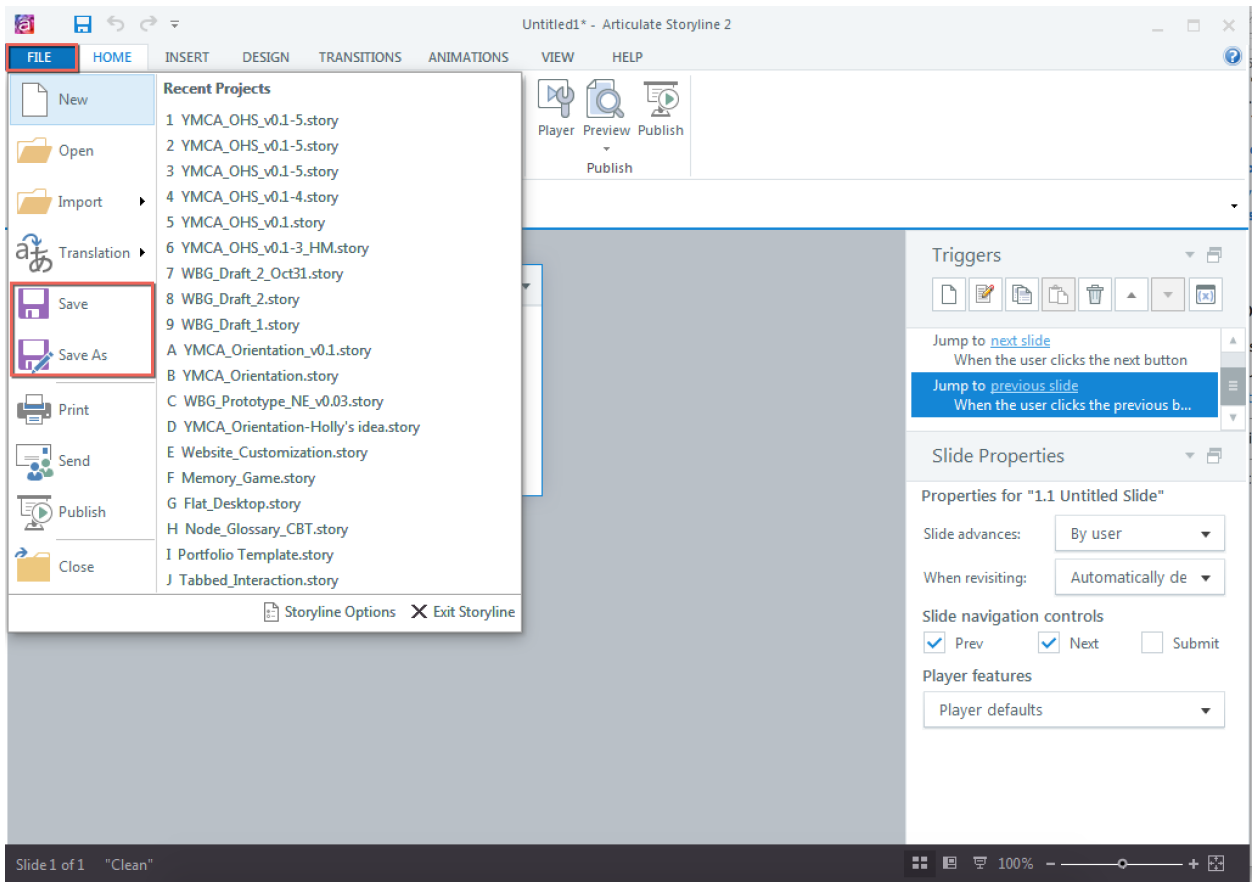
What is the difference between activities in my Learning Log and those used to l...

If I make a change to my list of certifications in the College's Member Only secti...

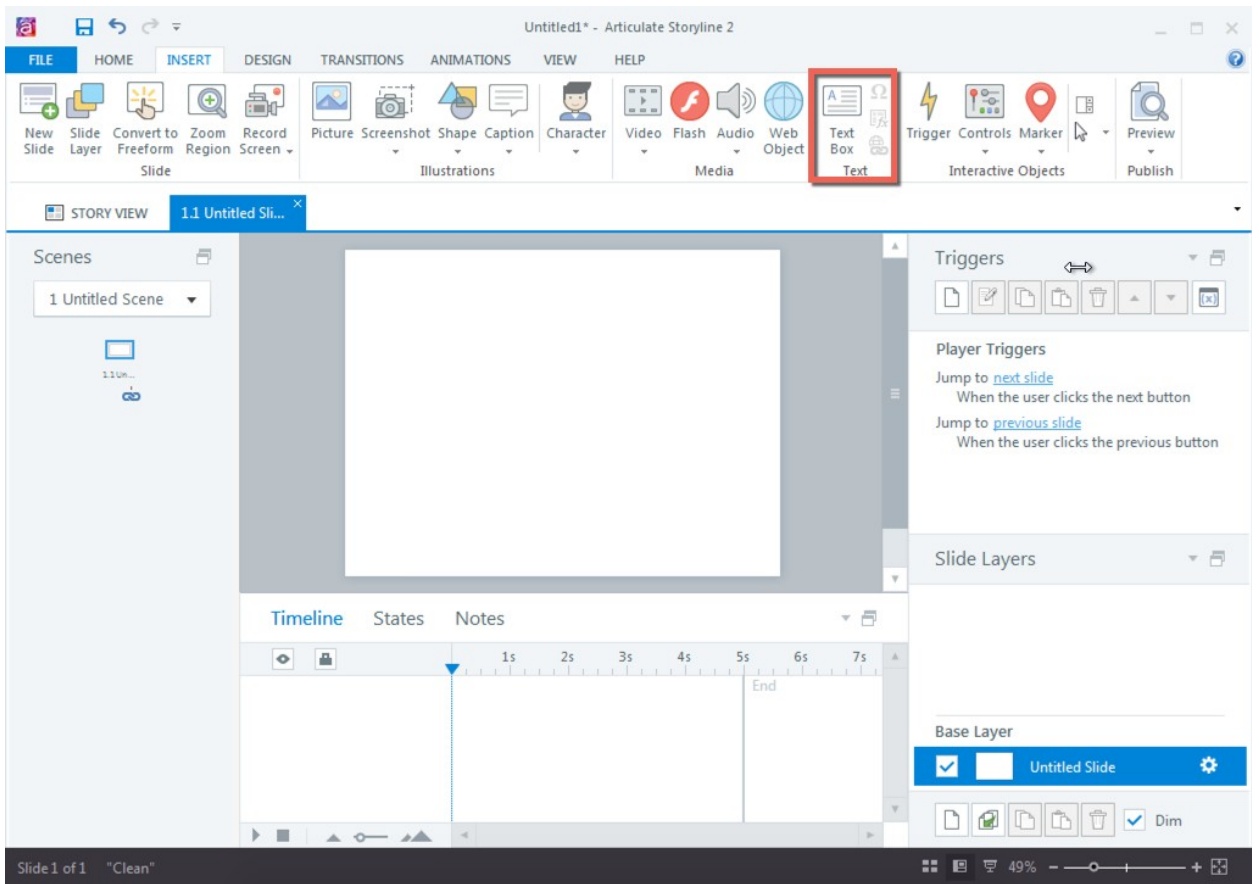
How can I review stored information from a previous year?

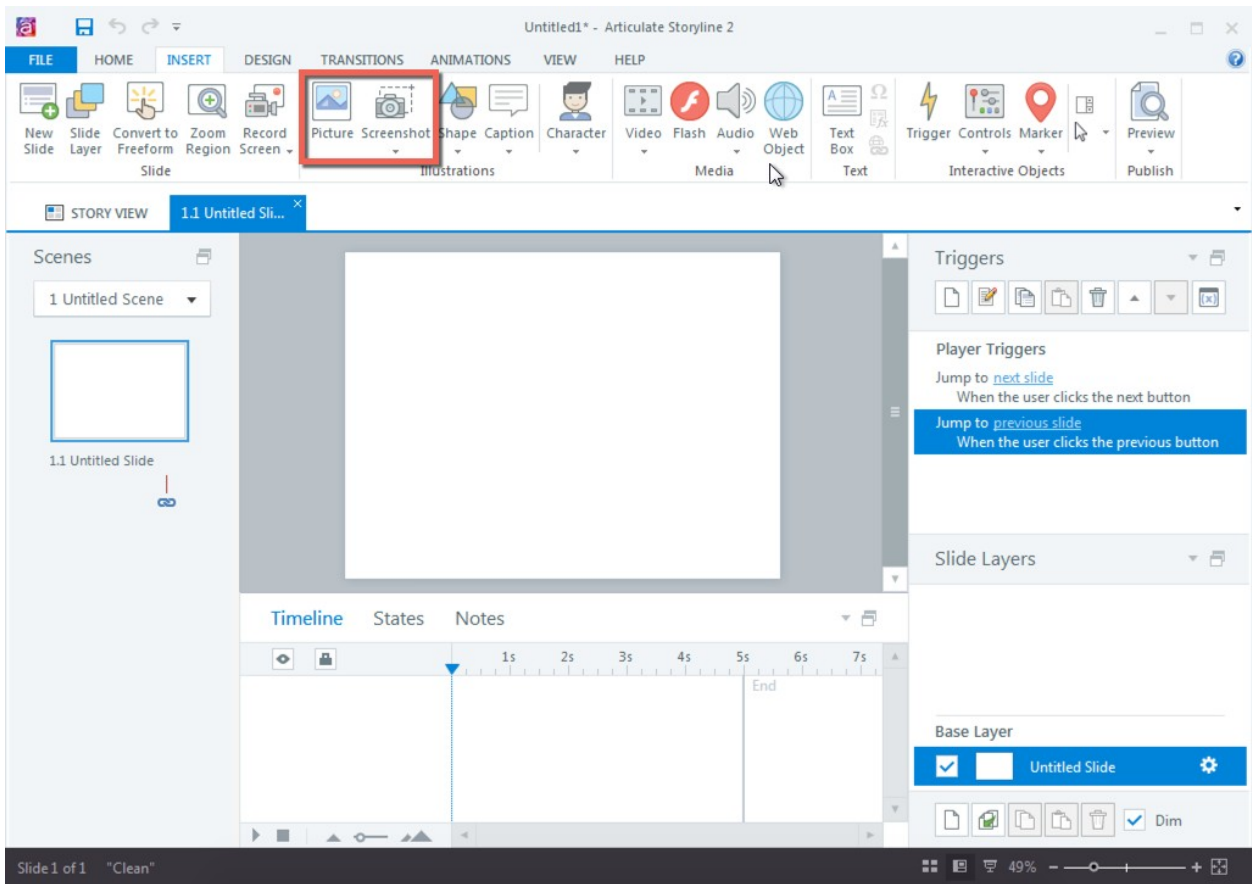
What if I don't work in a position where I have direct patient/client contact? Ho...

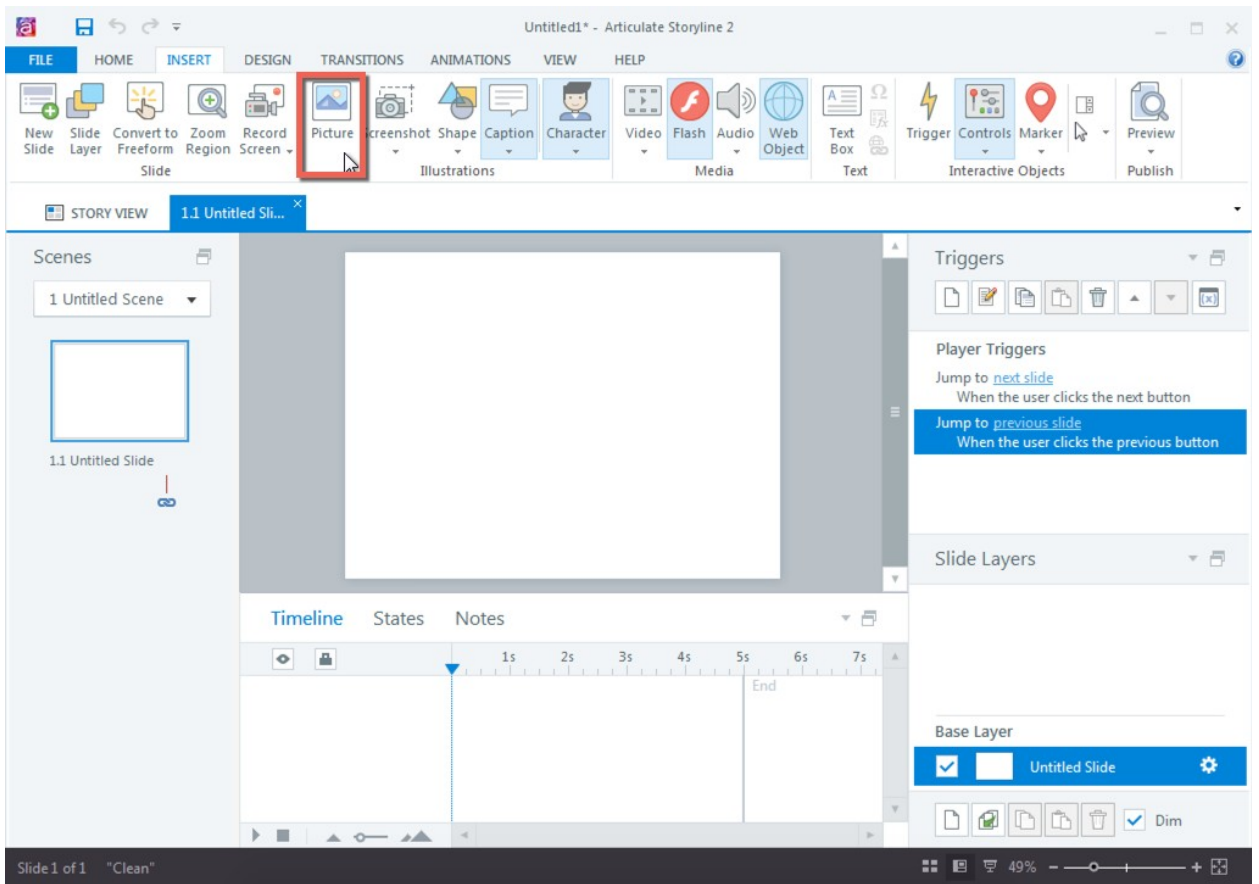
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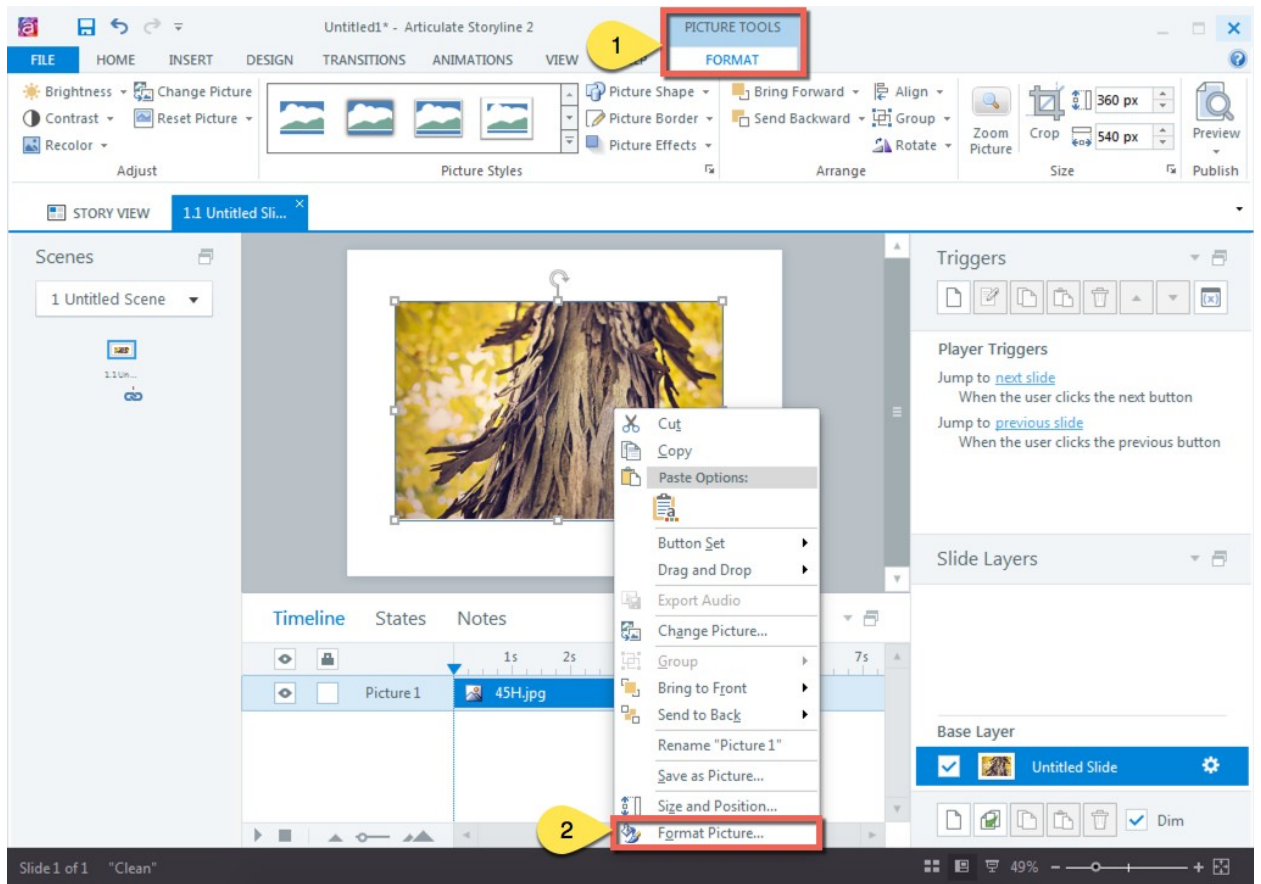


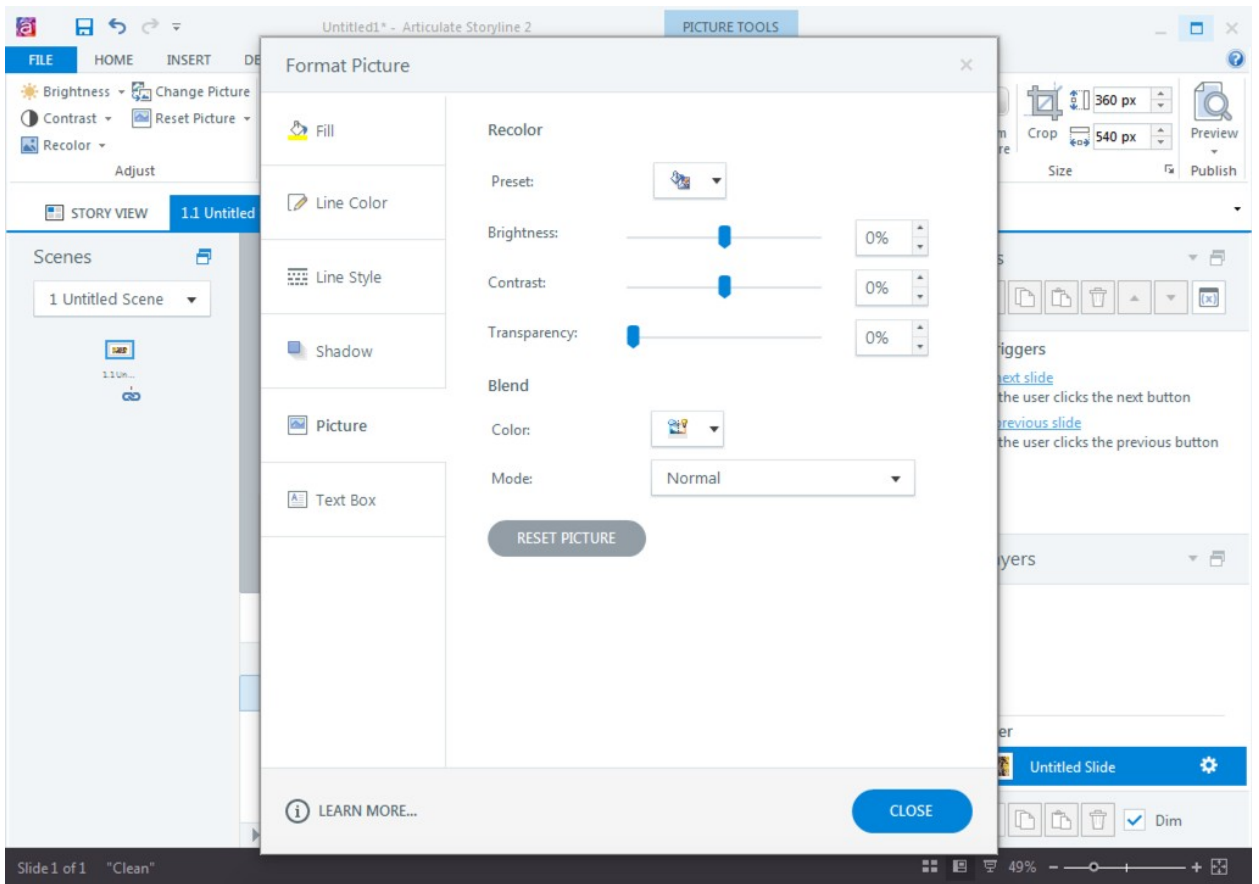
Chapter 2

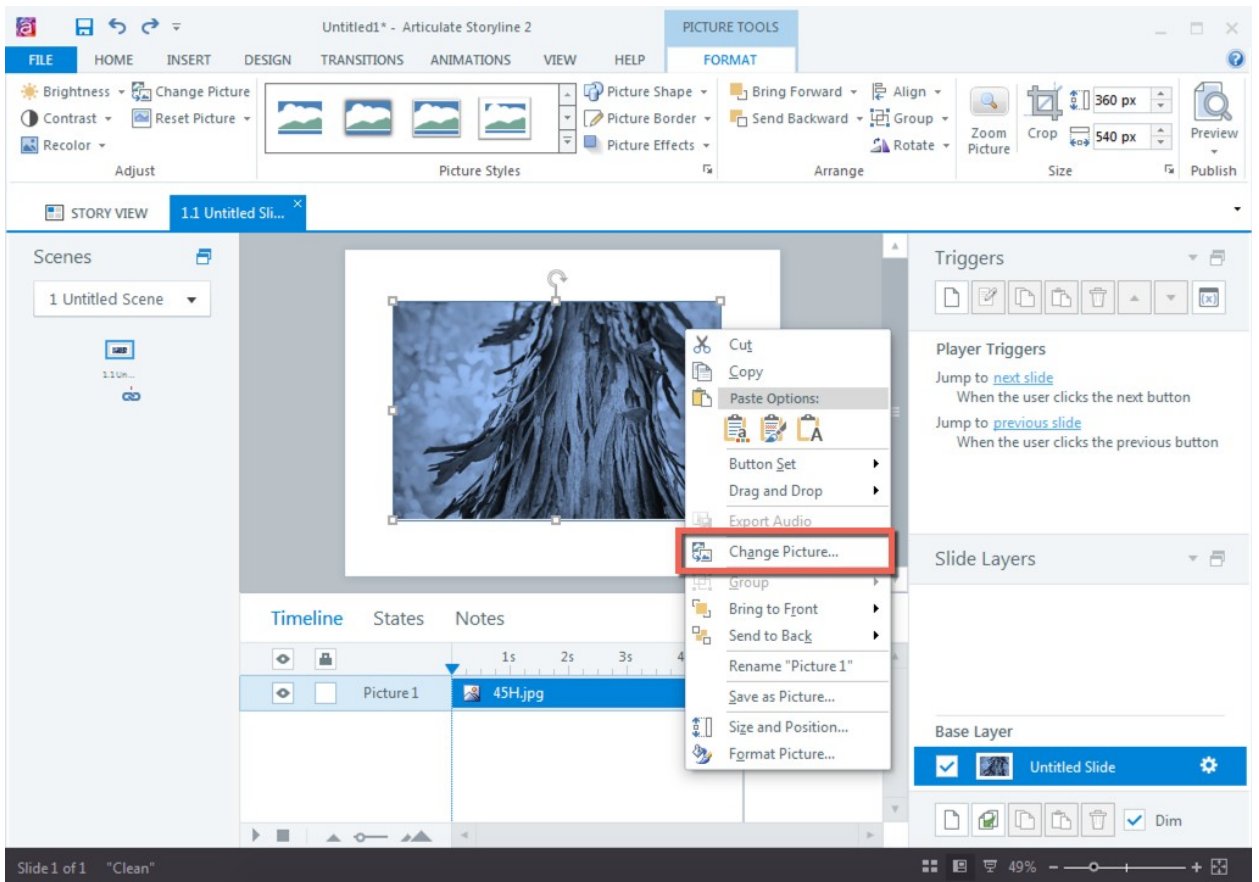


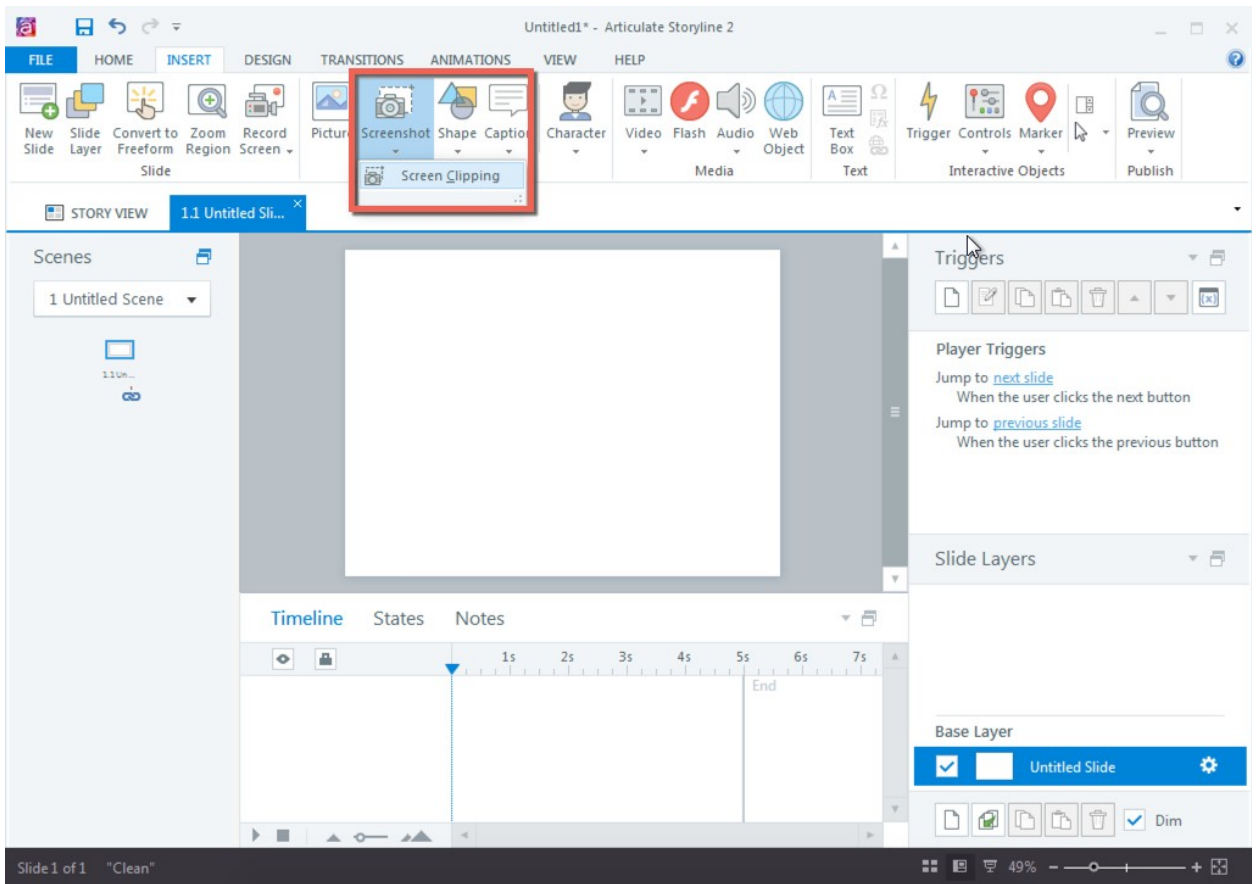


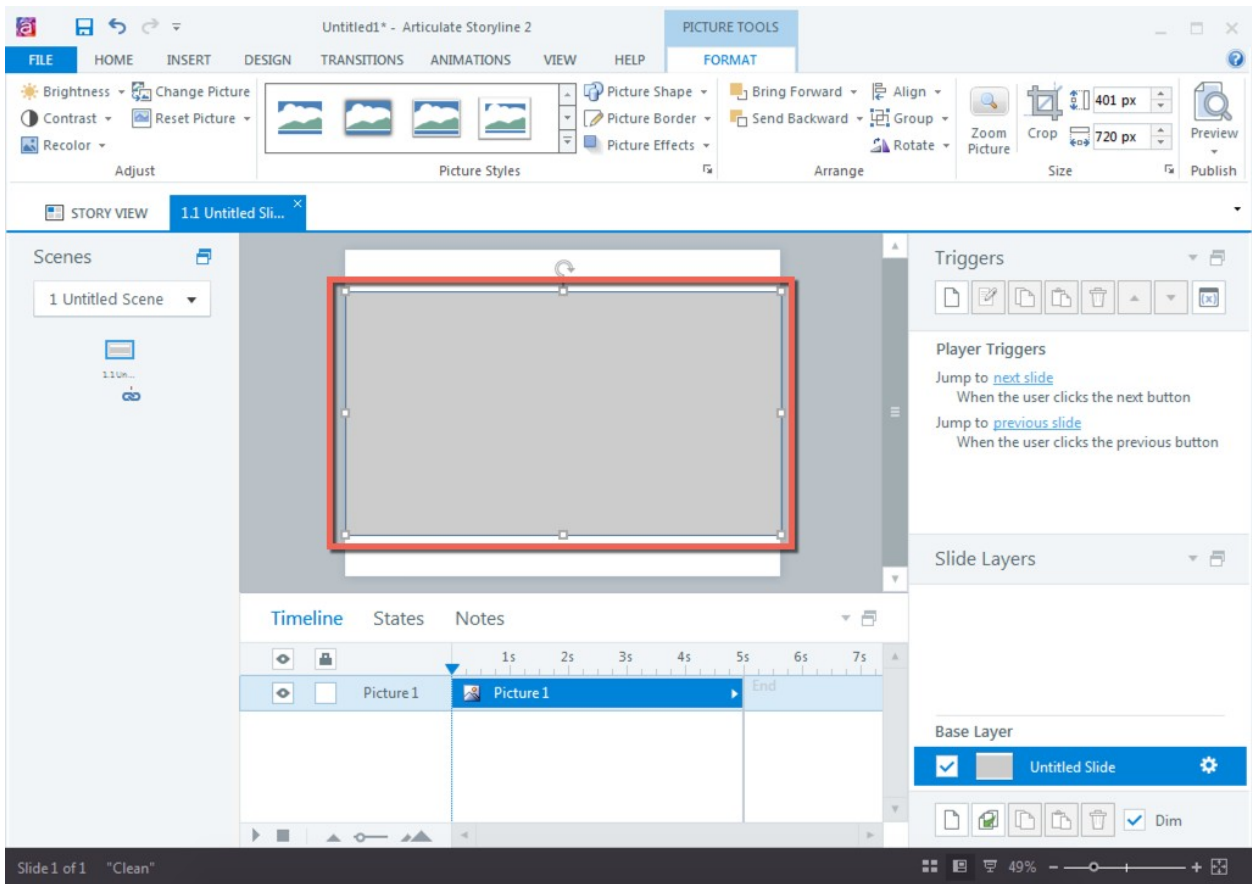


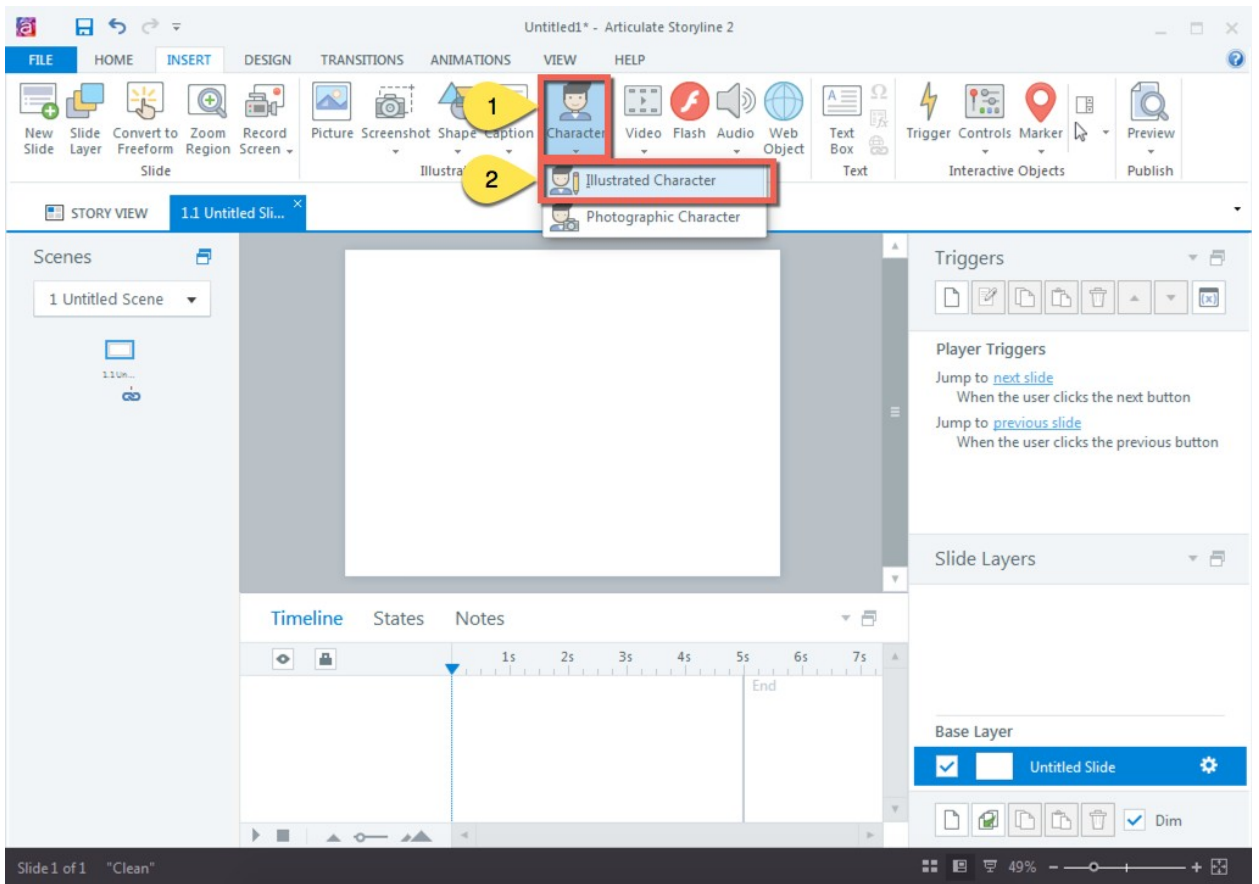


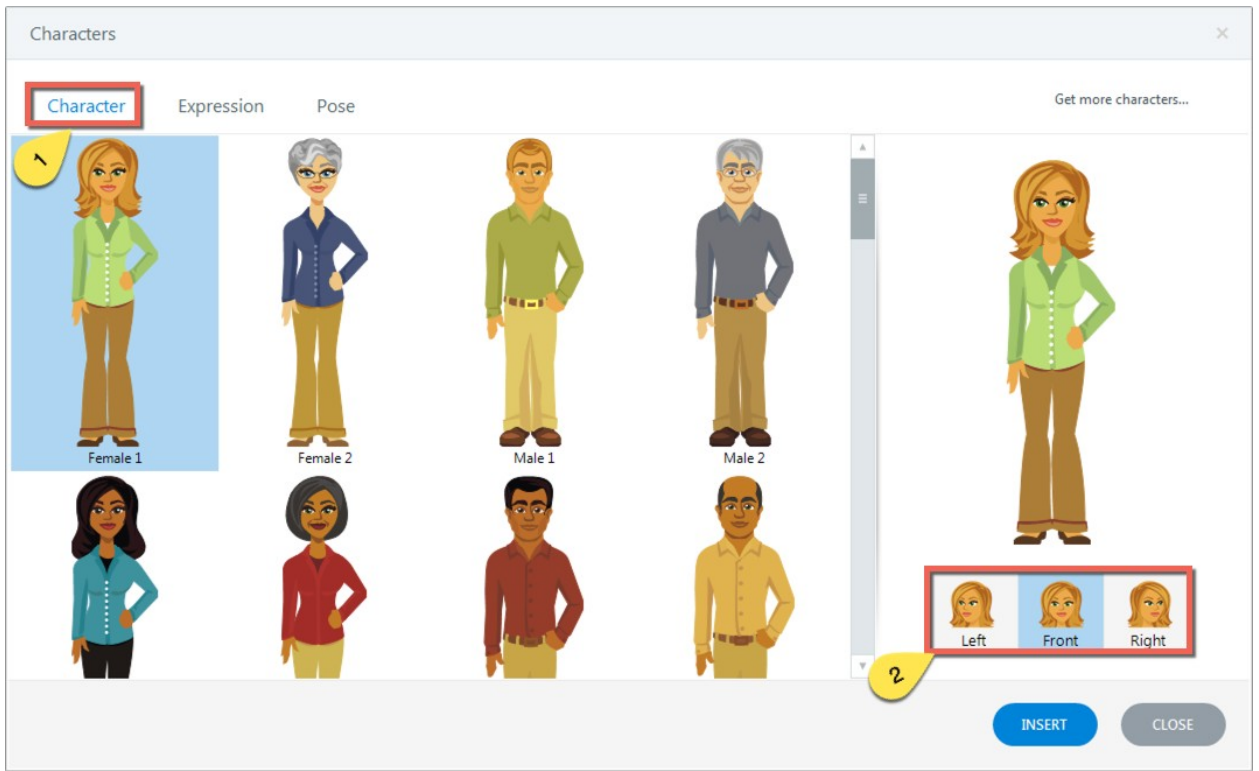




























Characters ×

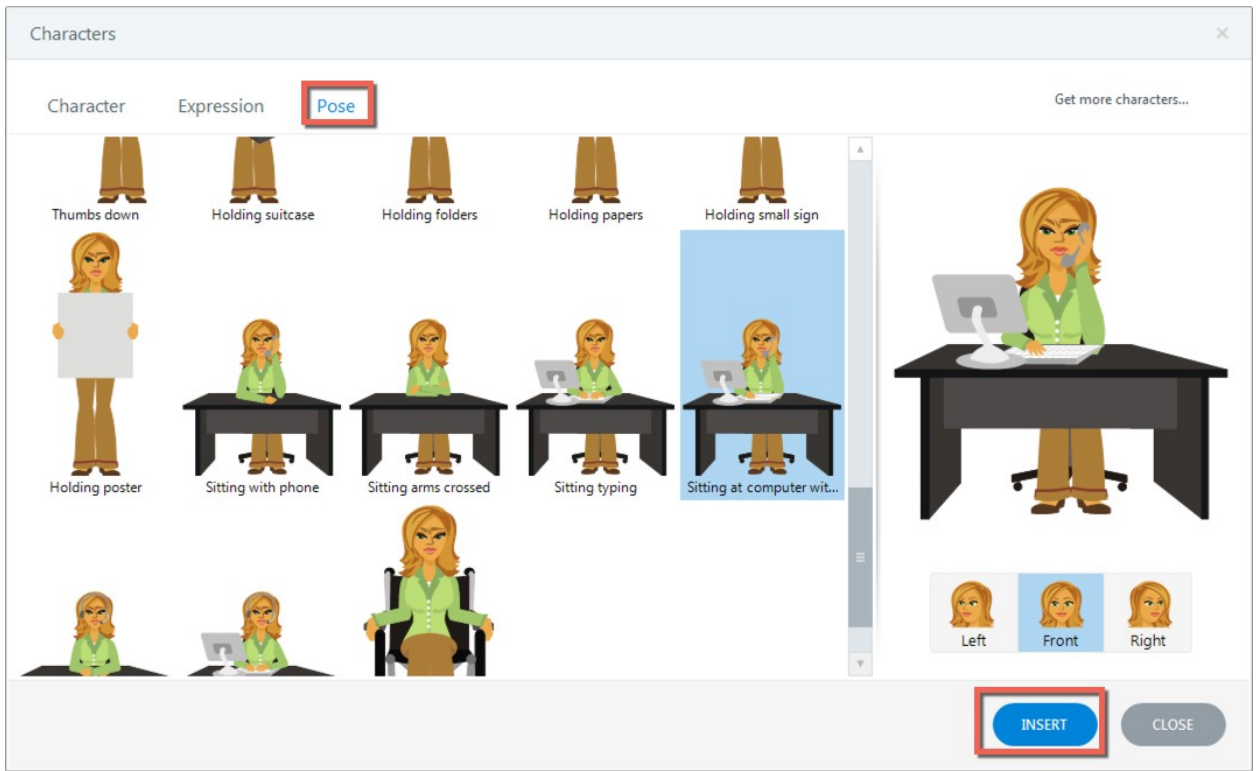
Character **Expression** Pose Get more characters...

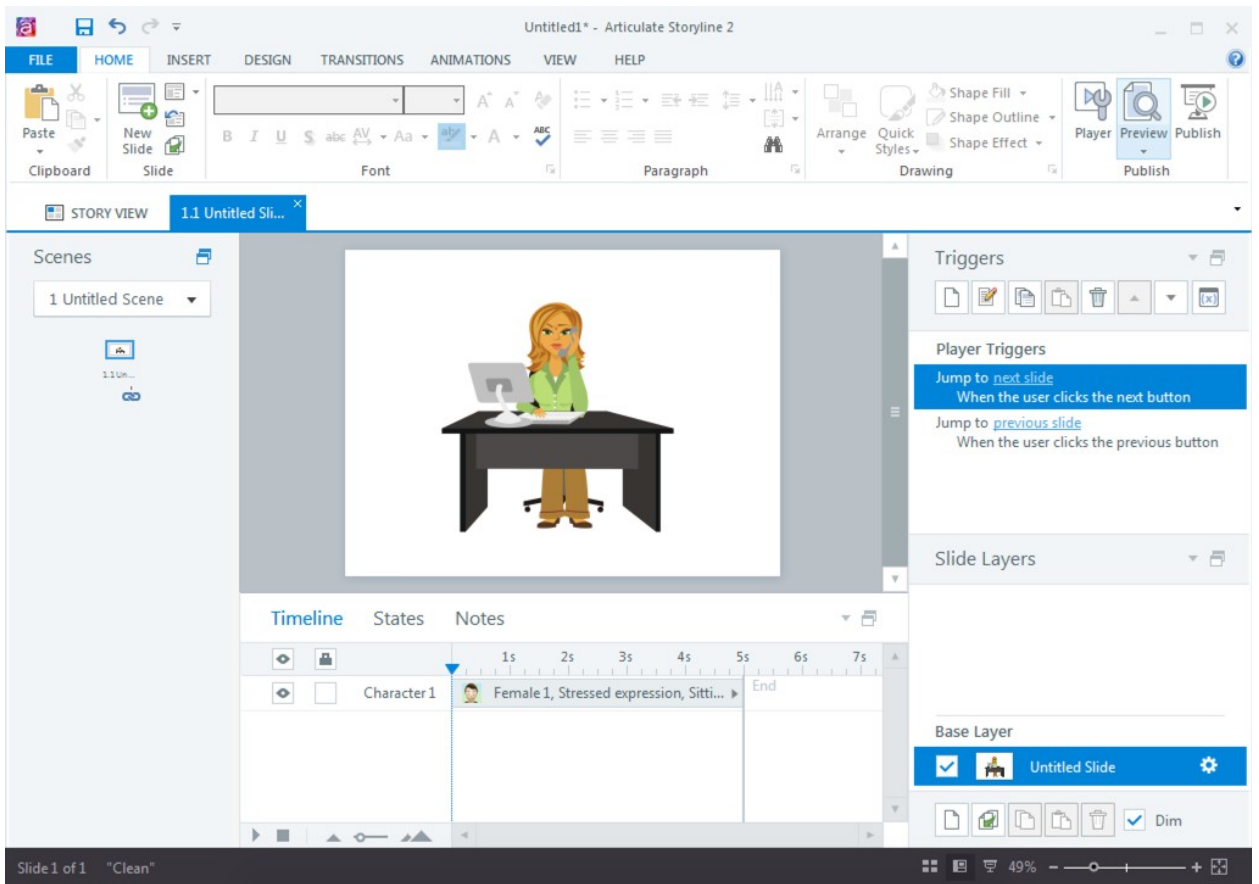
 Neutral	 Happy	 Talking	 Thinking
 Surprised	 Asking	 Disappointed	 Stressed
 Worried	 Confused	 Alarmed	 Angry

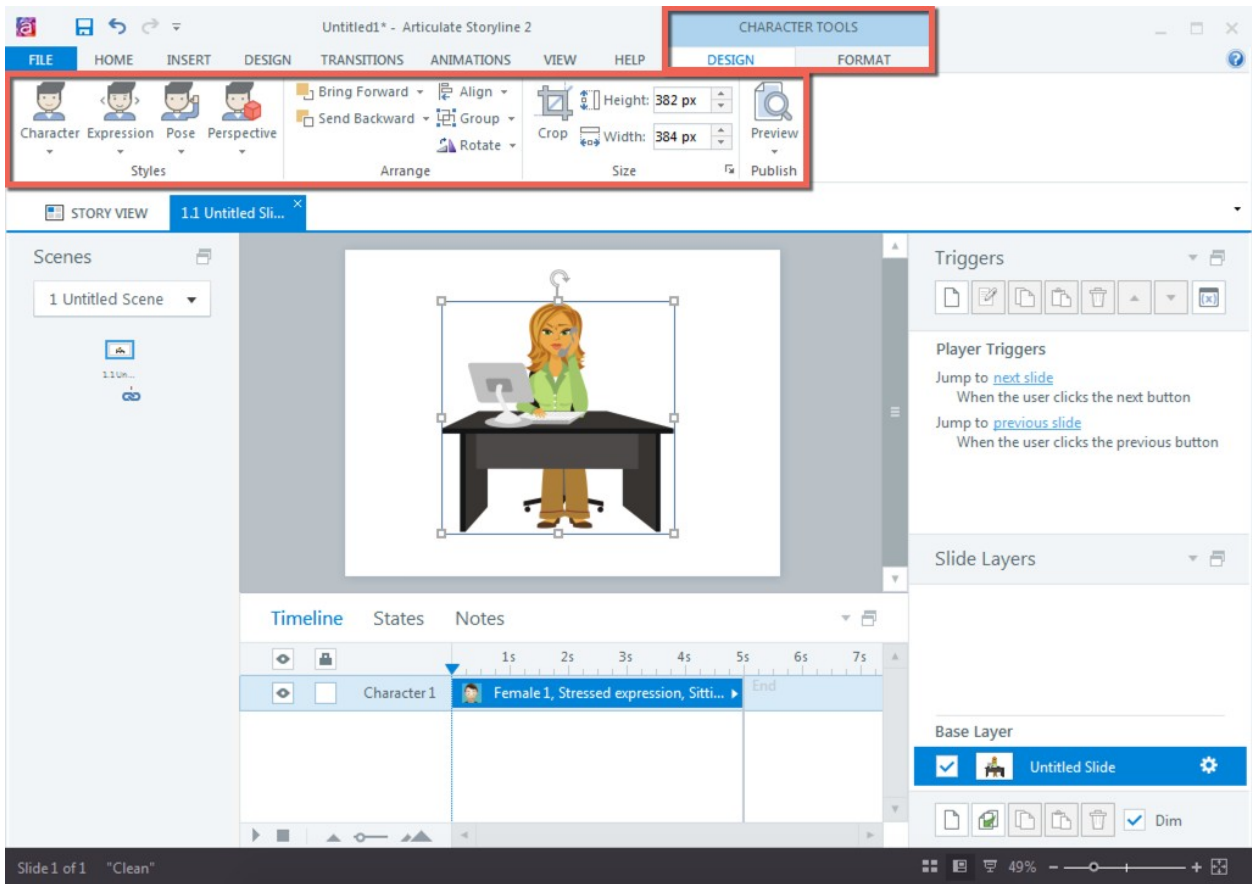


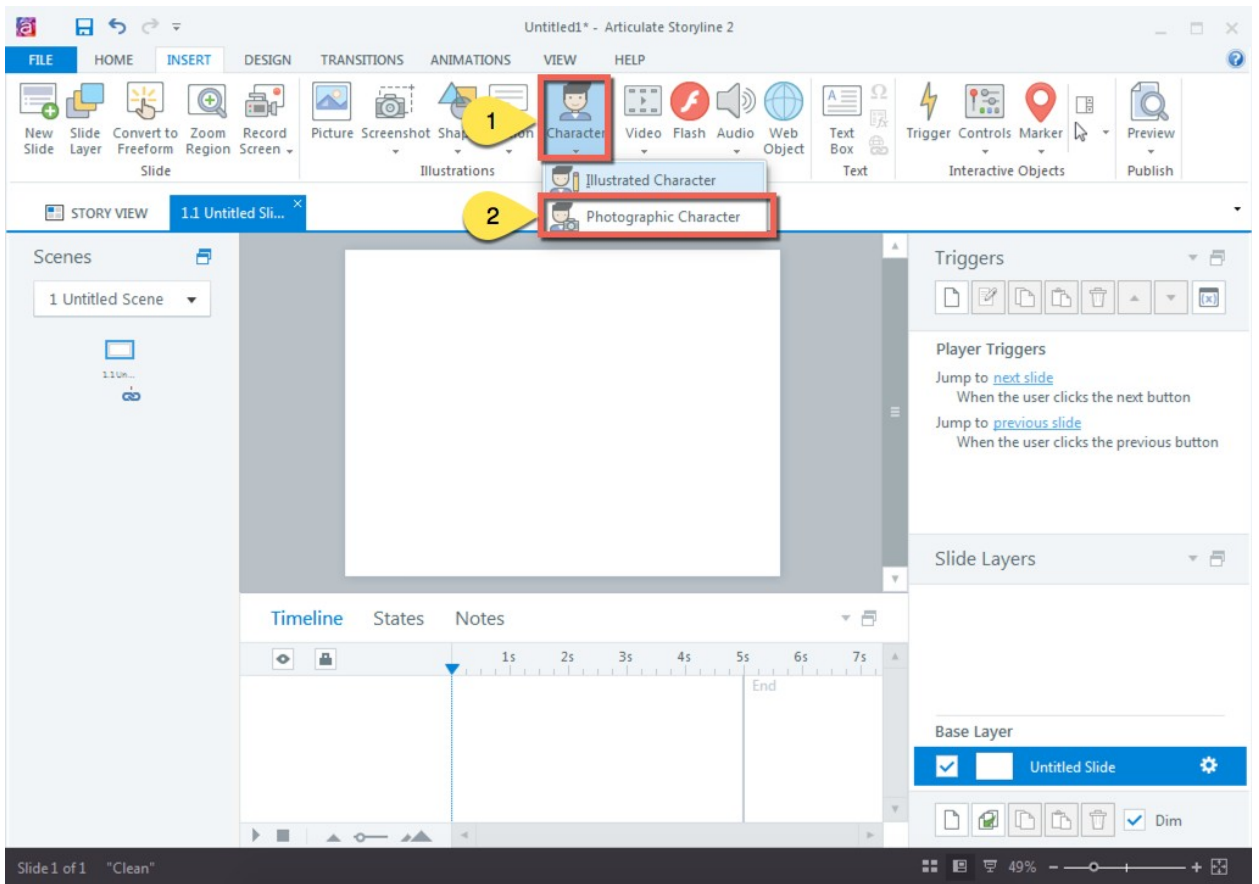
 Left  Front  Right

INSERT CLOSE









Characters

Character Pose

Get more characters...

Atsumi

Brian

Christian

Christy

Dave

Nicky

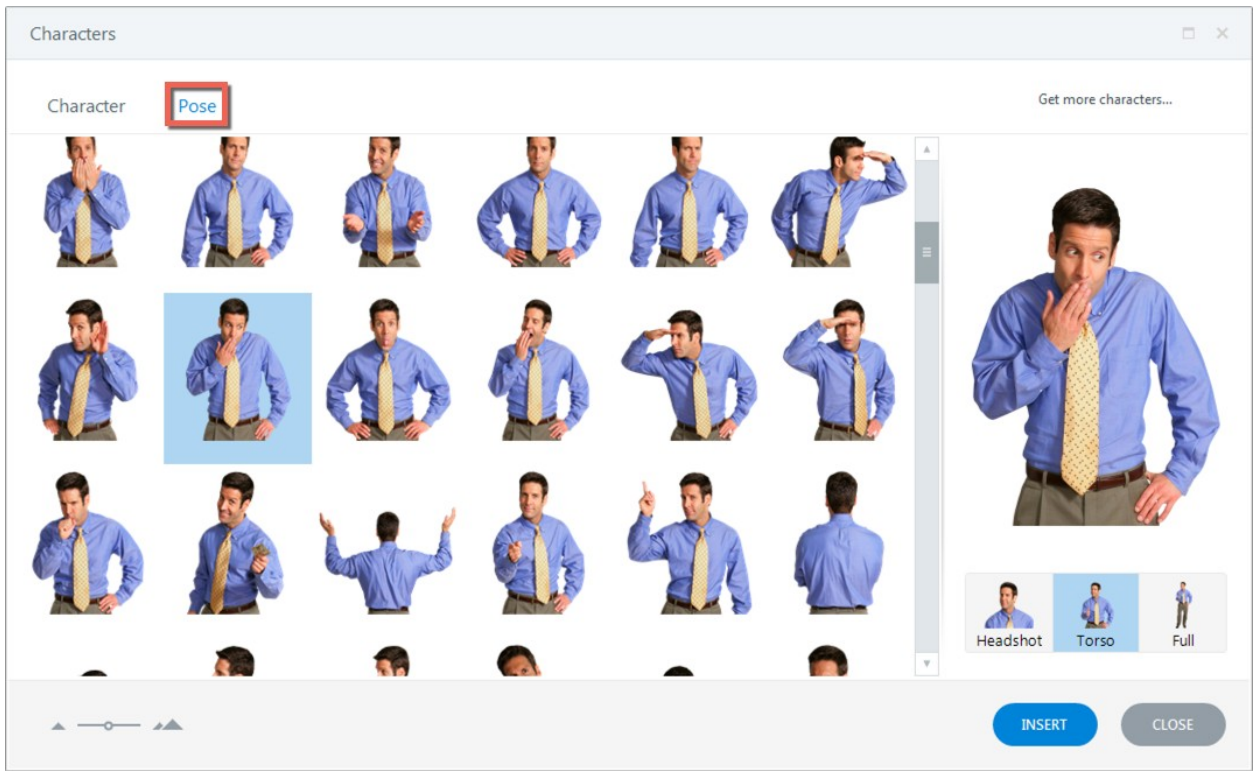
Nicole

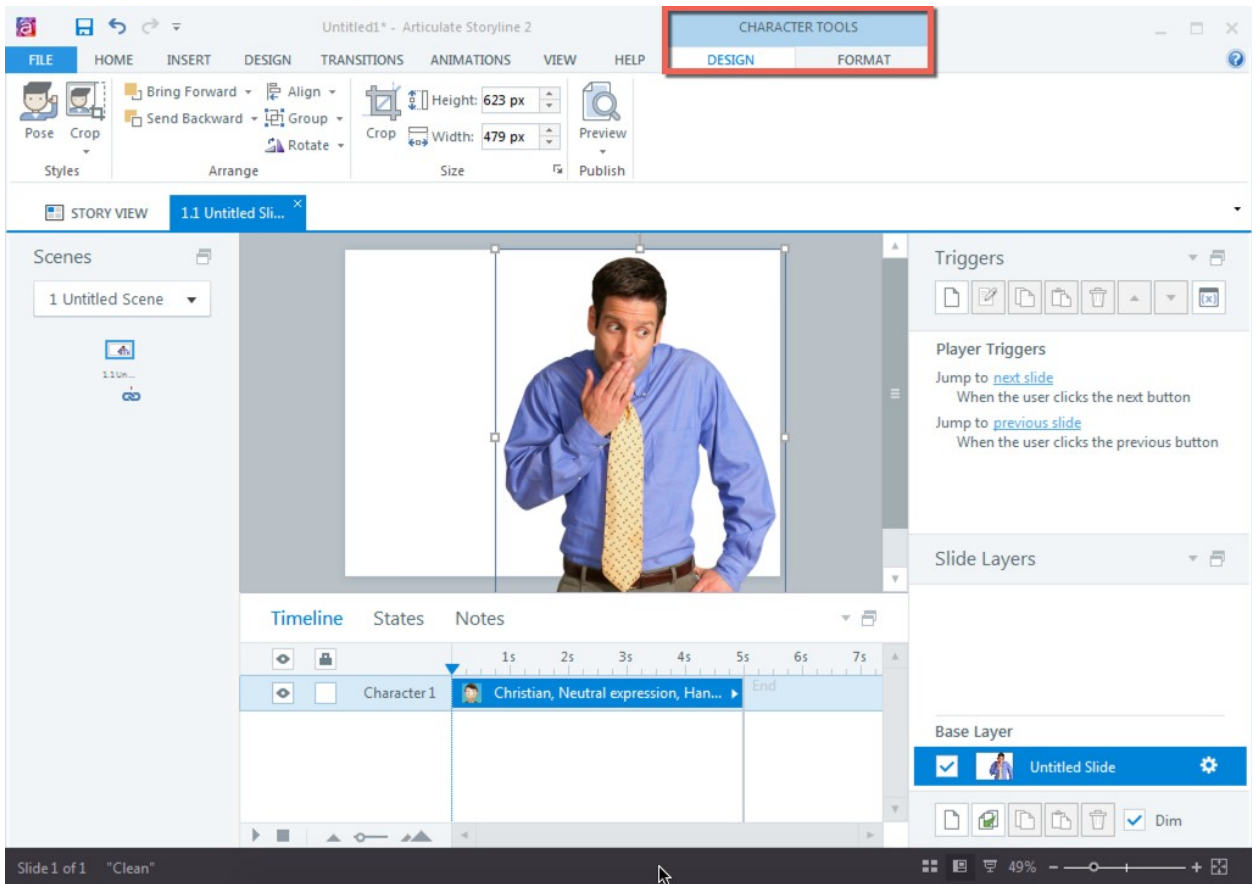
Rhonda

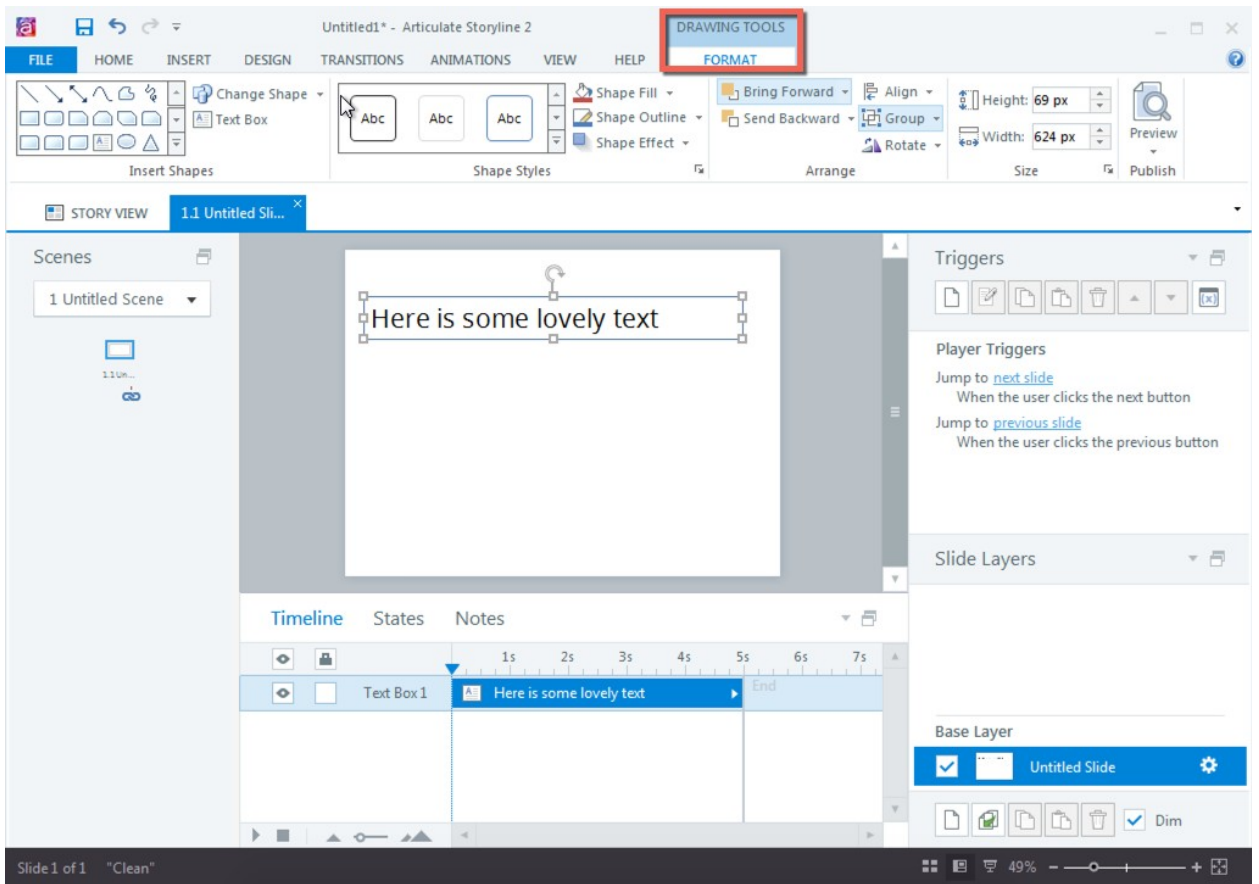
Ron

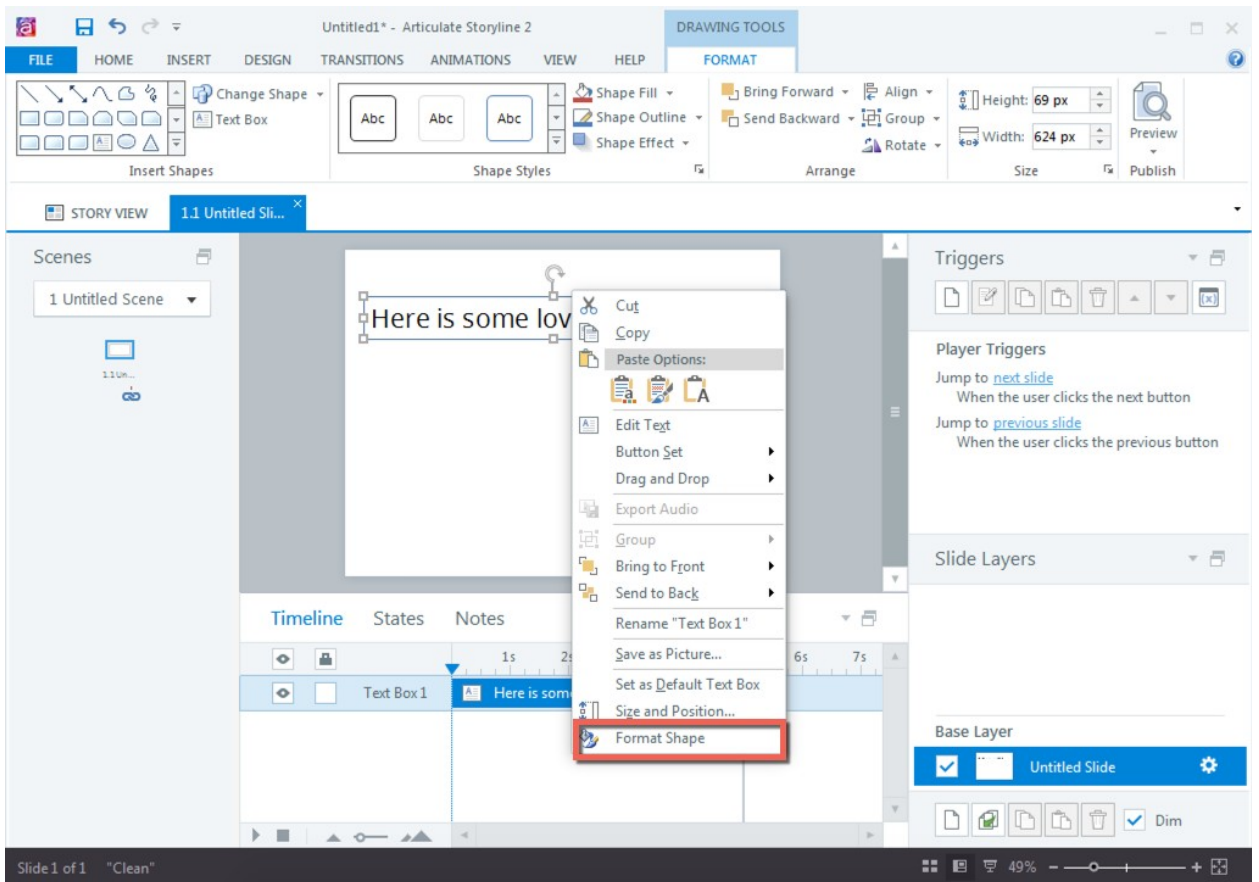
Headshot Torso Full

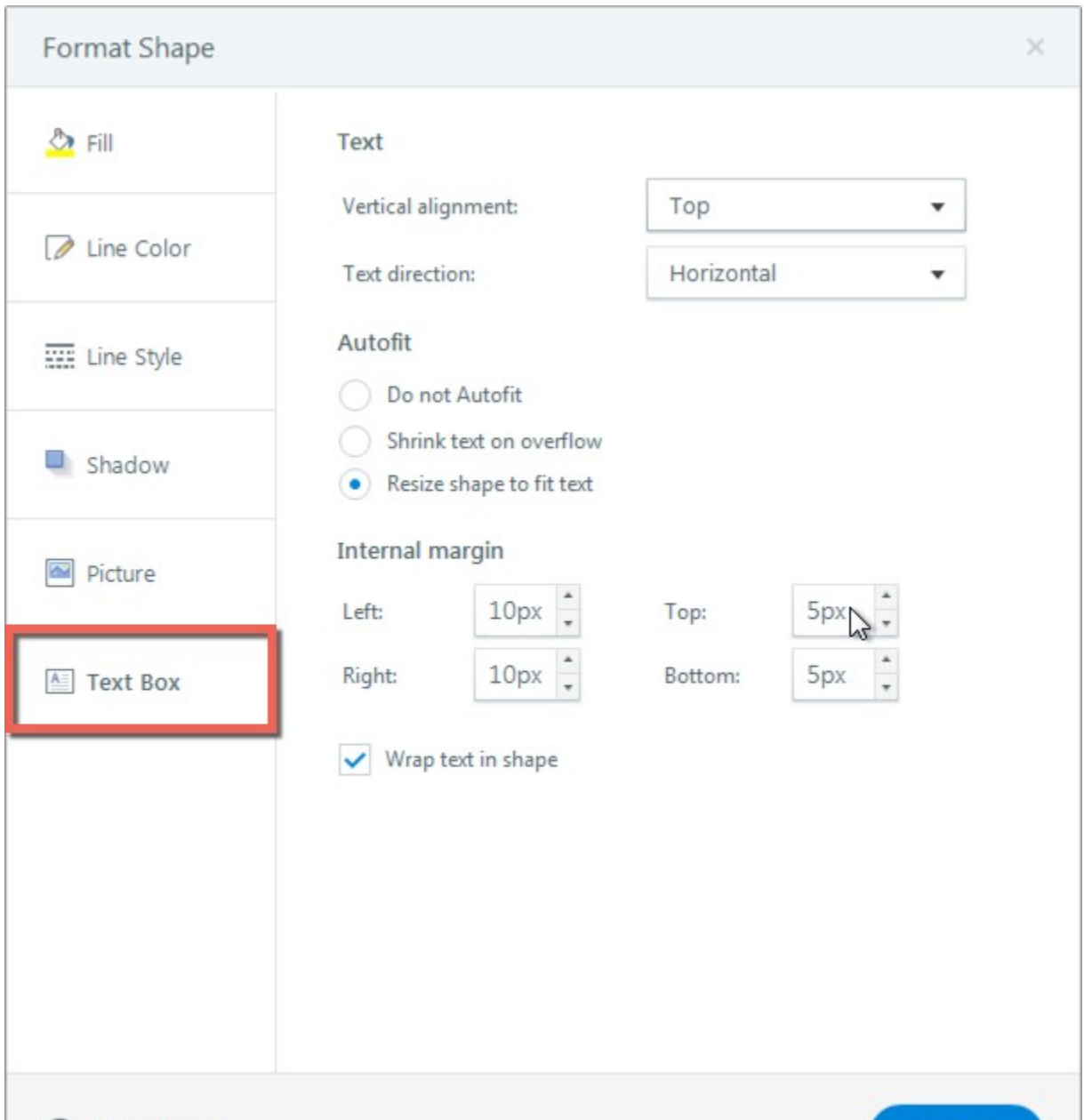
INSERT CLOSE



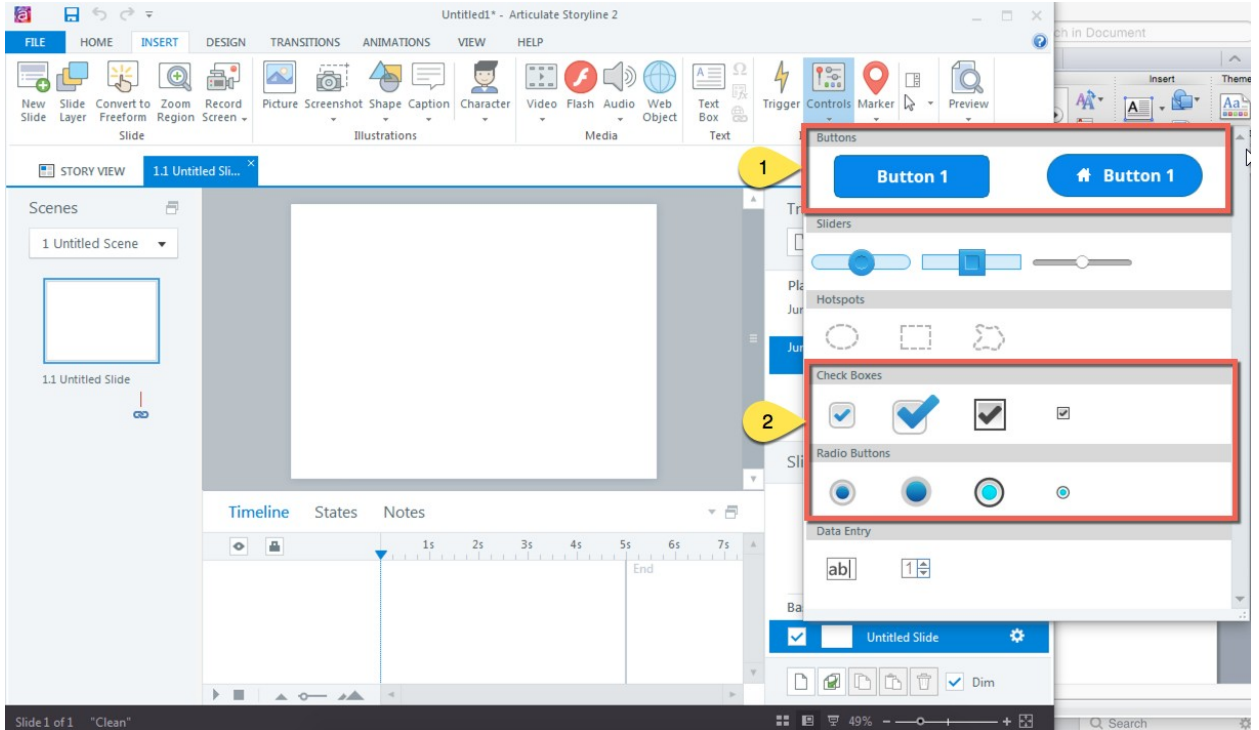


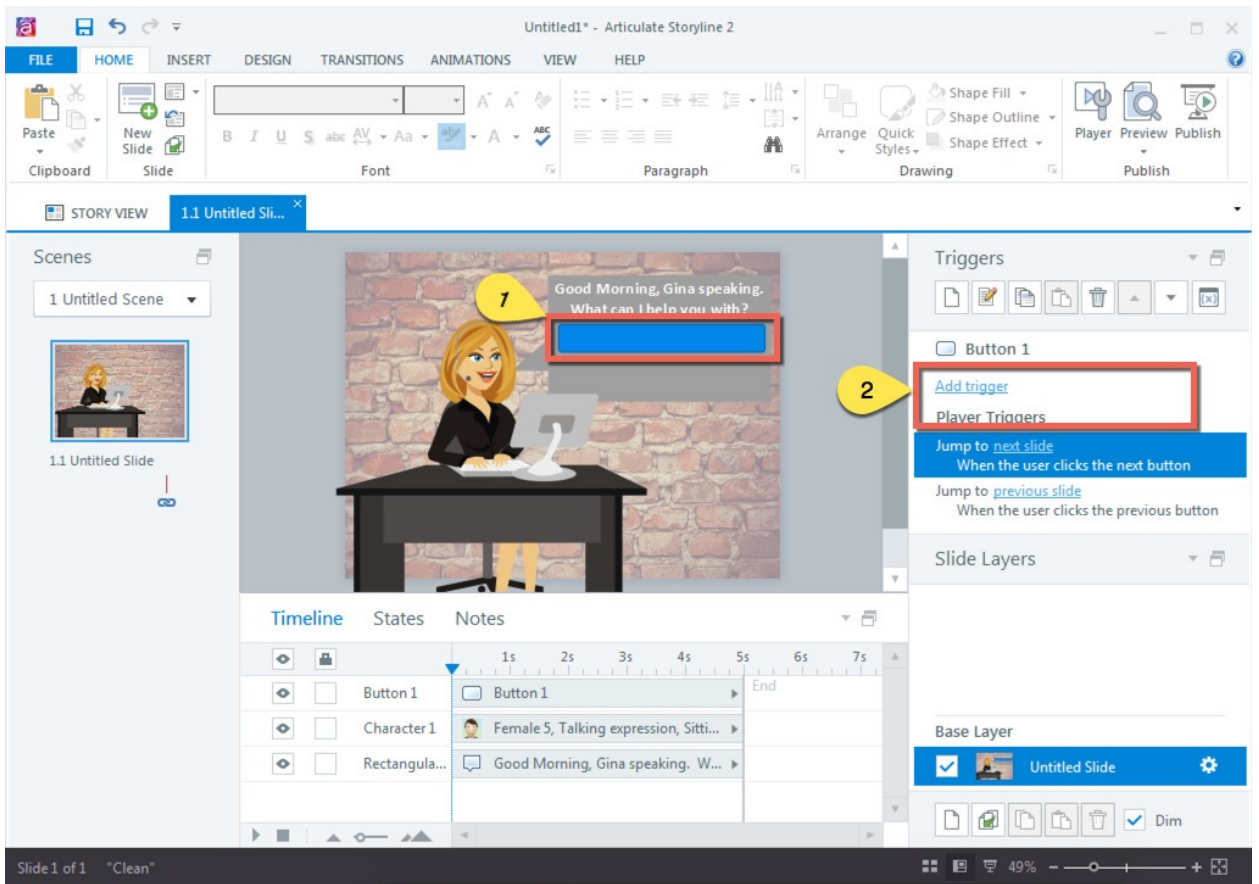


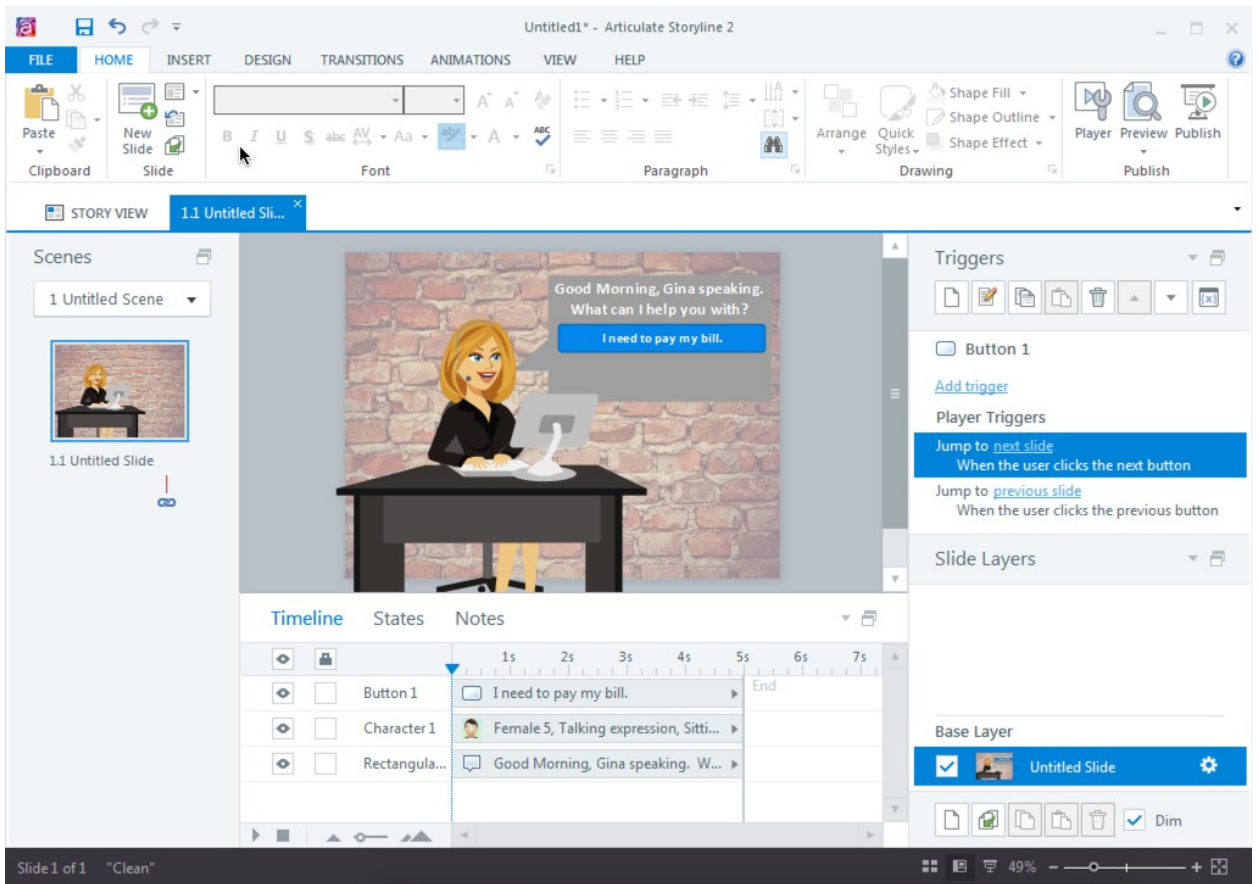


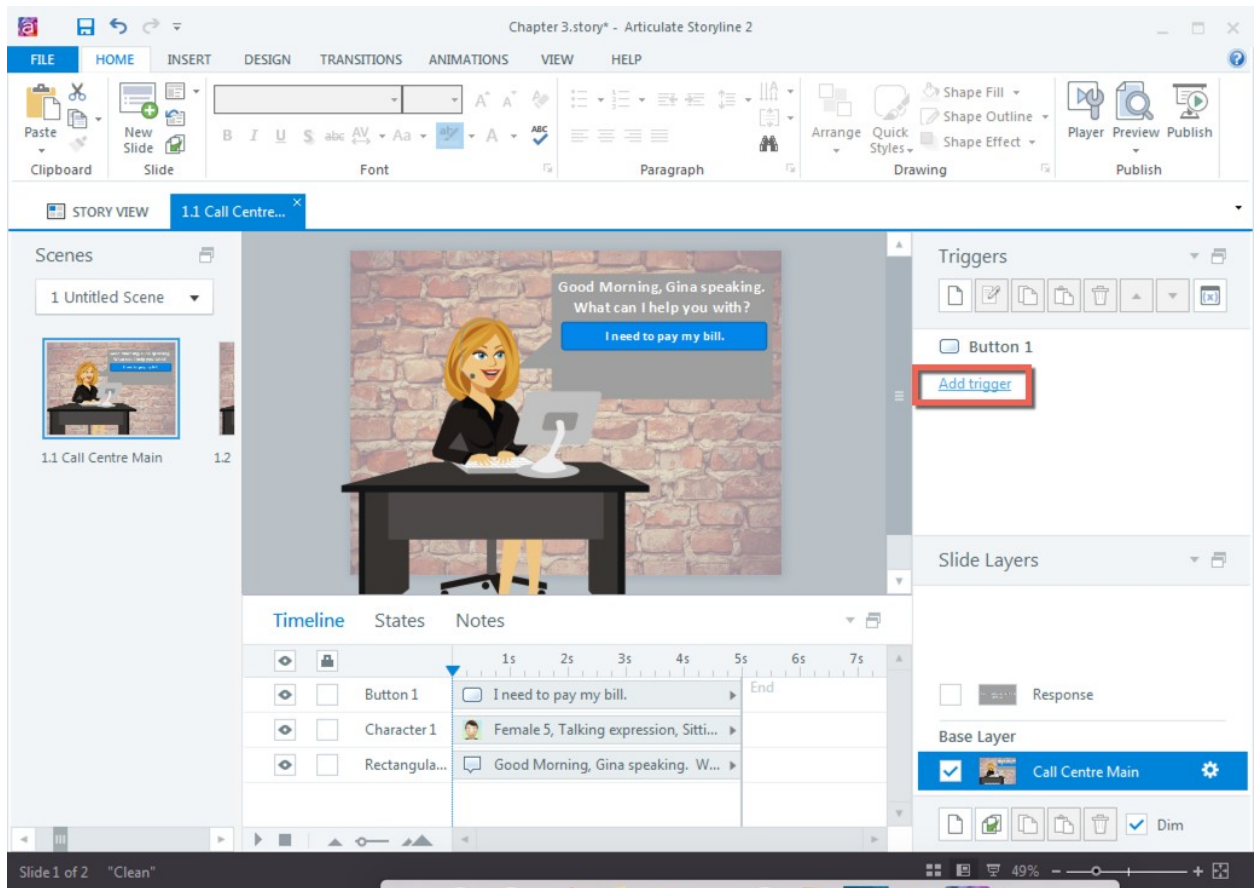


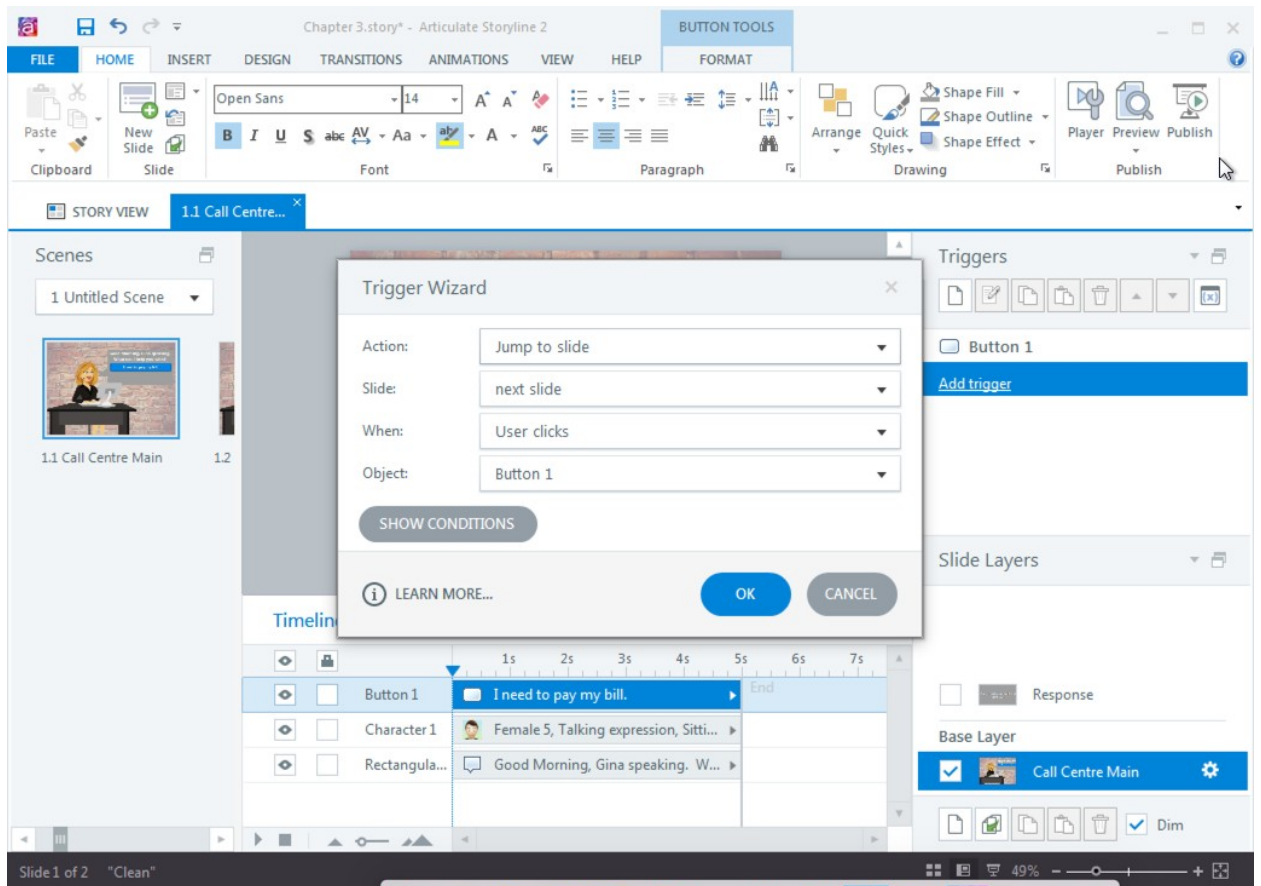
Chapter 3

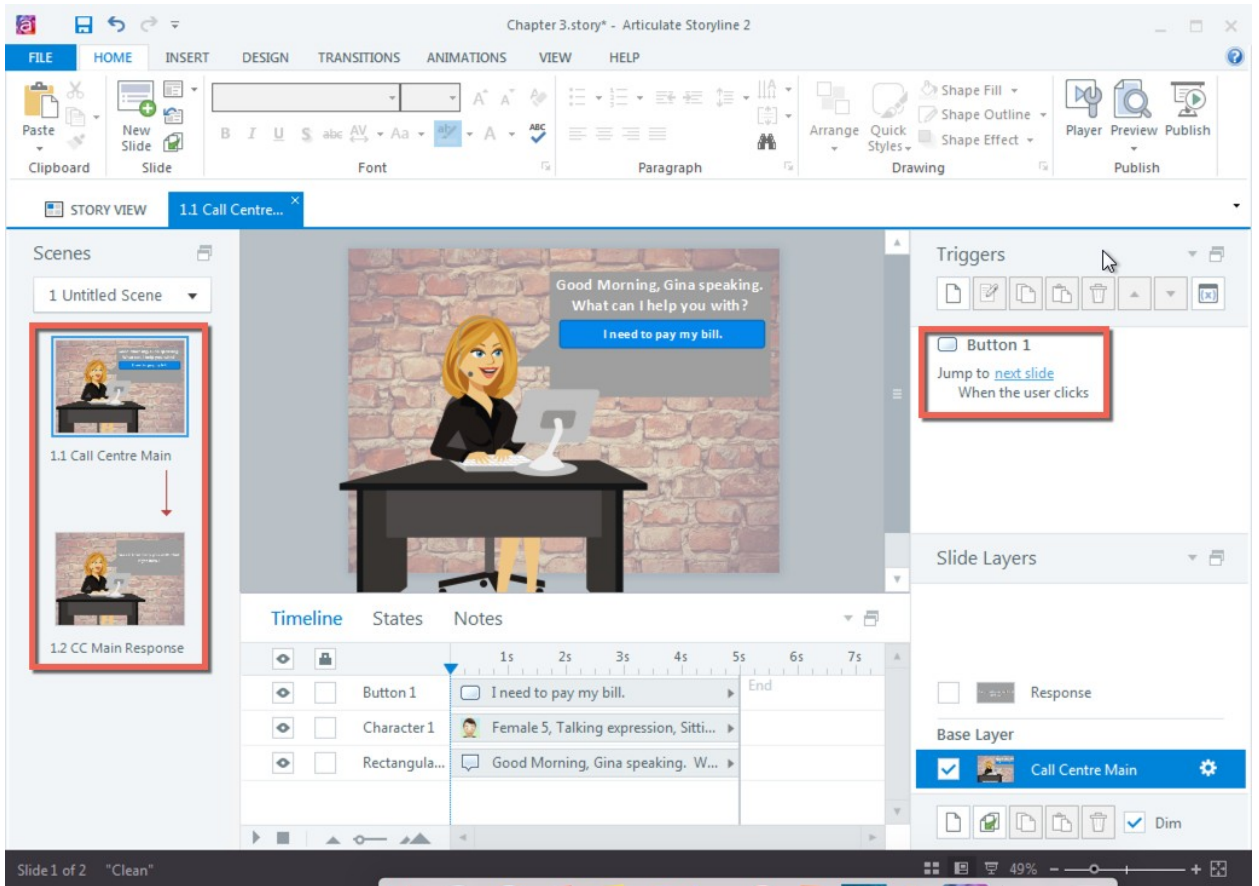


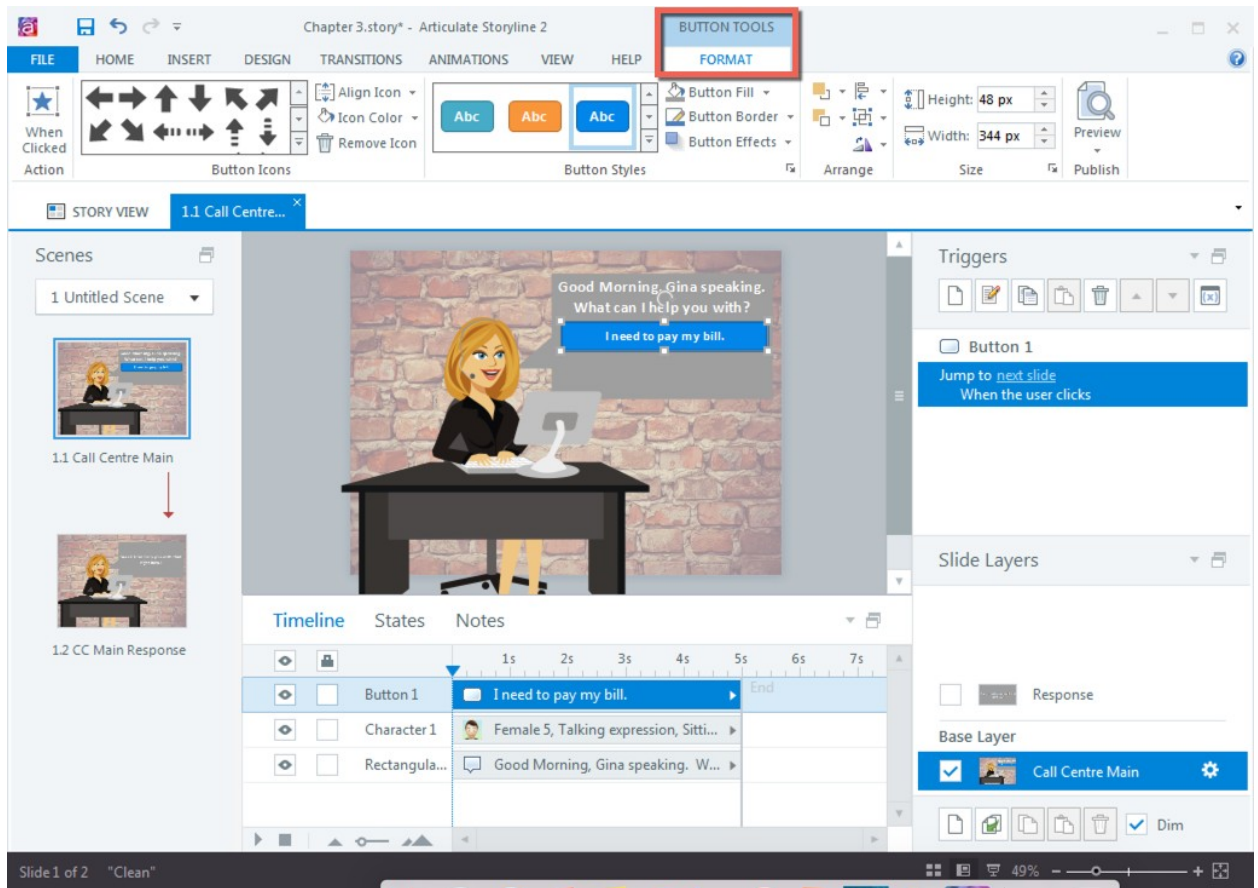


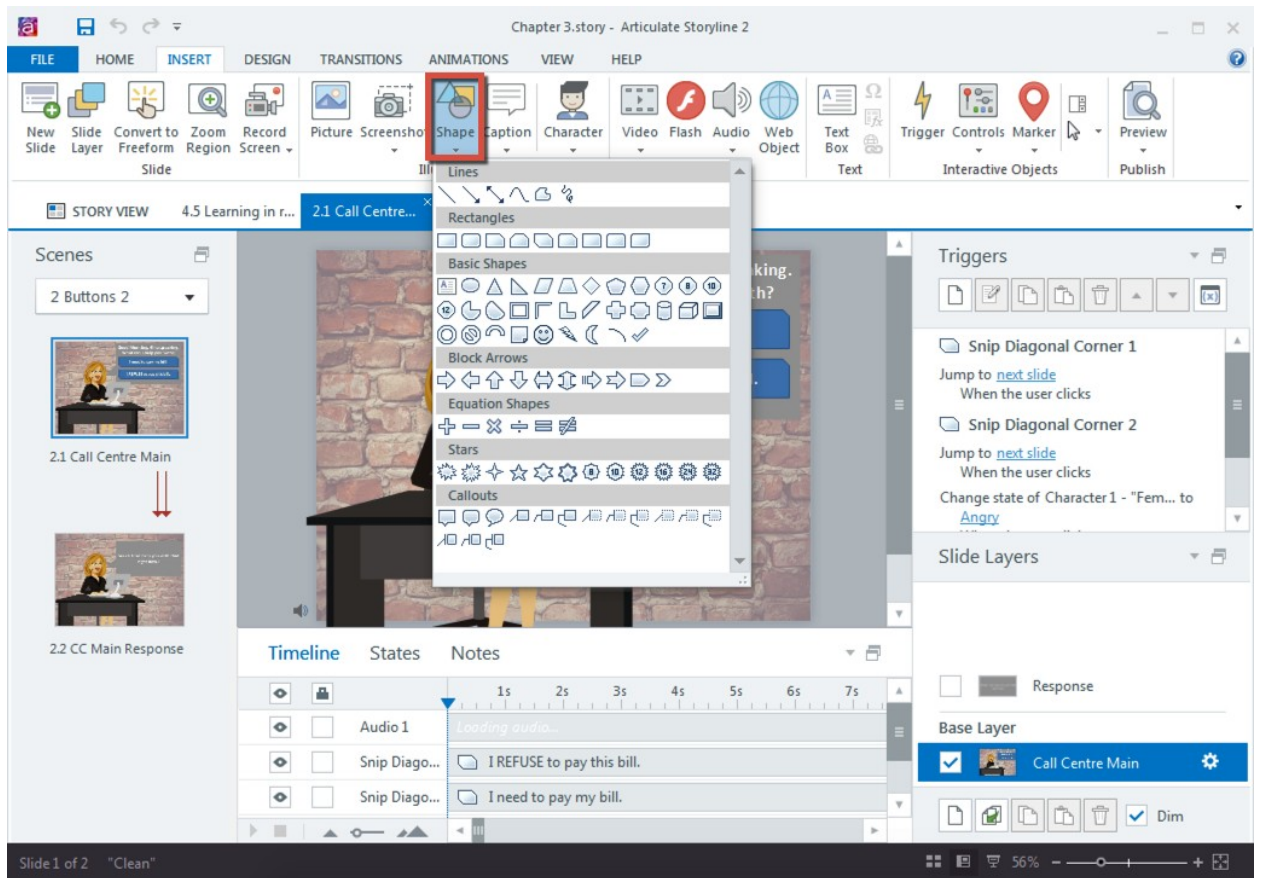


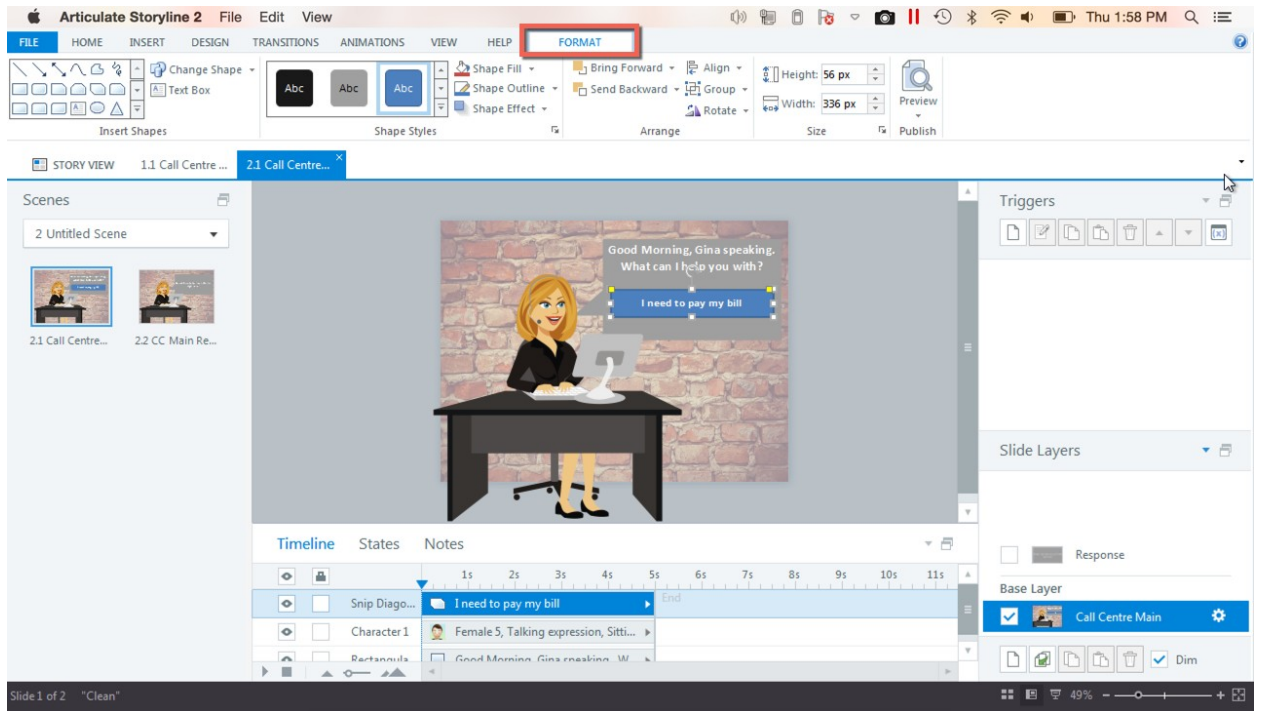


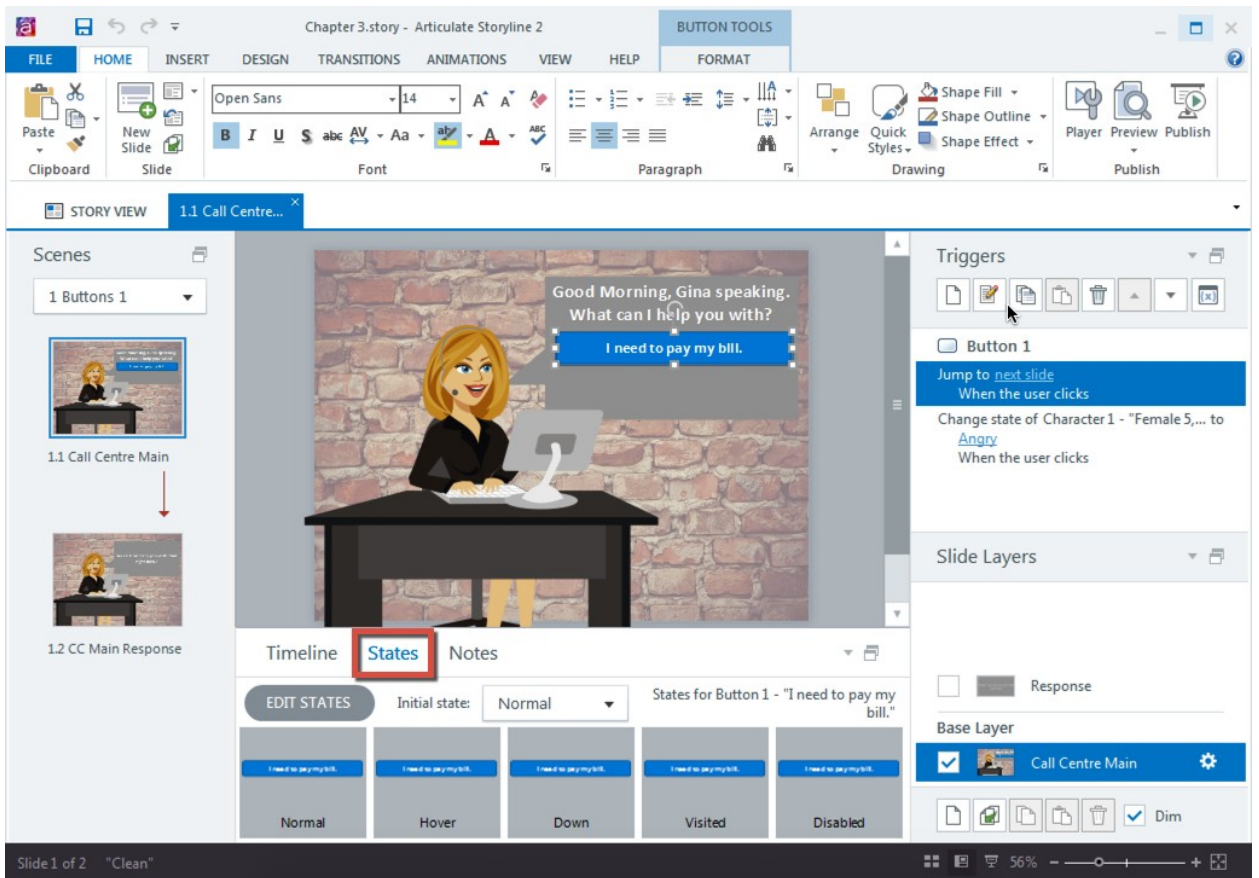


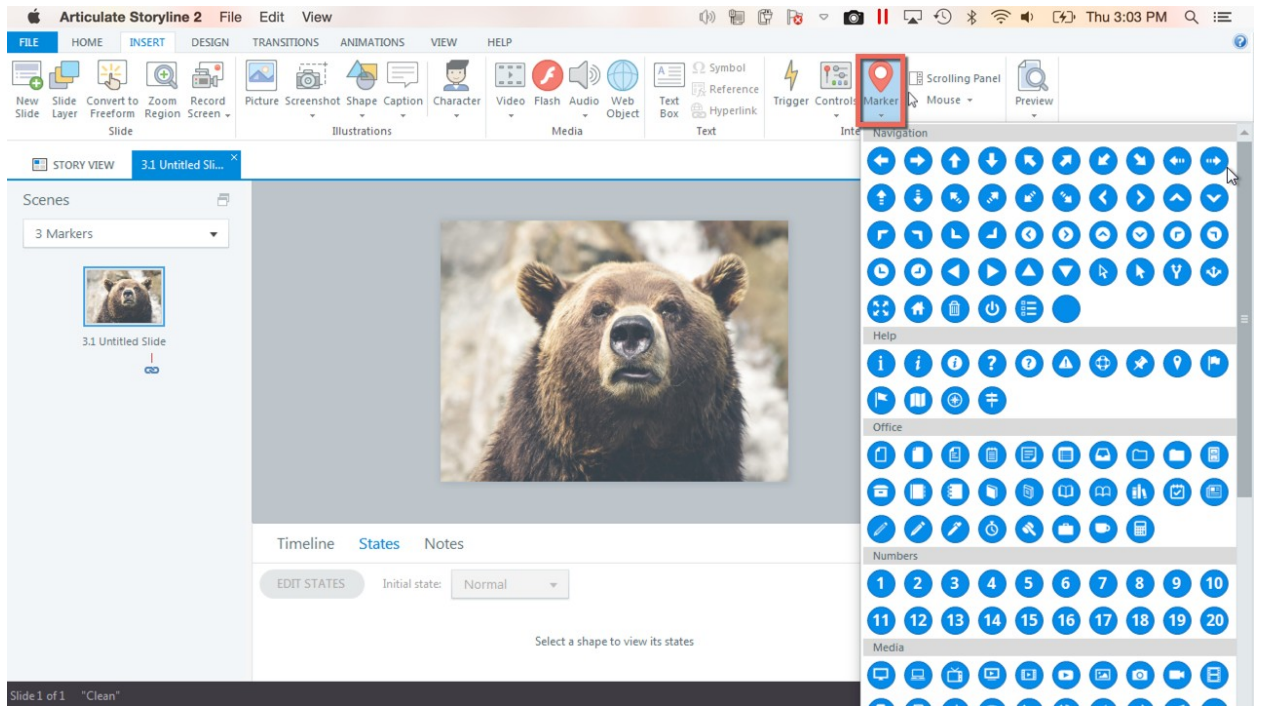


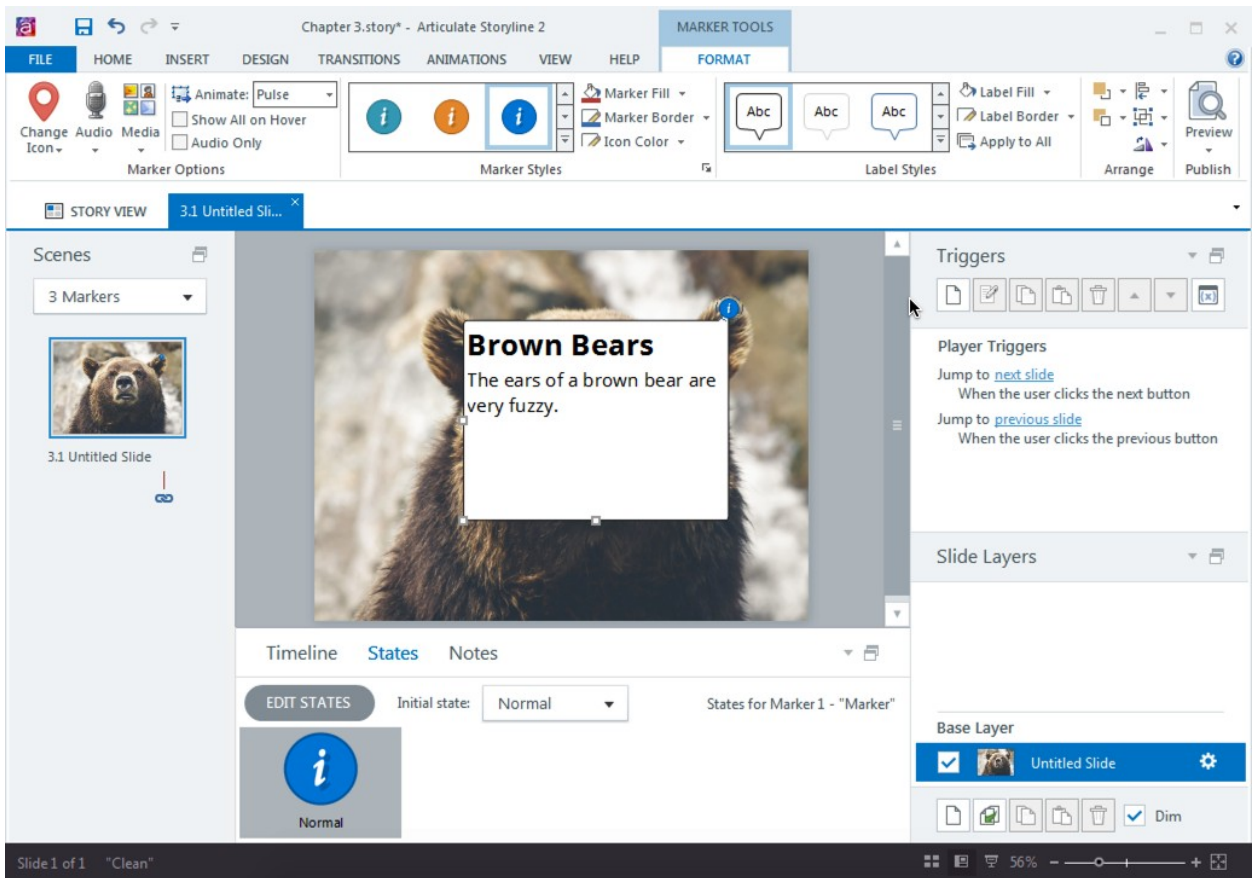


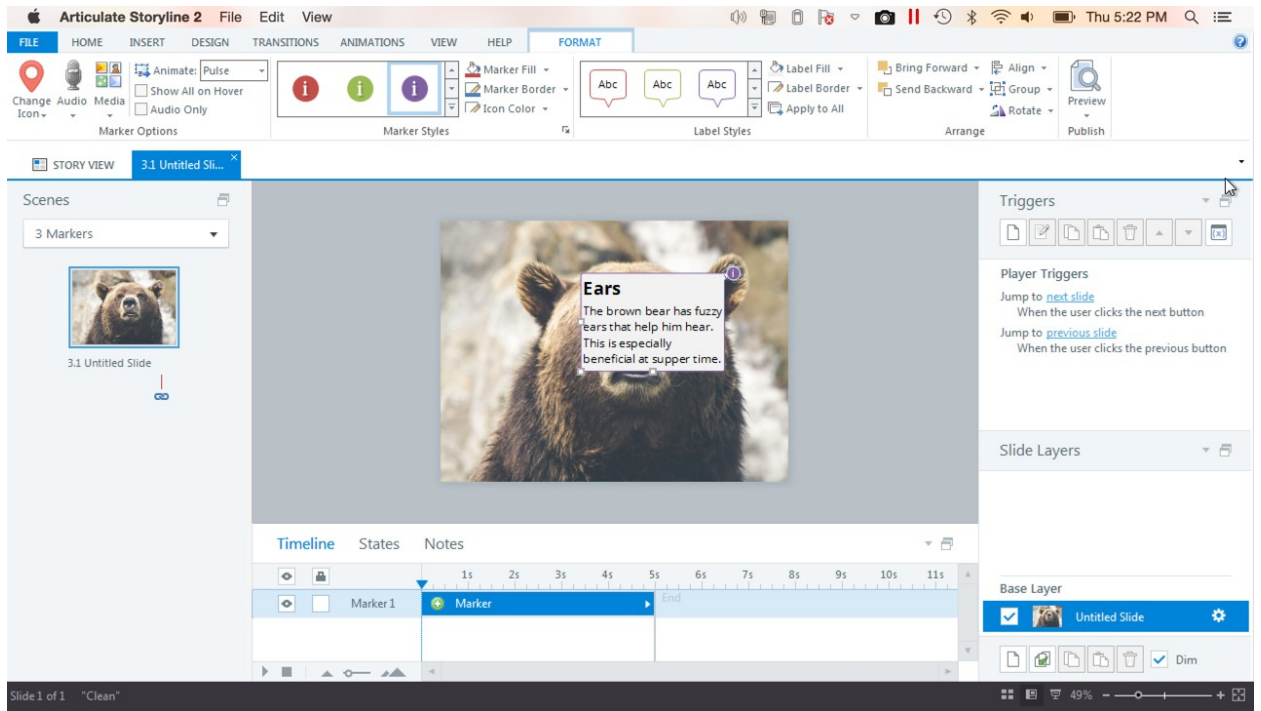


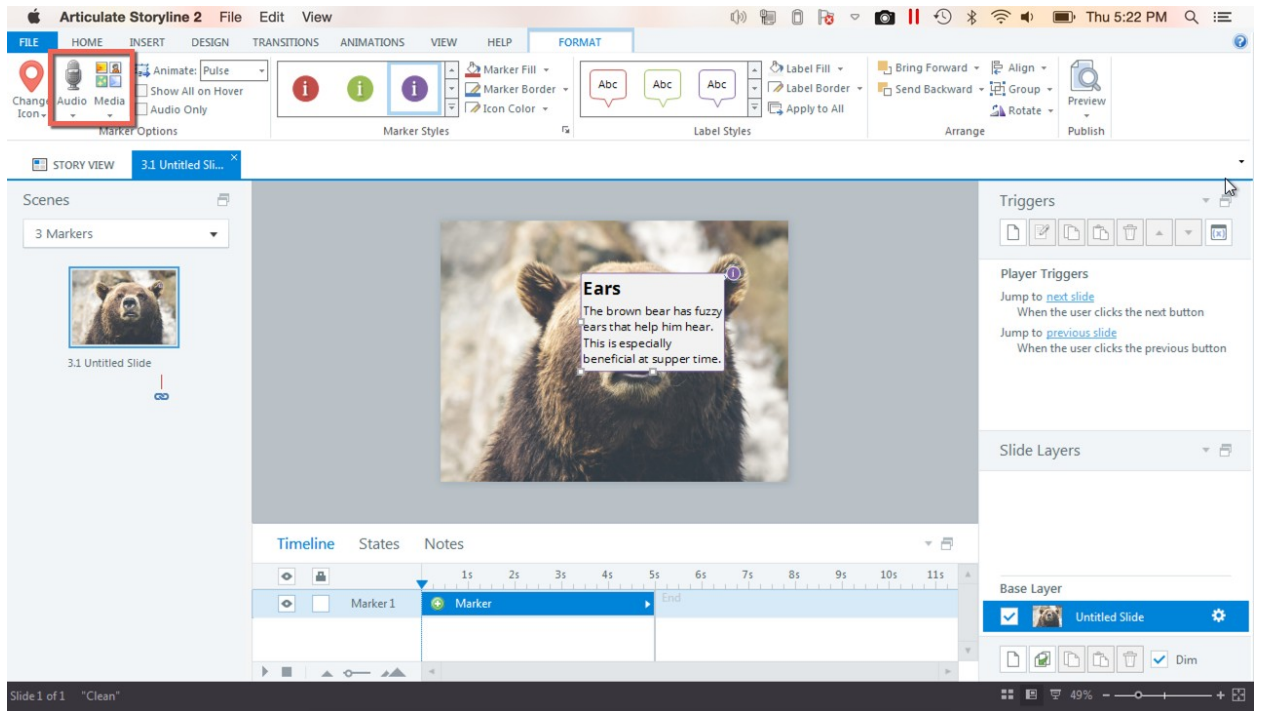


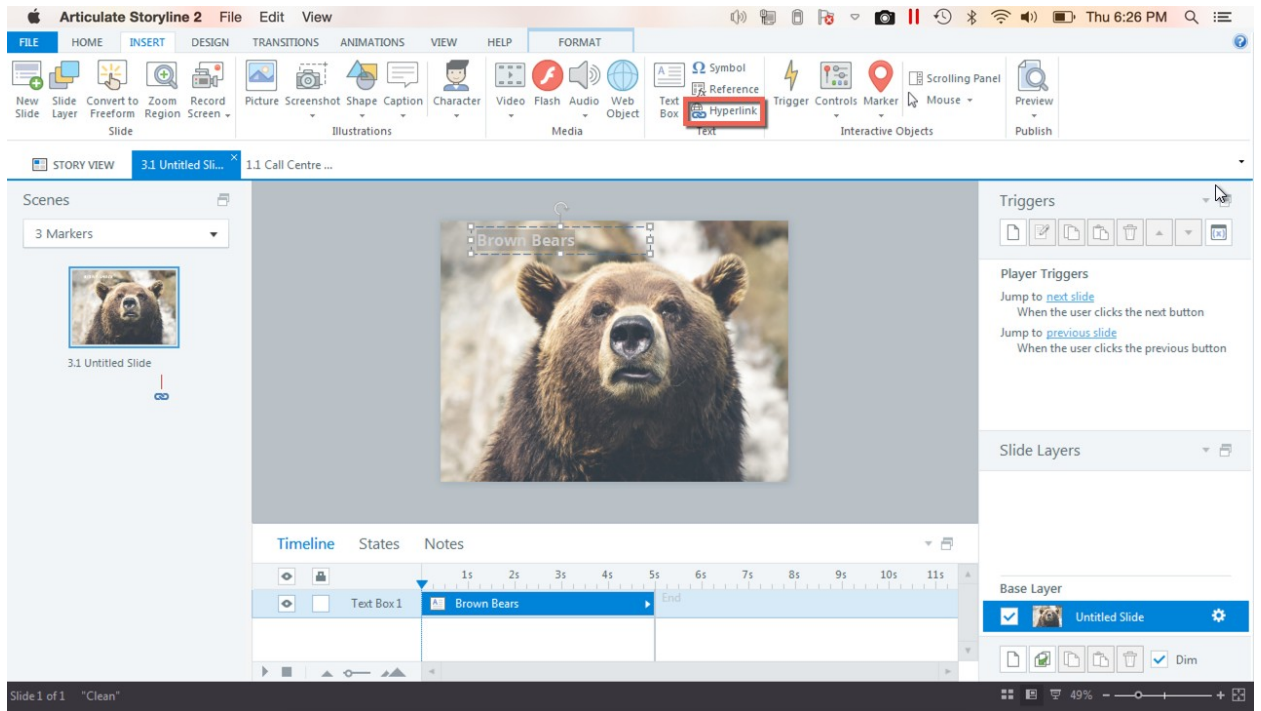















Trigger Wizard ×

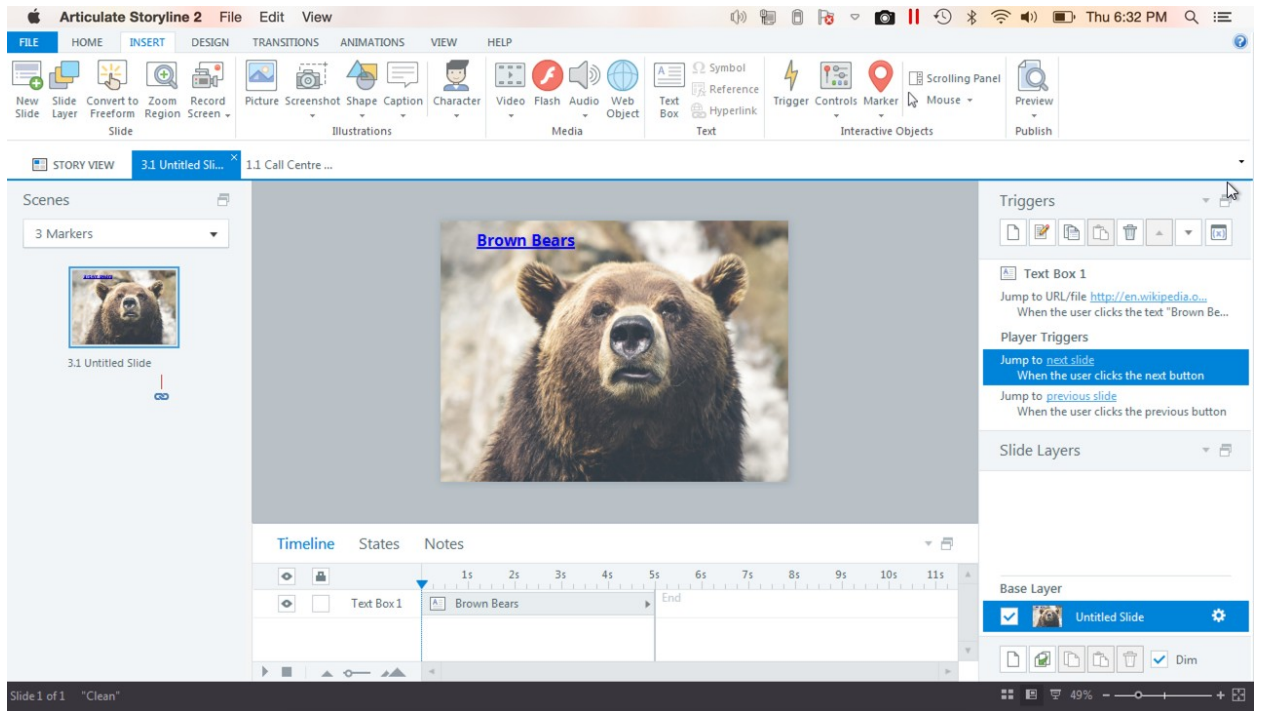
Link Text:

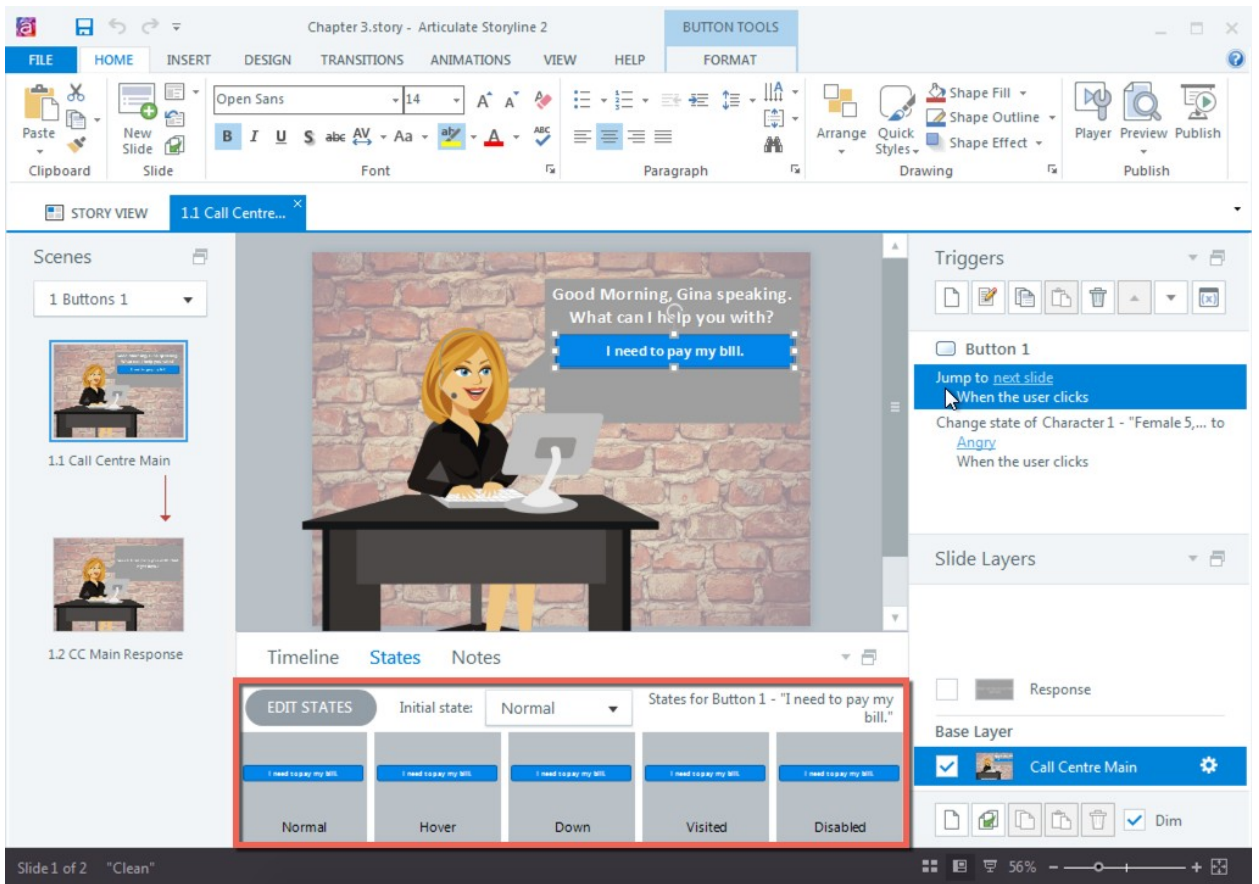
Action: ▼

File: ...  

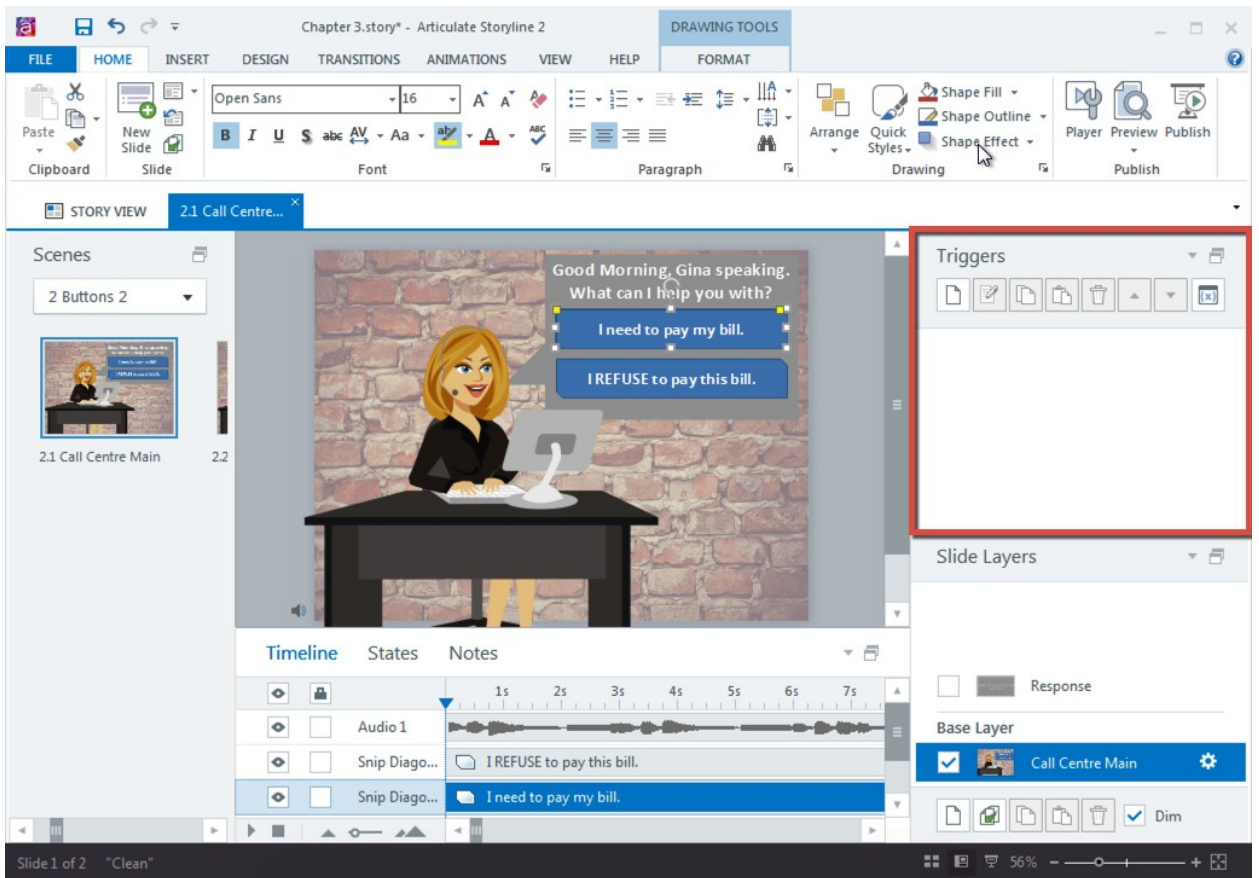
When: ▼

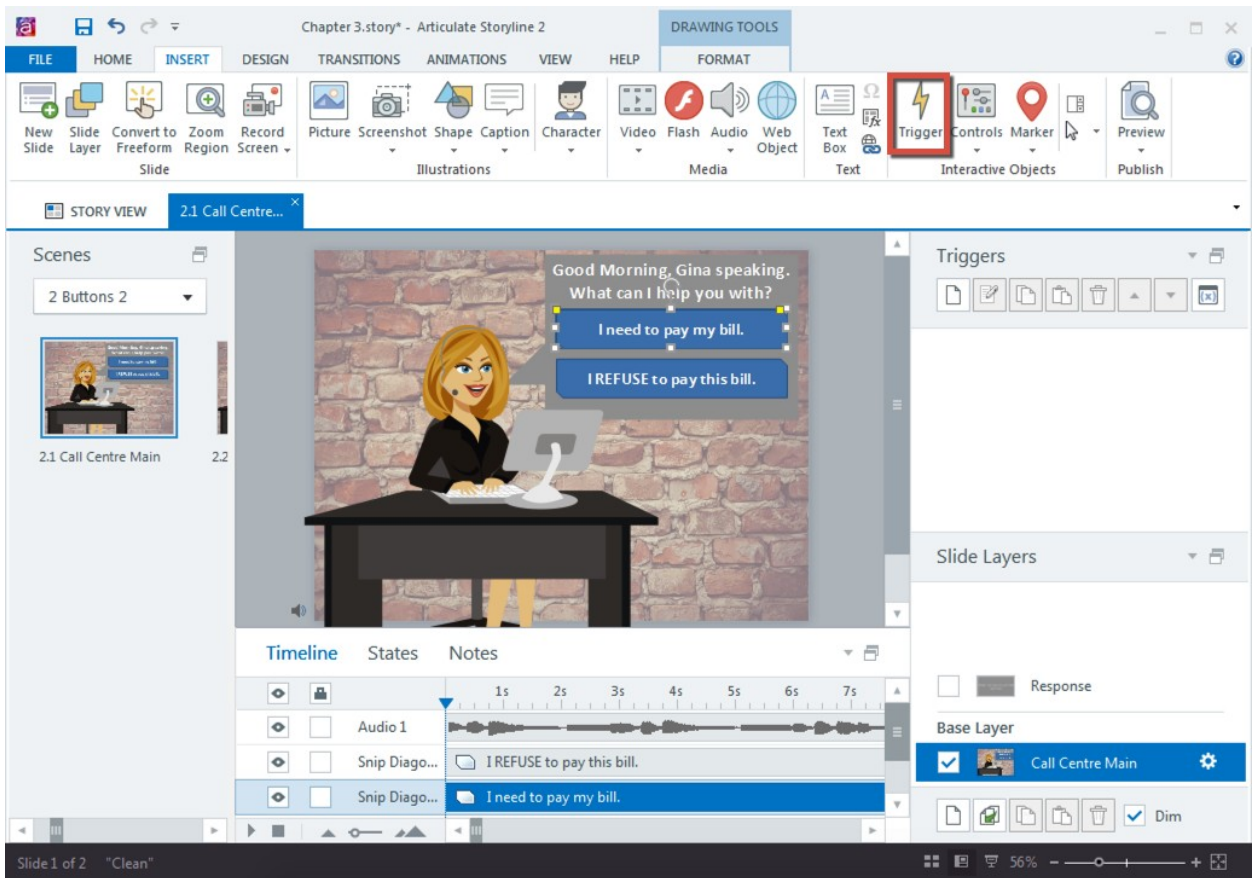
 [LEARN MORE...](#)

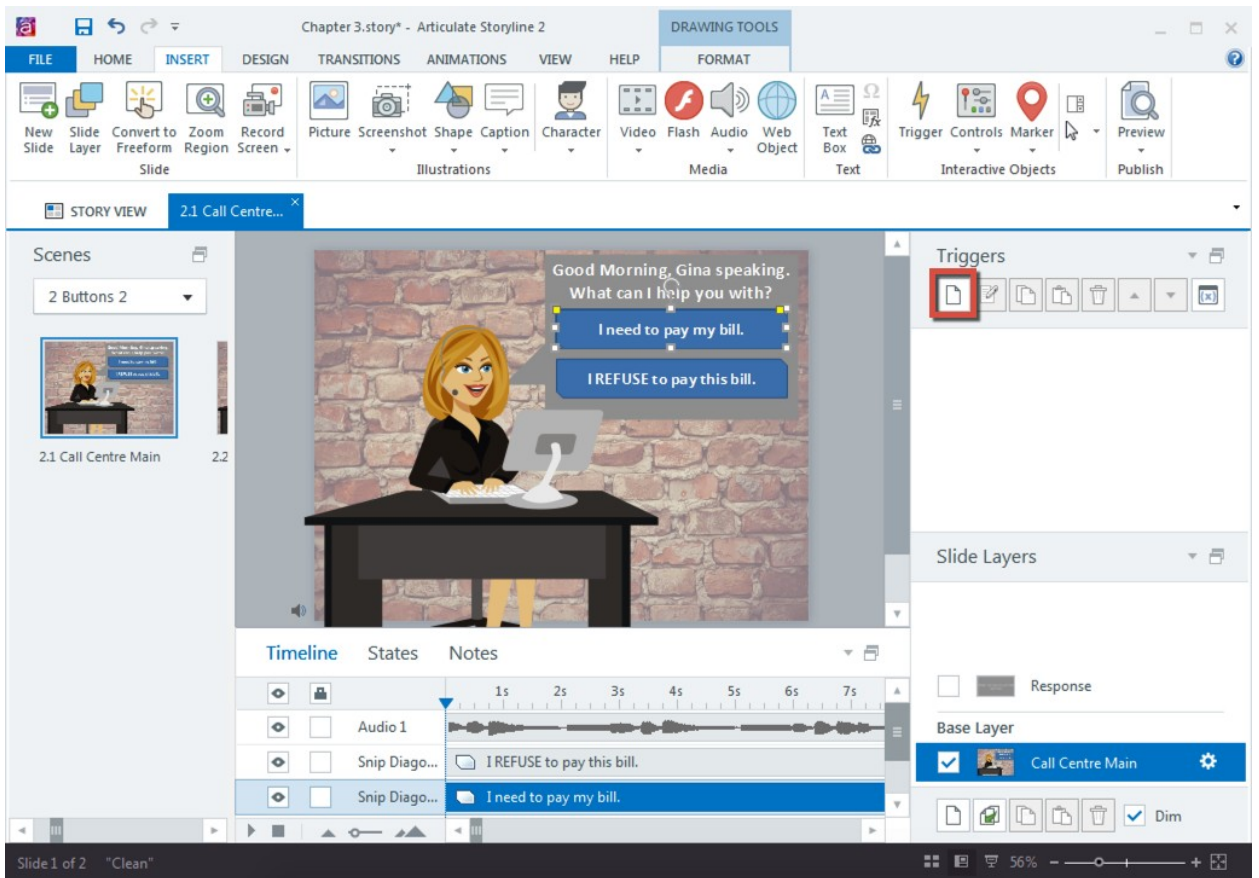




Chapter 4







Trigger Wizard ×

Action: Jump to slide ▼

Slide: next slide ▼

When: User clicks ▼

Object: Snip Diagonal Corner 1 ▼

SHOW CONDITIONS

i LEARN MORE... OK CANCEL

Trigger Wizard

Action: Jump to slide

Slide: **1** Common

When: Change state of

Object: Show layer

Hide layer

Jump to slide

Jump to scene

Lightbox slide

Close lightbox

Move

2 Media

Play media

Pause media

Stop media

3 Project

Restart course

Exit course

4 More

Adjust variable

Pause timeline

Resume timeline

Jump to URL/file

Send email to

Execute JavaScript

Trigger Wizard

Action: Jump to slide

Slide: next slide

When: Timeline starts

Object: **1** Click Events

- User clicks
- User double clicks
- User right clicks
- User clicks outside

2 Timeline Events

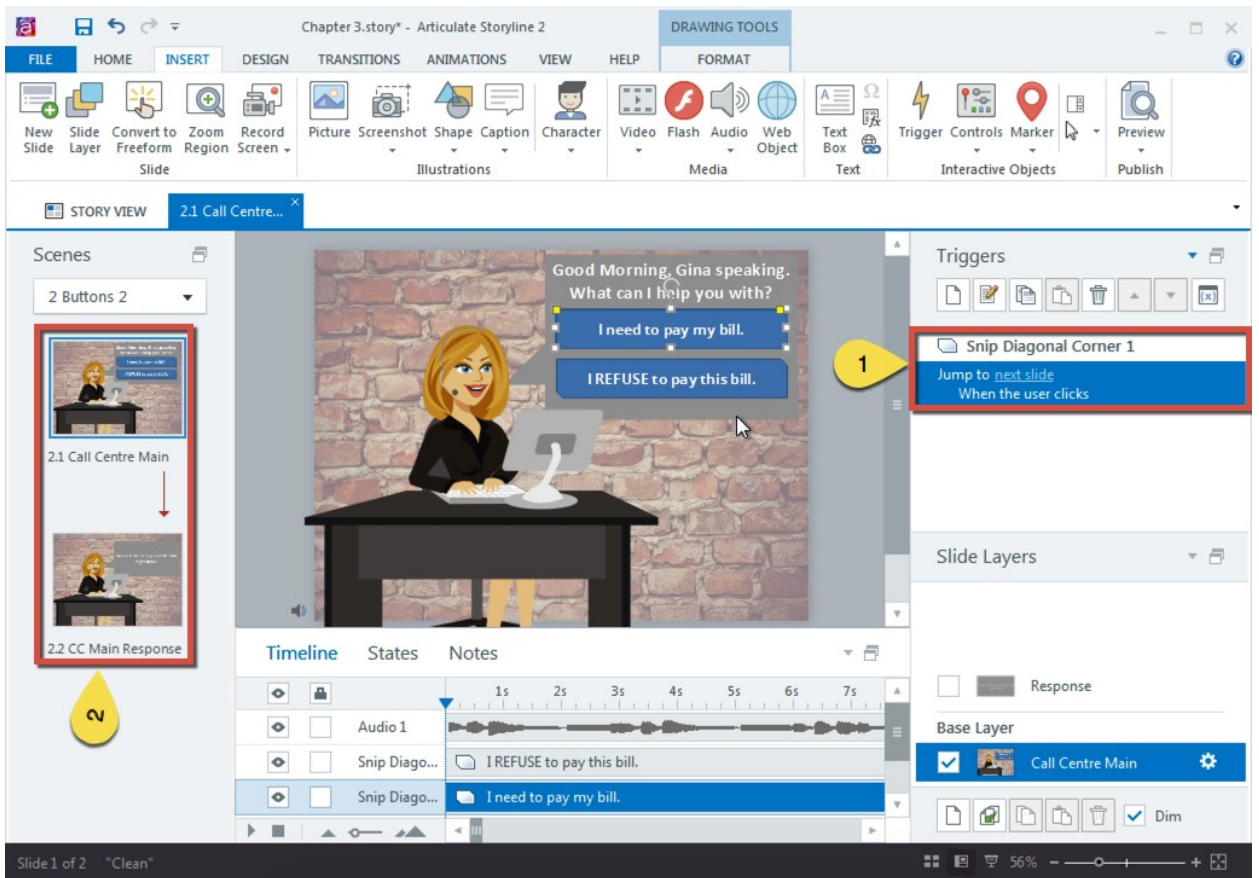
- Timeline starts
- Timeline ends
- Timeline reaches

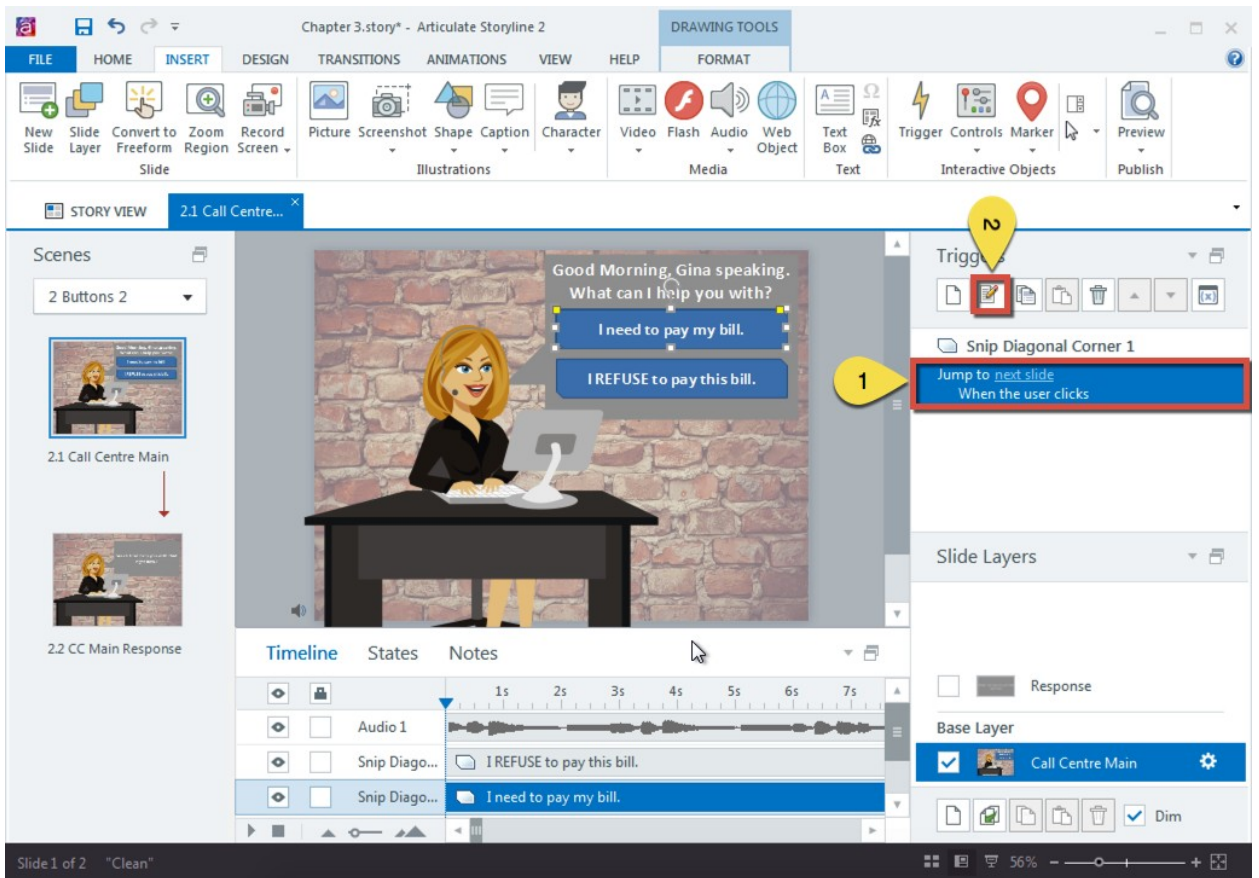
3 Drag Drop Events

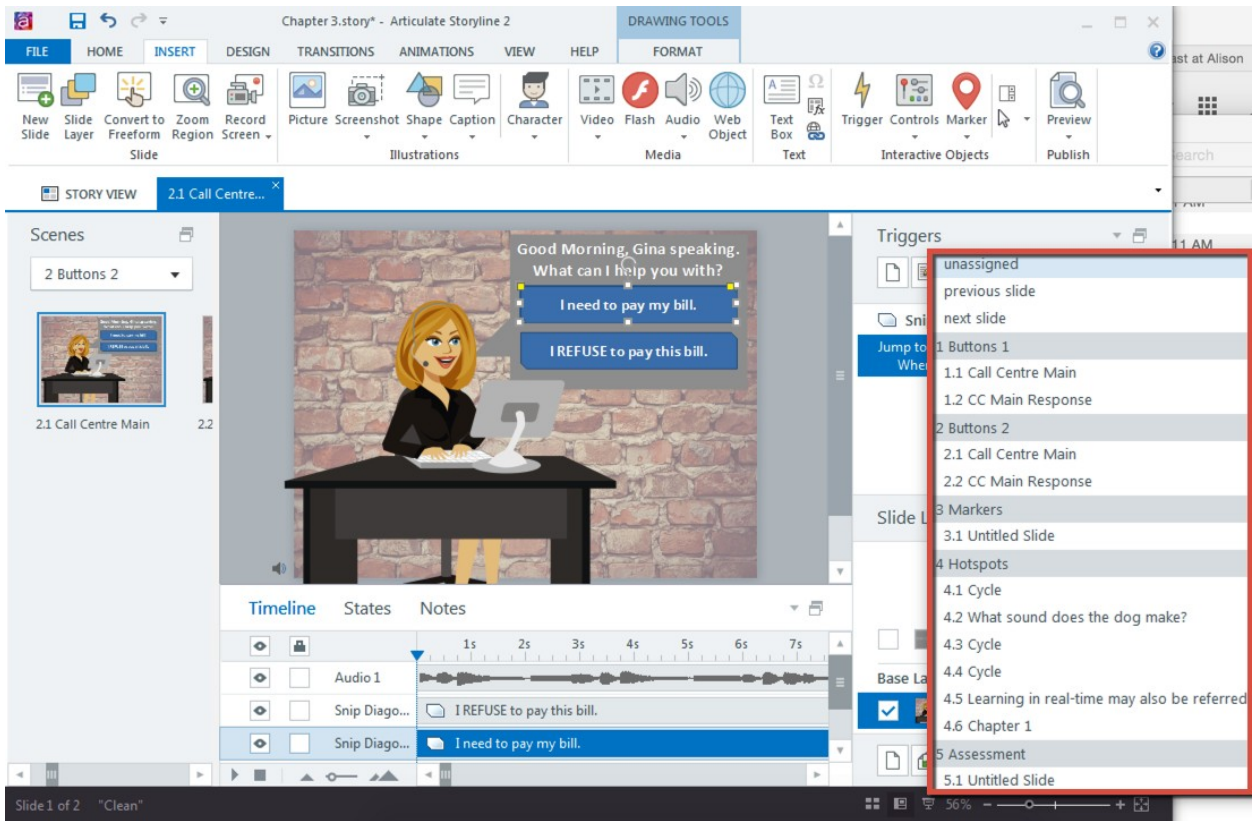
- Object dragged over
- Object dropped on

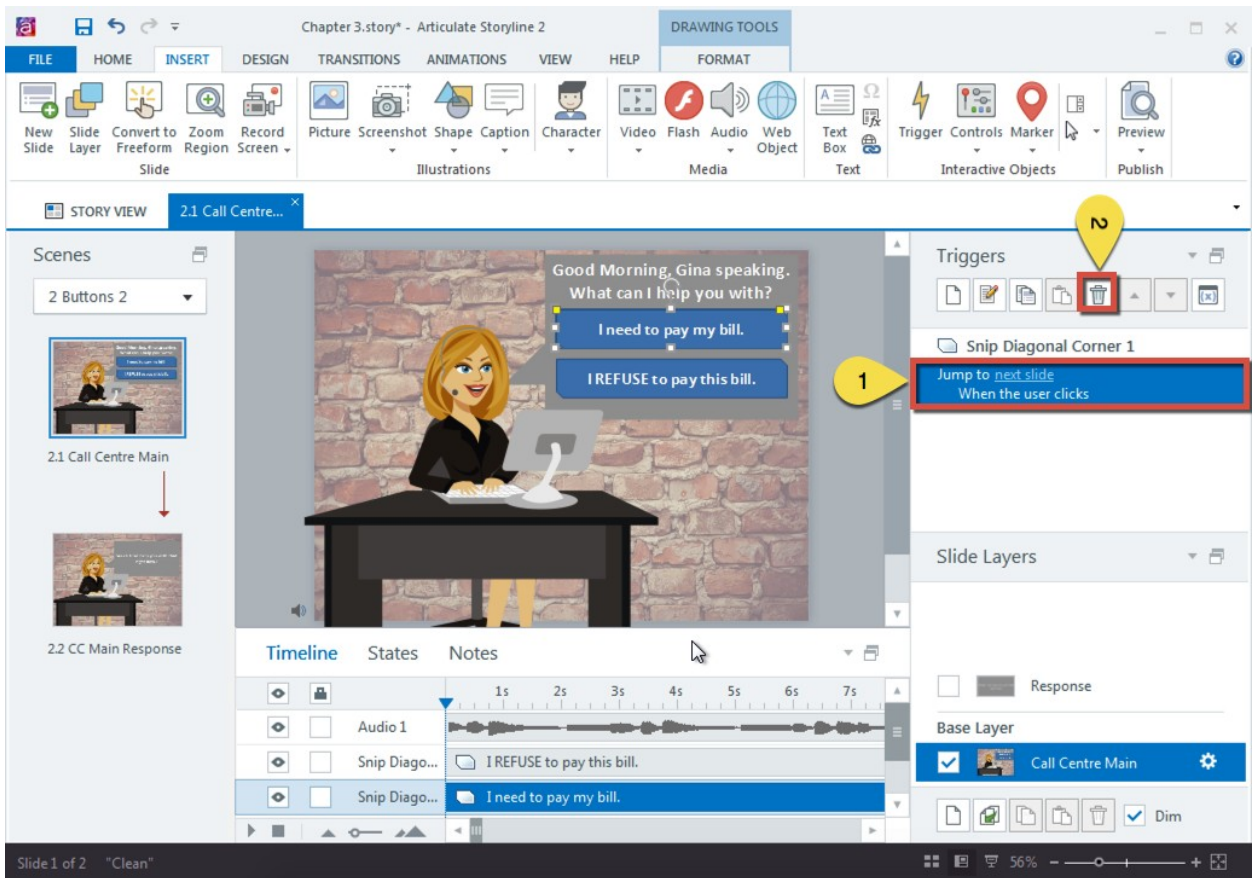
4 Other Events

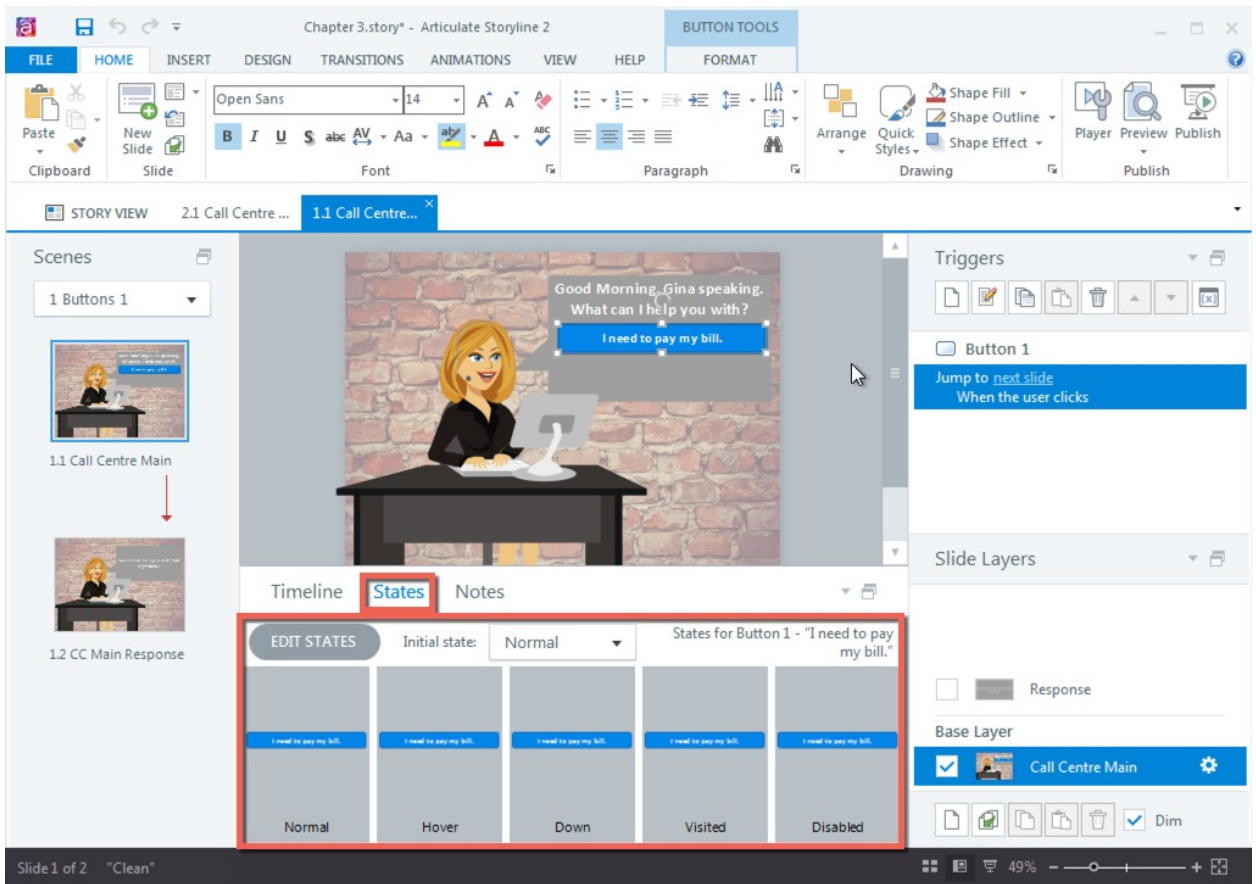
- User presses a key
- State
- Variable changes
- Mouse hovered over
- Media completes
- Animation completes
- Control loses focus

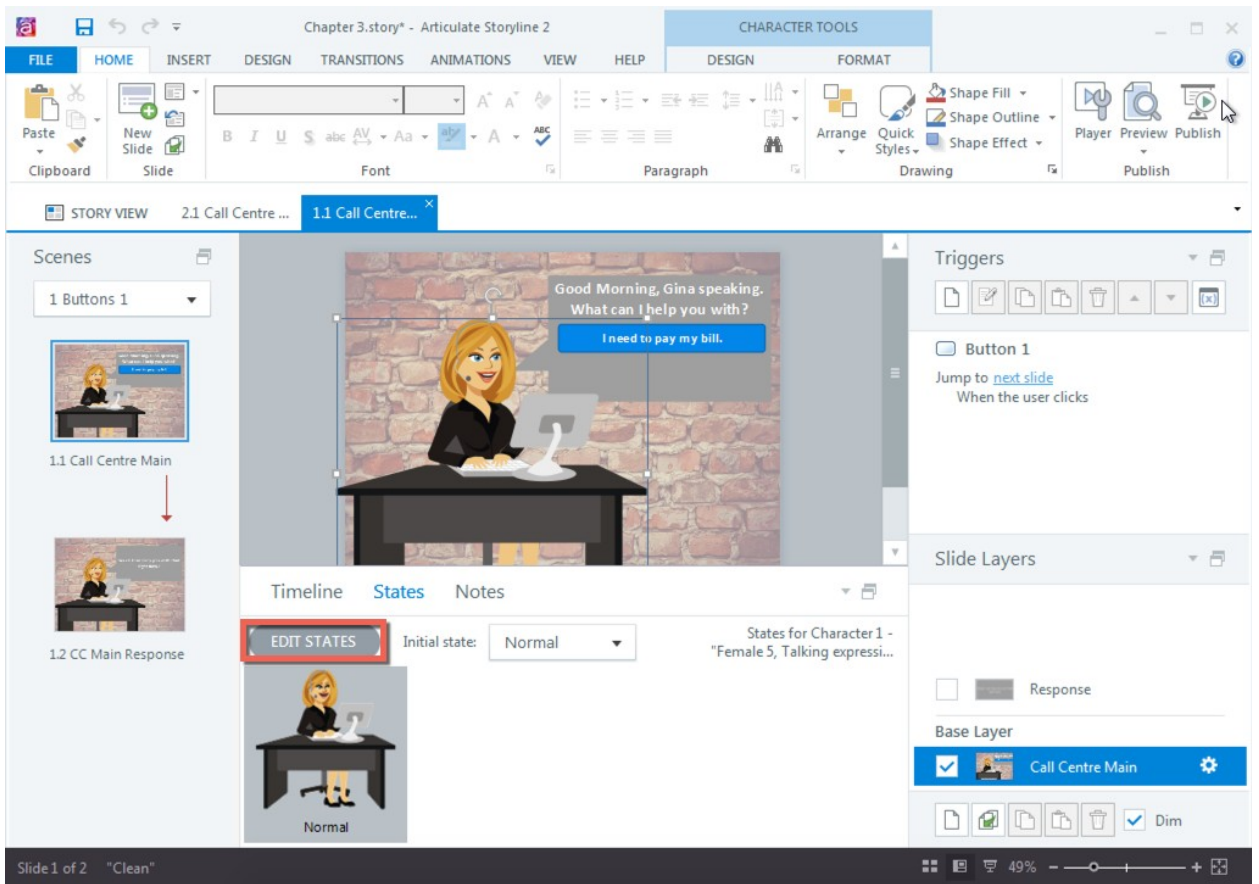


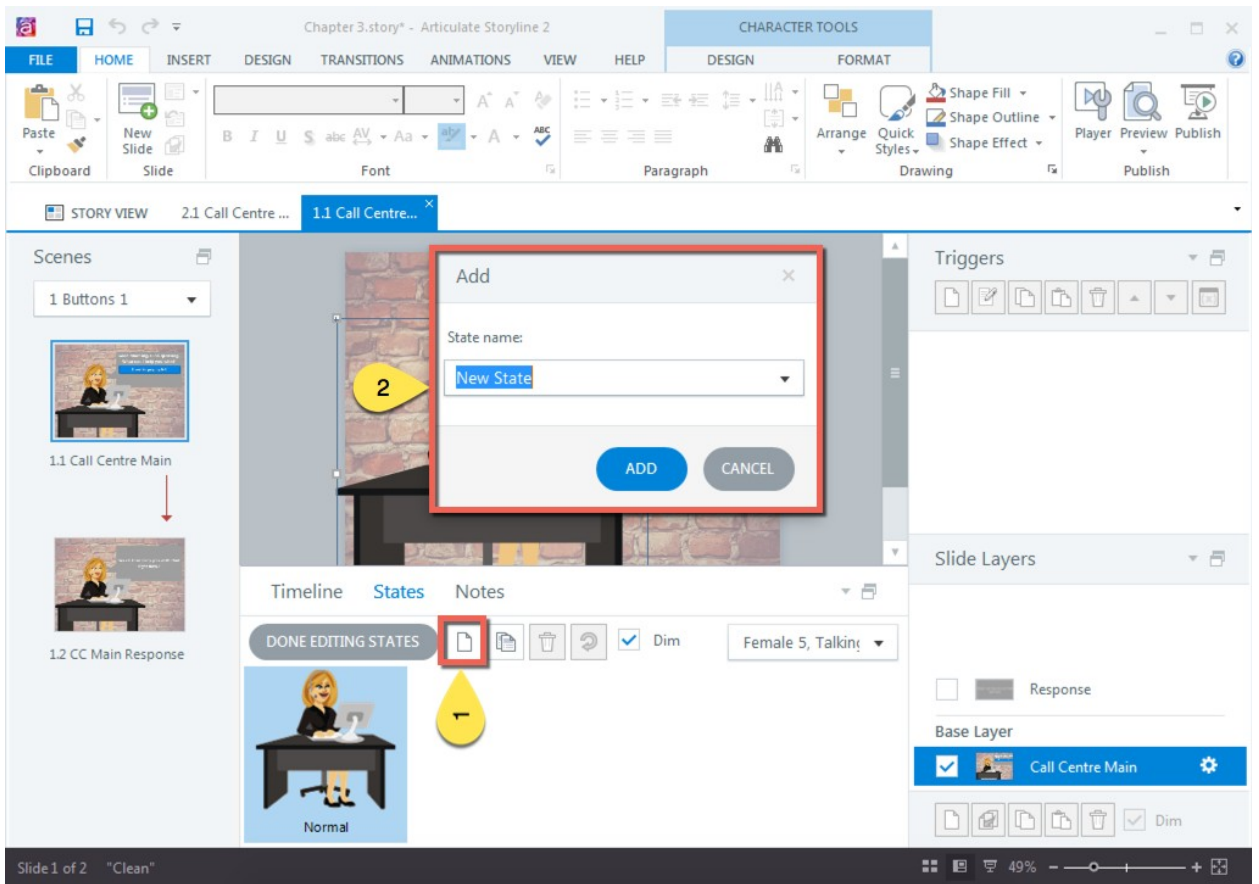


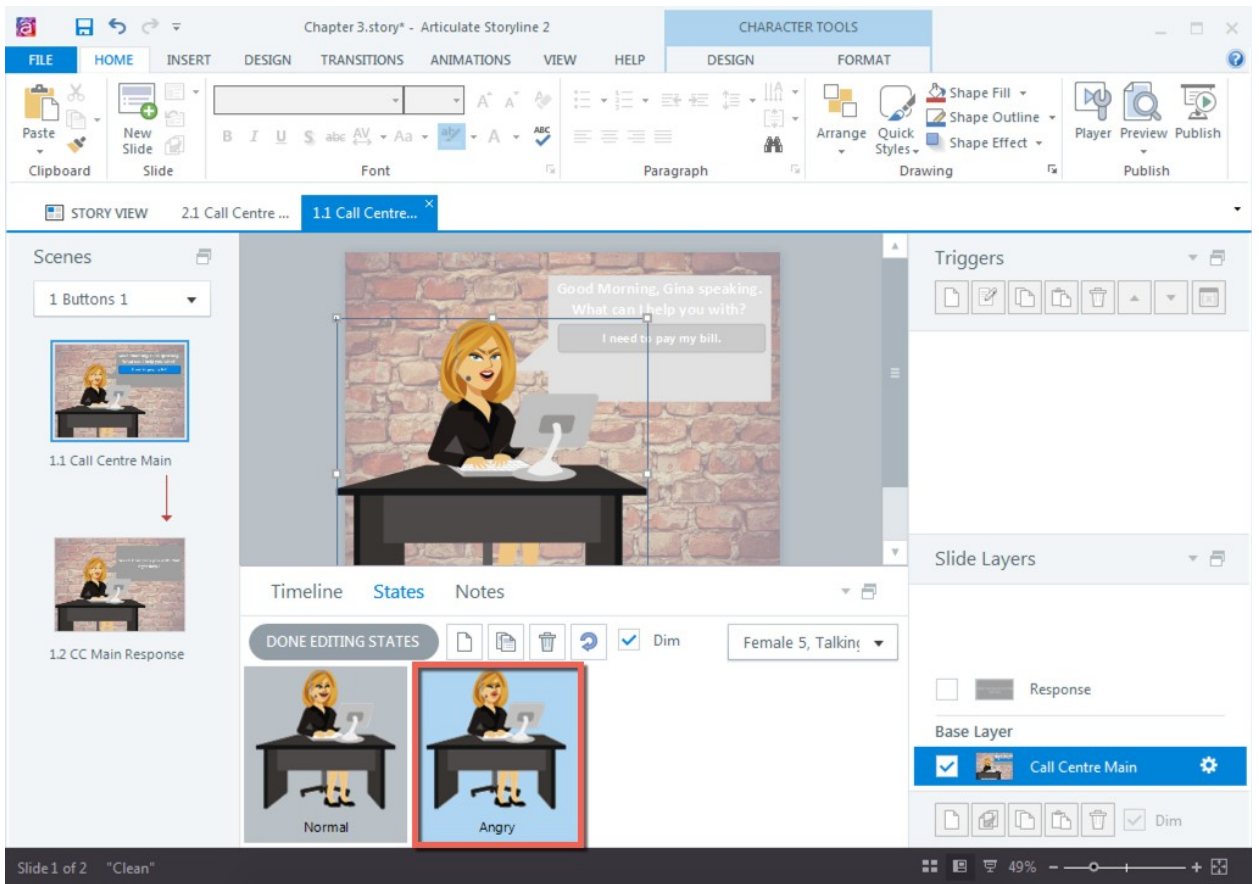


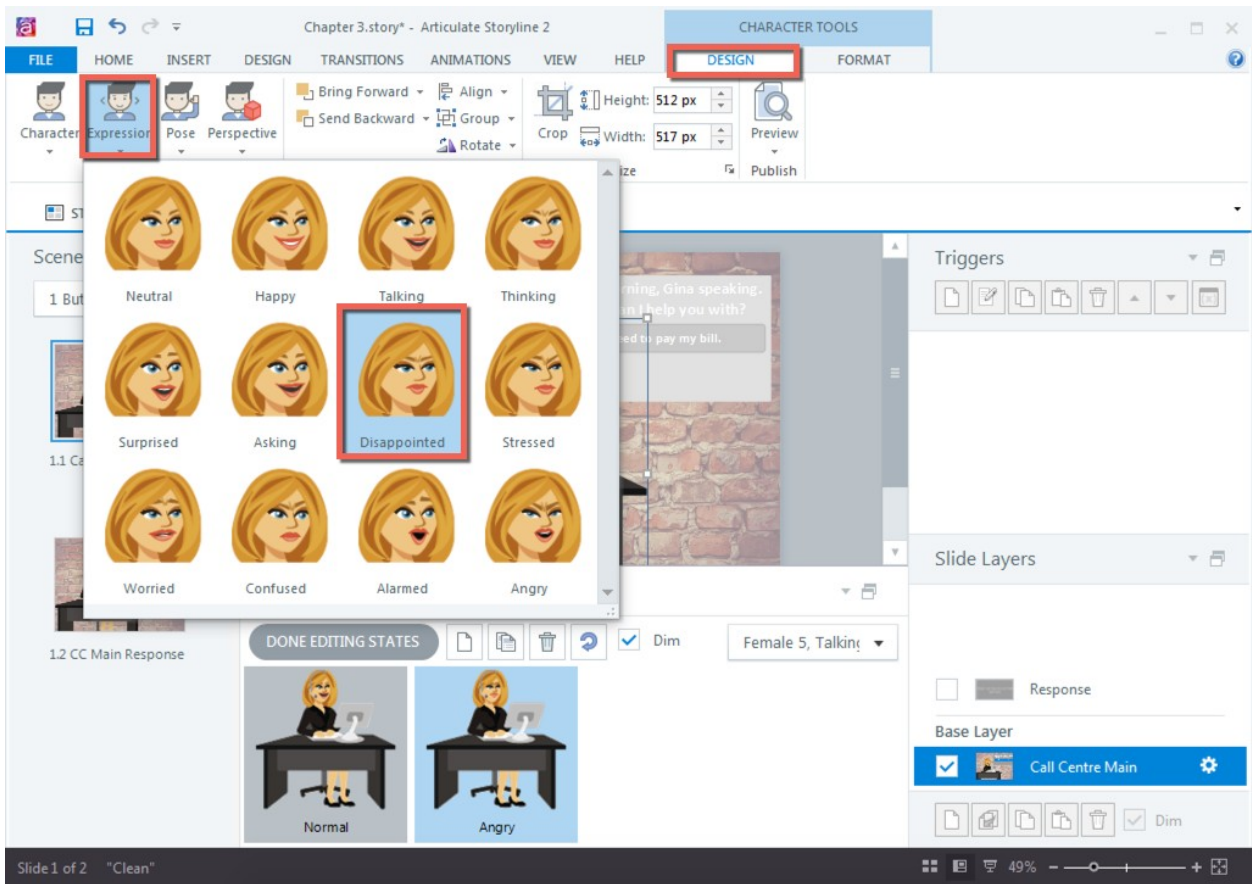


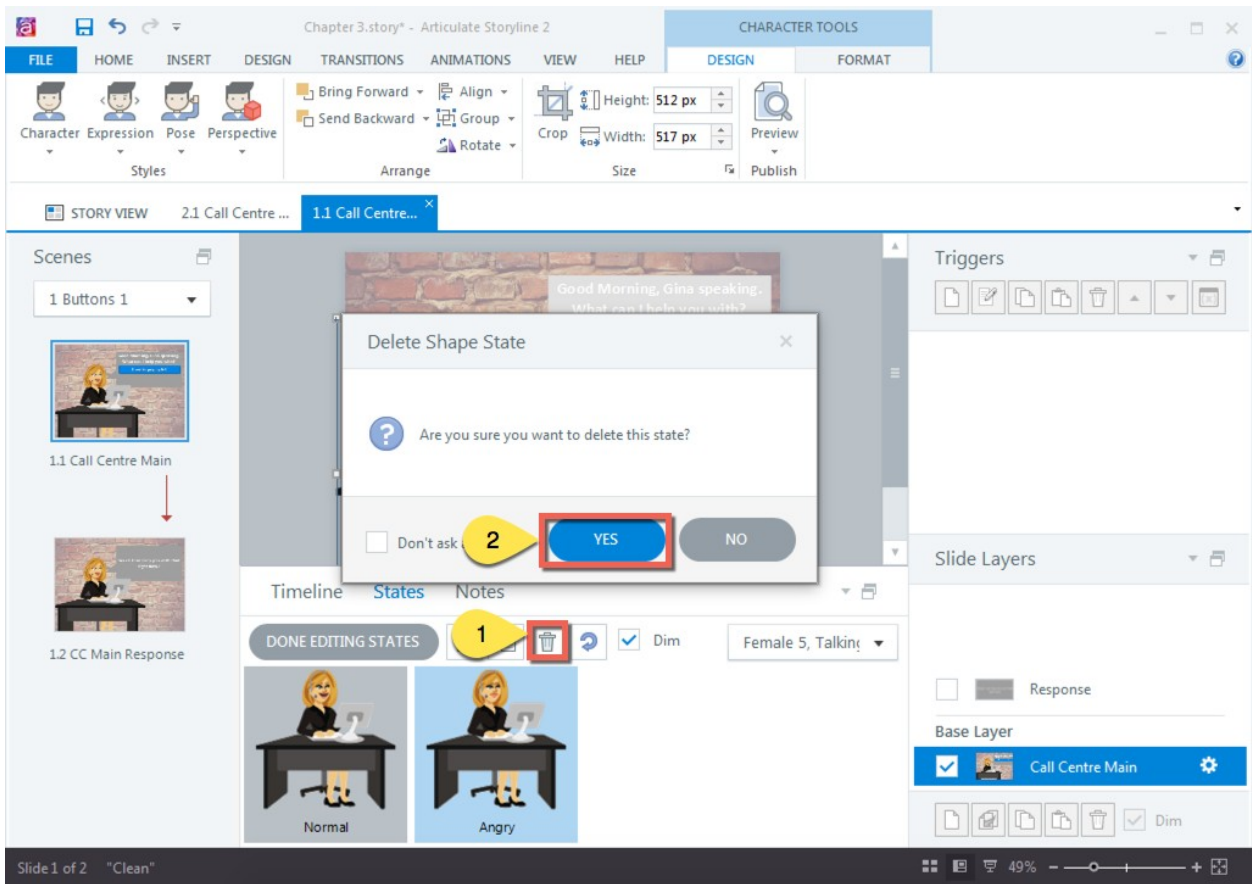


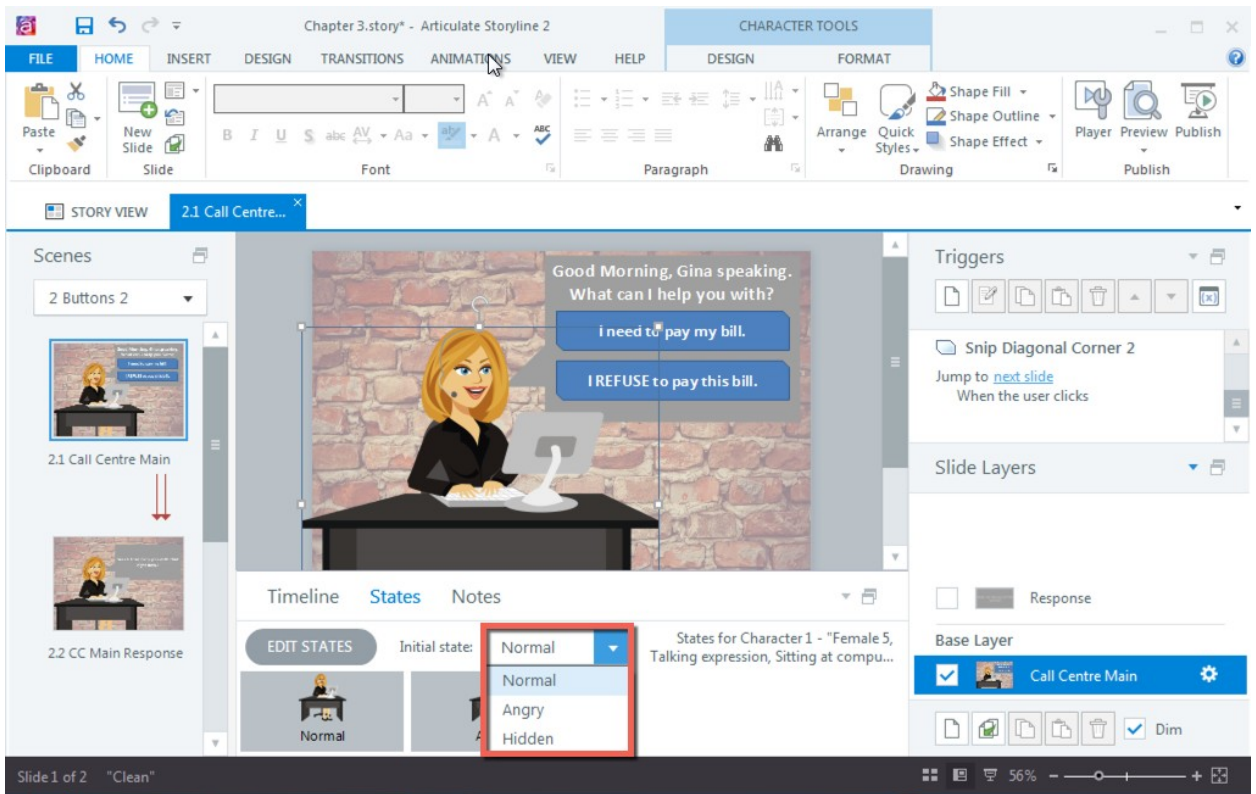




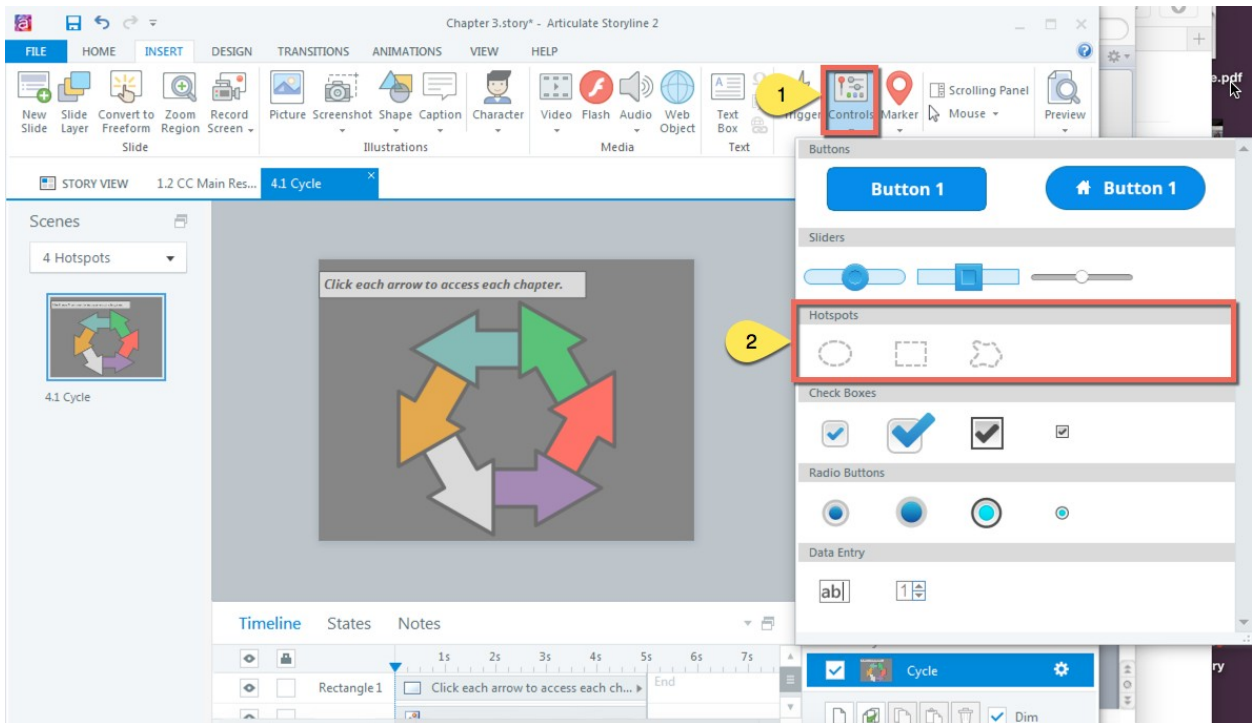


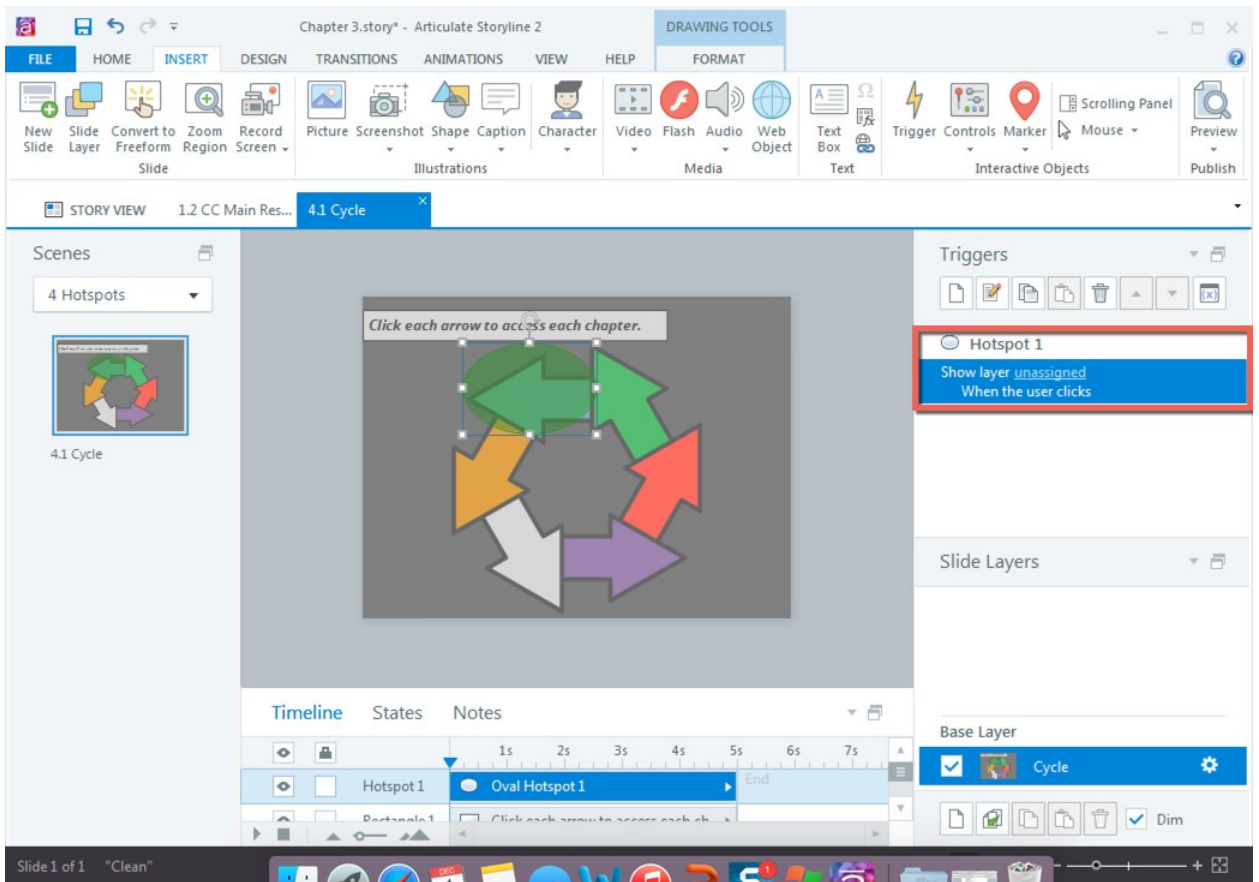


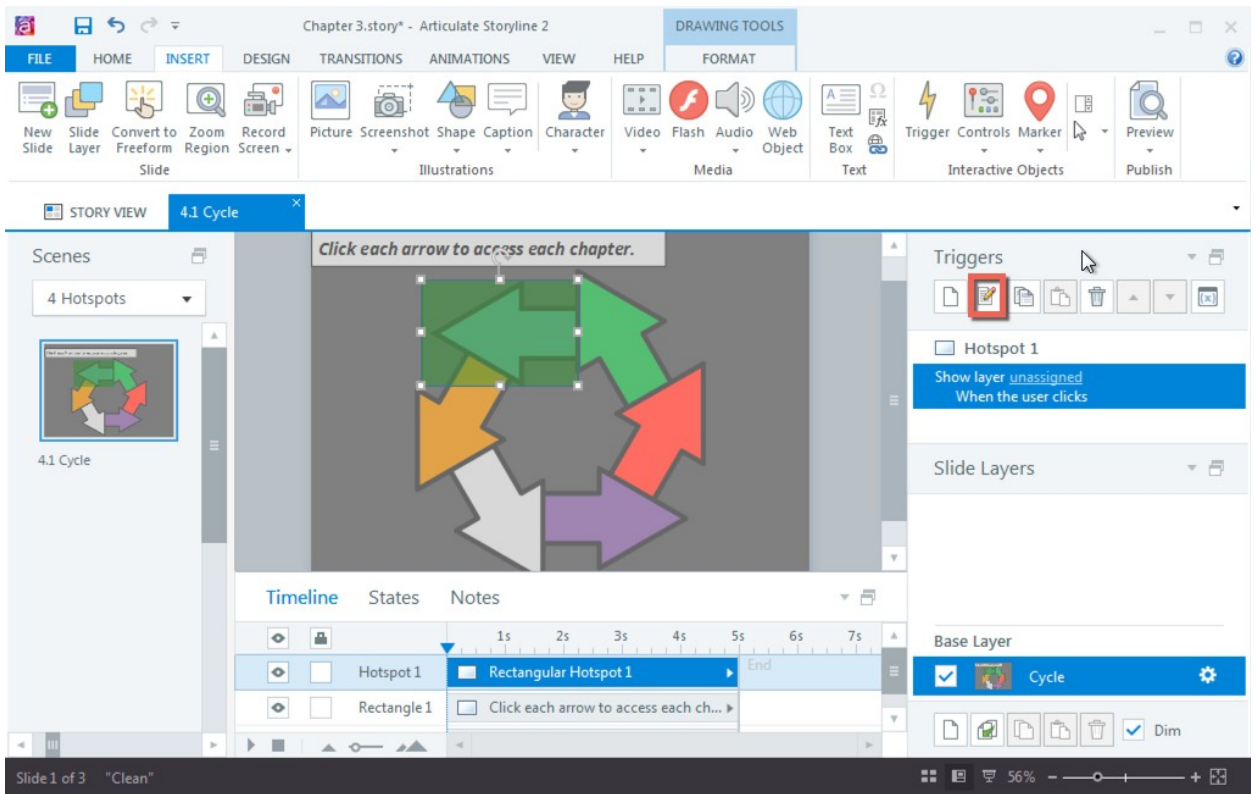


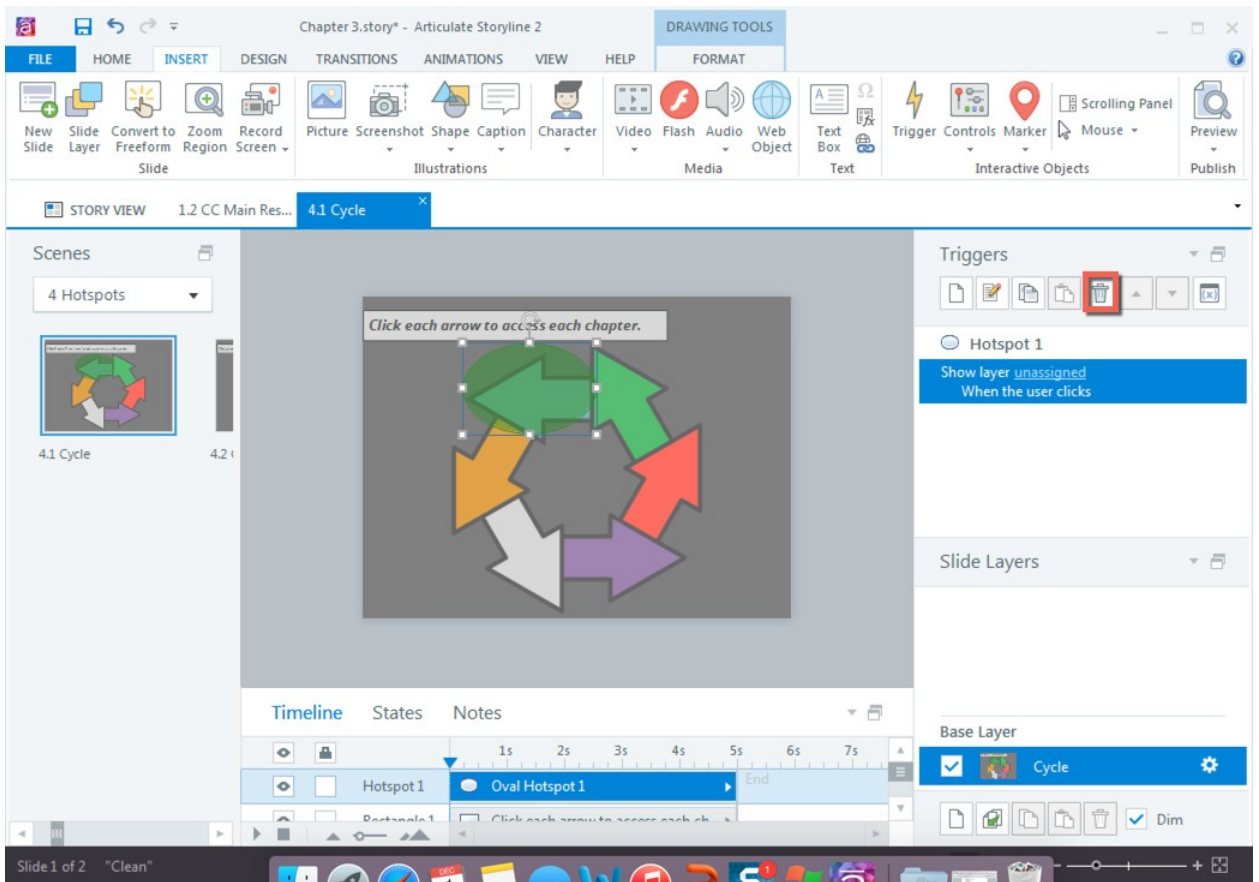


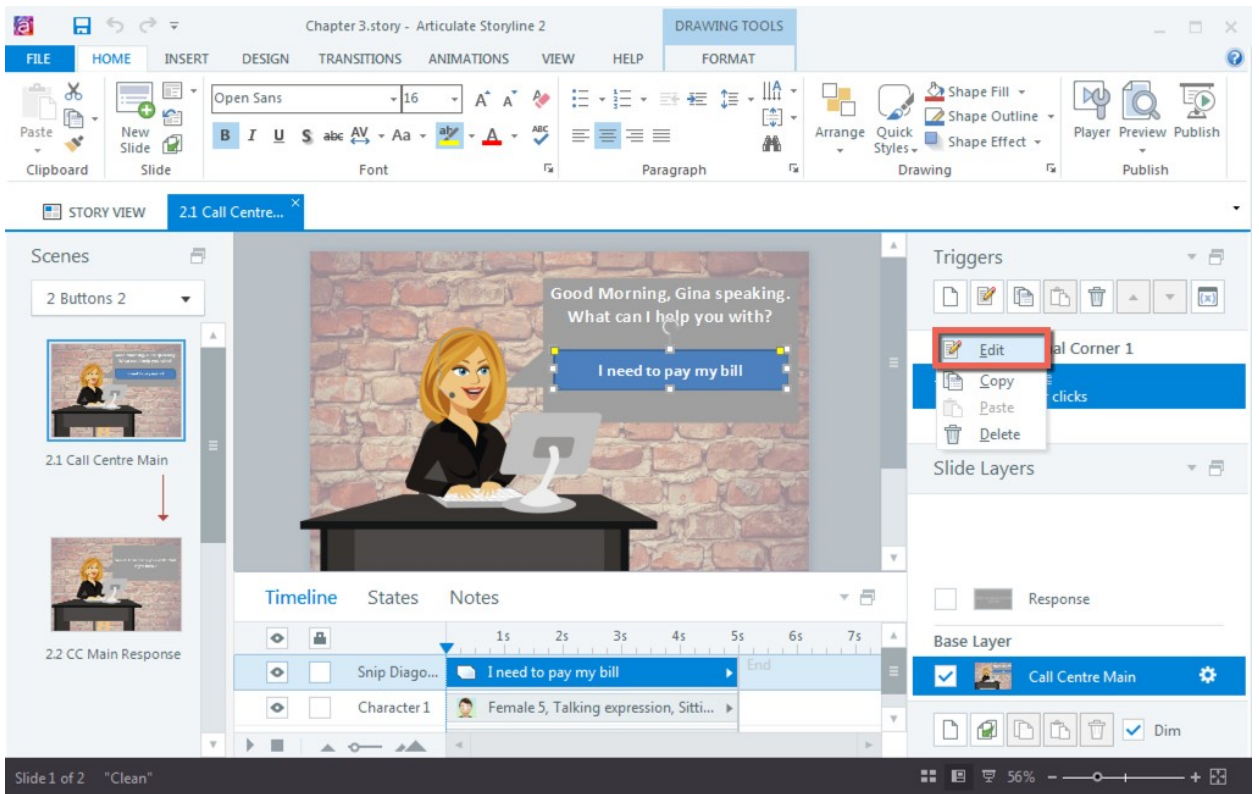
The screenshot displays the Articulate Storyline 2 interface. At the top, the title bar reads "Chapter 3.story* - Articulate Storyline 2". The ribbon includes tabs for FILE, HOME, INSERT, DESIGN, TRANSITIONS, ANIMATIONS, VIEW, HELP, and CHARACTER TOOLS. The CHARACTER TOOLS ribbon is active, showing sub-tabs for DESIGN and FORMAT. The main workspace shows a slide titled "2.1 Call Centre..." in STORY VIEW. The slide features a character named Gina at a desk with a laptop. The text on the slide says: "Good Morning, Gina speaking. What can I help you with?" Below this are two buttons: "i need to pay my bill." and "I REFUSE to pay this bill.". The Triggers panel on the right is open, showing a trigger: "Change state of Character 1 - 'Fem...' to Angry When the user clicks". The States panel at the bottom shows the initial state as "Normal" and a state for "Angry". The bottom status bar indicates "Slide 1 of 2 'Clean'" and a zoom level of 56%.



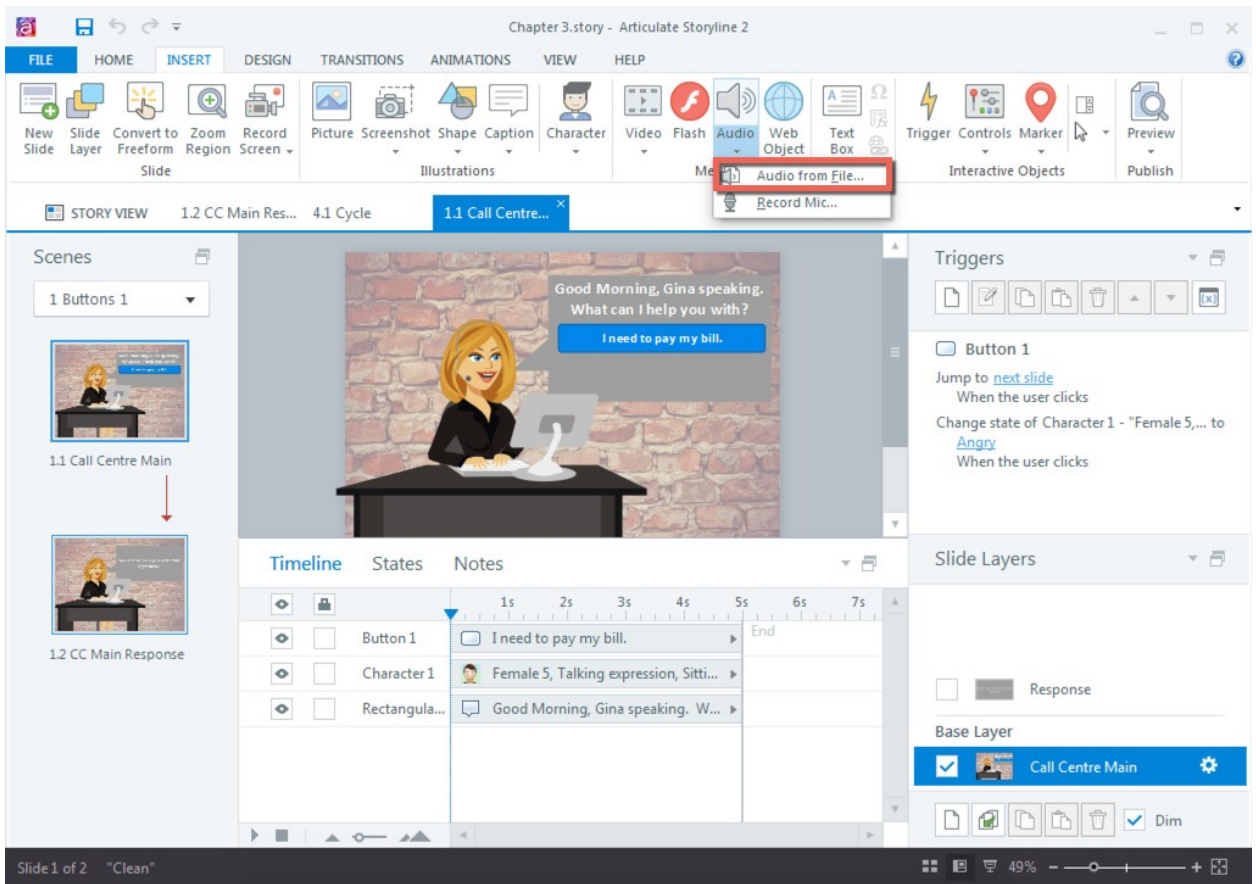


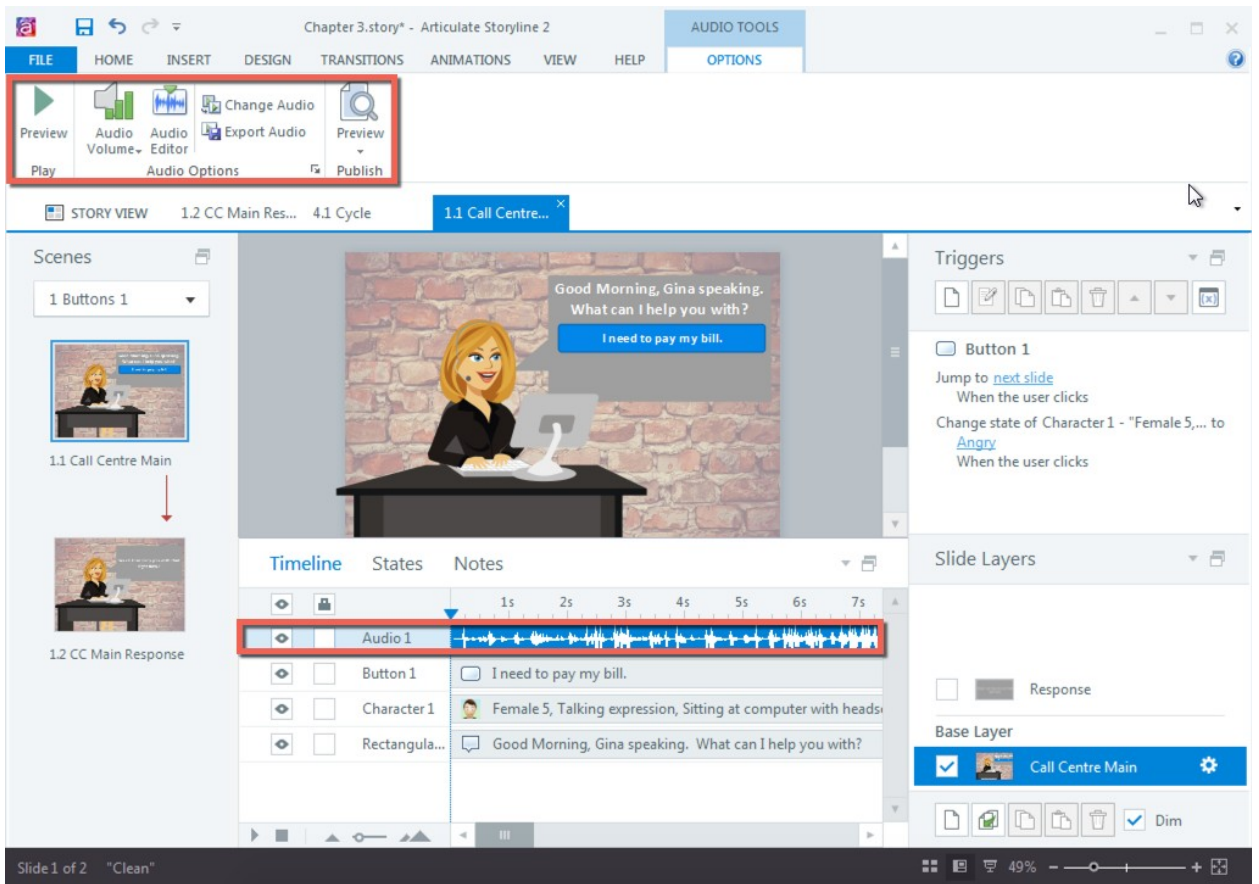


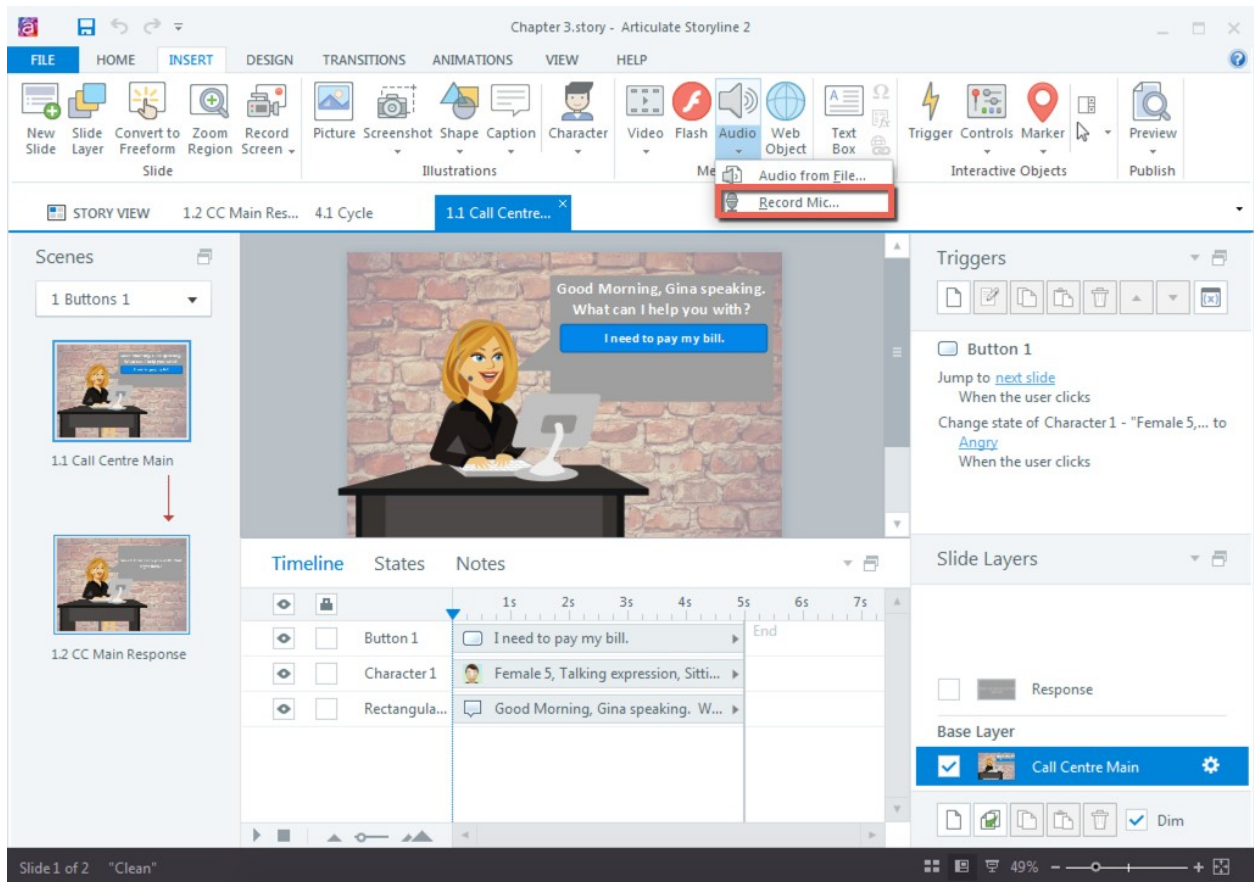


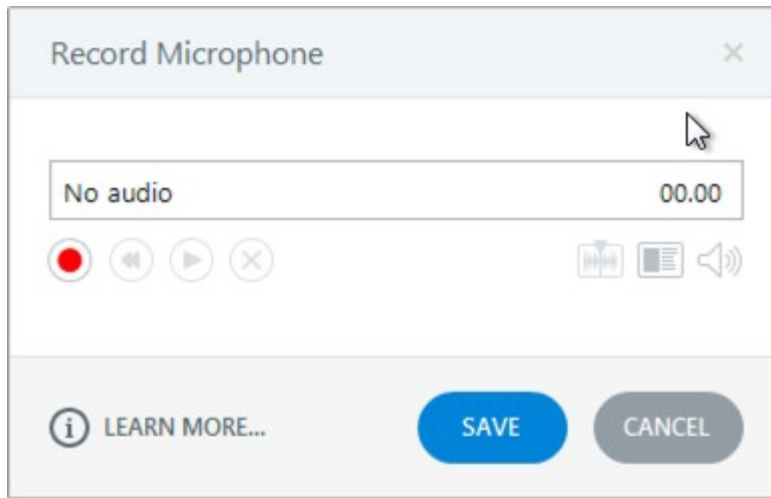


Chapter 5





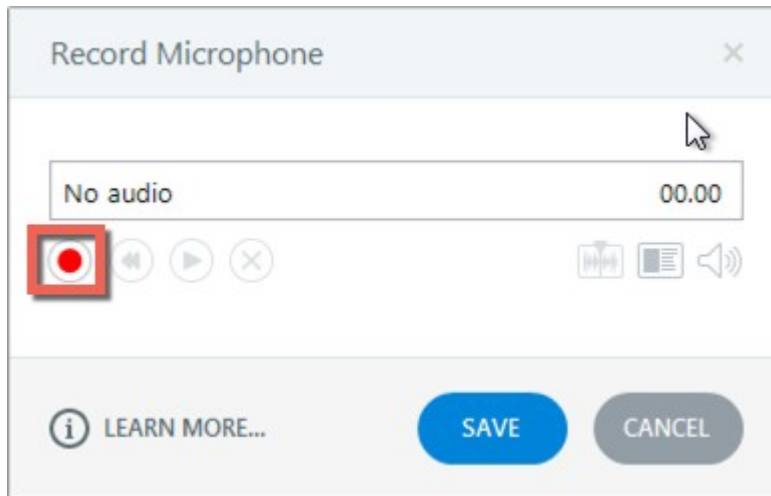
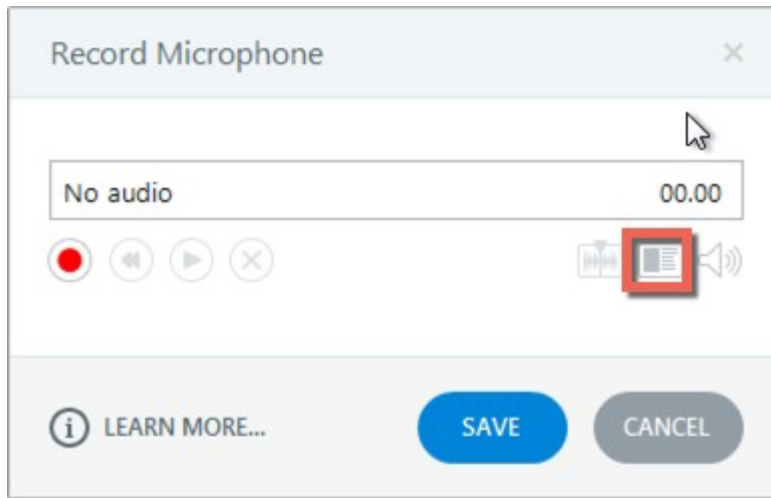


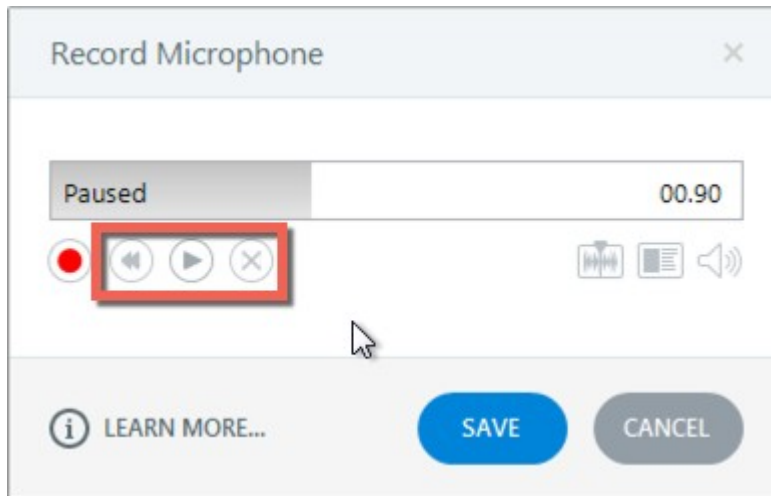
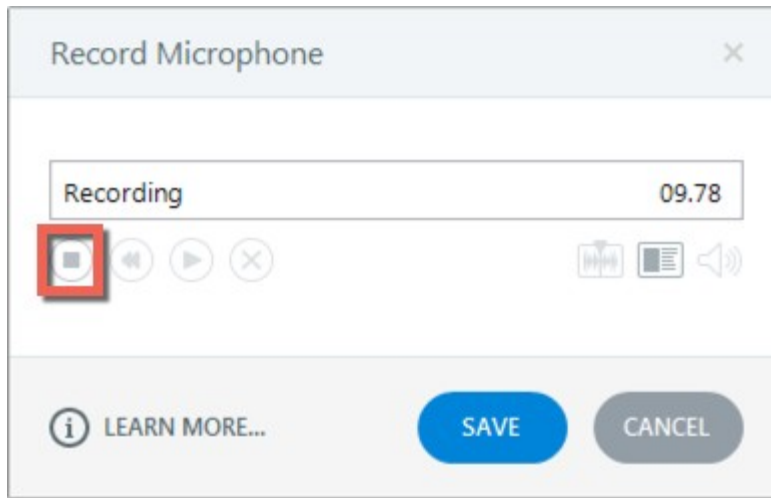


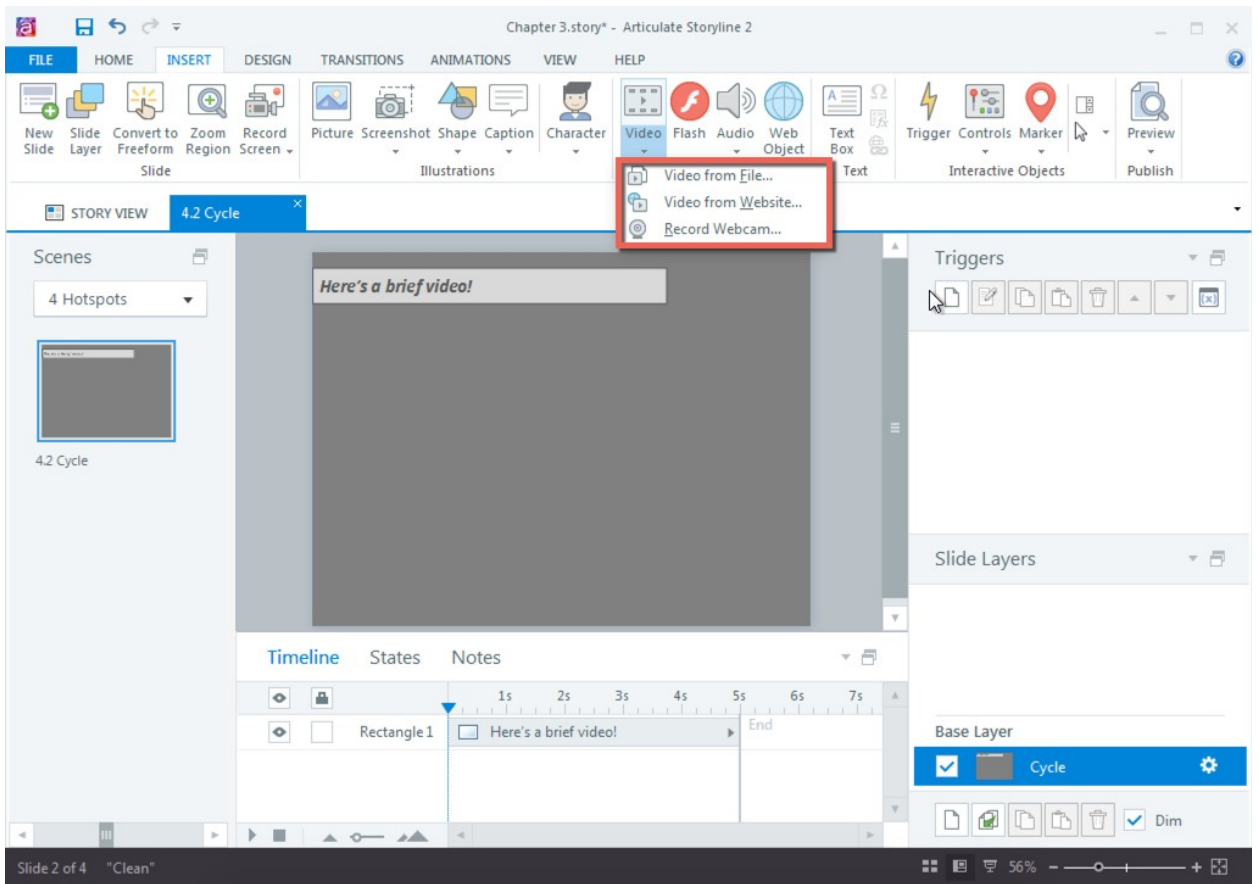
Narration Script ×

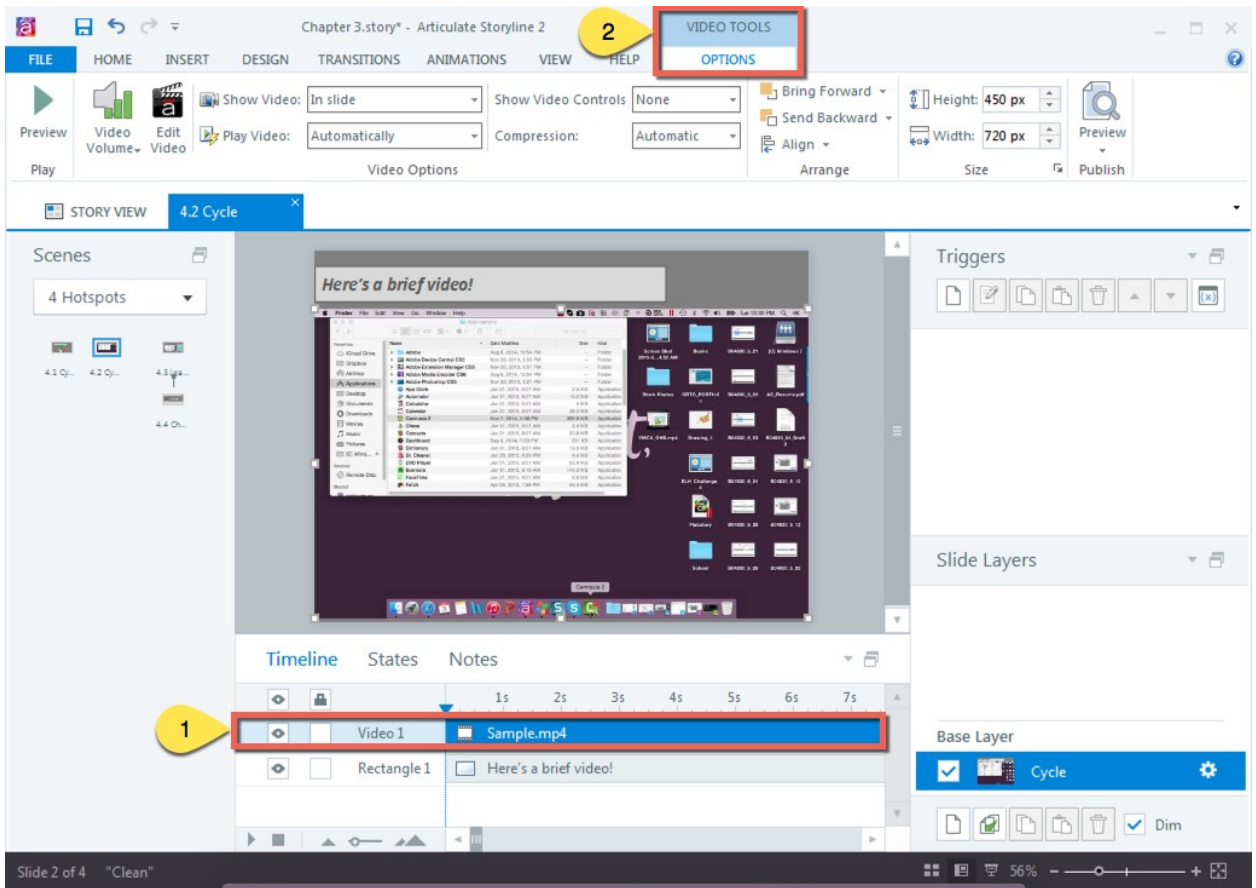
To record audio narration, select Audio from the insert tab, and select Record Mic.

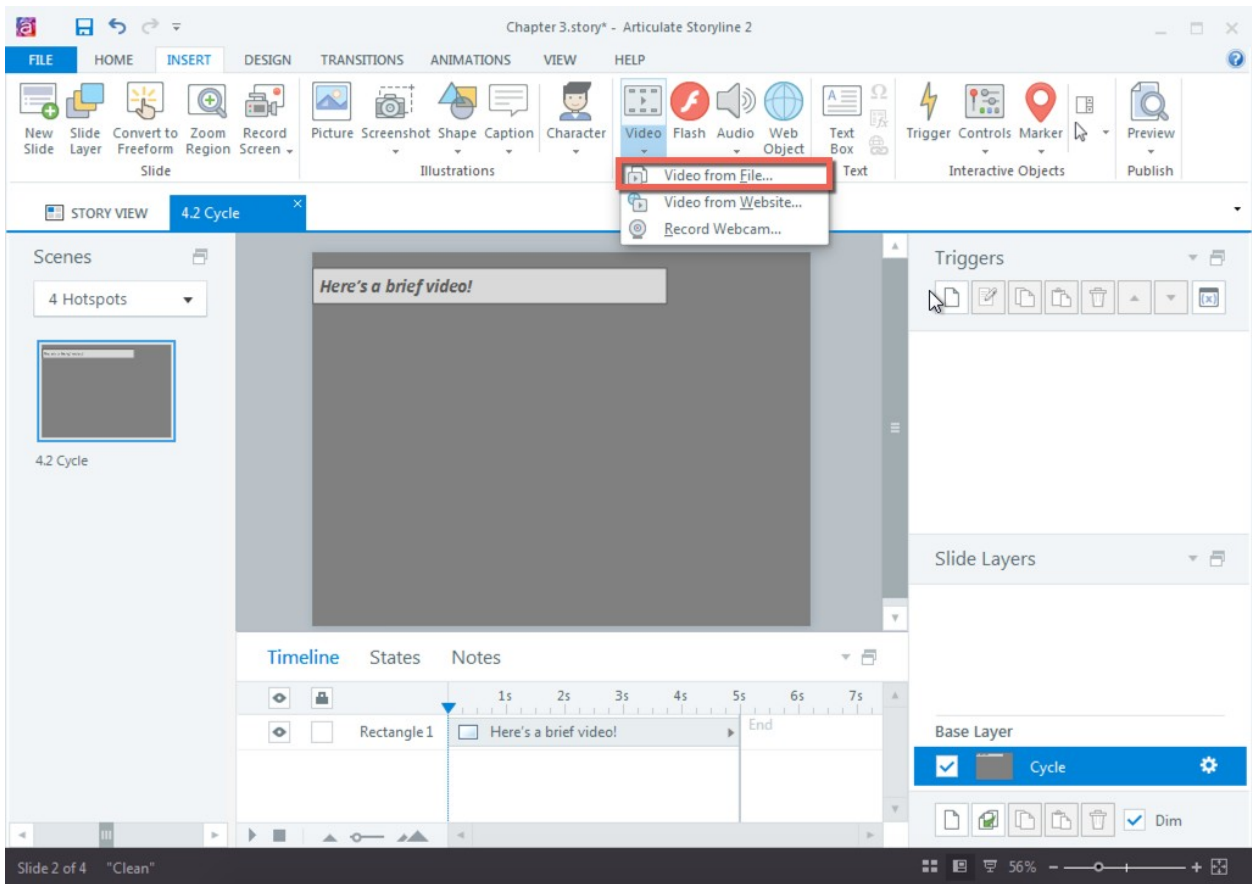
i LEARN MORE... CLOSE

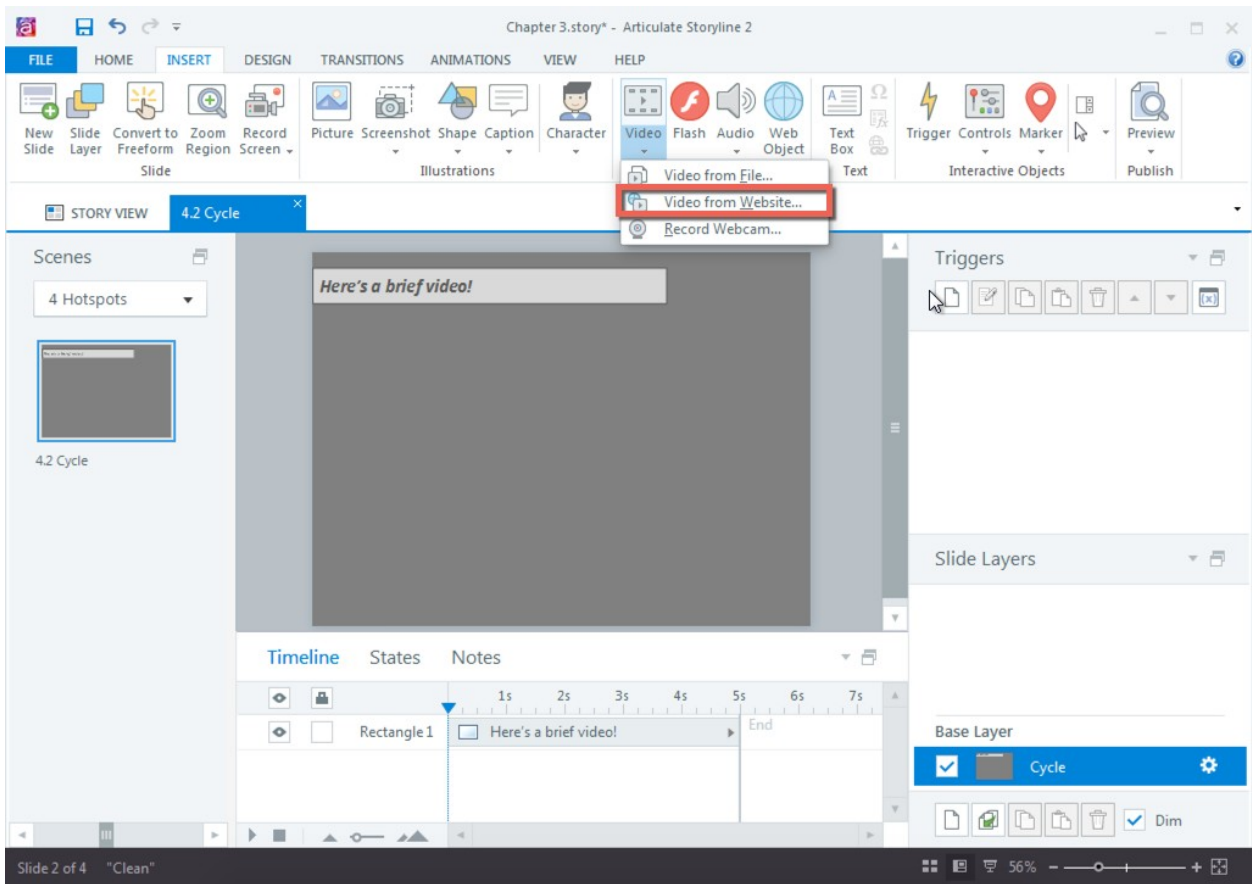










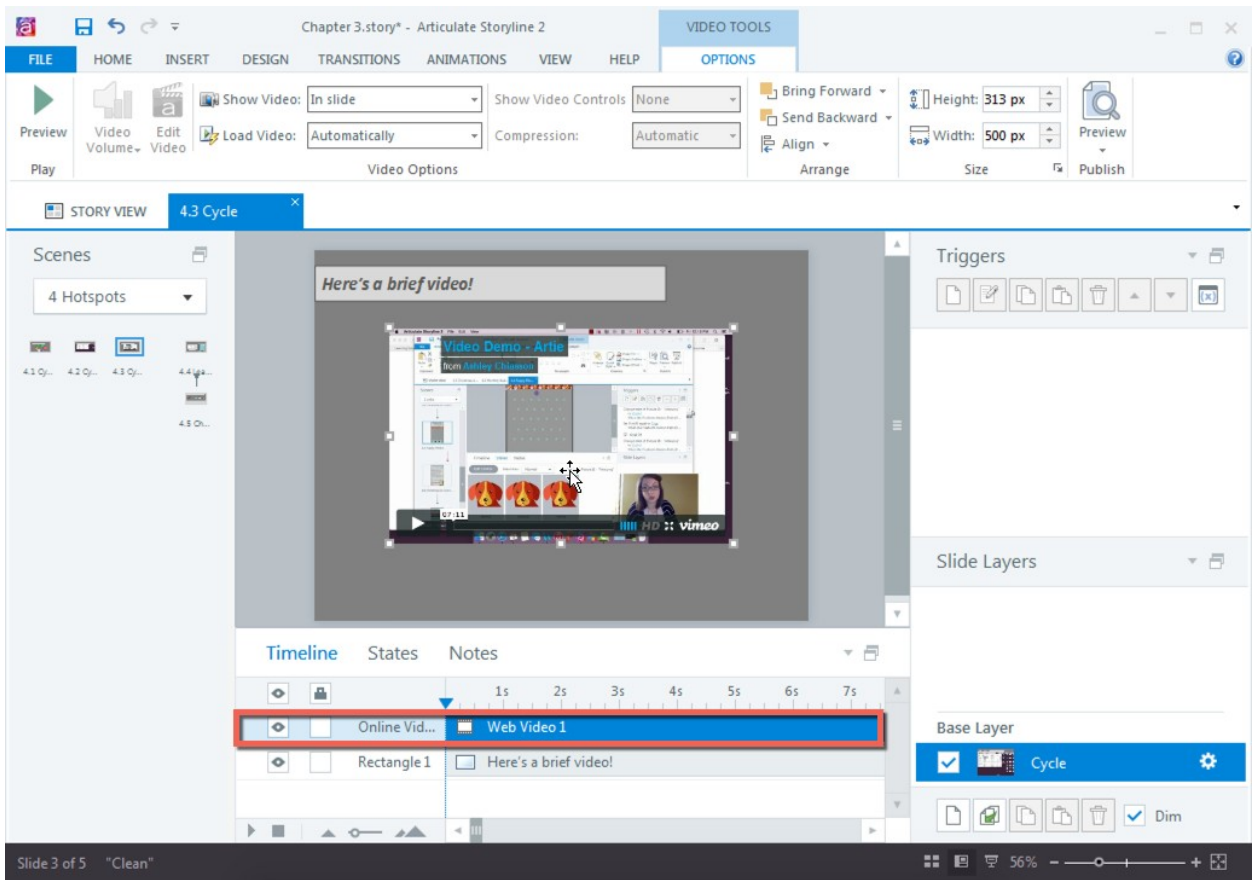


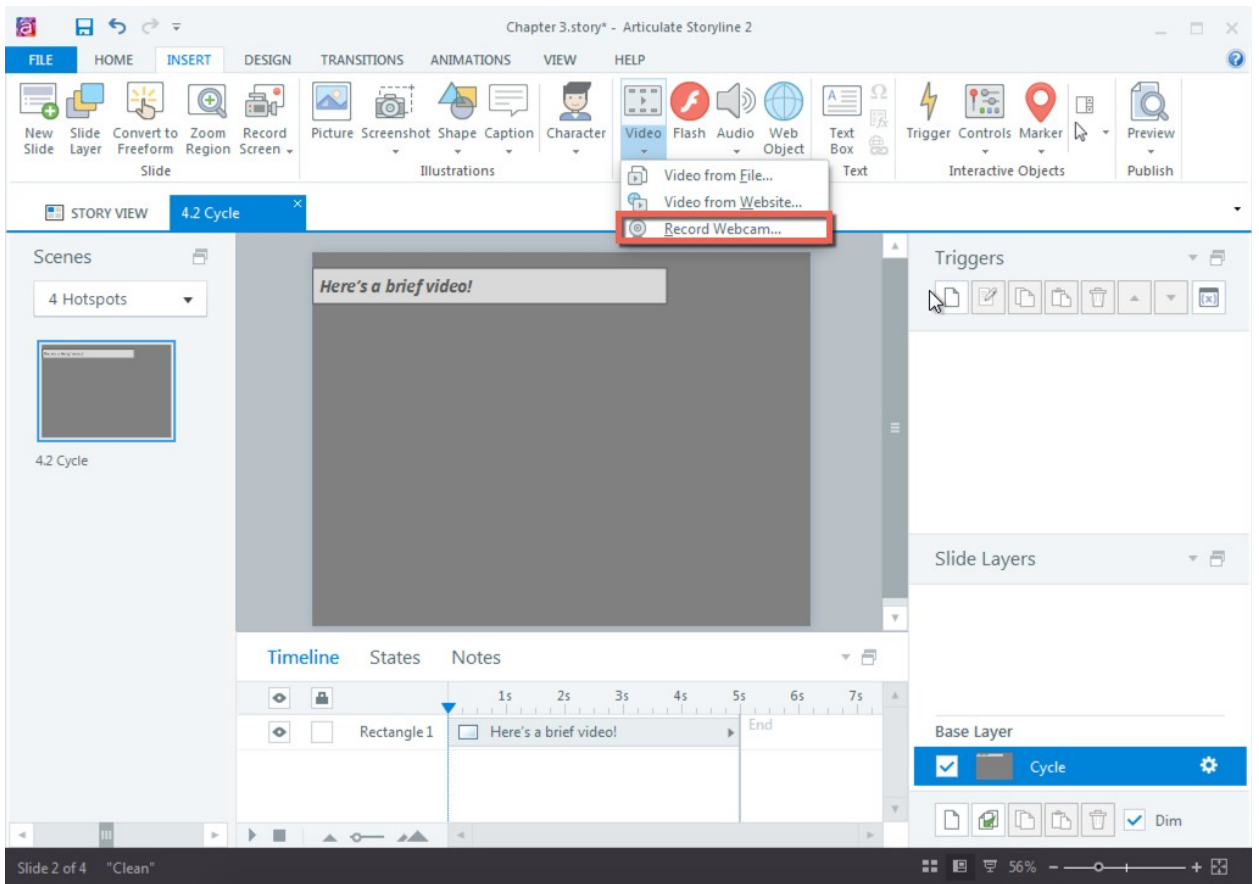
Insert Video from Website ✕

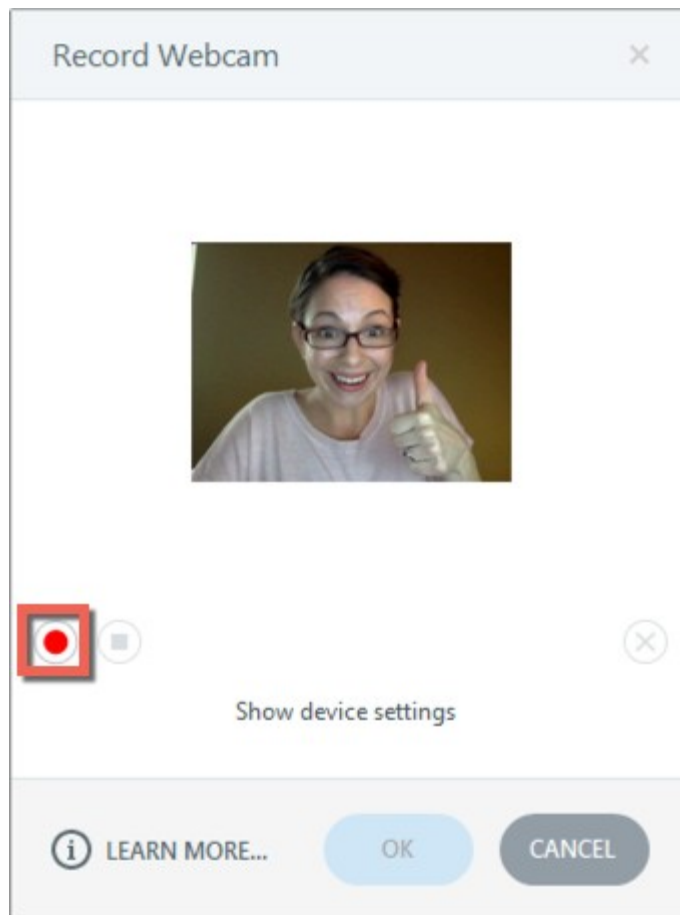
To insert a link to a video you've uploaded to a website, copy the embed code from that website and paste it into the text box below:

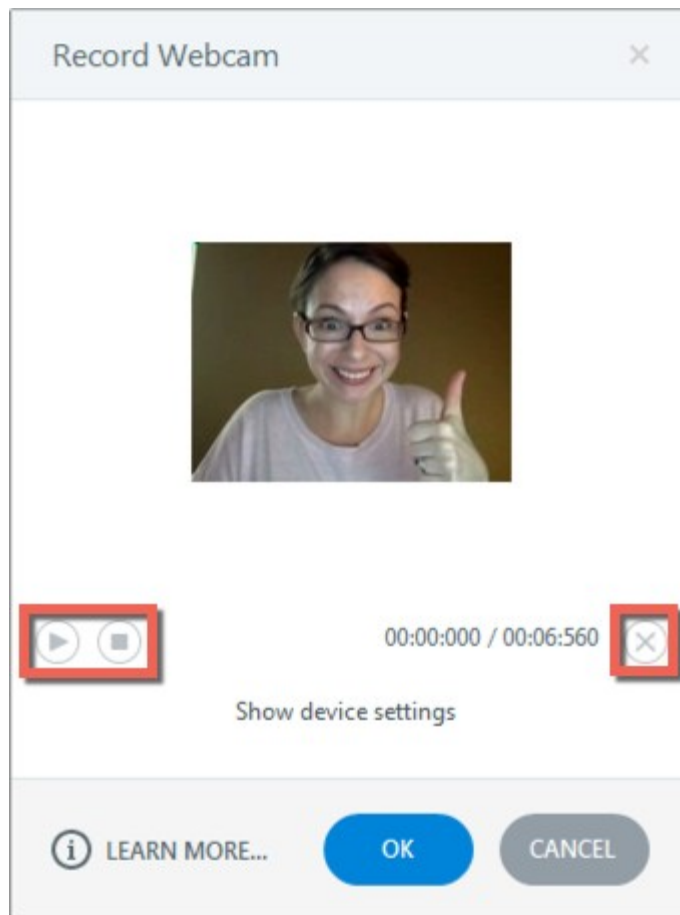
```
<iframe src="//player.vimeo.com/video/113723774" width="500" height="313"
frameborder="0" webkitallowfullscreen mozallowfullscreen
allowfullscreen></iframe> <p><a href="http://vimeo.com/113723774">Video
Demo - Artie</a> from <a href="http://vimeo.com/user27073423">Ashley
Chiasson</a> on <a href="https://vimeo.com">Vimeo</a>.</p>
```

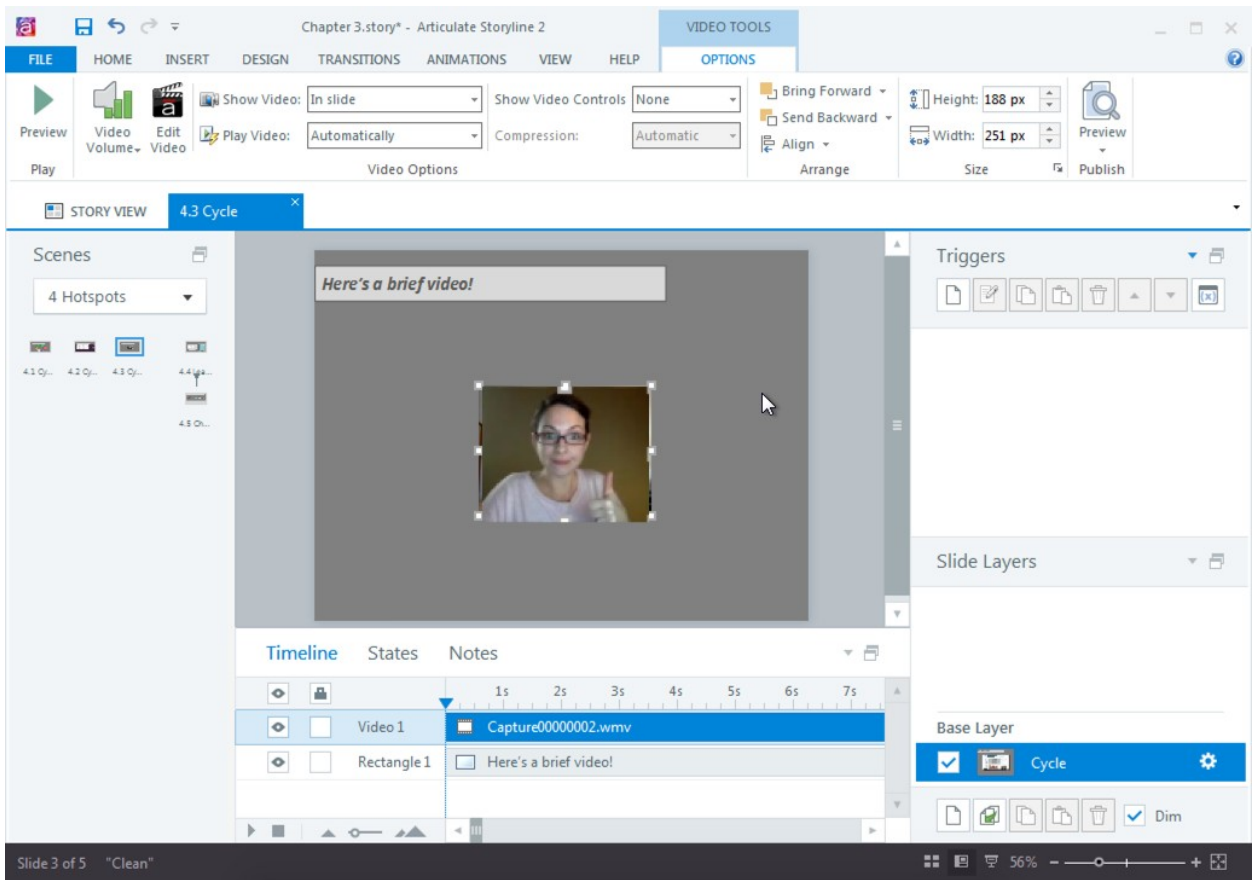
i HELP AND EXAMPLES INSERT CANCEL

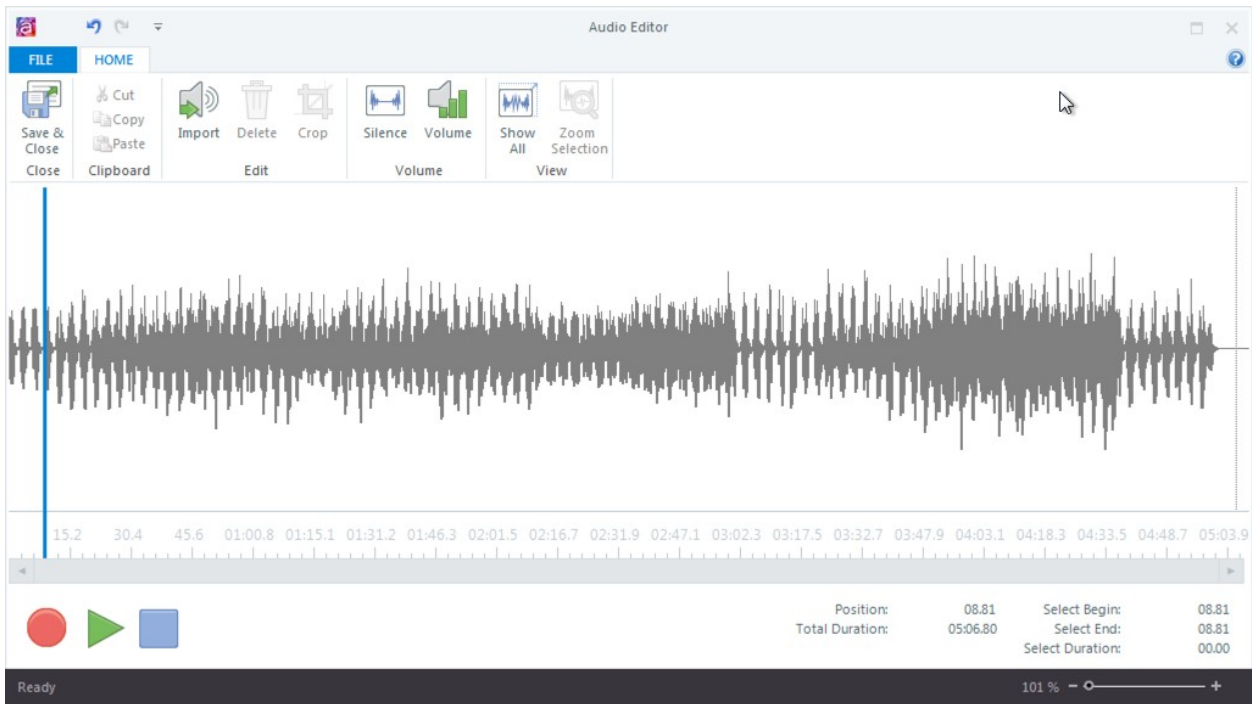


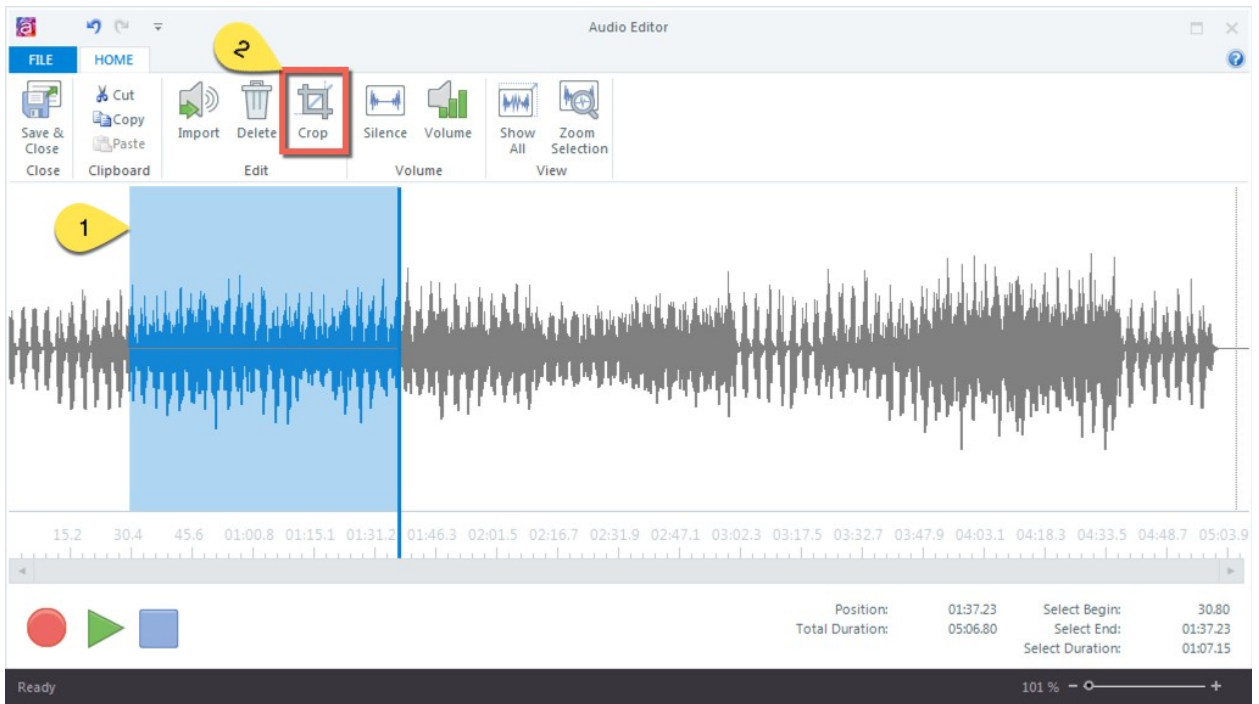


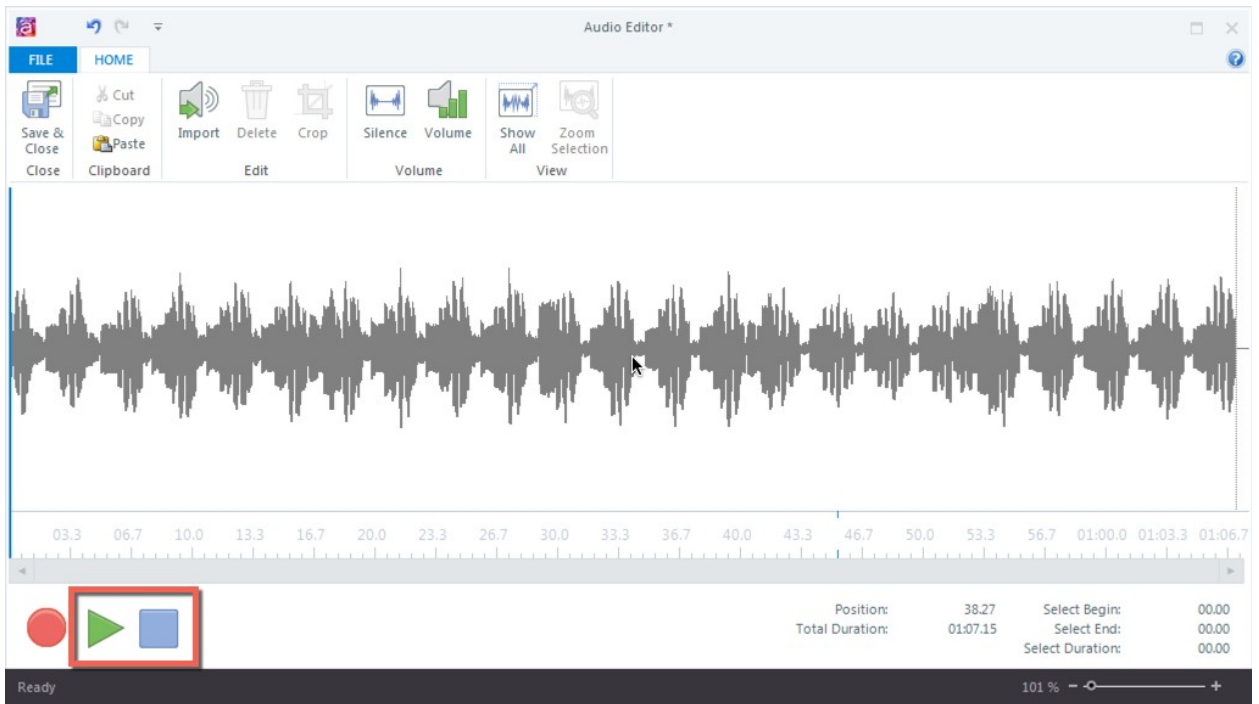


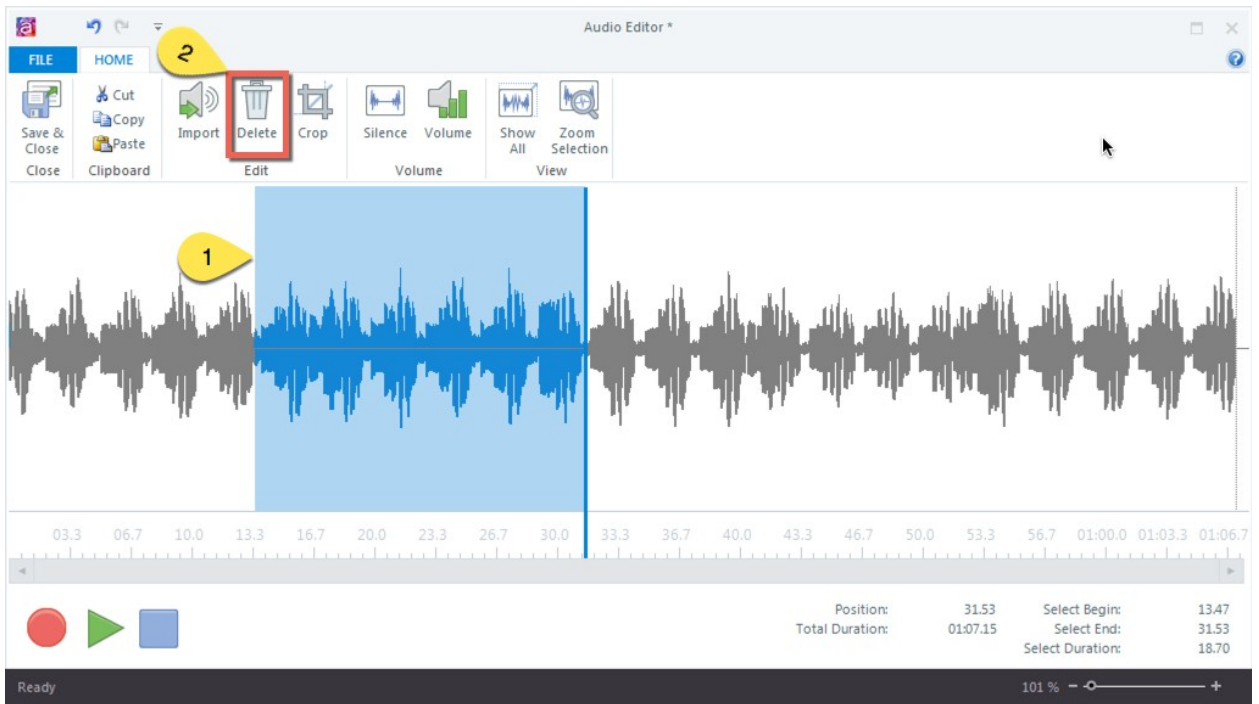


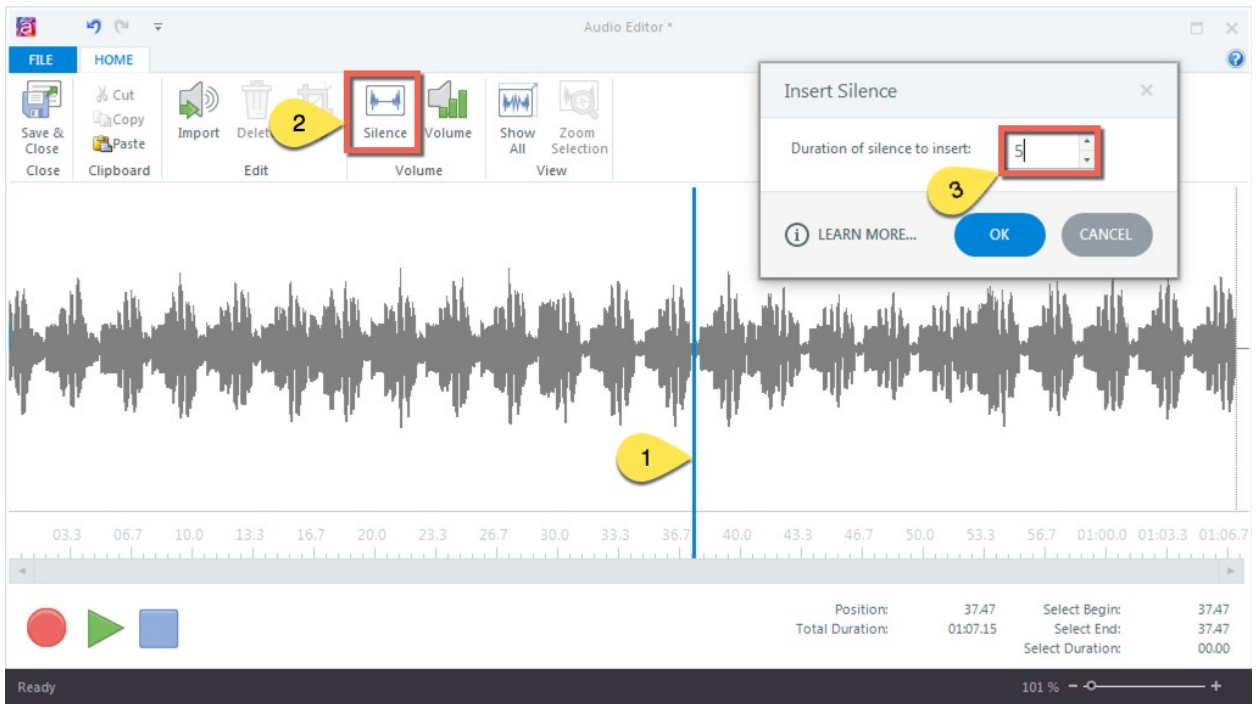


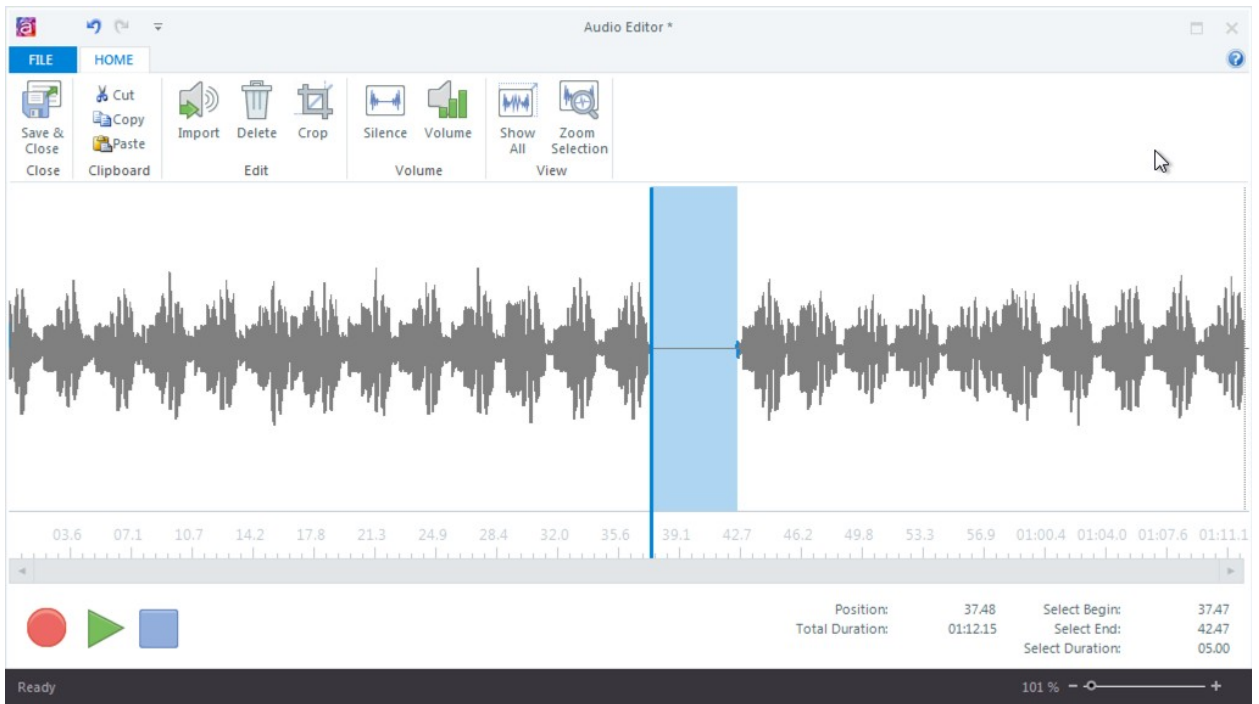


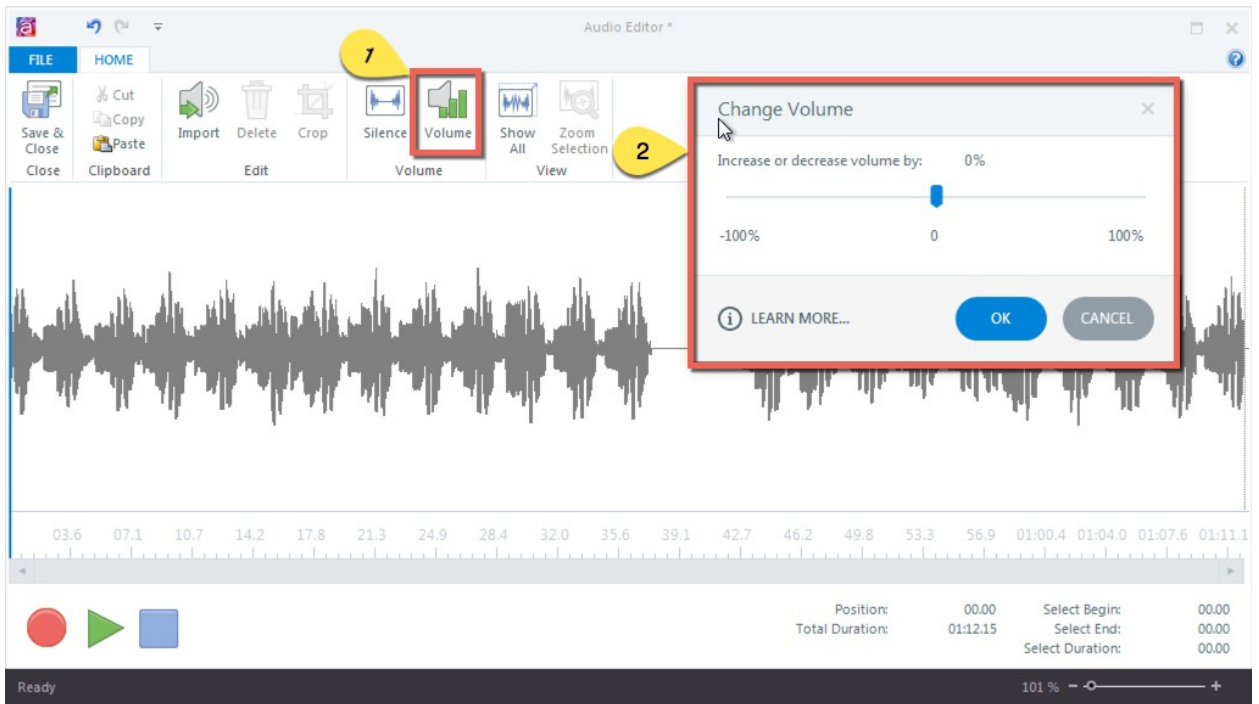


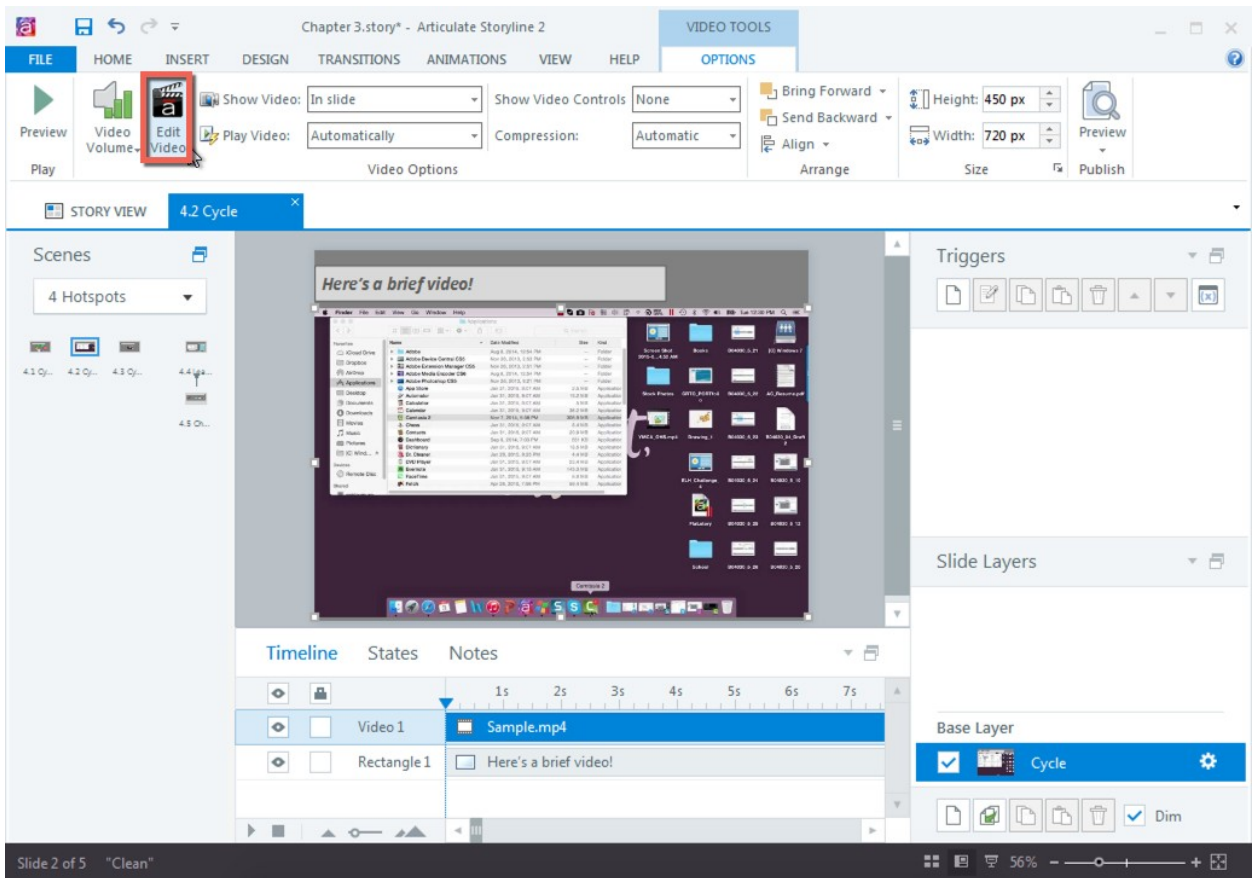


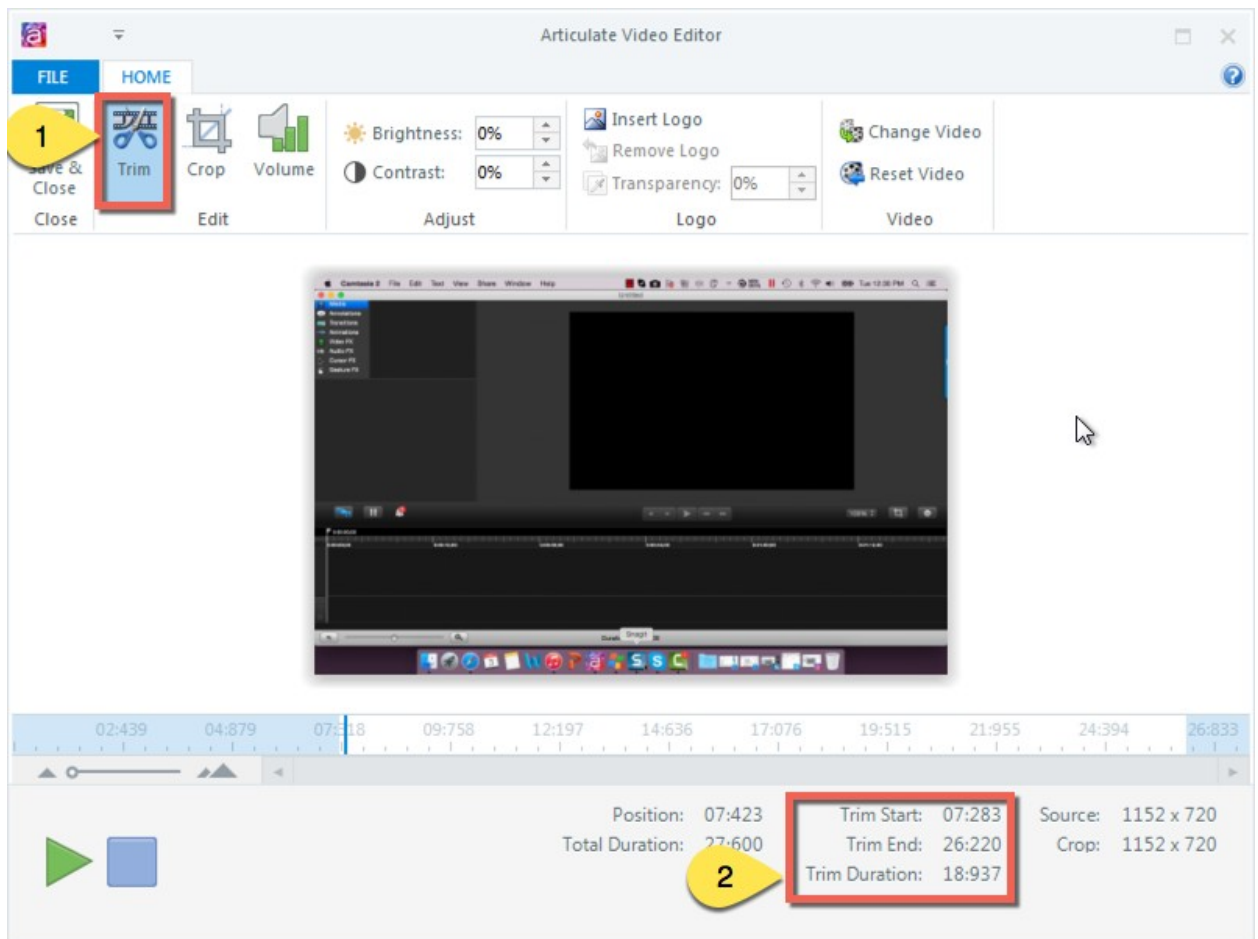


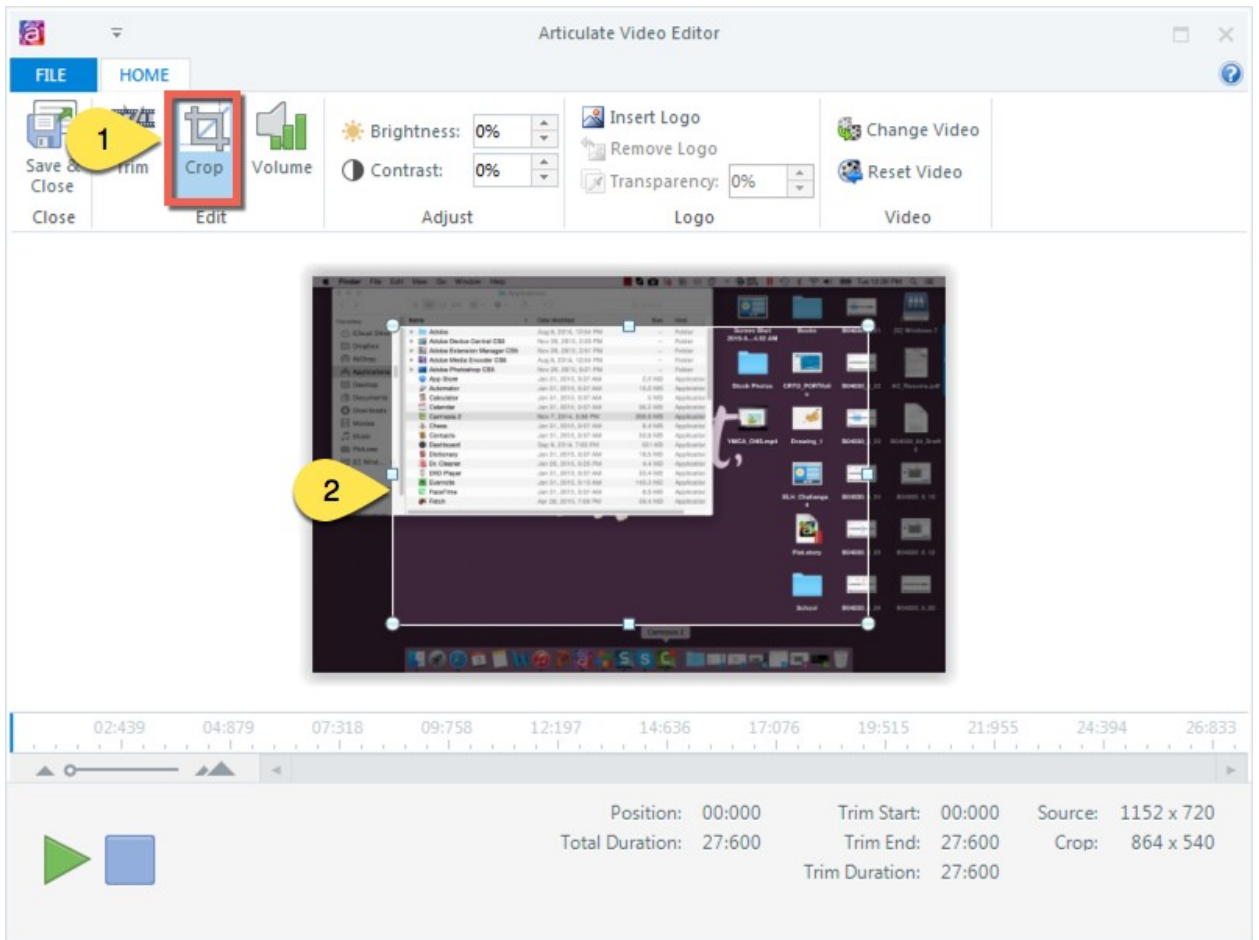












Chapter 6

Insert Slides
✕

Graded
Survey
Freeform
Draw From Bank
Result Slides

Templates

Basic Layouts

Quizzing

Screen Recordings

Import

T/F

True/False

○ —

● —

○ —

Multiple Choice

☑ —

☑ —

☐ —

Multiple Response

ab |

Fill-in-the-Blank

CHOICE C

CHOICE A

CHOICE B

Word Bank

CHOICE A MATCH A

CHOICE B MATCH B

CHOICE C MATCH C

Matching Drag-and-...

CHOICE A MATCH A

CHOICE B MATCH B

CHOICE C MATCH C

Matching Drop-down

FIRST

SECOND

THIRD

Sequence Drag-and-...

FIRST

SECOND

THIRD

Sequence Drop-down

123

Numeric

Hotspot

T/F

True/False

True/False is a graded question that requires the user to select the single correct choice from two choices. It is usually written in the form of a statement that is either true or false.

INSERT

CANCEL

✕
Insert Slides

Graded
Survey
Freeform
Draw From Bank
Result Slides

Templates

Basic Layouts

Quizzing

Screen Recordings

Import

QUESTION 1

QUESTION 2

QUESTION 3

CHOICE A

CHOICE B

ab|

ab|

FIRST

SECOND

THIRD

FIRST

SECOND

THIRD

123

AGREE

DISAGREE

QUESTION 1

QUESTION 2

QUESTION 3

Likert Scale

Likert Scale is a survey question that allows the user to choose the response that best represents his or her opinion relative to a series of statements. There is a maximum of 10 statements for each Likert Scale question.

INSERT

CANCEL

Insert Slides

Graded Survey **Freeform** Draw From Bank Result Slides

Templates

Basic Layouts

Quizzing

Screen Recordings

Import

Drag and Drop

Pick One

Pick Many

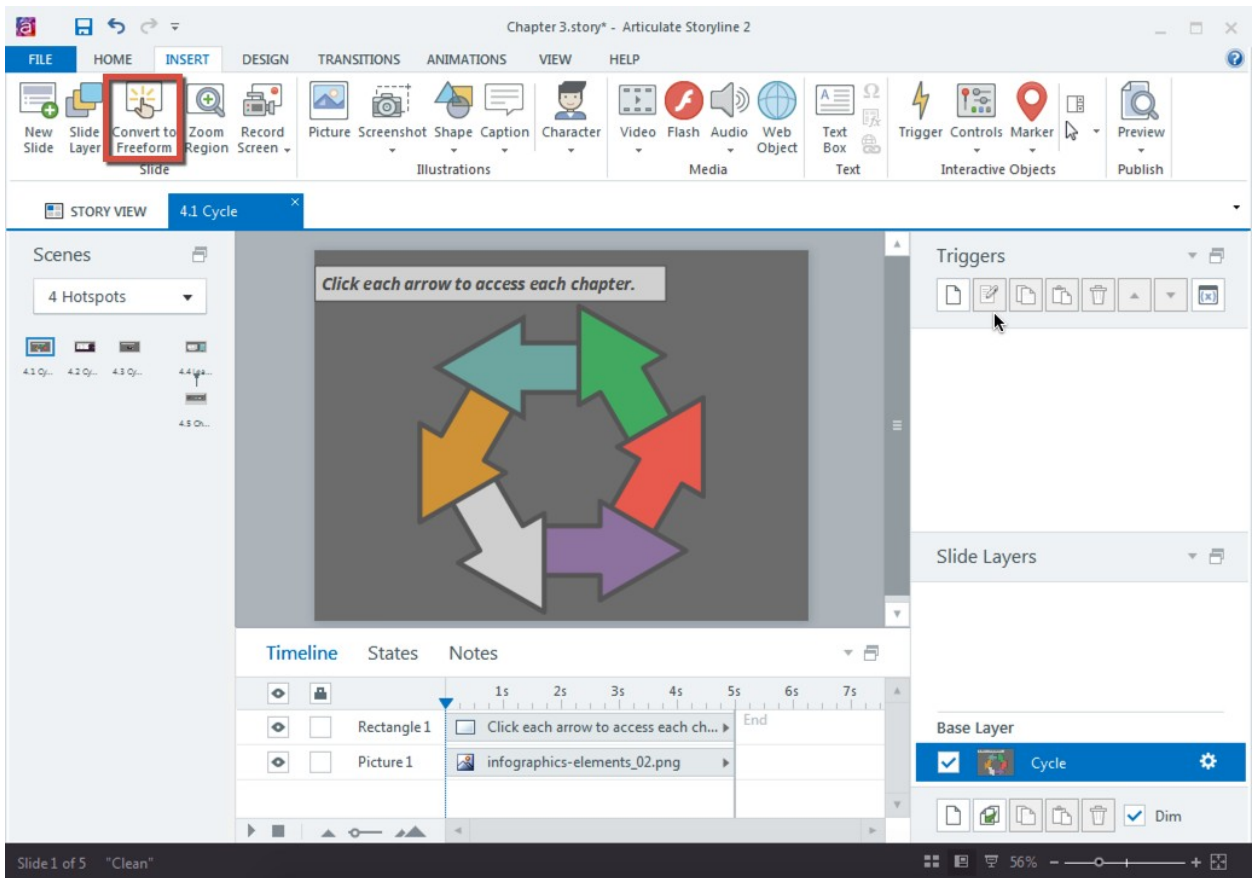
Text Entry

Hotspot

Hotspot

Hotspot questions let the user click hotspots on the slide.

INSERT CANCEL



Insert Slides

Templates: Graded Survey Freeform Draw From Bank Result Slides

Basic Layouts: Quizzing

Screen Recordings

Import

True/False

Multiple Choice

Multiple Response

Fill-in-the-Blank

Word Bank

Matching Drag-and-...

Matching Drop-down

Sequence Drag-and-...

Sequence Drop-down

Numeric

Hotspot

True/False

True/False is a graded question that requires the user to select the single correct choice from two choices. It is usually written in the form of a statement that is either true or false.

INSERT CANCEL

Chapter 3.story* - Articulate Storyline 2

FILE QUESTION HELP

Cut Copy Paste New Slide Insert Text Feedback: By Question Results Slide: None Shuffle: Answers Display Score: By Question Attempts: 1 Media Audio Player Preview Publish

STORY VIEW 1.2 CC Main Res... 4.2 Multiple C... 1.1 Call Centre ...

Scenes 4 Hotspots

4.1 Cycle 4.2 Multi... 4.3 Chapt...

Enter the question

Enter the choices

	Correct	Choice
A		Click to enter a choice
B		
C		

Set feedback and branching

	Feedback	Points
Correct	That's right! You selected the correct response. MORE...	10
Incorrect	You did not select the correct response. MORE...	0
Post-quiz review	MORE...	-

Question Form View Slide View

Slide 2 of 3 "Clean"

Chapter 3.story* - Articulate Storyline 2

FILE QUESTION HELP

Cut Copy Paste New Slide Insert Text Feedback: By Question Results Slide: None Shuffle: Answers Display Score: By Question Attempts: 1 Media Audio Player Preview Publish

STORY VIEW 1.2 CC Main Res... 4.2 Multiple C... 1.1 Call Centre ...

Scenes 4 Hotspots

4.1 Cycle 4.2 Multi... 4.3 Chapt...

Enter the question

Enter the choices

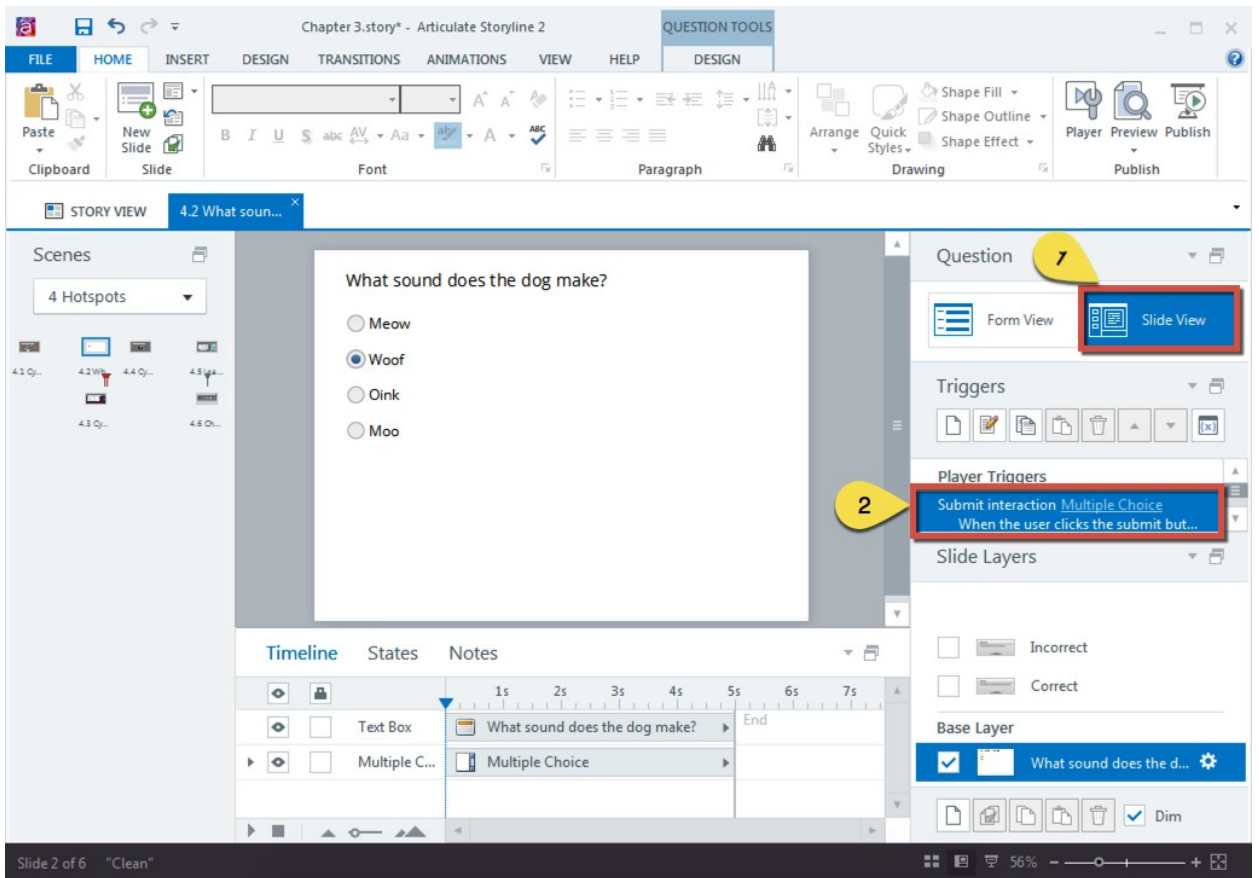
	Correct	Choice
A		Click to enter a choice
B		
C		

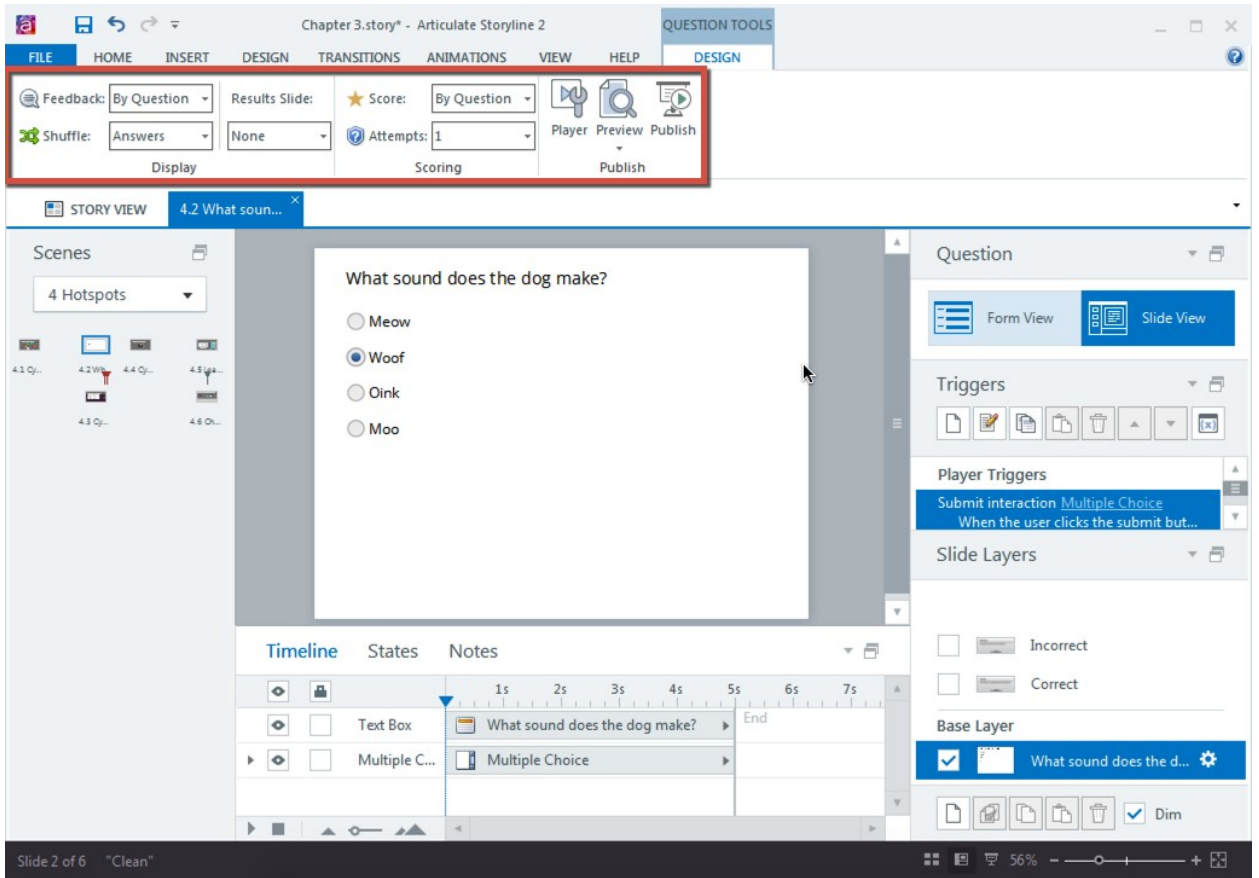
Set feedback and branching

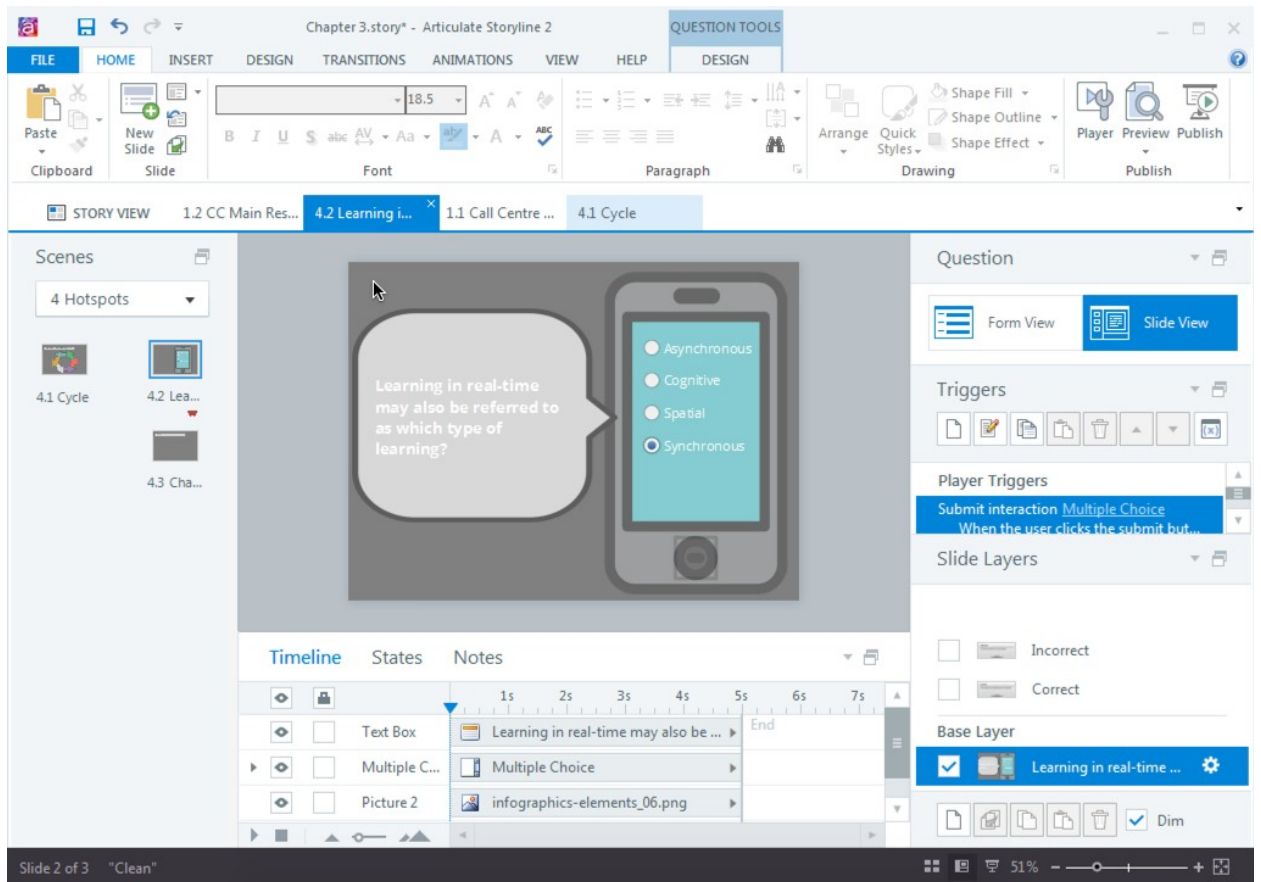
	Feedback	Points
Correct	That's right! You selected the correct response. MORE...	10
Incorrect	You did not select the correct response. MORE...	0
Post-quiz review	MORE...	-

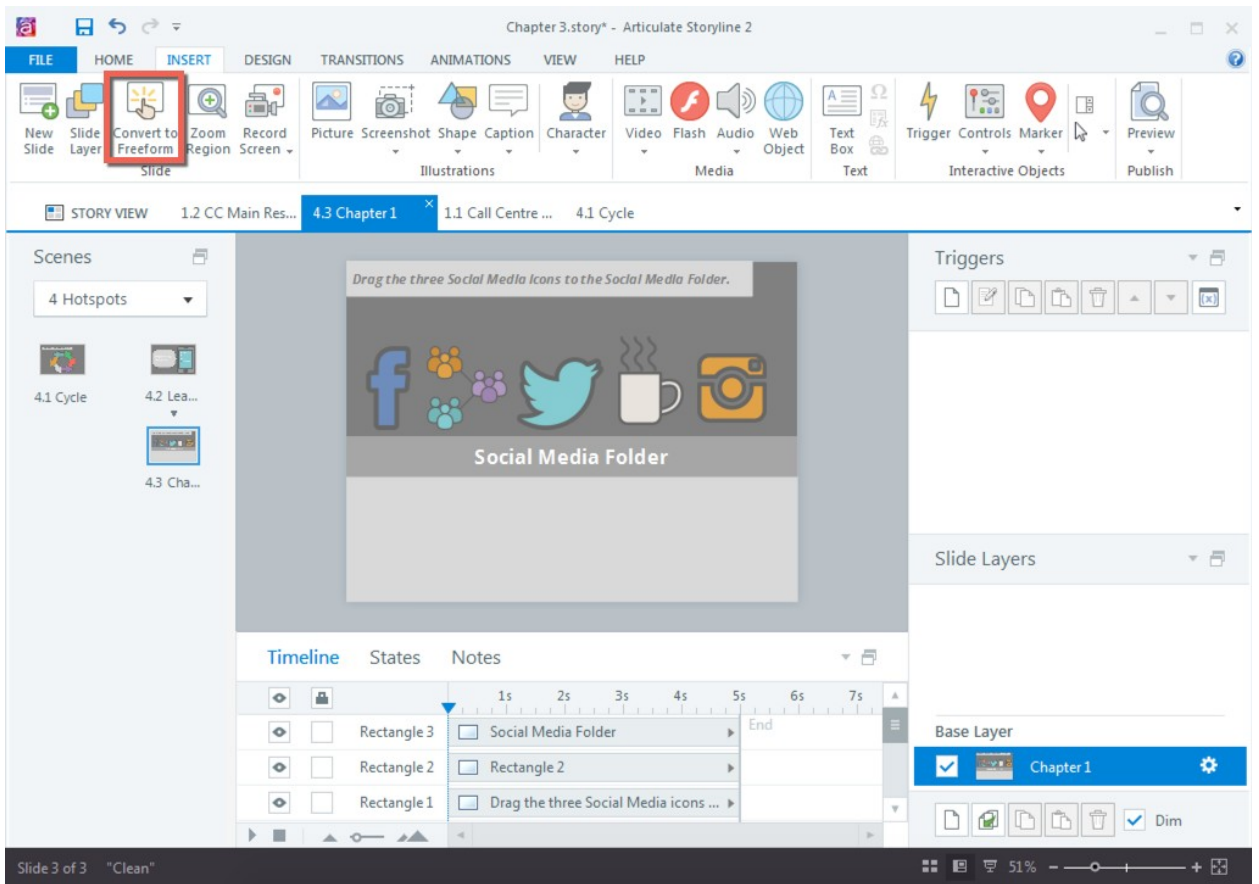
Question Form View Slide View

Slide 2 of 3 "Clean"









Convert Slide to Freeform Question

Drag and Drop

Pick One

Pick Many

Text Entry

Hotspot

Shortcut Key

Hotspot

Hotspot questions let the user click hotspots on the slide.

OK CANCEL

Chapter 3.story* - Articulate Storyline 2

FILE QUESTION HELP

Cut Copy Paste New Slide Insert Text Drag & Drop Options Shuffle: None Display Feedback: By Question Results Slide: None Score: By Question Attempts: 1 Player Preview Publish

STORY VIEW 1.2 CC Main Res... 4.3 Chapter 1 1.1 Call Centre ... 4.1 Cycle

Scenes 4 Hotspots

4.1 Cycle 4.2 Lea... 4.3 Cha...

Drag items and drop targets

	Drag Item	Drop Target
A	Picture 1 - "infographics-elements_..."	Rectangle 2
B	Picture 3 - "infographics-elements_..."	Rectangle 2
C	Picture 5 - "infographics-elements_..."	Rectangle 2
D	Click to enter a choice	

Set feedback and branching

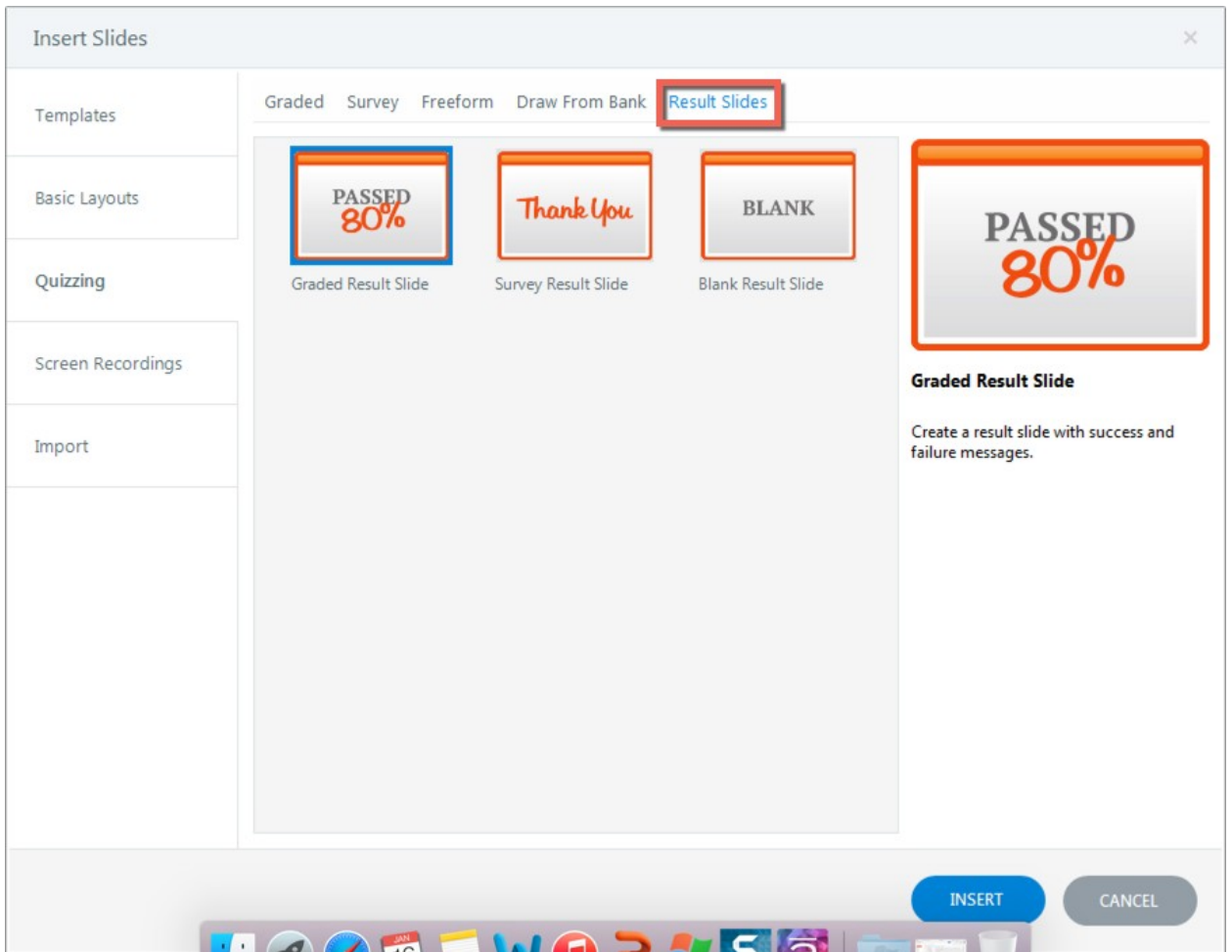
	Feedback	Points
Correct	That's right! You selected the correct response. MORE...	10
Incorrect	You did not select the correct response. MORE...	0
Post-quiz review	MORE...	-

Question Form View Slide View

Drag the three Social Media icons to the Social Media Folder.

Social Media Folder


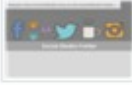
Slide 3 of 3 "Clean"



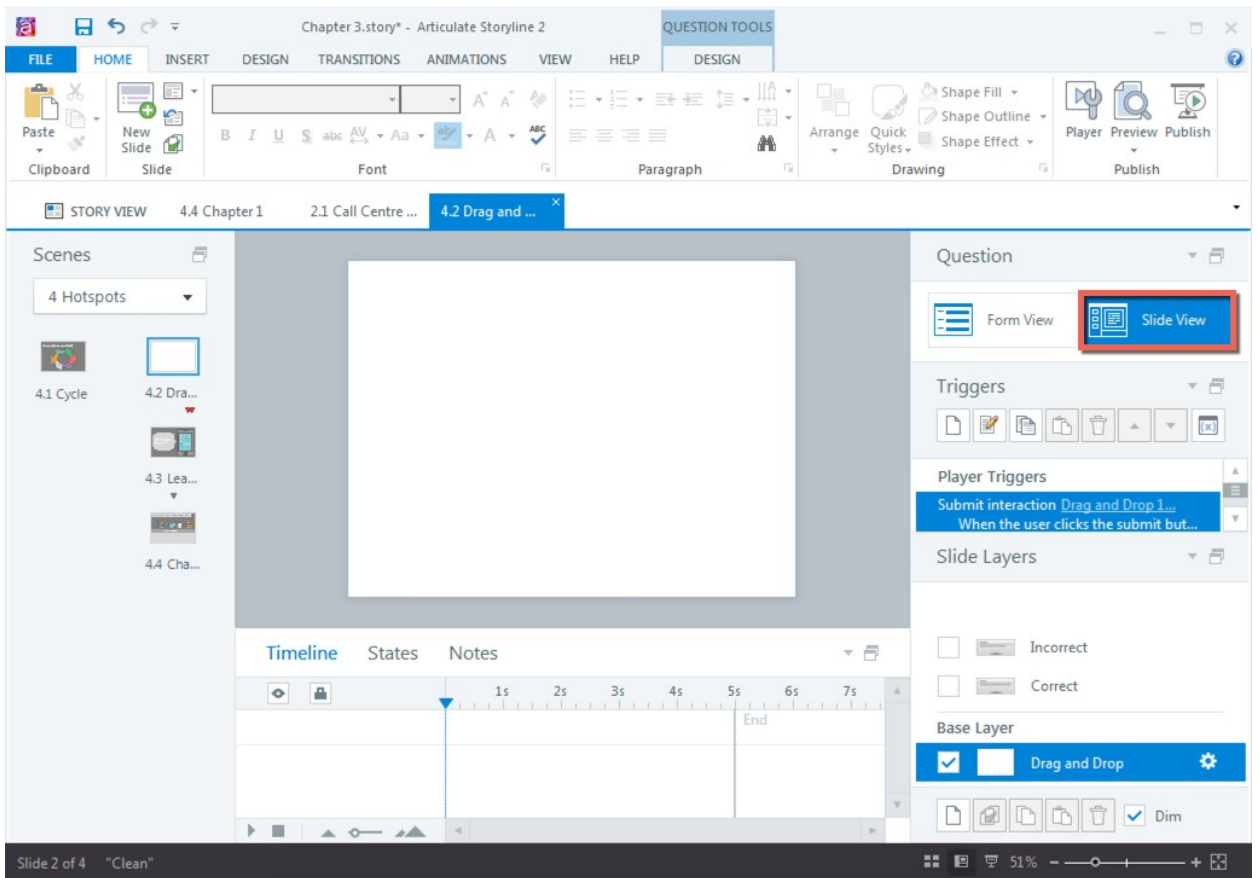
Result Slide Properties

Results Calculate results for: Selected questions


Options


Question	Include
Hotspots	
 Multiple Choice 4.2 Learning in real-time may also be referred to as which type of learning?	<input checked="" type="checkbox"/>
 Drag and Drop 4.3 Chapter 1	<input checked="" type="checkbox"/>

Passing Score: 80 %
 End quiz after: 60 minutes
 Start timer: With first slide
 Timer format: Elapsed




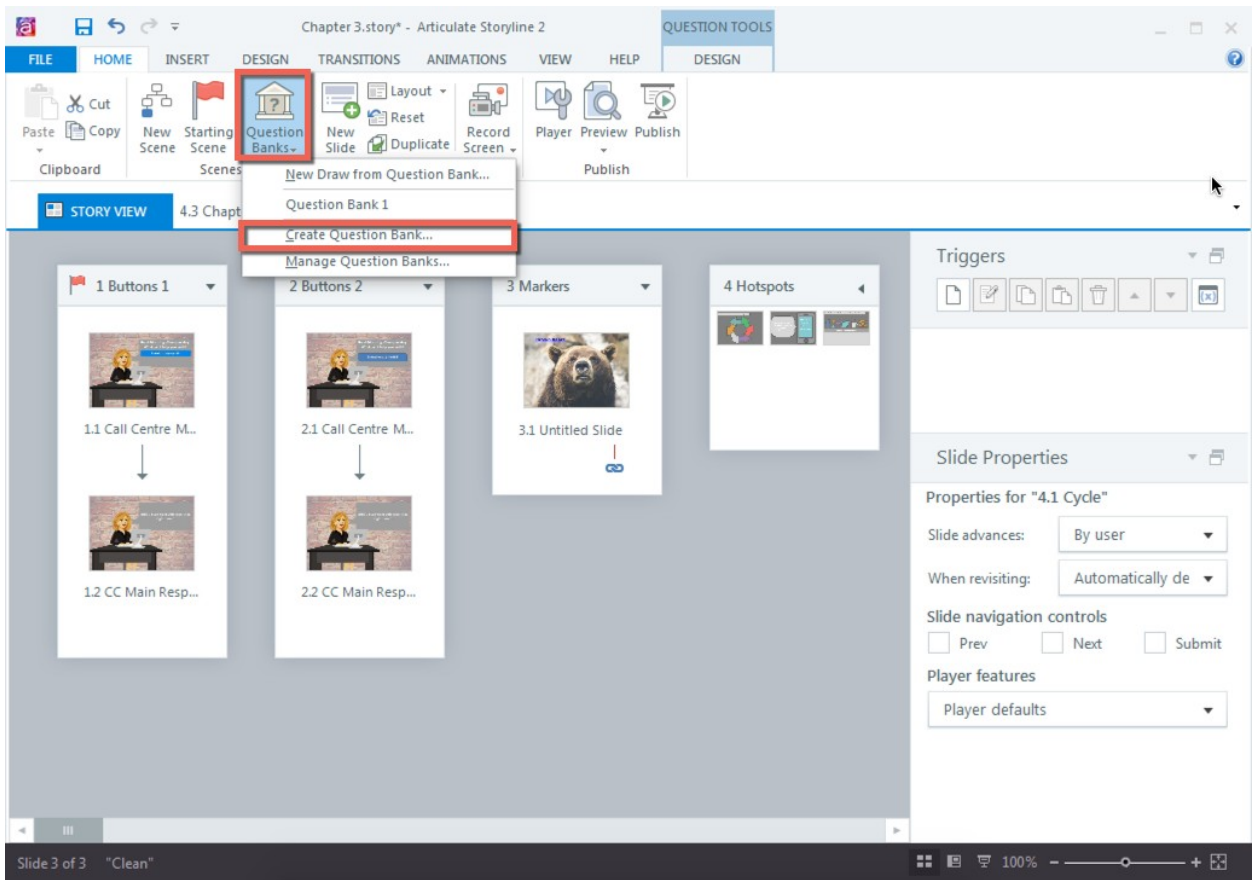
Result Slide Properties

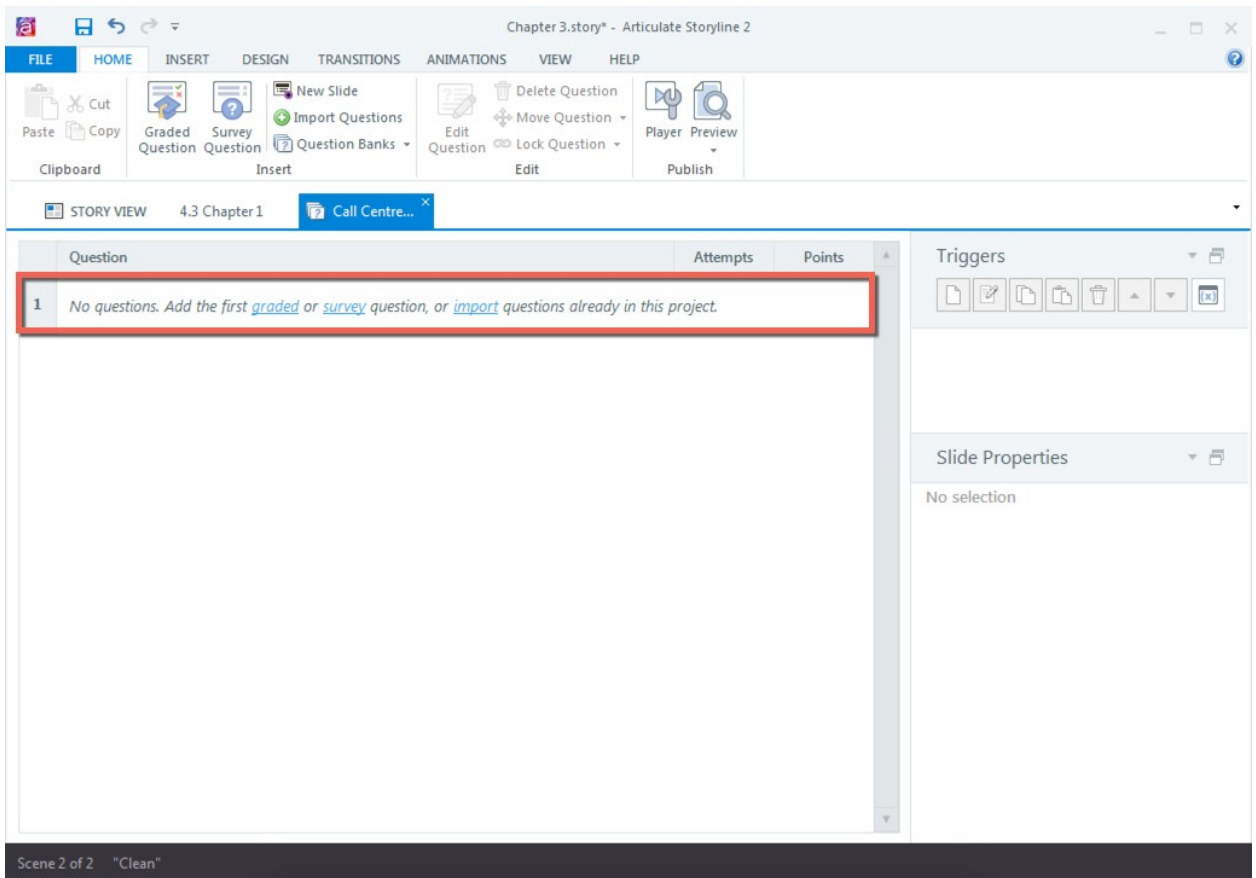
 Results

 Options

- Show user's score
- Show passing score
- Allow user to review quiz
- Show correct/incorrect responses when reviewing
- Allow user to print results
- Prompt the user for their name before printing
- Allow user to retry quiz




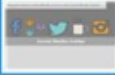

 [LEARN MORE ABOUT RESULT SLIDES](#)





Import Questions ✕

Import from: Story ▾ Import: Copy questions into question bank ▾

Markers		<input type="checkbox"/> Include All
5	<input type="checkbox"/>  3.1 Untitled Slide	
Hotspots		<input type="checkbox"/> Include All
6	<input type="checkbox"/>  4.1 Cycle	
7	<input checked="" type="checkbox"/>  Multiple Choice 4.2 Learning in real-time may also be referred to as which type of learning?	
8	<input checked="" type="checkbox"/>  Drag and Drop 4.3 Chapter 1	
Assessment		<input type="checkbox"/> Include All
9	<input type="checkbox"/>  5.1 Untitled Slide	



OK CANCEL

Chapter 3.story* - Articulate Storyline 2

FILE HOME INSERT DESIGN TRANSITIONS ANIMATIONS VIEW HELP

Paste Cut Copy Graded Question Survey Question Question Banks New Slide Import Questions Edit Question Move Question Lock Question Delete Question Edit Player Preview Publish

STORY VIEW 4.3 Chapter 1 Call Centre...

	Question	Attempts	Points
1	 Multiple Choice Learning in real-time may also be referred to as which type of learning?	1	10
2	 Drag and Drop Chapter 1	1	10



Triggers

Slide Properties

No selection

Scene 2 of 2 "Clean"

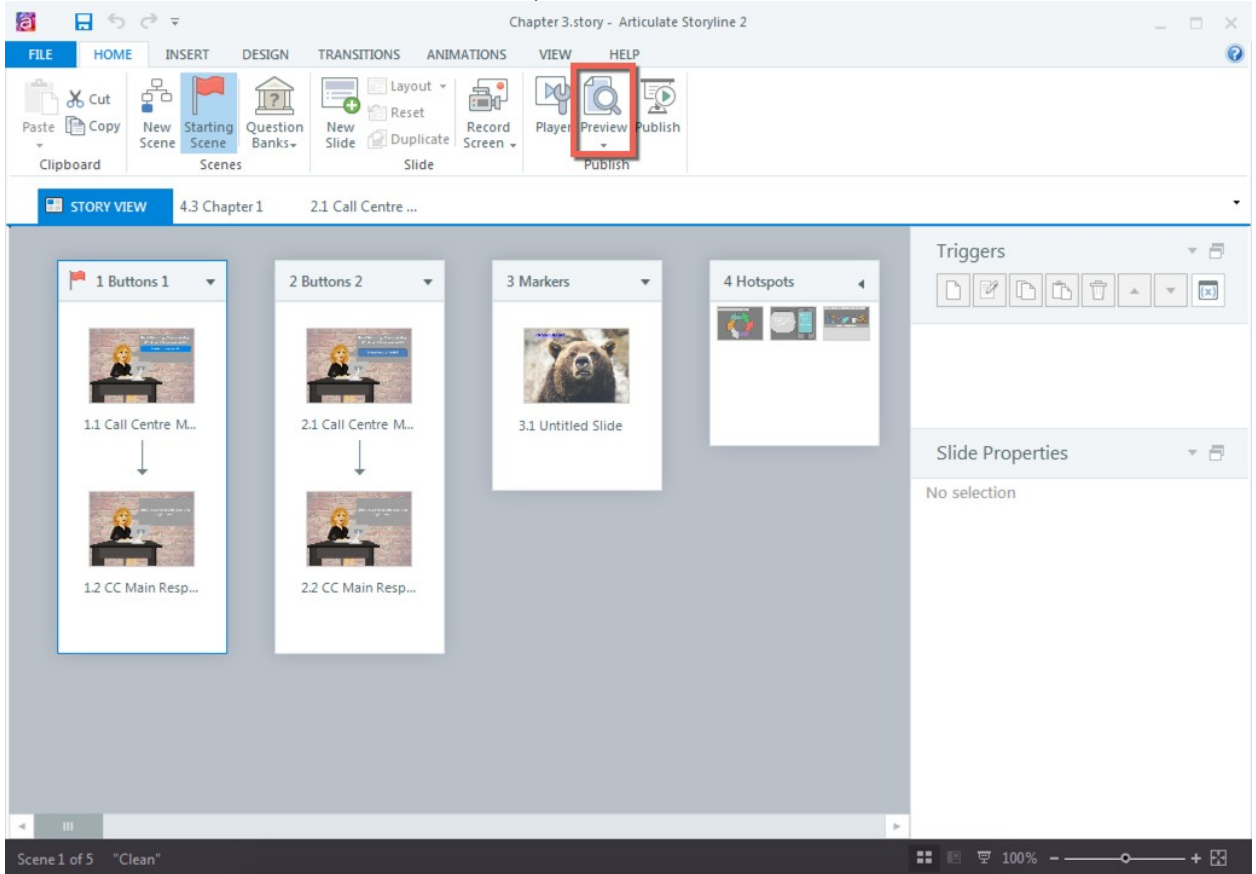
The screenshot displays the Articulate Storyline 2 software interface. The title bar reads "Chapter 3.story* - Articulate Storyline 2". The ribbon menu includes FILE, HOME, INSERT, DESIGN, TRANSITIONS, ANIMATIONS, VIEW, and HELP. The INSERT ribbon is active, with a red box highlighting the "Graded Question", "Survey Question", "New Slide", "Import Questions", "Question Banks", "Edit Question", "Delete Question", "Move Question", "Lock Question", and "Edit" options. Below the ribbon, the "STORY VIEW" tab is selected, showing a slide titled "4.3 Chapter 1" with a "Call Centre..." callout. A table lists two questions:

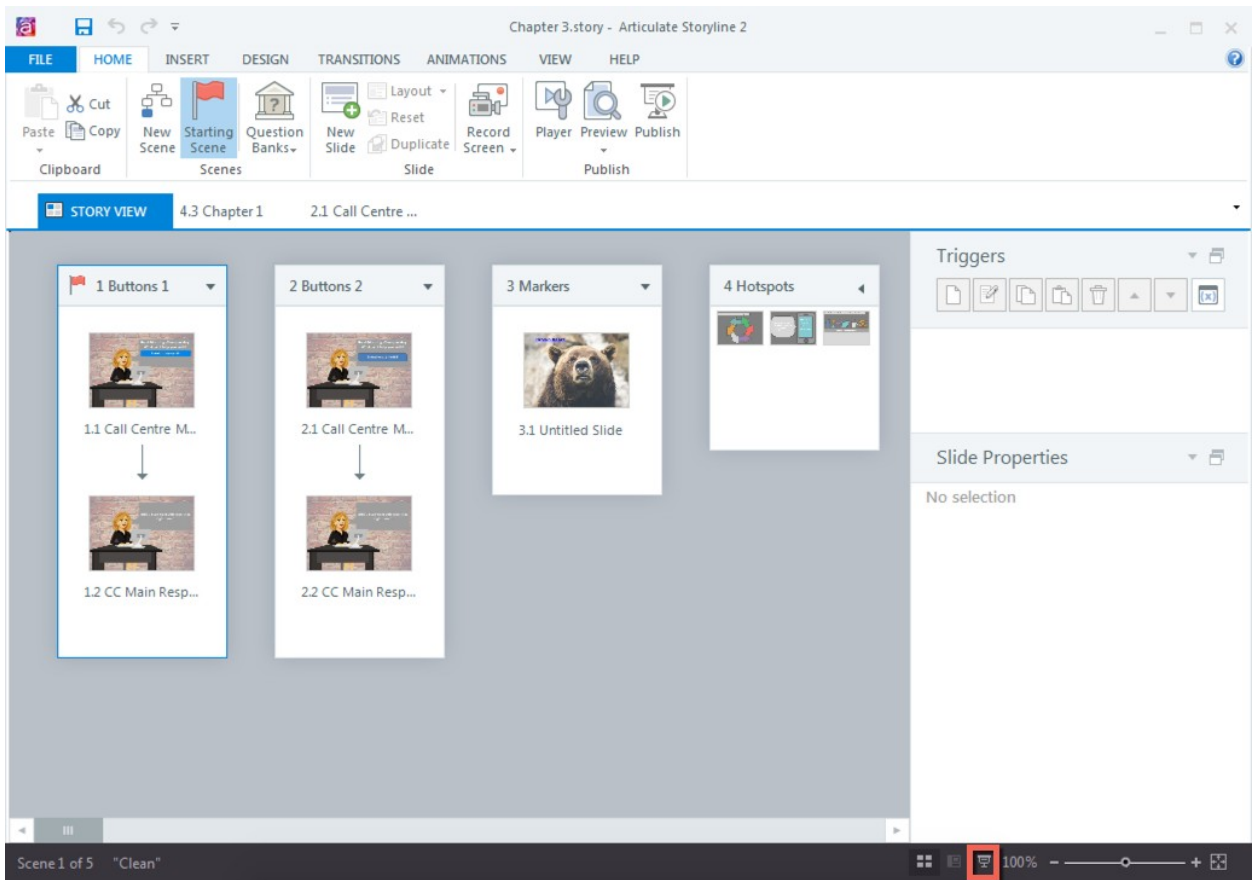
	Question	Attempts	Points
1	 Multiple Choice Learning in real-time may also be referred to as which type of learning?	1	10
2	 Drag and Drop Chapter 1	1	10

On the right side, the "Triggers" panel is visible with various icons, and the "Slide Properties" panel shows "No selection". The bottom status bar indicates "Scene 2 of 2 'Clean'".

Chapter 7

Chapter





Chapter 3.story (Preview) - Articulate Storyline 2

FILE PREVIEW

Close Preview Close Select Replay Edit Slide

Menu

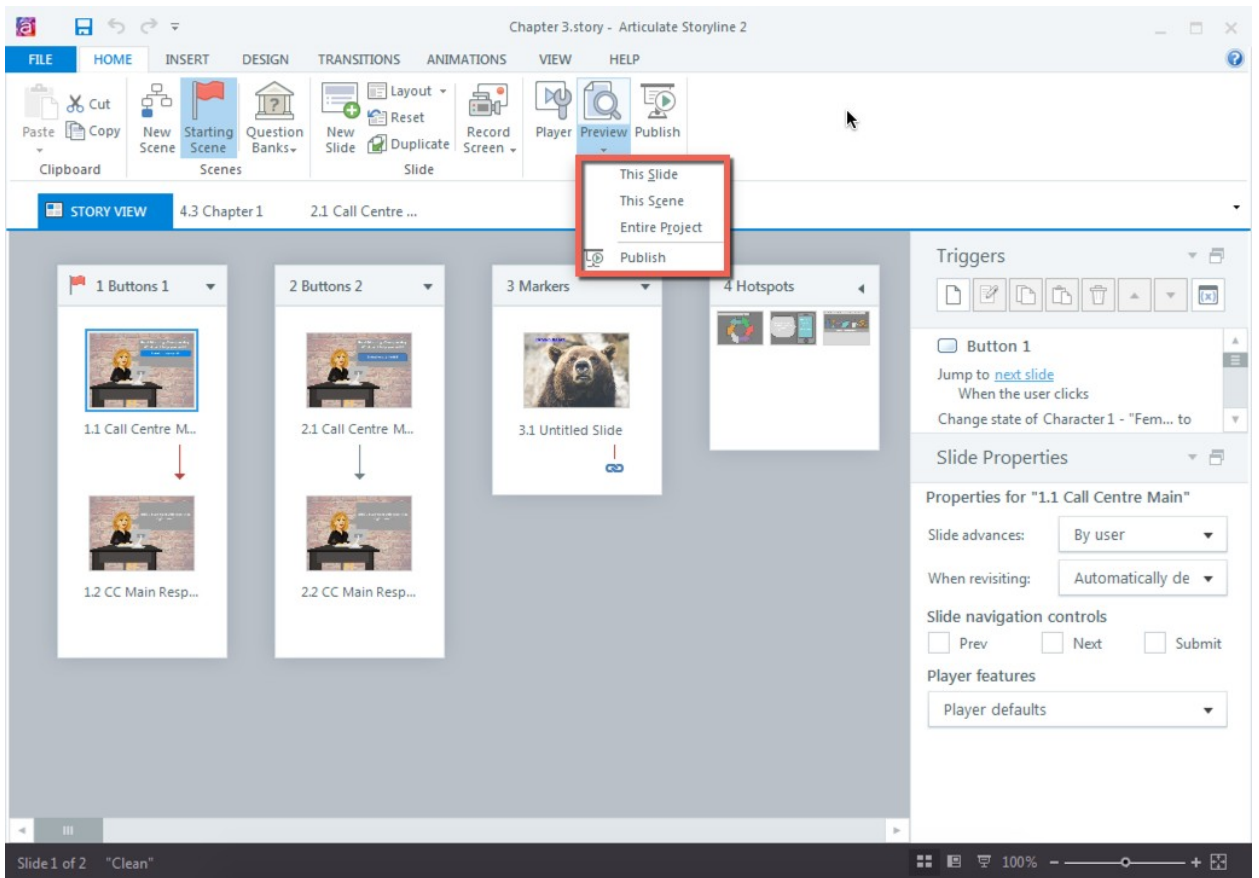
- Buttons 1
 - Call Centre Main
 - CC Main Response
- Buttons 2
 - Call Centre Main
 - CC Main Response
- Markers
 - Untitled Slide

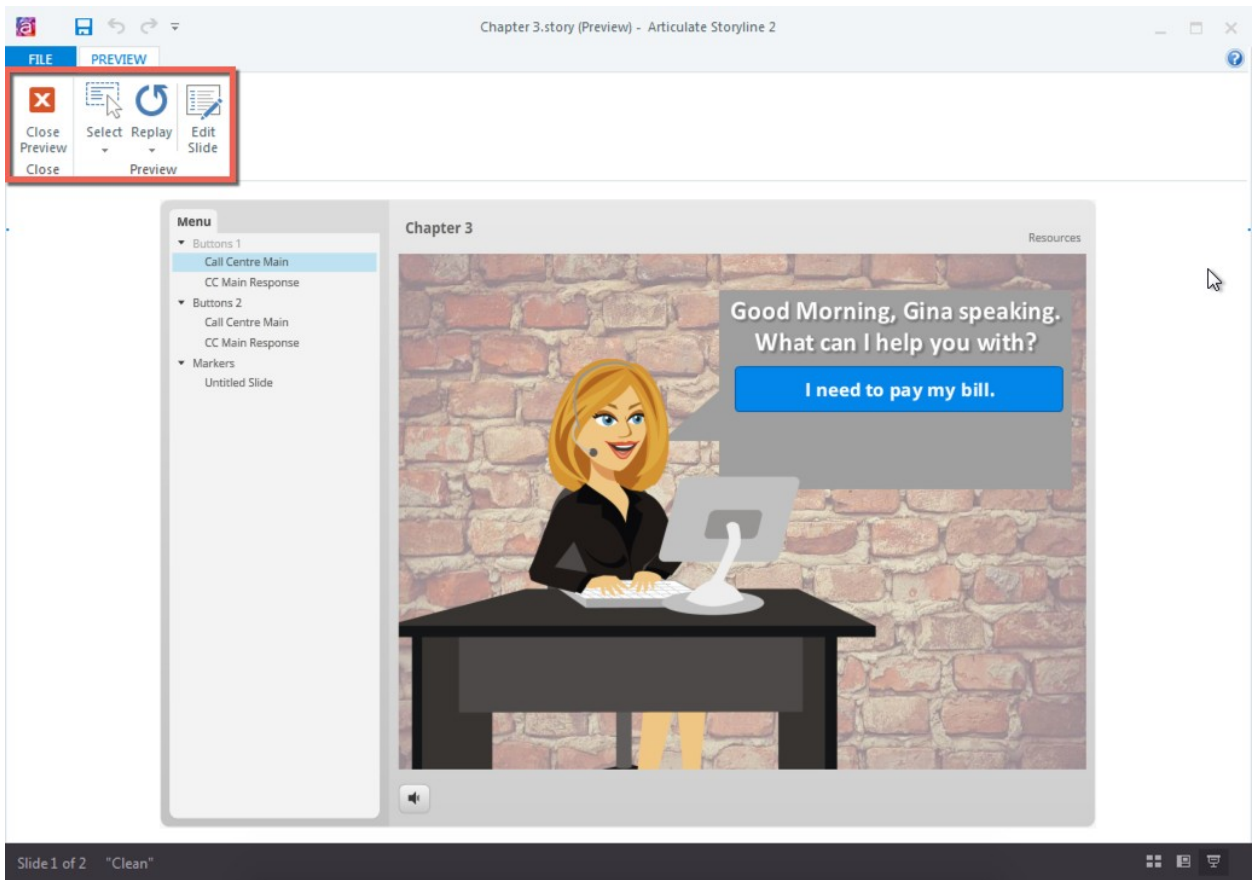
Chapter 3 Resources

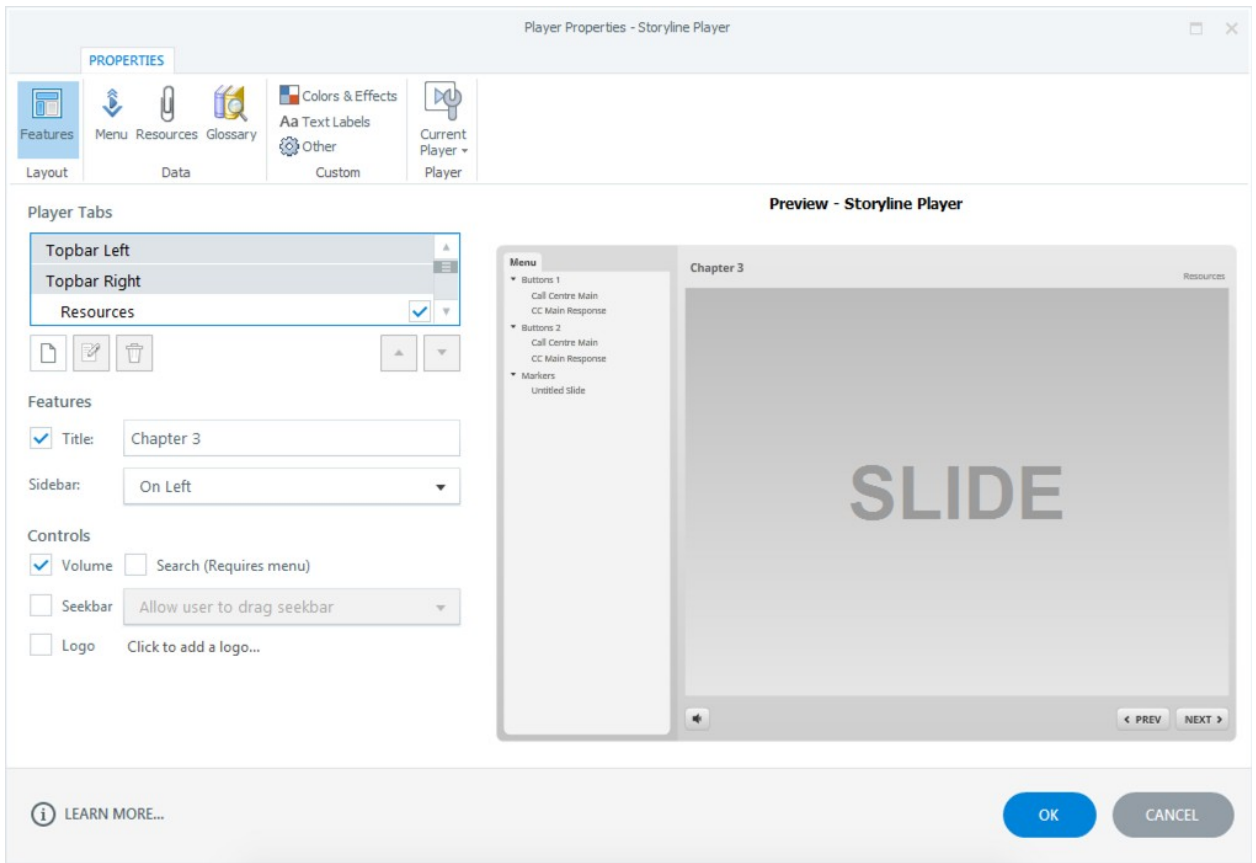
Good Morning, Gina speaking.
What can I help you with?

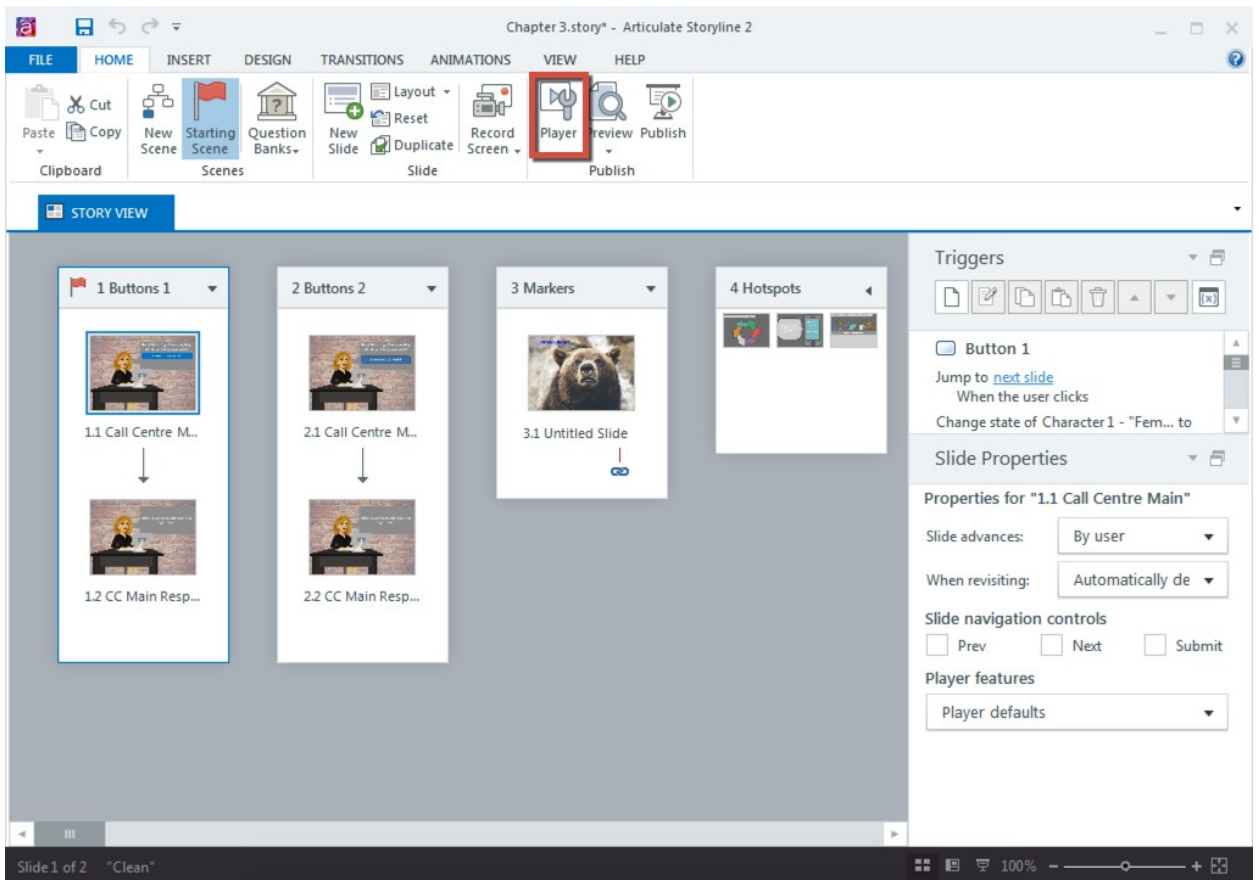
I need to pay my bill.

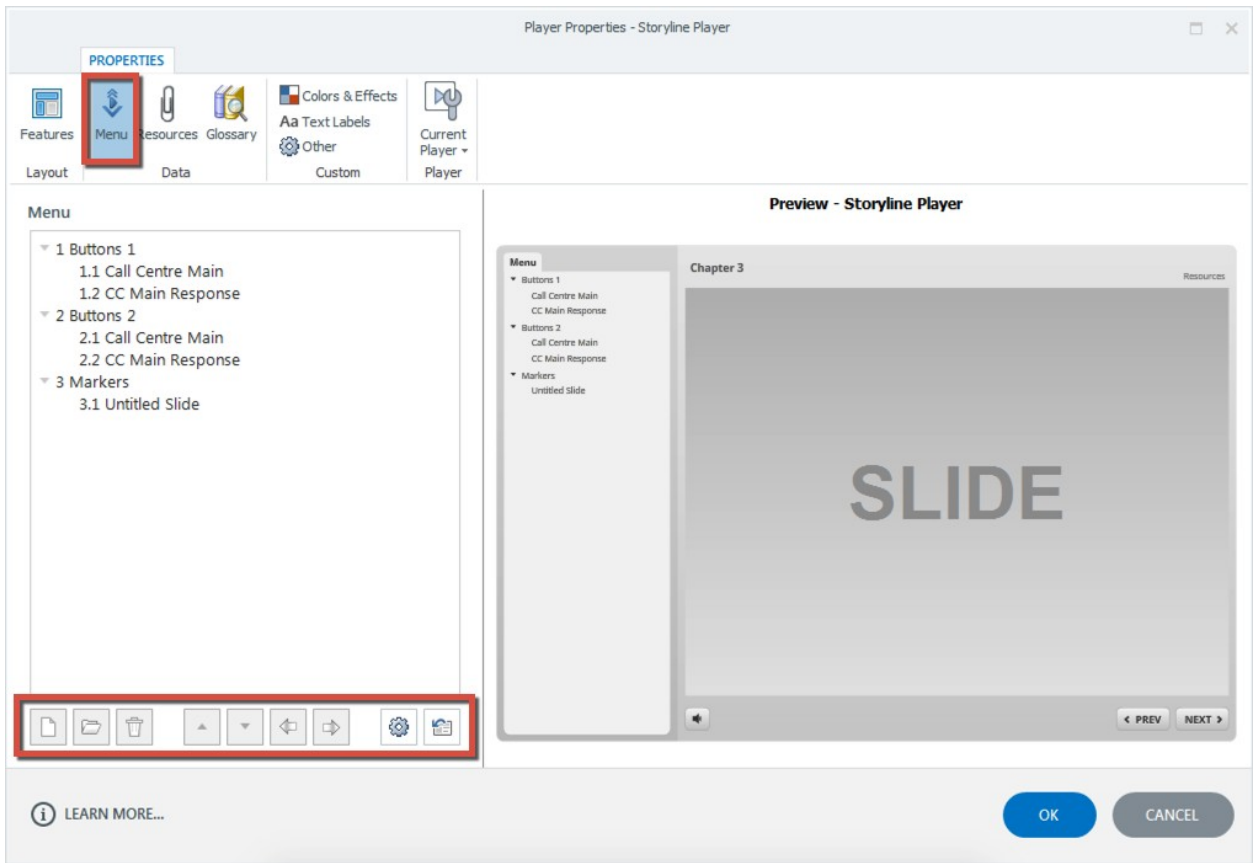
Slide 1 of 2 "Clean"

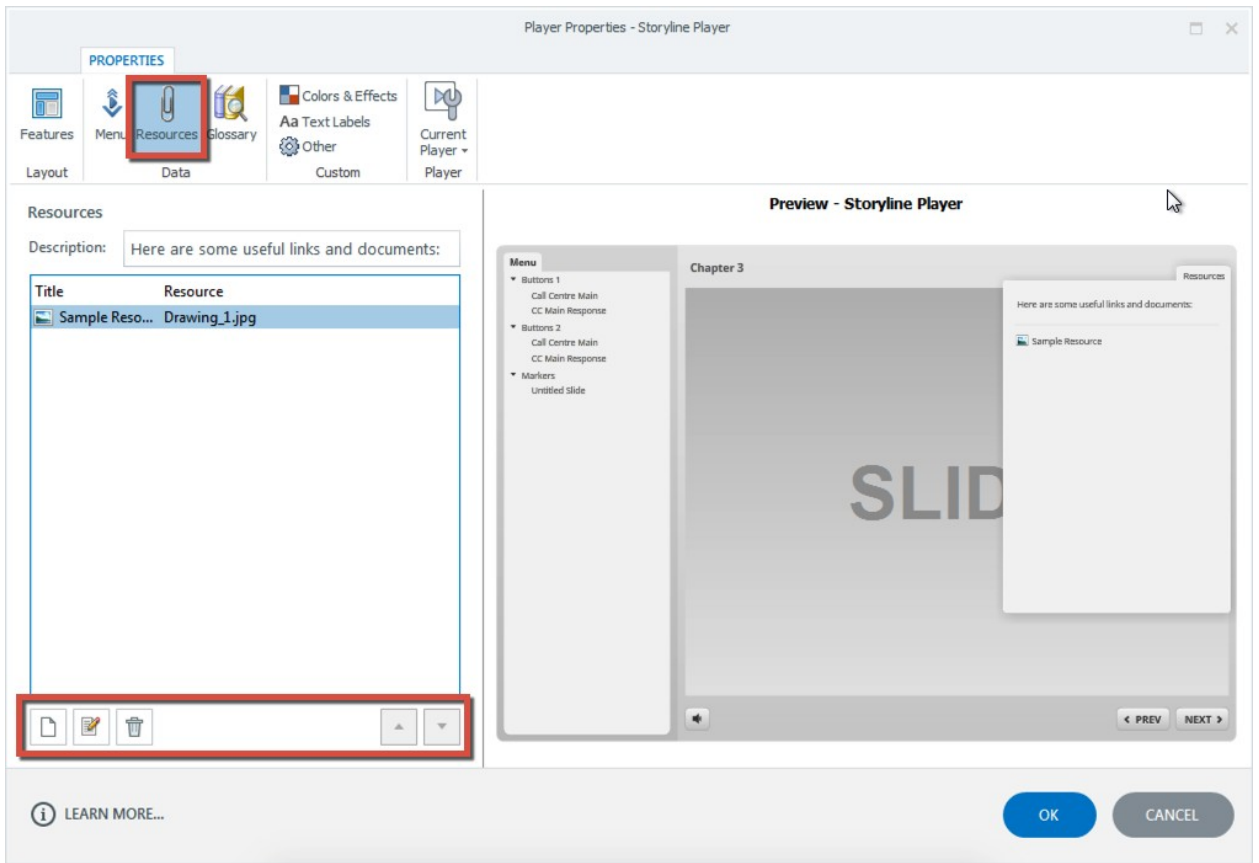


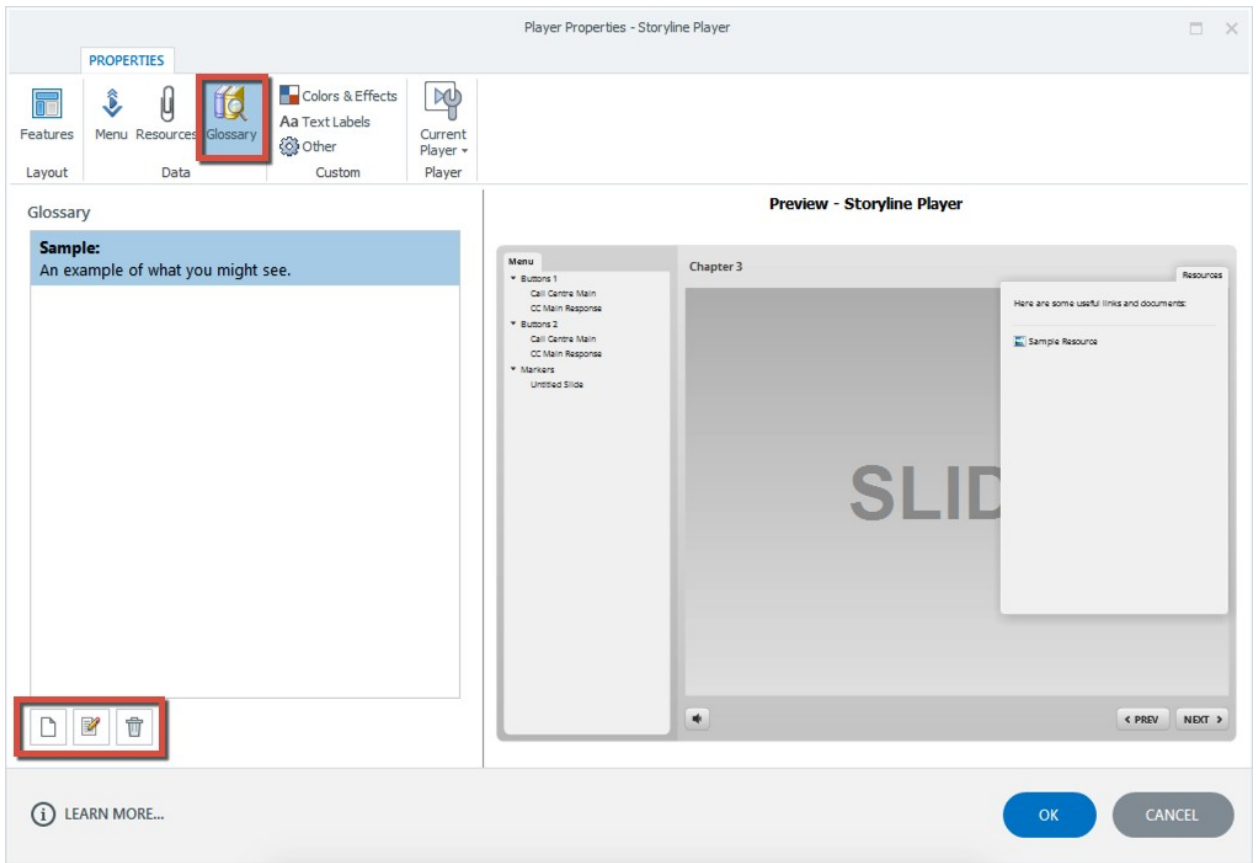


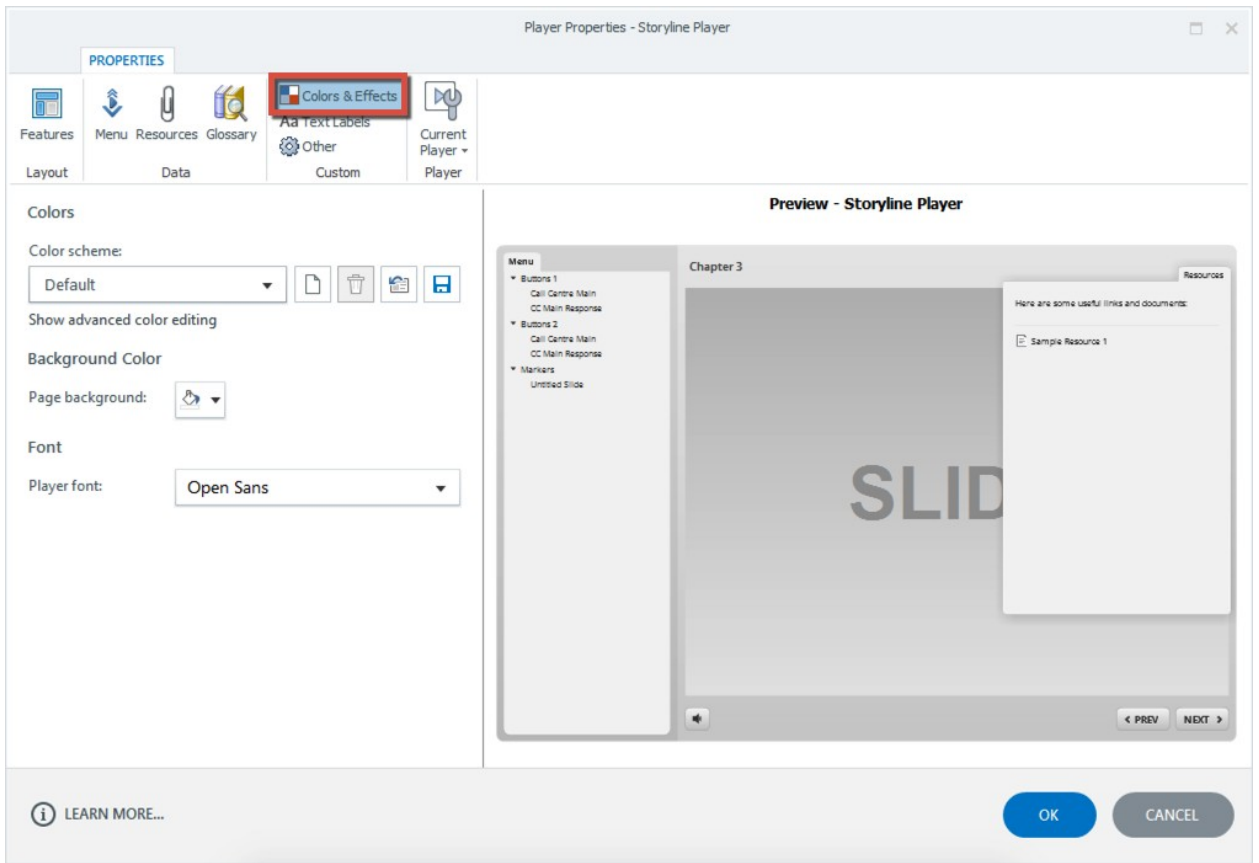












Player Properties - Storyline Player

PROPERTIES

Features Menu Resources Glossary Colors & Effects Aa Text Labels Other Current Player

Layout Data Custom Player

Colors

Color scheme: Default

Hide advanced color editing

Edit item: Base >> Main Background

Top color: Bottom color:

Transparency: 0%

Background Color

Page background:

Font

Player font: Open Sans

Preview - Storyline Player

Menu Chapter 3 Resources

- Buttons 1
 - Call Centre Main
 - CC Main Response
- Buttons 2
 - Call Centre Main
 - CC Main Response
- Markers
 - Unrouted Slide

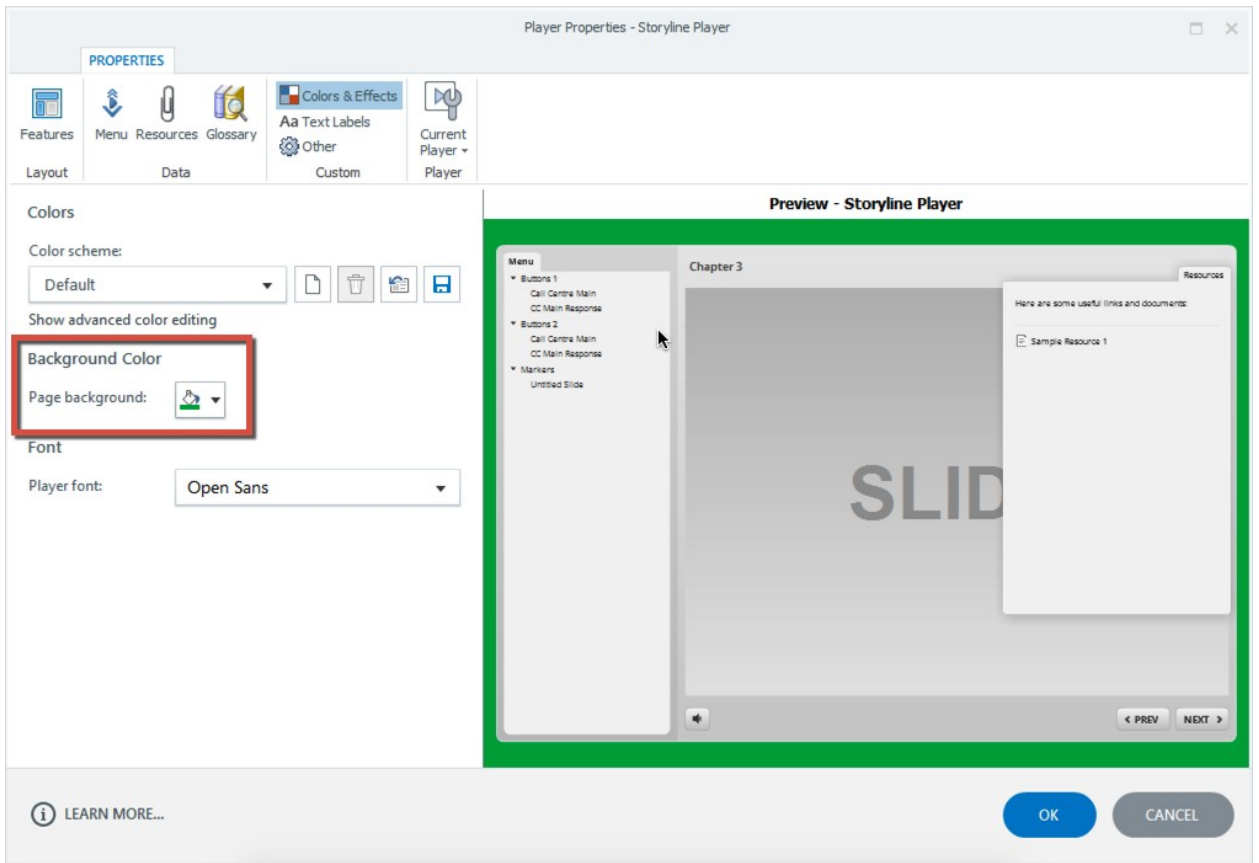
Here are some useful links and documents:

- Sample Resource 1

SLID

< PREV NEXT >

LEARN MORE... OK CANCEL



Player Properties - Storyline Player

PROPERTIES

Features Menu Resources Glossary Colors & Effects Aa Text Labels Other Current Player

Layout Data Custom Player

Colors

Color scheme: Default

Hide advanced color editing

Edit item: Base >> Main Background

Top color: Bottom color:

Transparency: 0%

Background Color

Page background:

Font

Player font: Open Sans

Preview - Storyline Player

Menu Chapter 3 Resources

- Buttons 1
 - Call Centre Main
 - CC Main Response
- Buttons 2
 - Call Centre Main
 - CC Main Response
- Markers
 - Unrouted Slide

Here are some useful links and documents:

- Sample Resource 1

SLID

< PREV NEXT >

LEARN MORE... OK CANCEL

Player Properties - Storyline Player

PROPERTIES

Features Menu Resources Glossary **Aa Text Labels** Colors & Effects Other Current Player Player

Layout Data Custom

Player Text Labels

Language: English

	Buttons/Messages	Custom Text
1	And	and
2	AttemptQuizWarningSlide	Attempt Quiz Warning
3	Check To Include Header	Check to include
4	Clear Search Button	Clear and return to Menu
5	ClearText	Clear
6	CompleteQuizWarningSli..	Complete Quiz Warning
7	Continue	Continue
8	CorrectFeedbackTitle	Correct

UPDATE PREVIEW

Preview - Storyline Player

Menu

- Buttons 1
 - Call Centre Main
 - CC Main Response
- Buttons 2
 - Call Centre Main
 - CC Main Response
- Markers
 - Unread Slide

Chapter 3

Resources

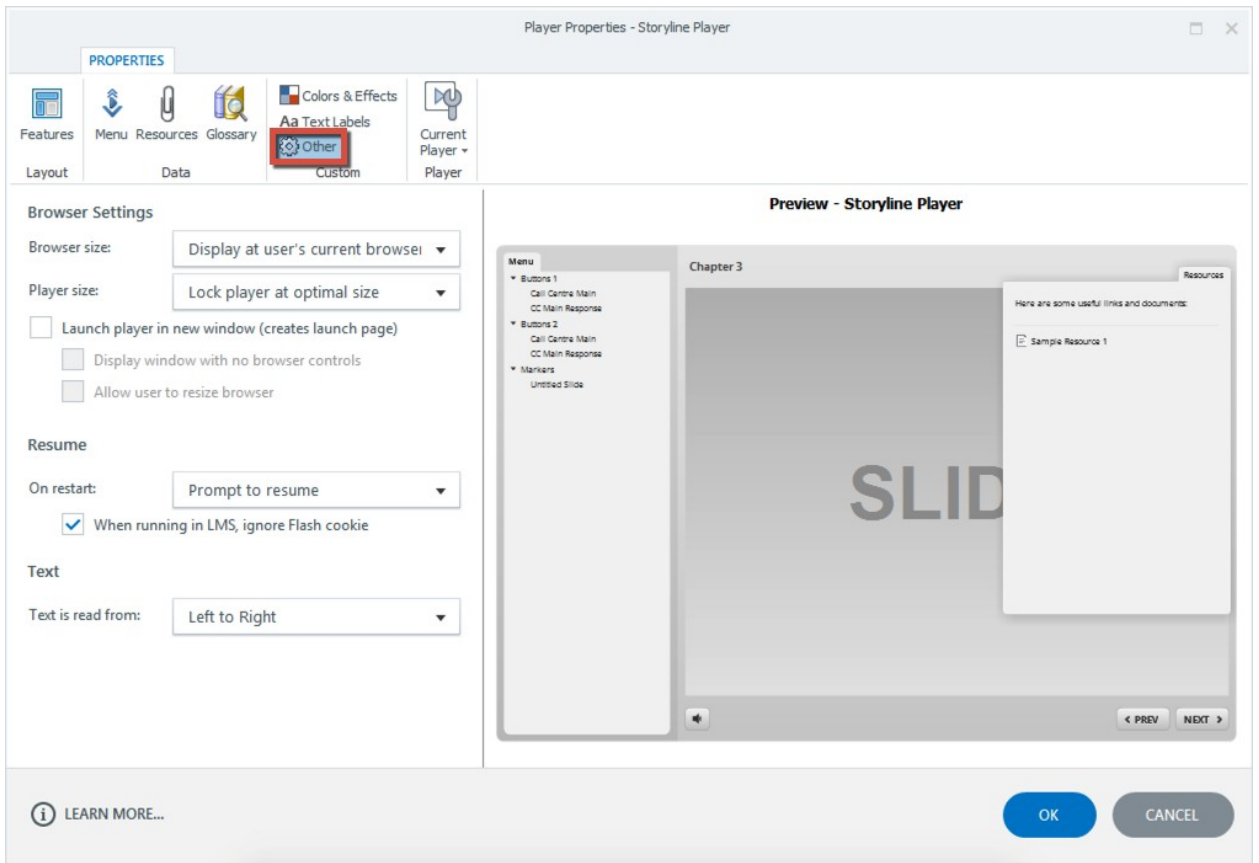
Here are some useful links and documents:

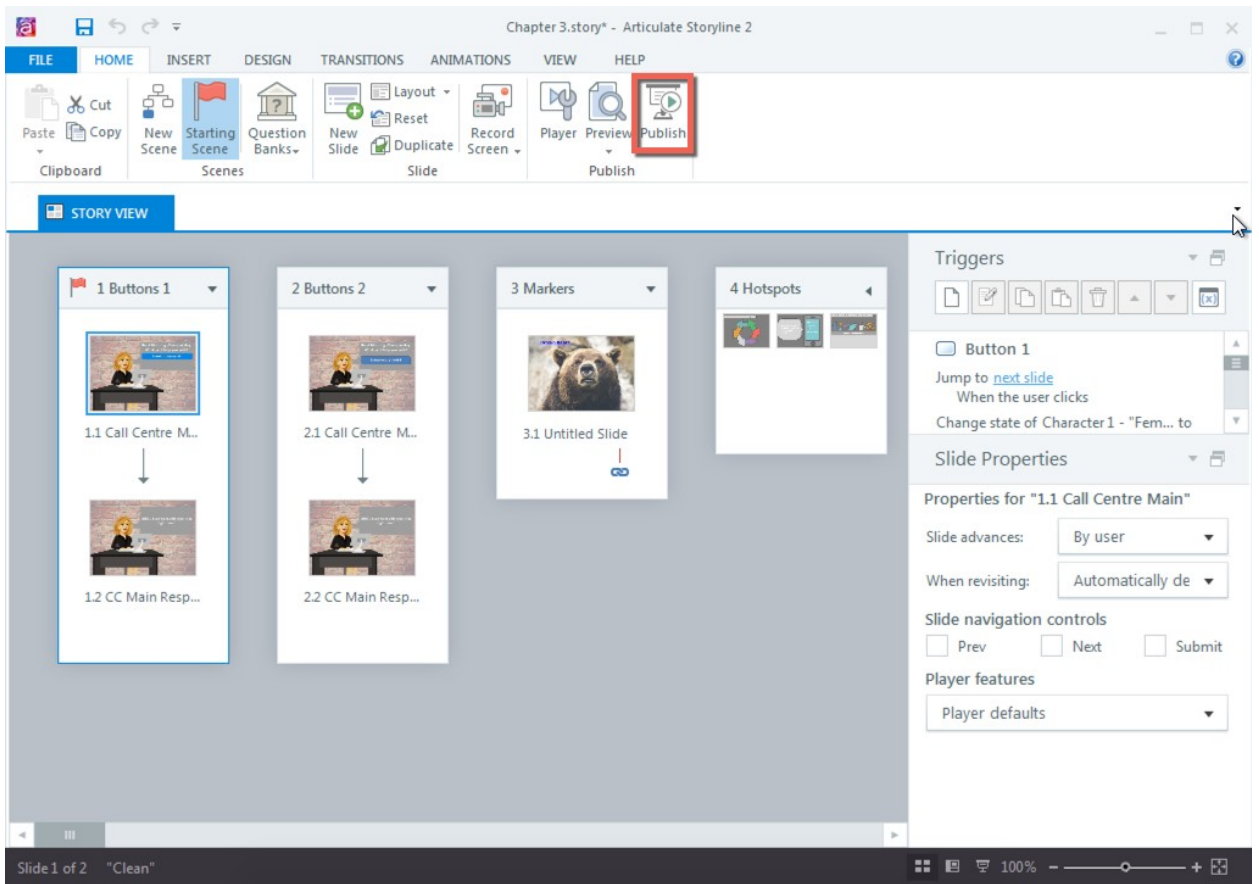
- Sample Resource 1

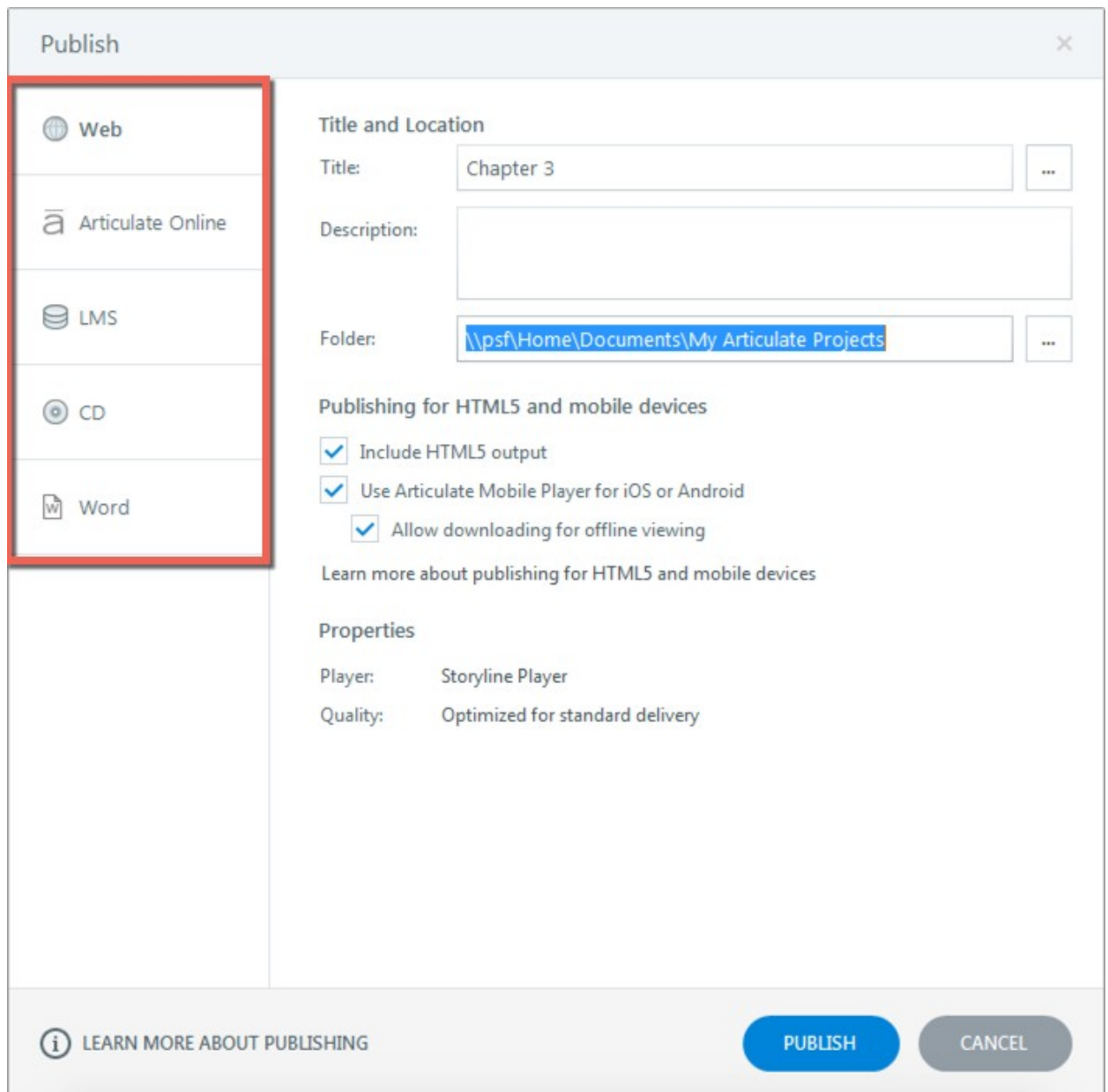
SLID

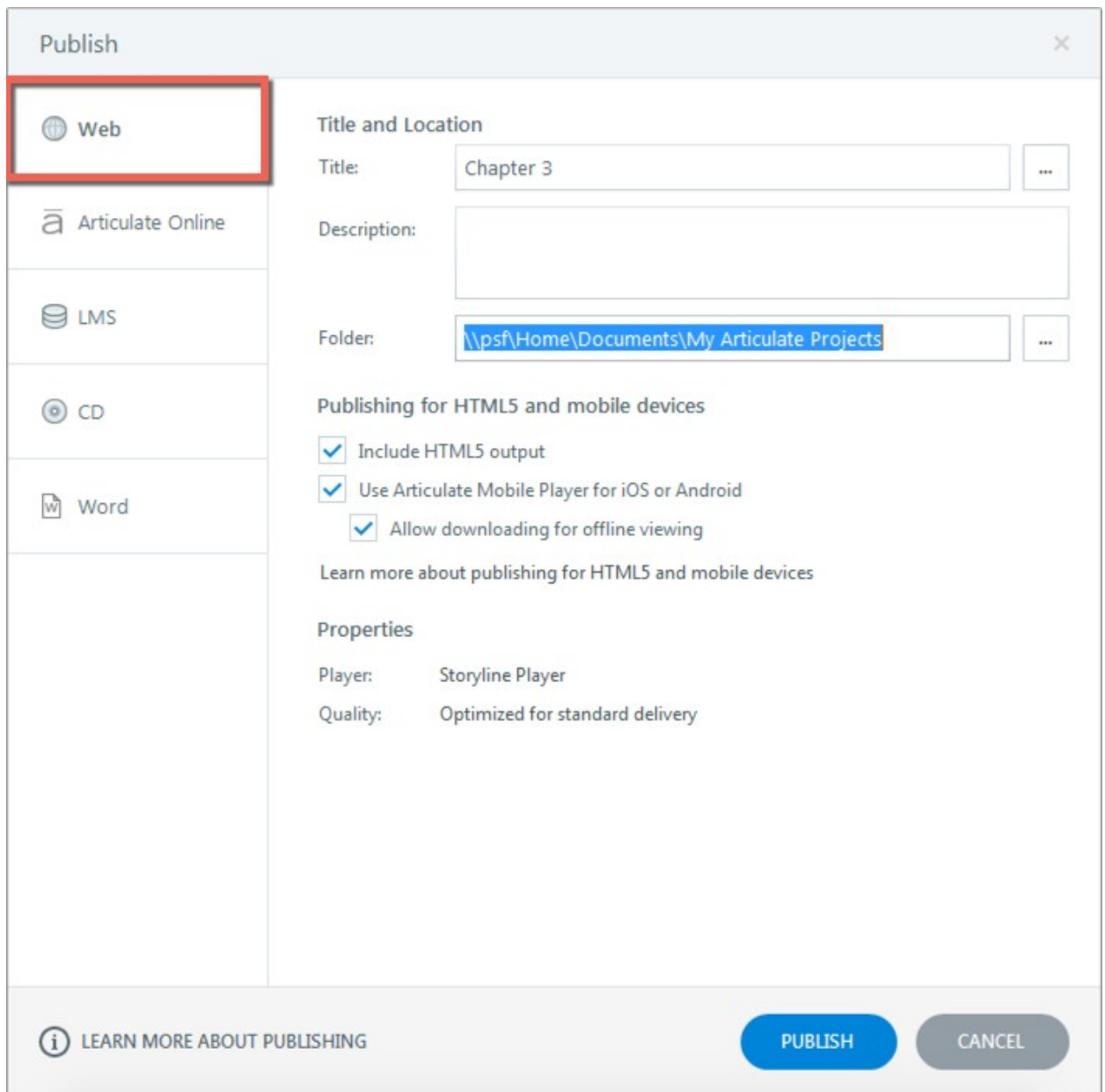
< PREV NEXT >

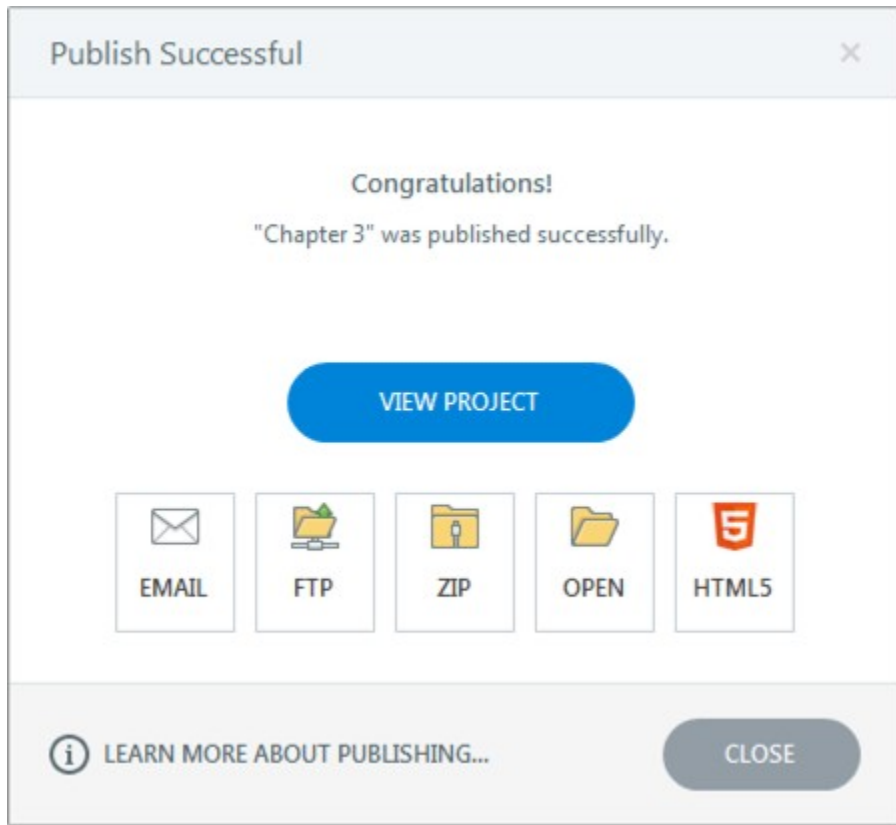
i LEARN MORE... OK CANCEL

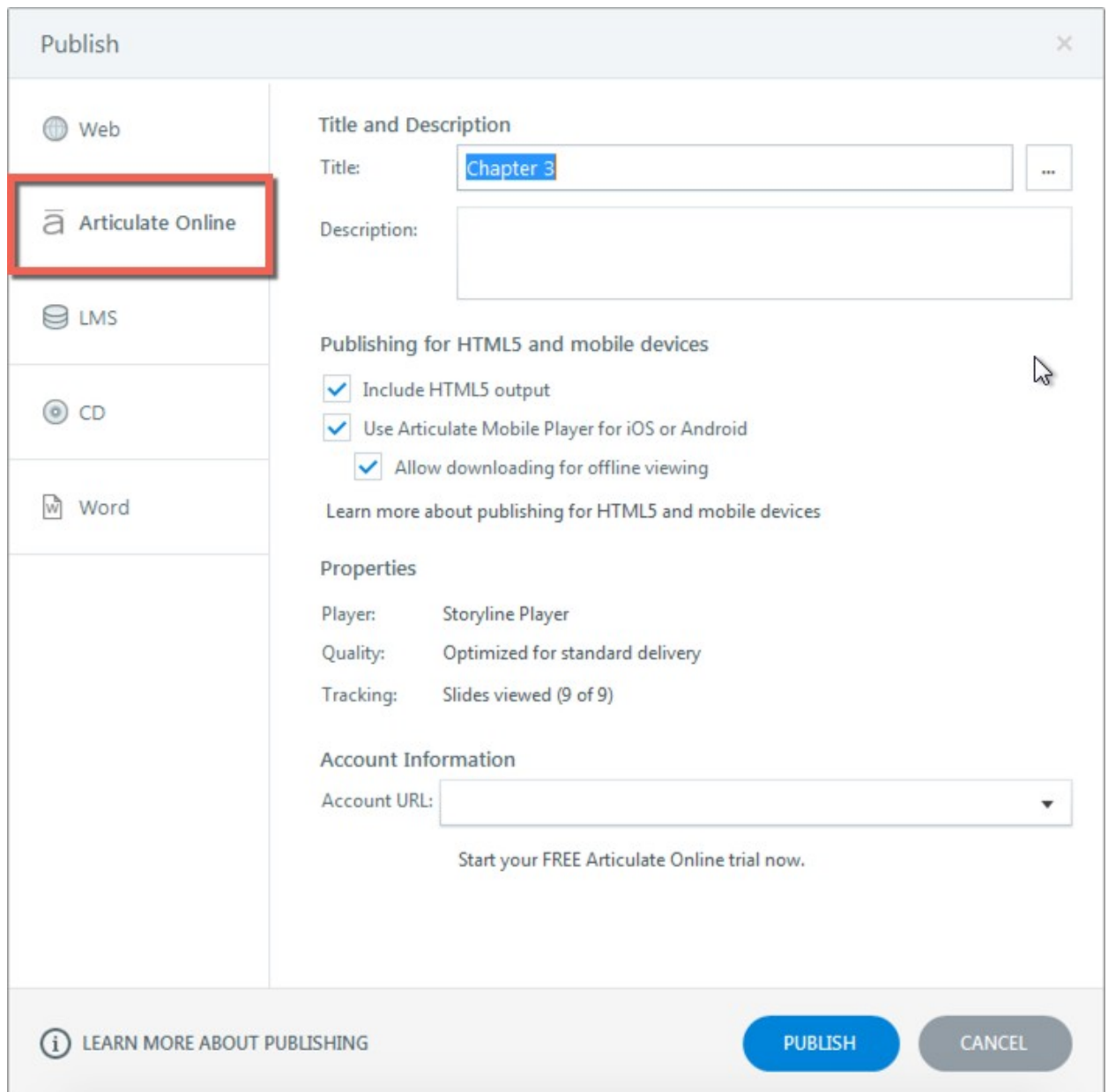


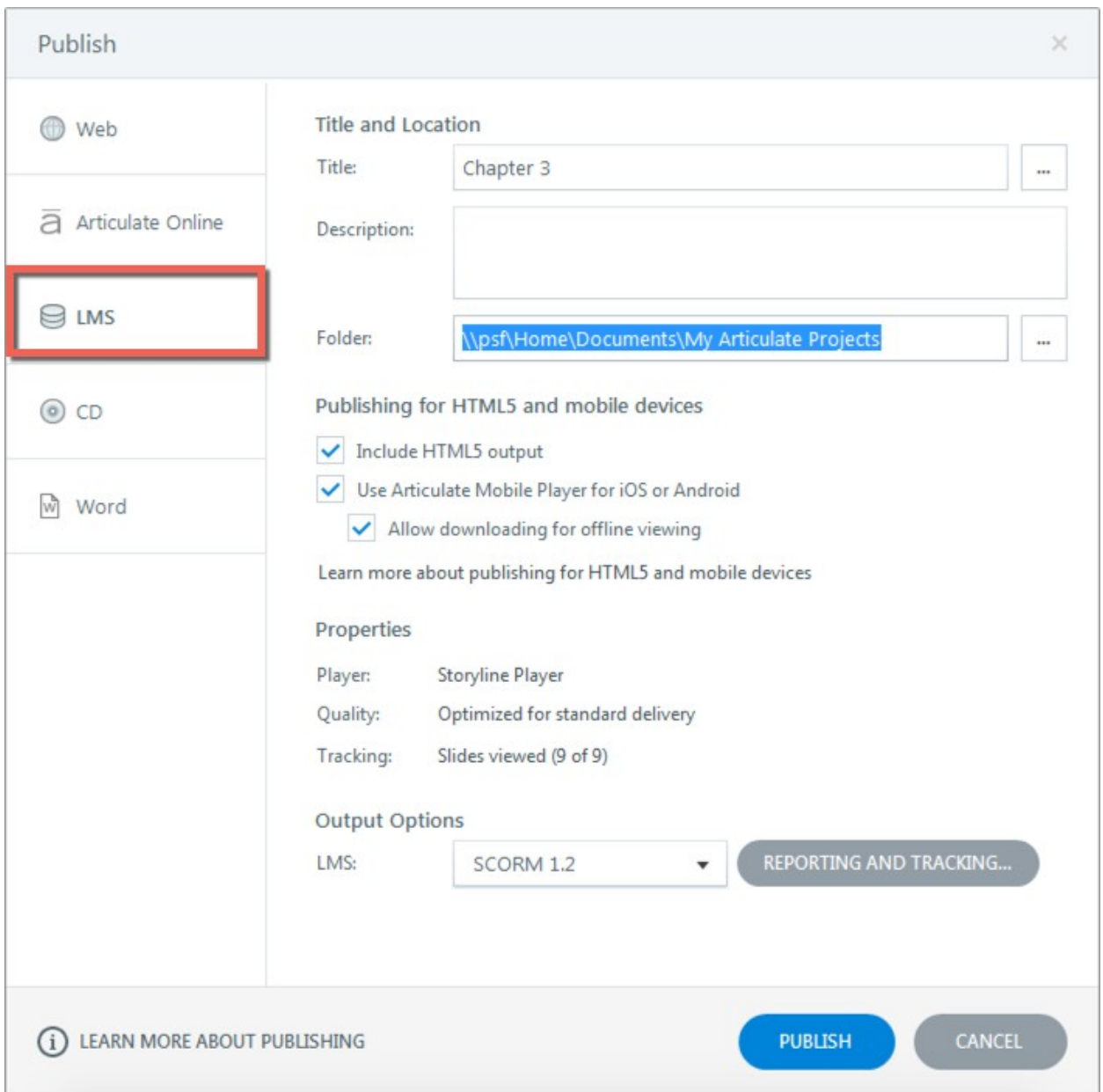


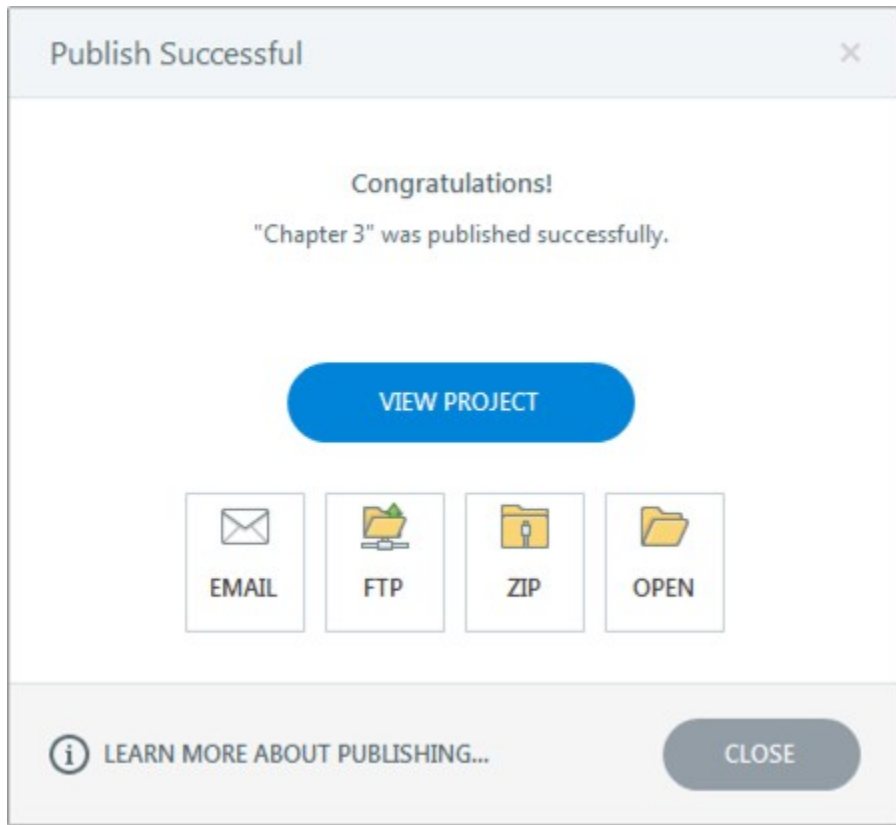


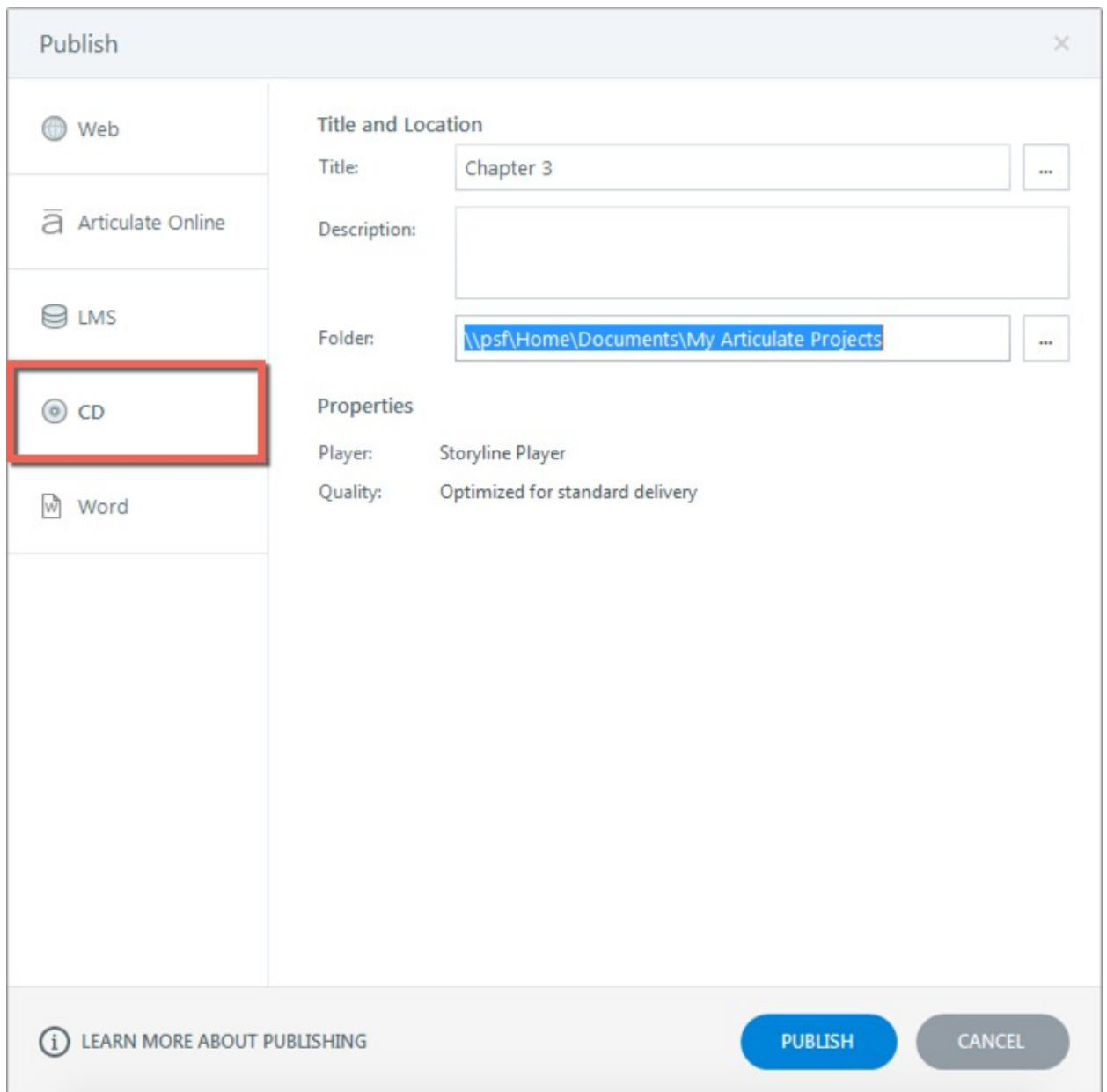


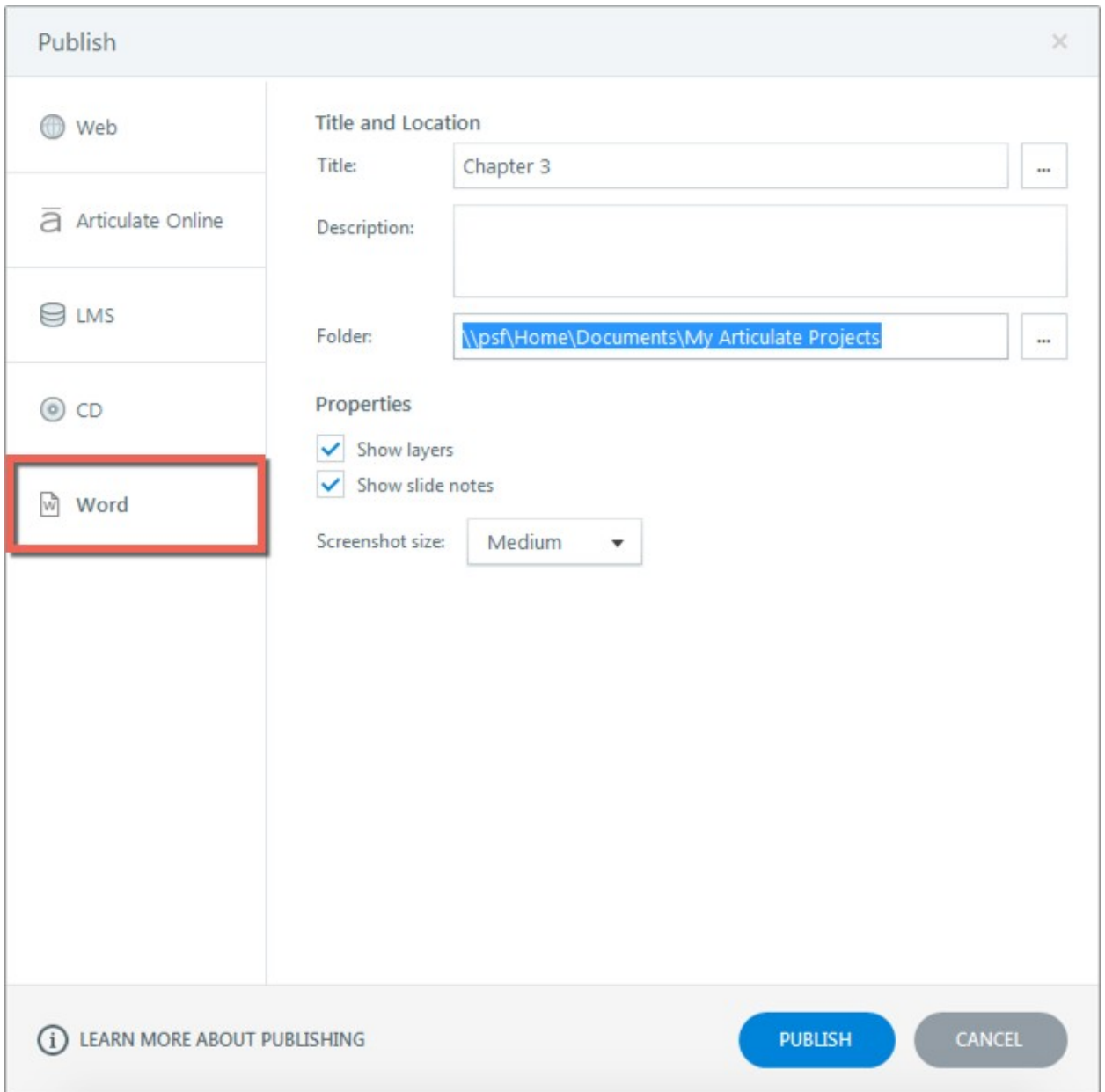


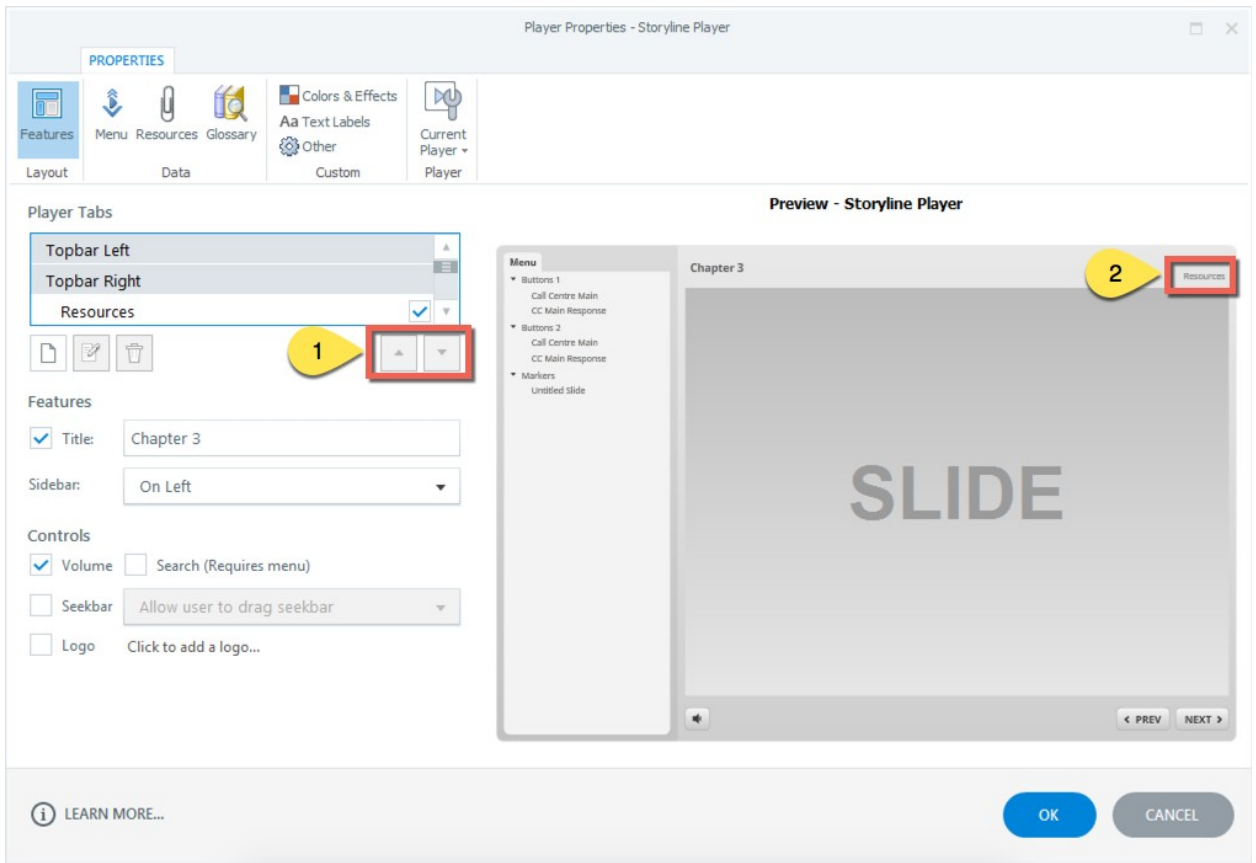












Player Properties - Storyline Player

PROPERTIES

Features Menu Resources Glossary Colors & Effects Aa Text Labels Other Current Player

Layout Data Custom Player

Player Tabs

Topbar Left 7

Resources

Topbar Right 2

Features

Title: Chapter 3

Sidebar: On Left

Controls

Volume Search (Requires menu)

Seekbar Allow user to drag seekbar

Logo Click to add a logo...

Preview - Storyline Player

Menu 3

Chapter 3 Resources

Buttons 1 Call Centre Main CC Main Response

Buttons 2 Call Centre Main CC Main Response

Markers Untitled Slide

SLIDE

< PREV NEXT >

LEARN MORE... OK CANCEL

