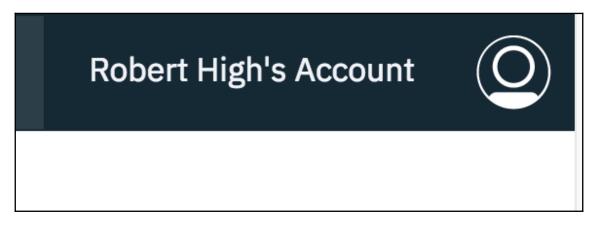
Table of Contents

	1
Index	95

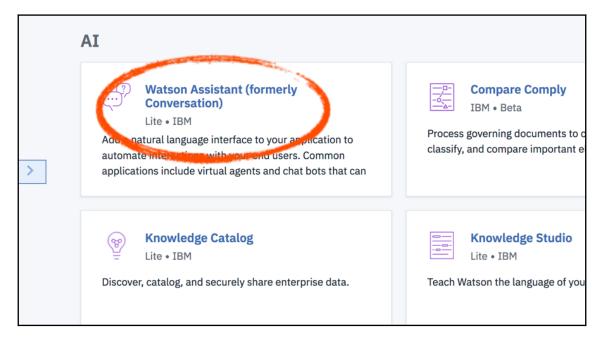
Chapter 2: Can Machines Converse Like Humans?



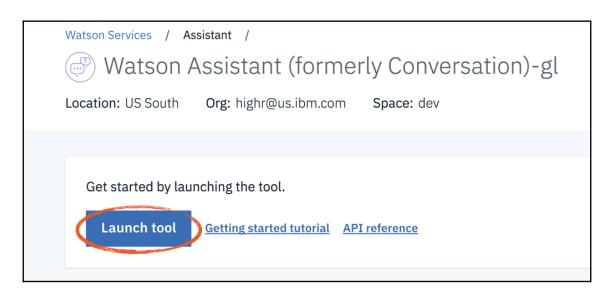


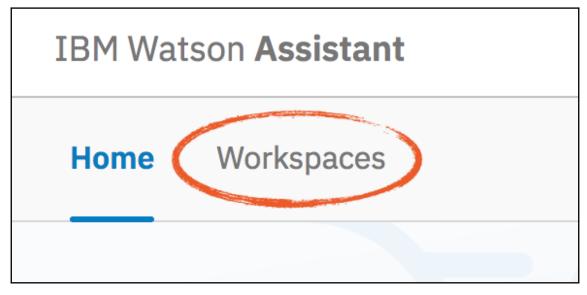
All Categories >

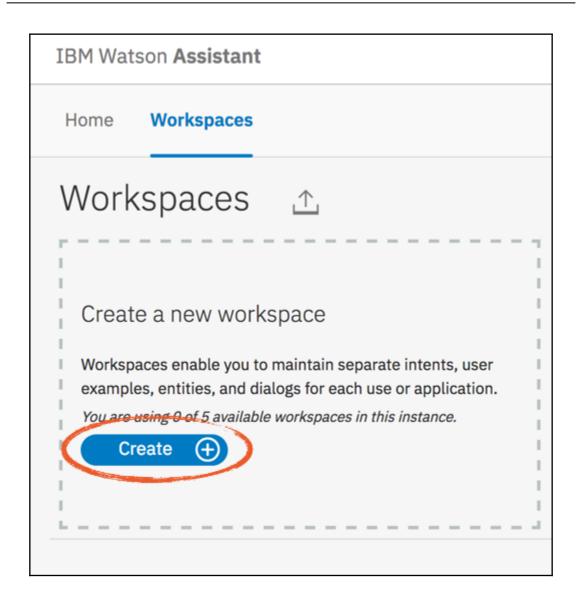
Compute
Containers
Networking
Storage
AI
Analytics
Databases
Developer Tools

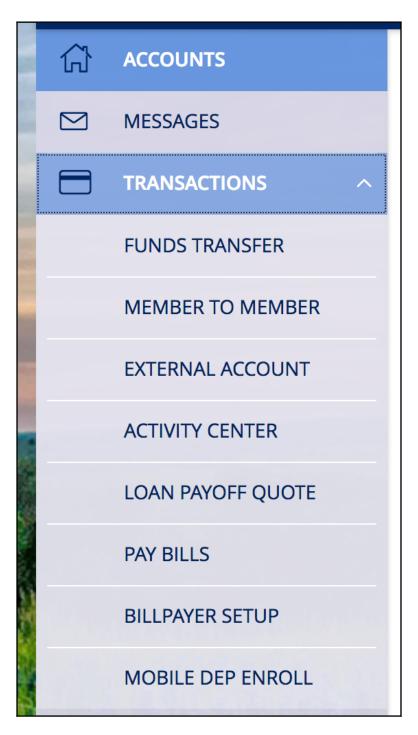


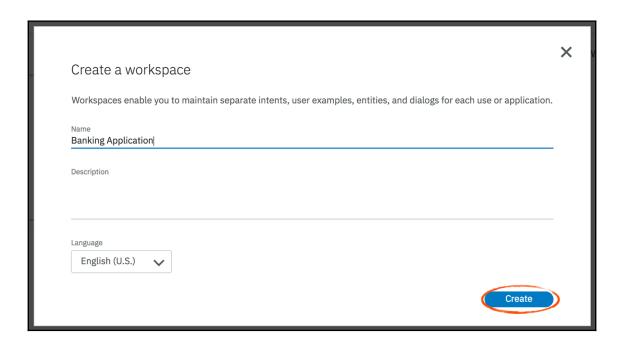
Pricing Pl	ans		Monthly prices shown are for country or region: <u>United States</u>
	PLAN	FEATURES	PRICING
▼	Lite	10,000 API Calls per Month* Up to 5 Workspaces Up to 100 Intents Up to 25 Entities *POST /message method calls only	Free
	entities, dialog flows, a	started with 10,000 API calls per month at no cost. And not chat logs. deleted after 30 days of inactivity.	d when you upgrade to a paid plan, you'll keep all your intents,
	Standard	Unlimited API queries per month Up to 20 Workspaces Up to 2000 Intents Up to 1000 Entities Shared Public Cloud *POST /message method calls only	\$0.0025 USD/API call*
	Premium	Premium Plans offer developers and orga tenant instance of one or more Watson se isolation and security. These plans offer c on the existing shared platform, as well a data while in transit and at rest. For more information, or to purchase a pre https://ibm.biz/contact-wdc-premium	ervices for better compute-level isolation as end-to-end encrypted
ost			Create













No intents yet.

An intent is the goal or purpose of the user's input. Adding examples to intents helps your virtual assistant understand different ways in which people would say them.

Browse available intents to get started using the Content Catalog

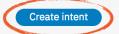


Intent name

#Accounts

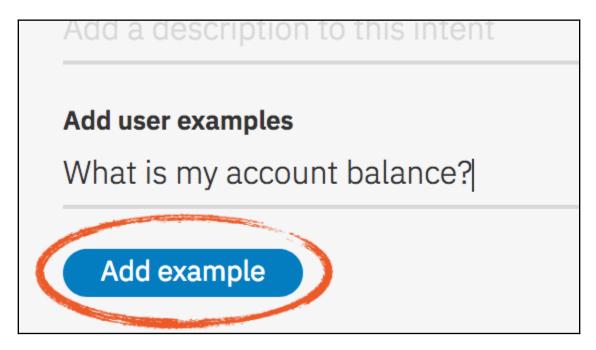
Description

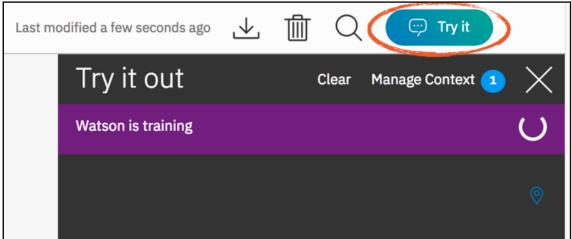
Add a description to this inten-



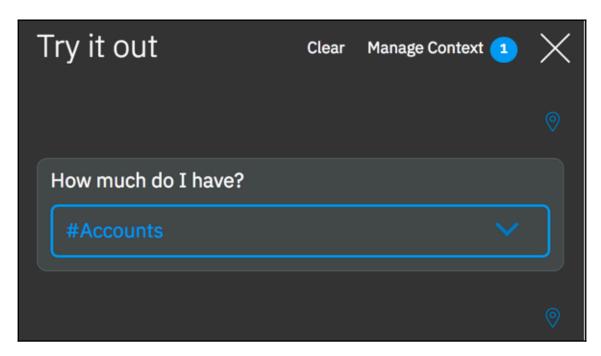
No examples yet.

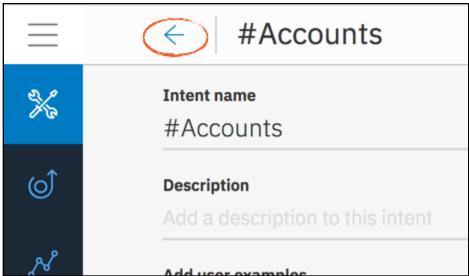
Train your virtual assistant with this intent by adding unique examples of what your users would say.

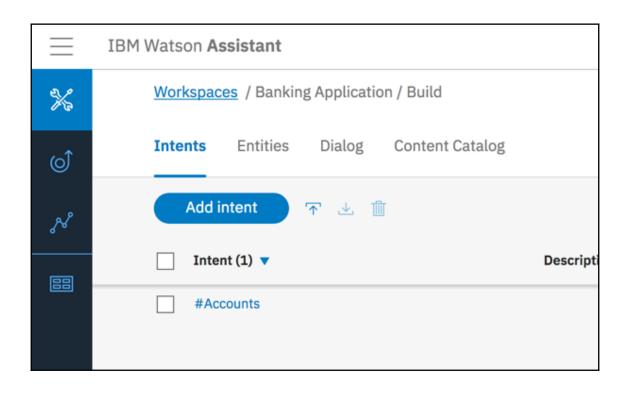


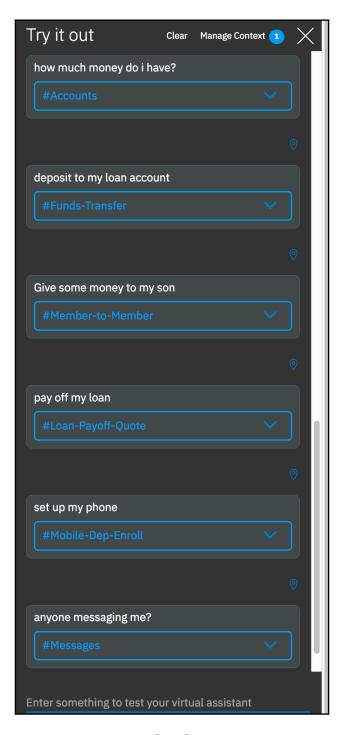


Enter something to test your virtual assistant

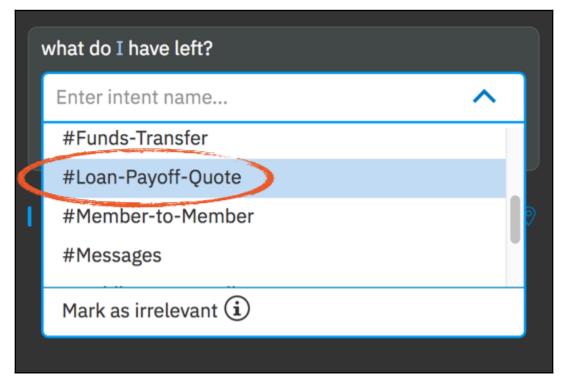


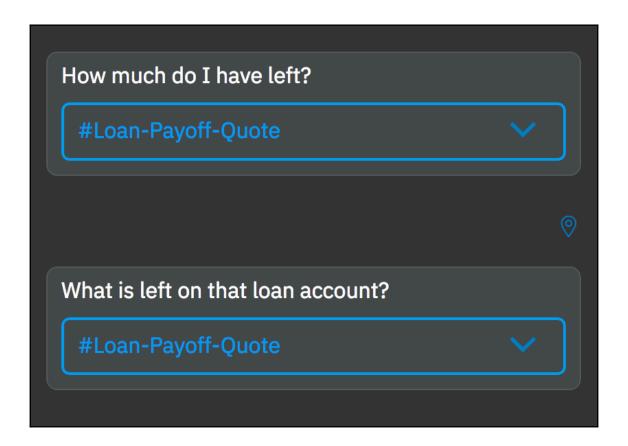




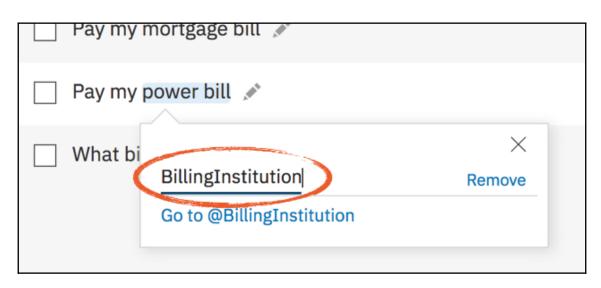


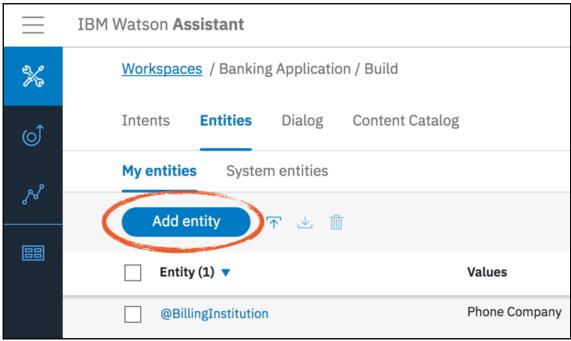




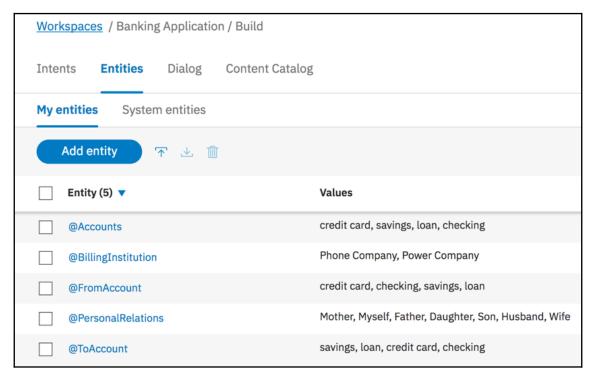


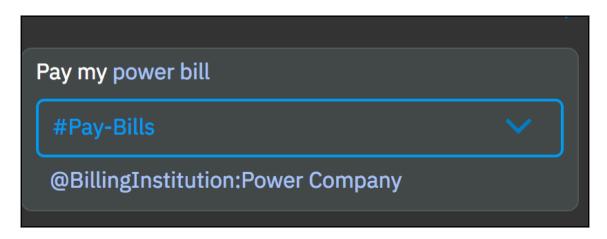
Inter	nt name		
#Pa	#Pay-Bills		
Desc	ription		
Add	a description to this intent		
Add ι	user examples		
Add	user examples to this intent		
Ad	dd example		
	User examples (5) ▼		
	Let's pay bills 💉		
	Pay my latest bills 🥕		
	Pay my mortgage bill 💉		
	Pay my power bill 🥕		
	What bills are due? 🥕		

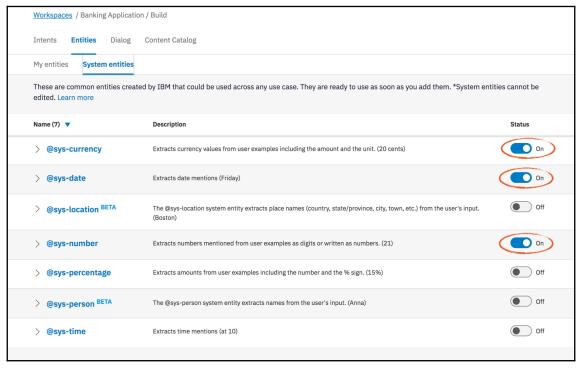




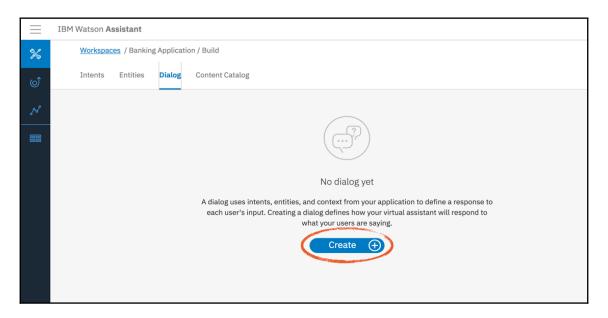


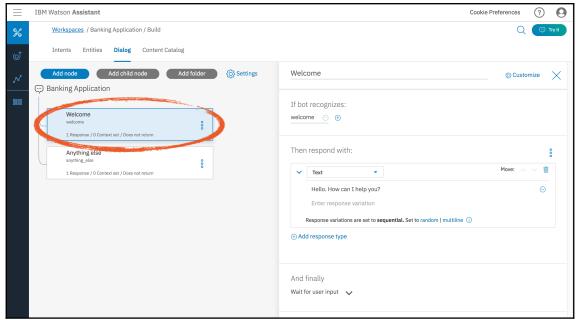


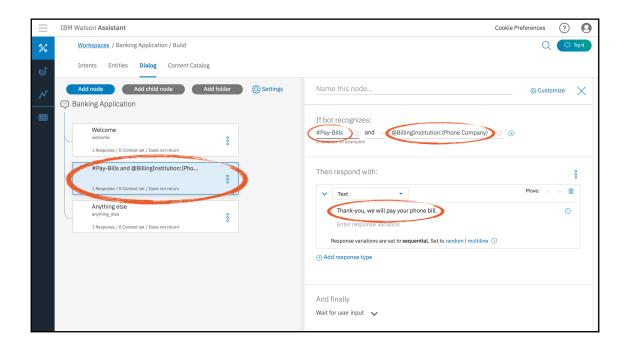


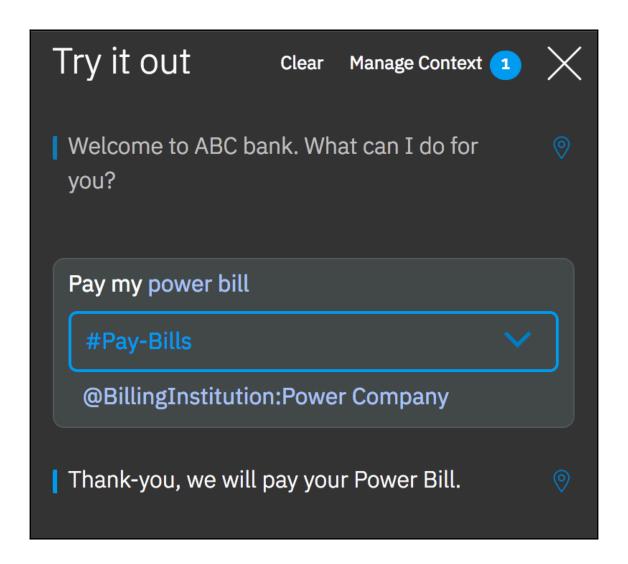


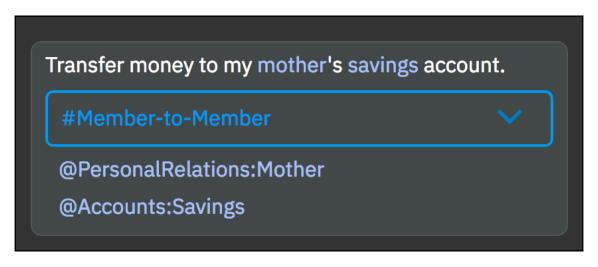
← #Funds-Transfer		
#Funds-Transfer		
Description Add a description to this intent		
Add user examples Add user examples to this intent		
Add example		
☐ User examples (15) ▼		
Can you transfer bewteen my credit card and savings 💉		
☐ Deposit \$200 to checking ﴾		
☐ Deposit to another account 🎤		
give me some dough 🥕		
☐ I want to move some money 🎤		
☐ Move money from checking to savings ﴾		
☐ Move to my Checking account ﴾		
☐ Put \$200 into my savings, from my loan account 🎤		
☐ Take \$100 from savings and put into checking ✓		
☐ Transfer funds 💉		
☐ Transfer money 🎤		
☐ Transfer money from savings ℯ		

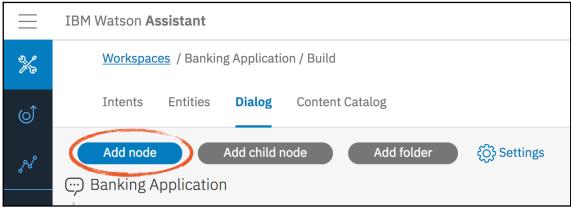


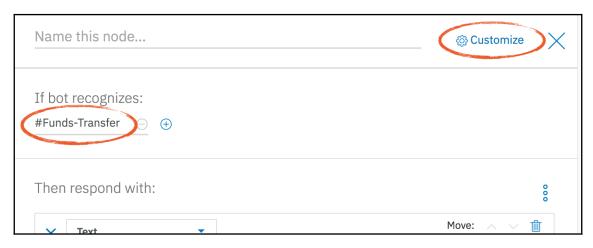


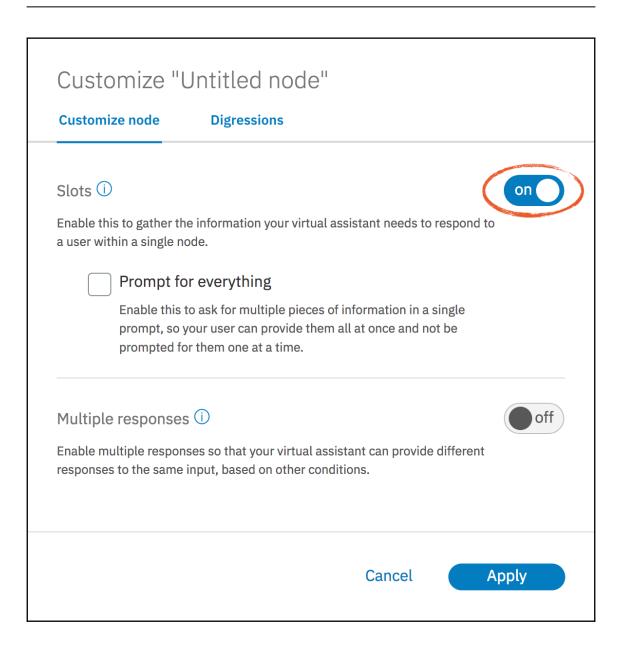


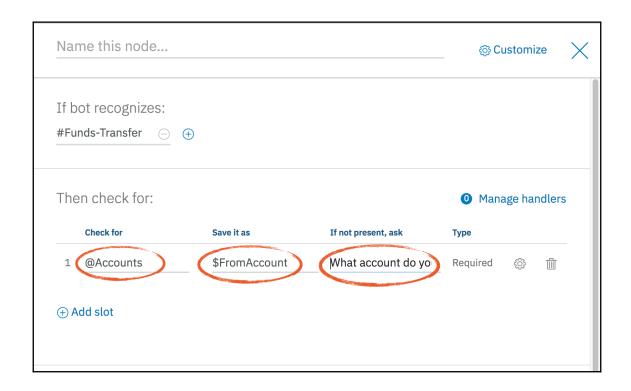


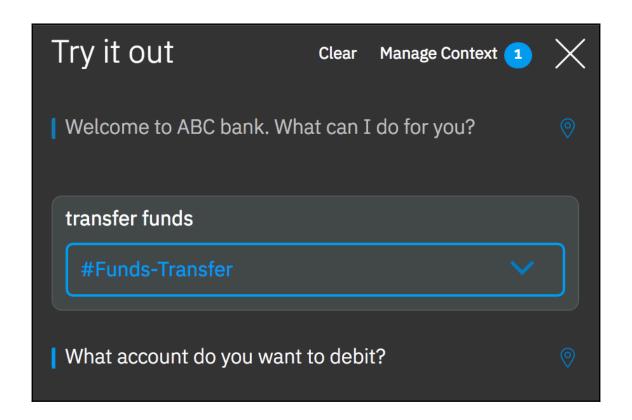


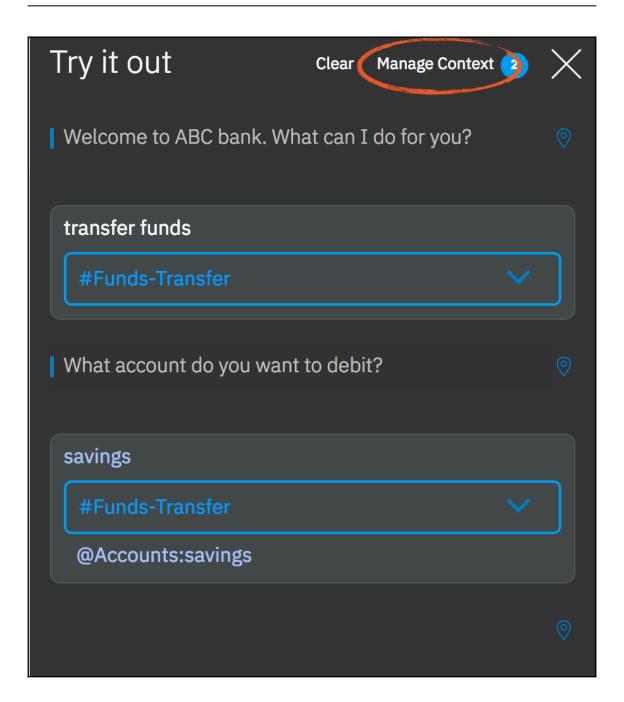


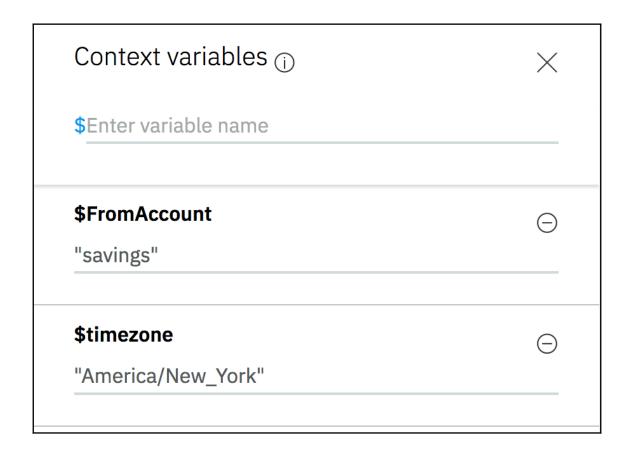


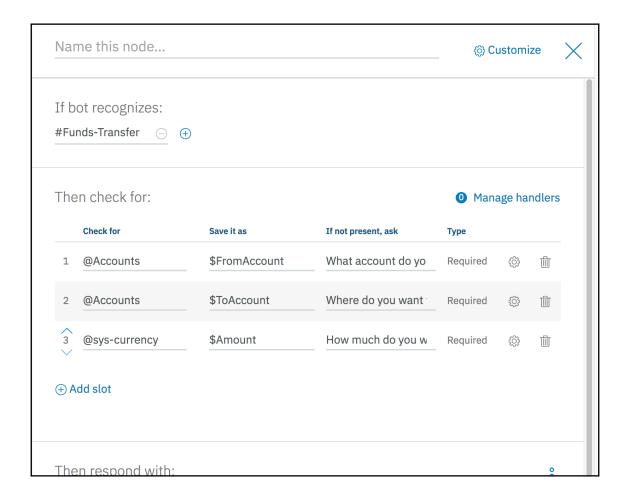


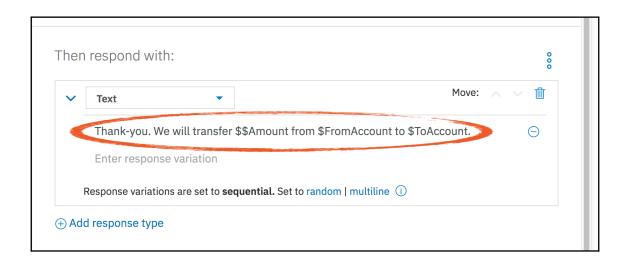


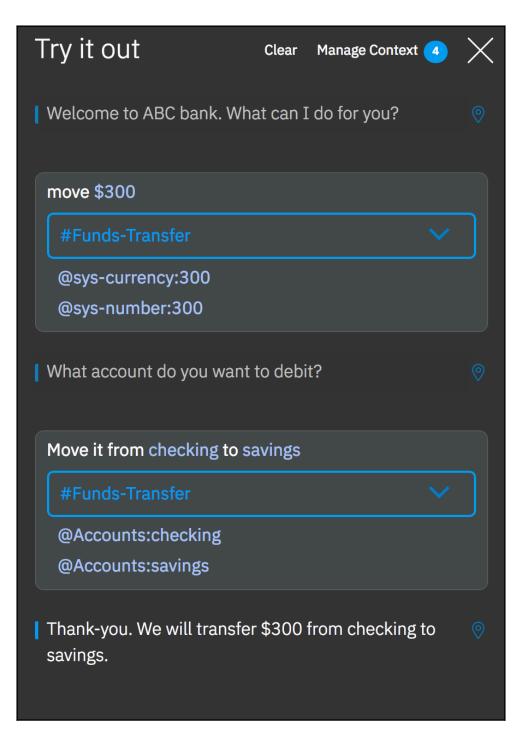


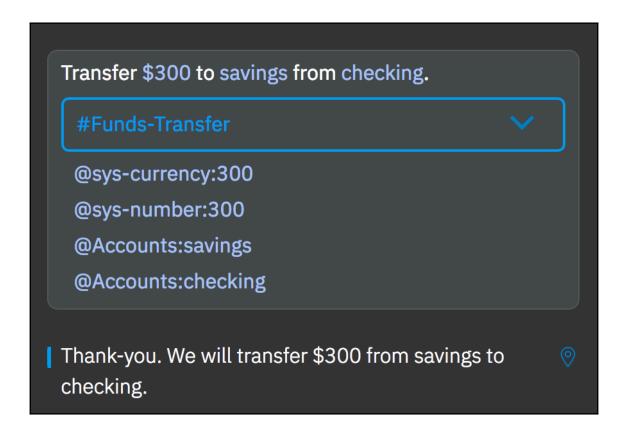


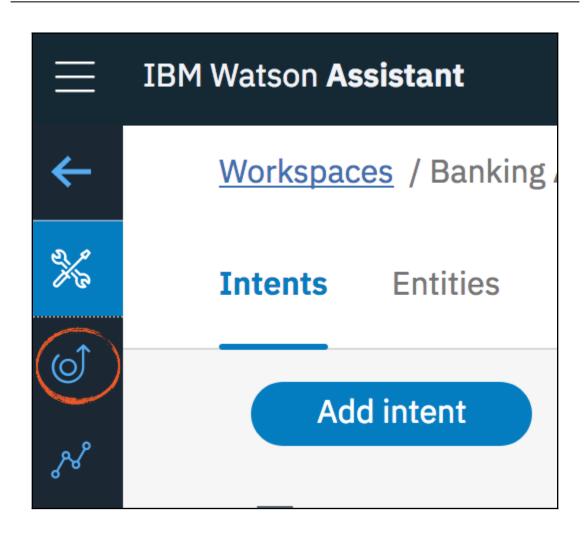


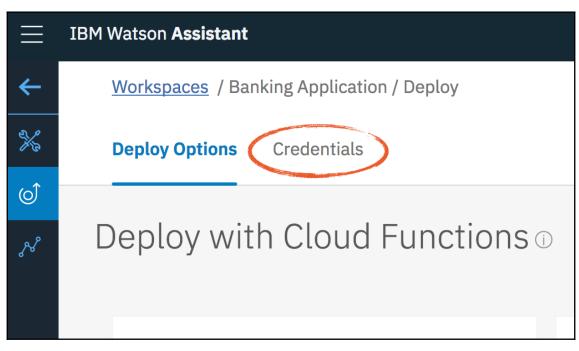






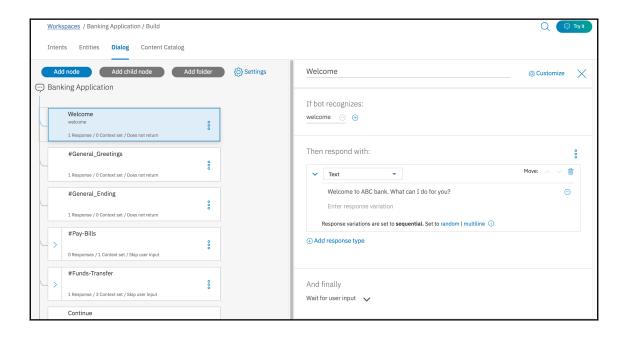












```
import json
2 import ibm_watson
4 def BankBot():
5
       # Create session with the Watson Assistant
6
7
       assistant = ibm_watson.AssistantV1(
8
                iam_apikey='PrLJLVykZG4V-FQrADLiZG91oOKcJN0UZWEUAo0HxW8Q',
9
                version='2018-09-20')
10
11
       # Pull the first prompt from the Dialog
12
       response = assistant.message(
13
                workspace_id='3e86c7a1-b071-4e6a-ada2-a8ac616e6aa6').get_result()
14
15
       # Continue prompting the user and getting their input, until they indicate
16
       # it's time to quit
17
       while True:
18
19
            # Get the text of the prompt
20
           prompt = response.get('output').get('text')
21
            # Display all of the text provided in the prompt
            for text in prompt:
24
                print(text)
25
26
            # Get the user's next utterance
27
           utterance = input("==> ")
28
29
            # Invoke Watson to assess the intent of the utterance and determine how
30
            # to respond to the user
31
            response = assistant.message(
32
                    workspace_id='3e86c7a1-b071-4e6a-ada2-a8ac616e6aa6',
33
                    input={'text': utterance},
34
                    context=response.get('context')
35
                ).get_result()
36
37
            # Ensure there are intents in the response.
38
           if len(response.get("intents")) > 0:
39
40
                #Check whether the dialog indicates an end to the conversation
41
                if response["intents"][0]["intent"] == "General_Ending":
42
                    if len(response.get("output").get("text")) > 0:
43
                        # If there are any remaining messages in the response then
44
                        # print them out.
                        print(response.get("output").get("text")[0] + '\n')
45
                        # And terminate the conversation.
46
47
                        break
48
49
            # If there are other intents that need processing, that logic can
50
            # go here
51
52
53 BankBot()
```

Welcome to ABC bank. What can I do for you?

==> i want to transfer some money from my checking account
How much do you want to transfer?

==> \$250
Where do you want to deposit?

==> put it in savings
Thank-you. We will transfer \$250 from checking to savings.

What else can I help you with?

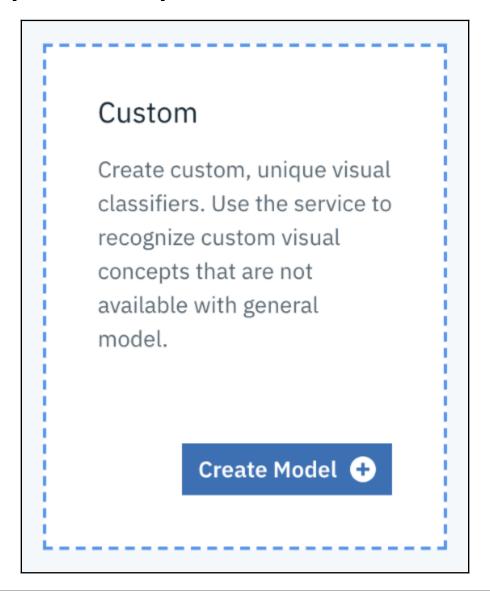
==> I want to pay off my credit card
Thank-you, we will pay your credit card.

Is there anything else you need?

==> no, that will do, thanks
Thank-you for letting us help you.

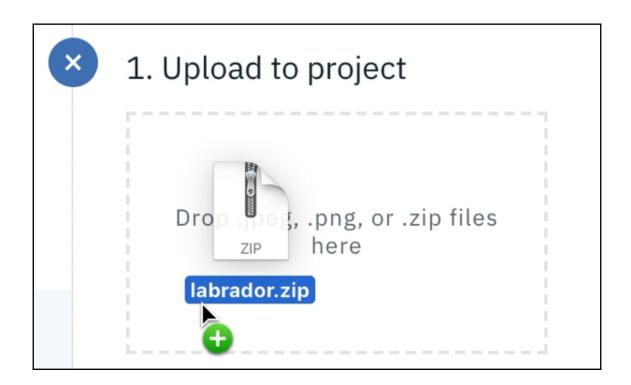


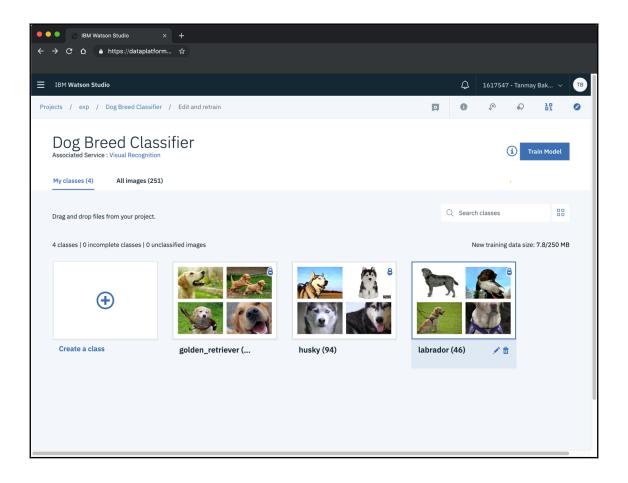
Chapter 3: Computer Vision

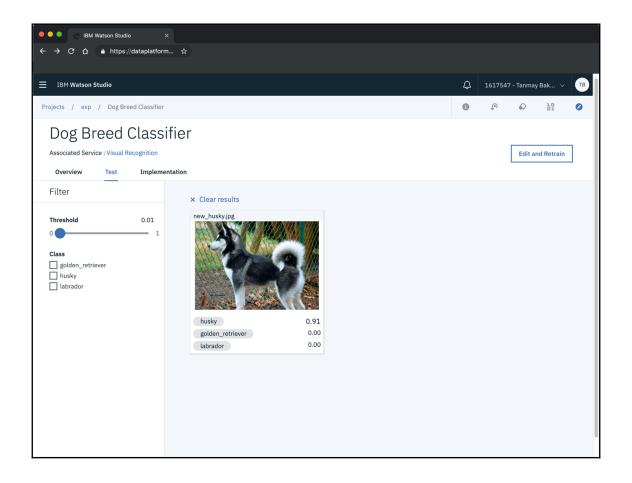


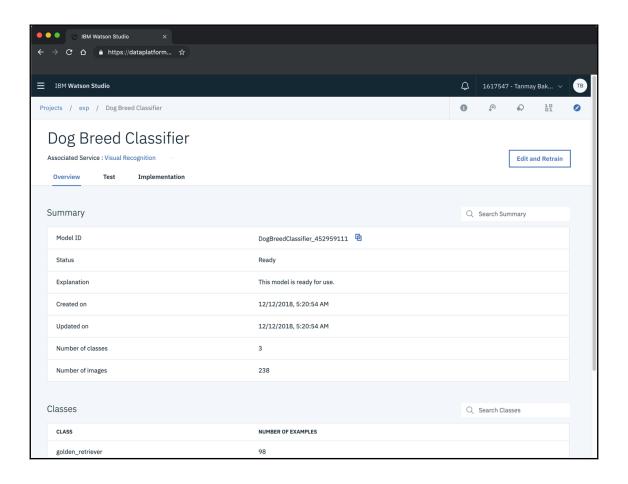
Default Custom Model











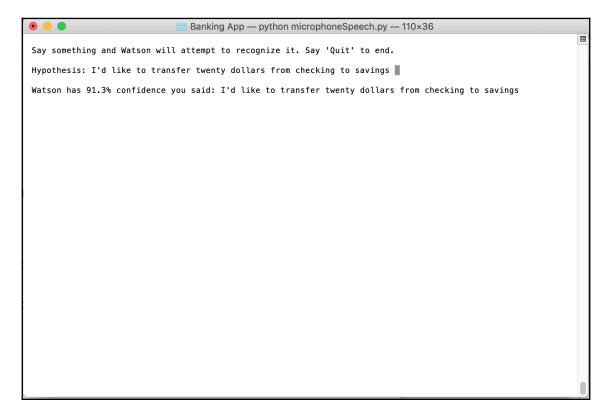




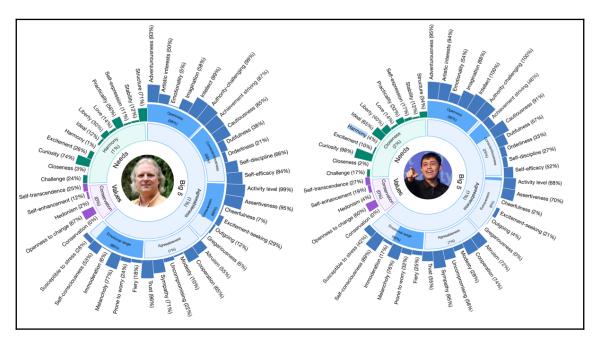




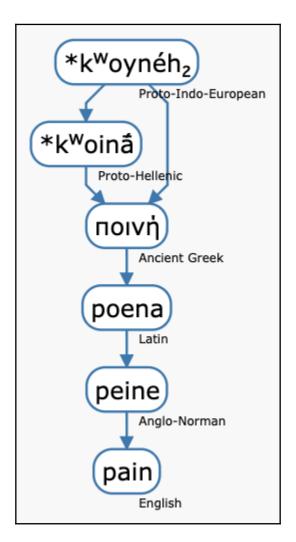
Chapter 4: This Is How Computers Speak

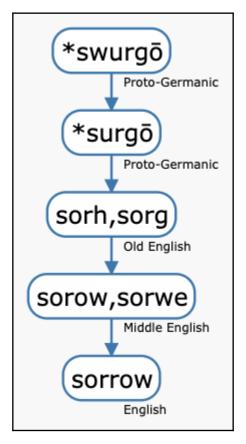


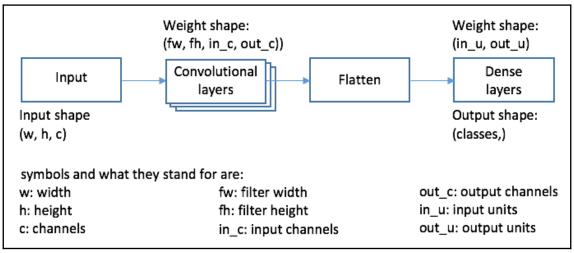
Chapter 5: Expecting Empathy from Dumb Computers



Chapter 6: Language - How Watson Deals with NL

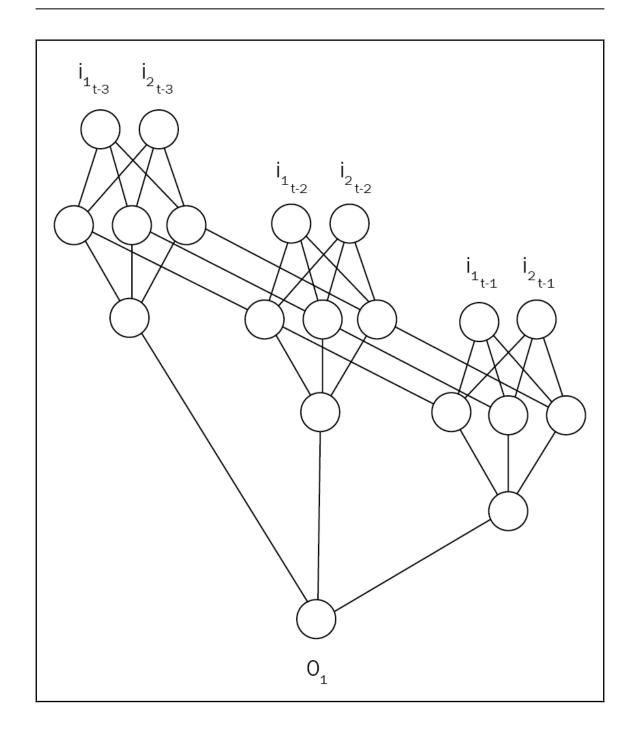


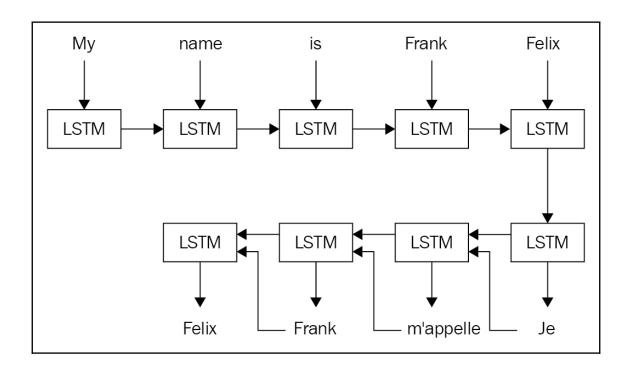


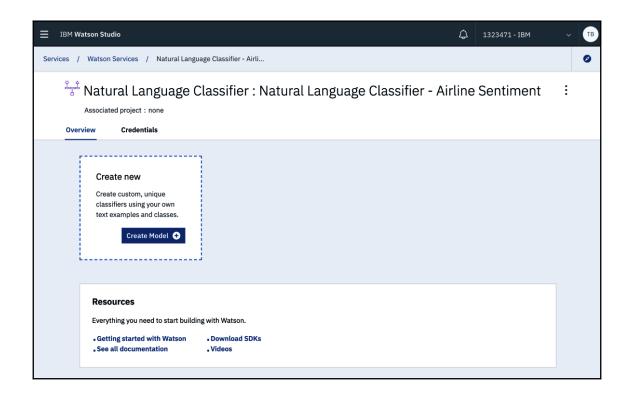


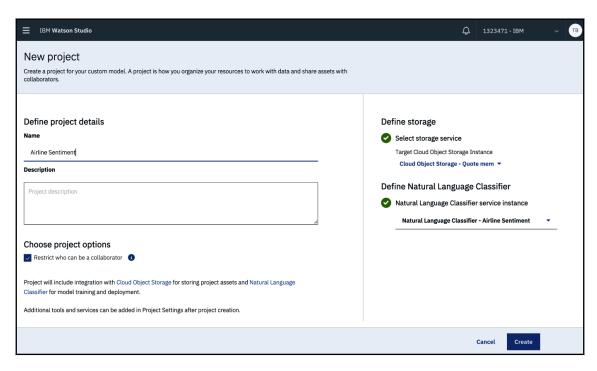
 Input (20,000)
 →
 Dense (200)
 →
 Output (20,000)

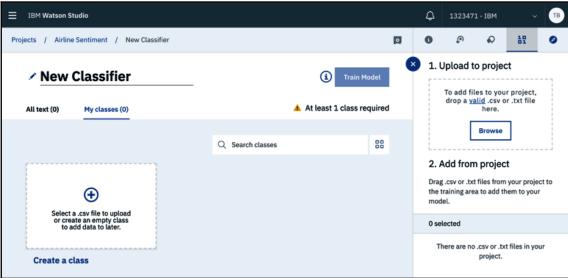
 (1-hot-encoded)
 →
 (multiclass)





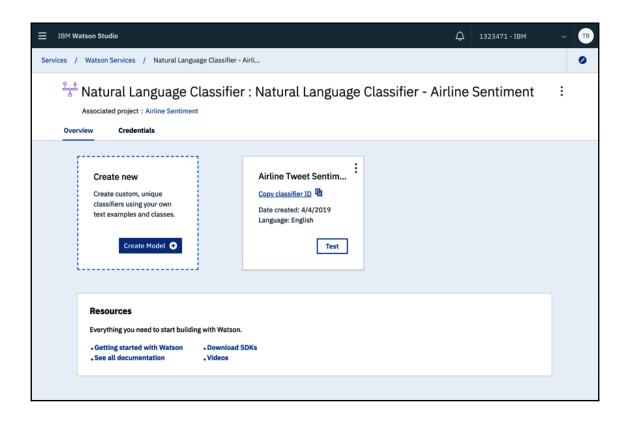


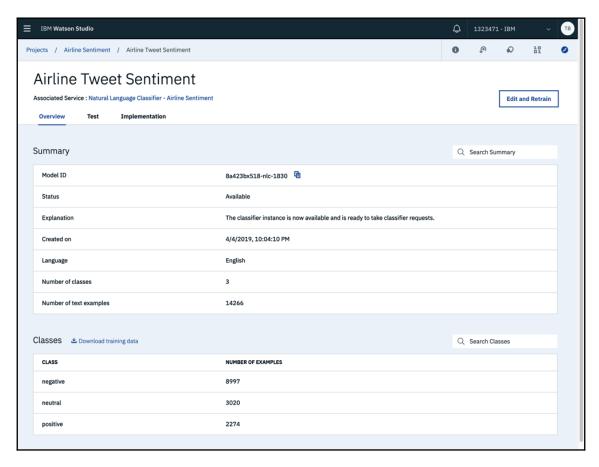


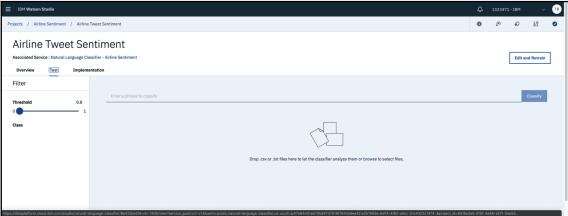


New Classifier



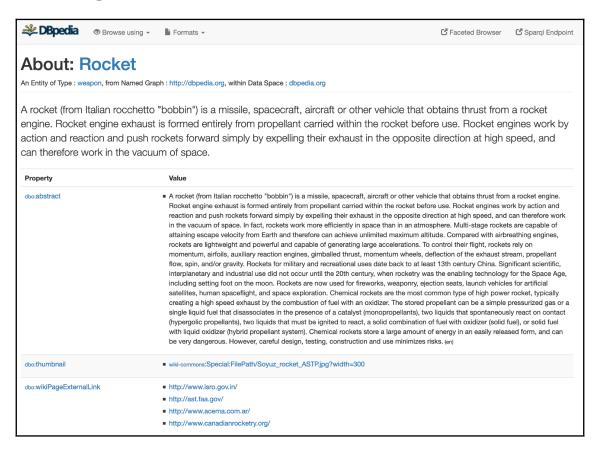


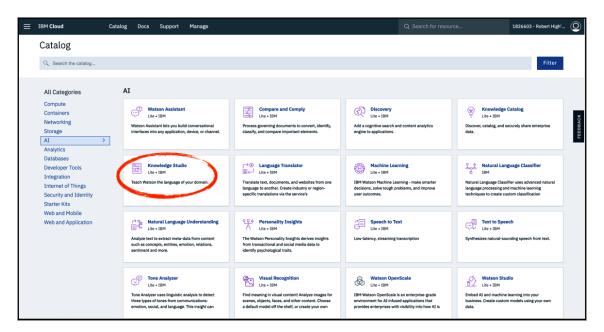


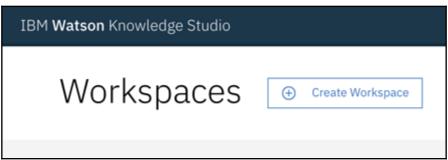


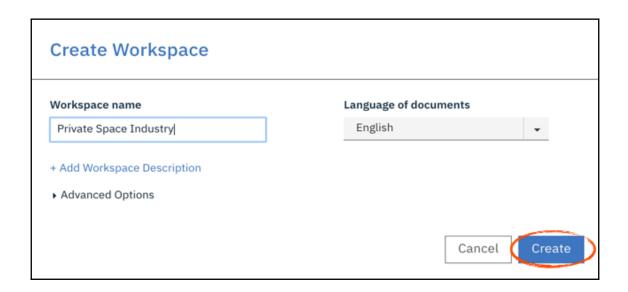


Chapter 7: Structuring Unstructured Content Through Watson



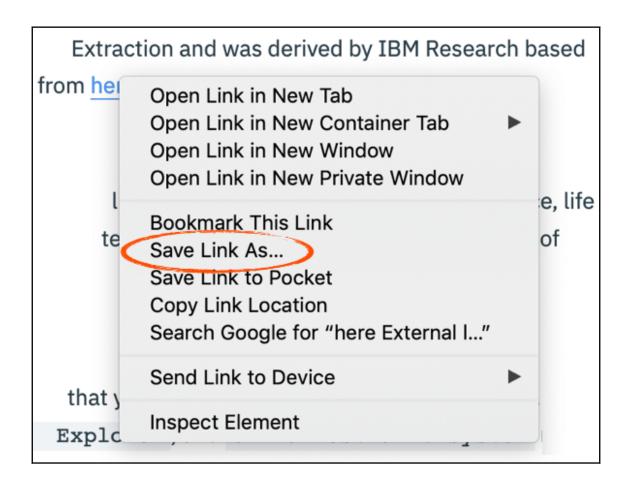


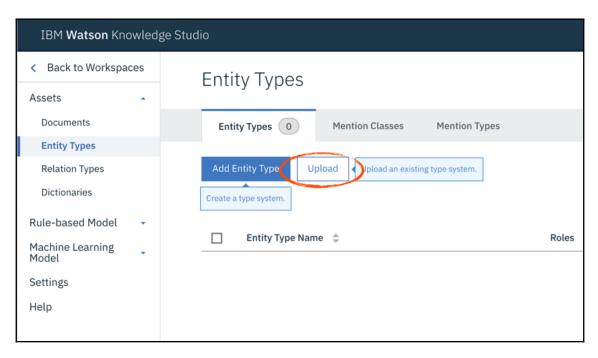


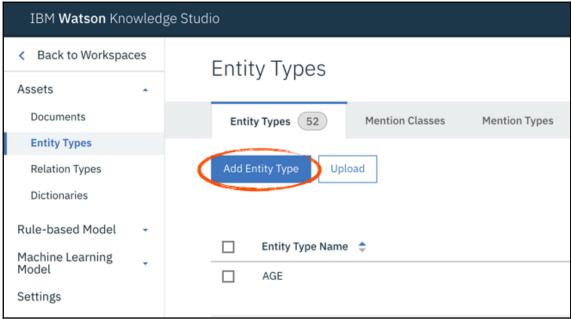


A sample type system based on the *KLUE* type system is provided for you Language Understanding and Extraction and was derived by IBM Resea sample KLUE type system from here

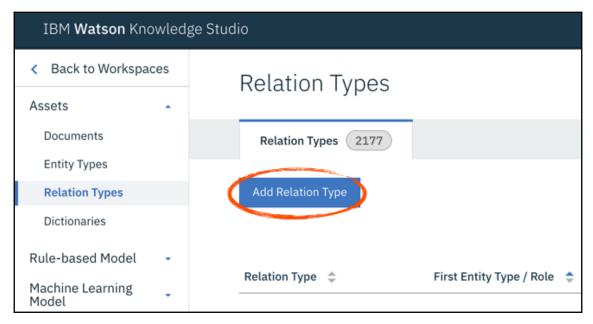
Many industries, such in domains like metallurgy, geology, market intelli





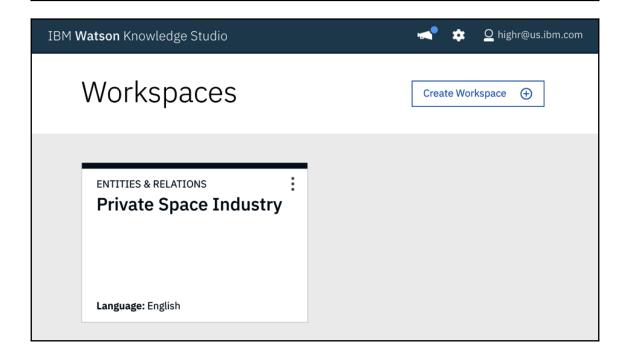


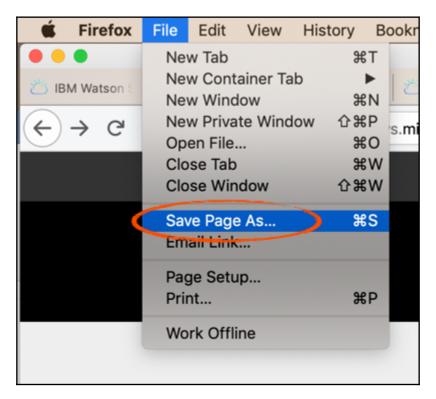


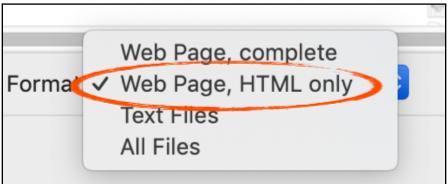


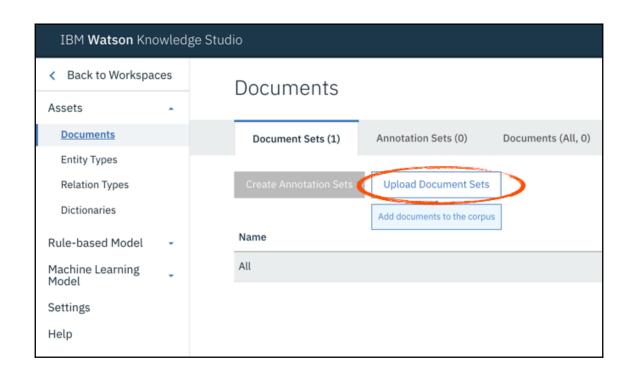


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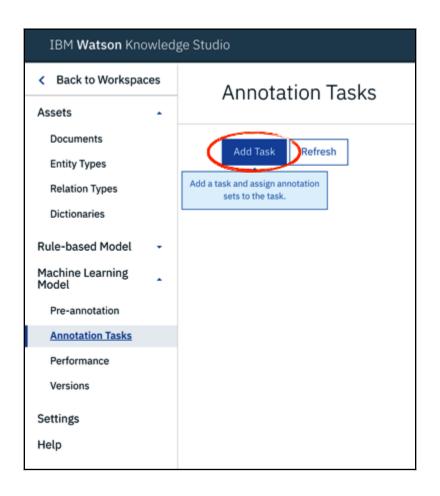
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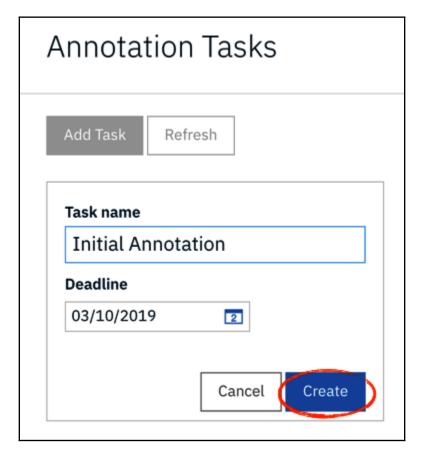
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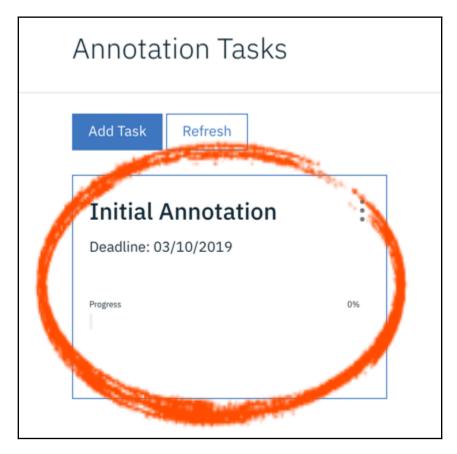
Documents Annotation Sets (0) Document Sets (11) Documents (All, 10) Create Annotation Sets **Upload Document Sets** Divide the corpus into annotation sets and assign human annotators All Commercial space Can we privatize our way to the stars? | MIT News.html_set Commercial Space Flight, Private Taxis and the Future of Space Travel - Northrop Grumman.html_set Future of Spaceflight and NASA Missions Information, Facts and Photos | National Geographic.html_set On National Security | The SpaceX-ULA proxy war is heating up - SpaceNews.com.html_set One small step for private companies how the future of space travel is being redefined.html_set Private spaceflight, explained - Vox.html_set SpaceX and NASA Launch Is First Step to Renewed Human Spaceflight - The New York Times.html_set SpaceX's Crew Dragon Signals Sea Change in U.S. Spaceflight - Scientific American.html_set SpaceX's Crew Dragon capsule successfully docks to the ISS for the first time - The Verge.html_set

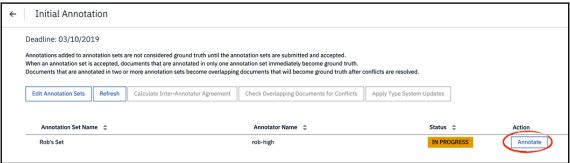
Create Annotation Sets Base set All Overlap 100 % of 10 documents ① Add another set and human annotator New Sets To view inter-annotator agreement scores, assign at least two human annotators and ensure that a percentage of documents overlap between the sets. rob-high Annotator Rob's Set Set name Cancel Generate









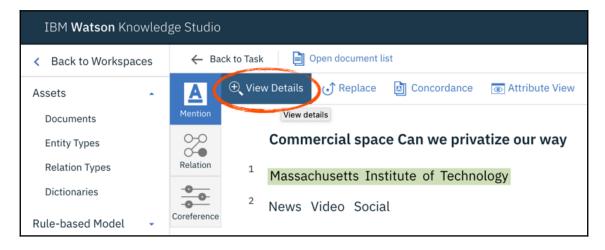


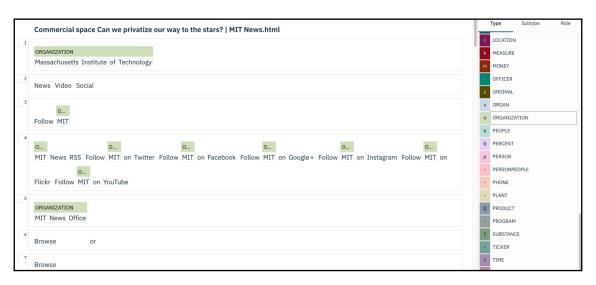


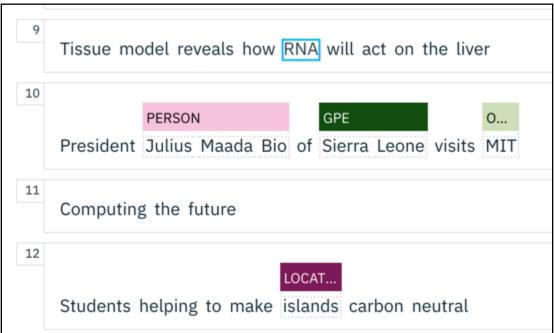




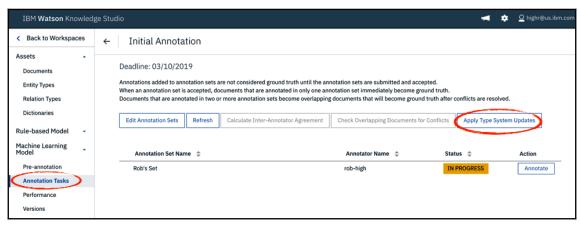
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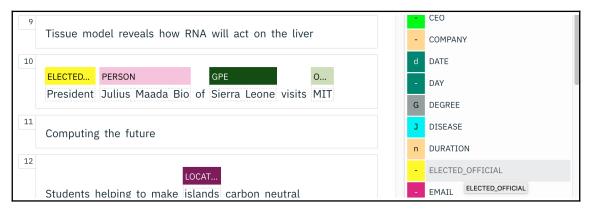


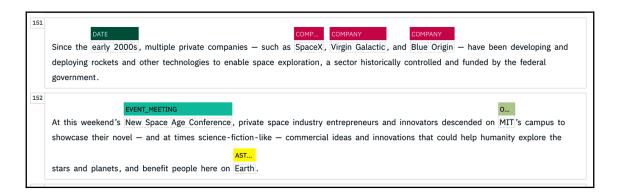


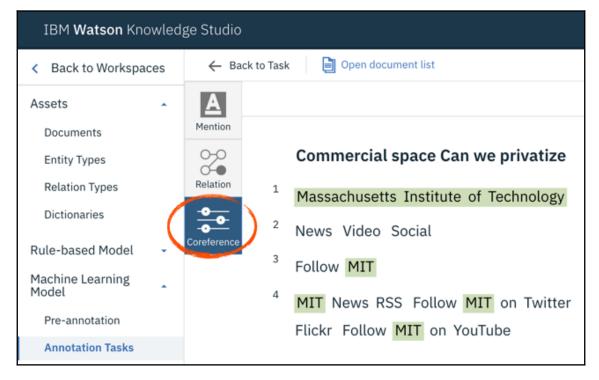






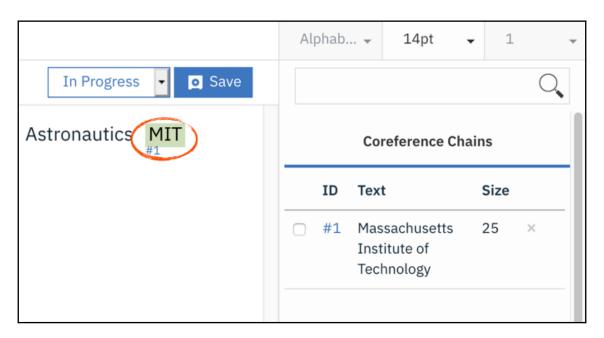


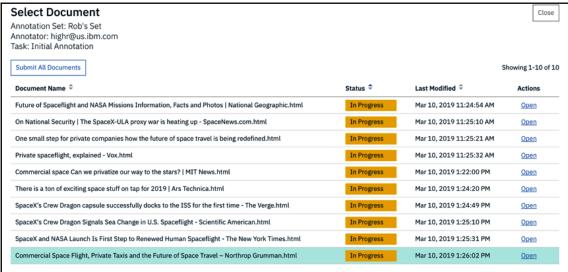




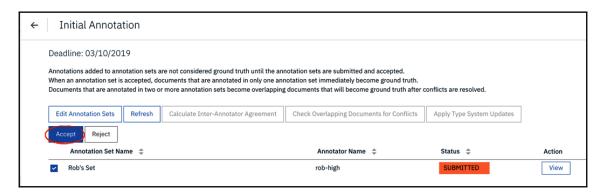
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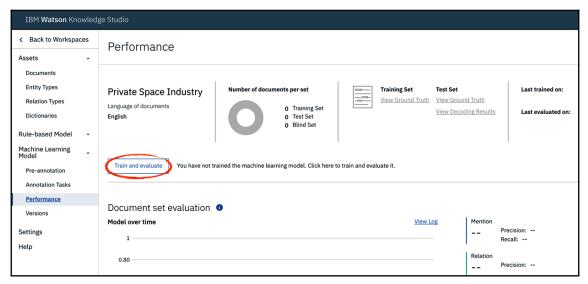
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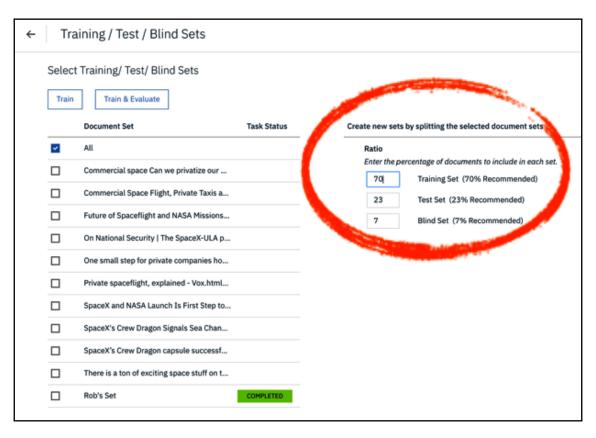


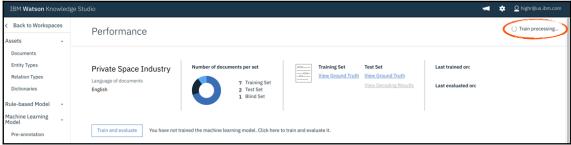


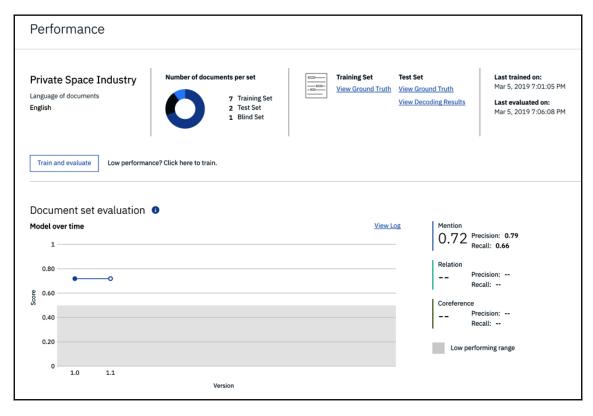


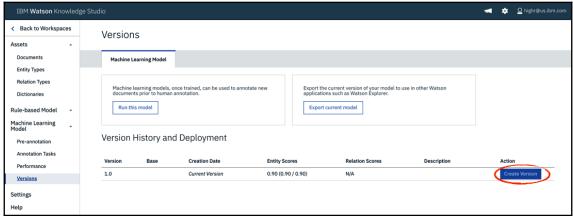










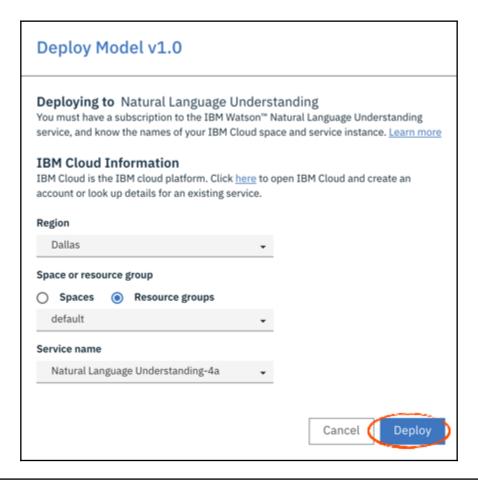


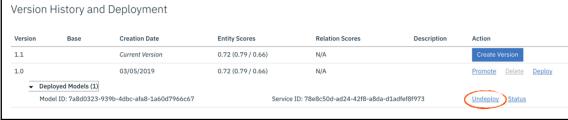
Version History and Deployment						
Version	Base	Creation Date	Entity Scores	Relation Scores	Description	Action
1.1		Current Version	0.90 (0.90 / 0.90)	N/A		Create Version
1.0		03/10/2019	0.90 (0.90 / 0.90)	N/A		Promote Delete Deploy

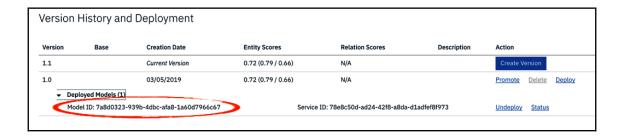
Deploy Model v1.0 Select a service to deploy to. All services require a subscription. Learn more Natural Language Understanding Discovery

Cancel

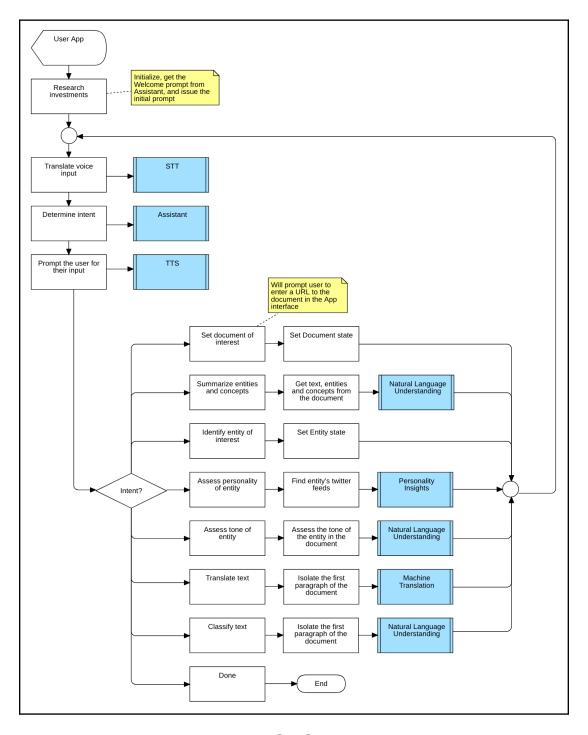
Next







Chapter 8: Putting It All Together with Watson



- 35 # Create a control object
- 36 SPEECH_CONTROL = StreamSpeechControl()

```
# Prepare a thread to recognize the input from the microphone input
recognize_thread = Thread(target=recognizeUsingWebsocket, args=(SPEECH_CONTROL,))
recognize_thread.start()
```

- 64 # Get instances of the needed microphone stream
- 65 microphoneStream = SPEECH_CONTROL.initAudio()

```
# Wait for the speech service to transcribe input from the user
while not SPEECH_CONTROL.MYCALLBACK.isTextTranscribed():
pass
```

- # Process the transcribed input
 transcript = SPEECH_CONTROL.MYCALLBACK.getTranscription(True)
- # Turn off the microphone while the transcribed text is being processed
 SPEECH_CONTROL.terminateAudio(microphoneStream)

```
# Figure out the confidence of the resulting text
confidence = int(round(100*transcript[0].get("confidence")))

utterance = transcript[0].get("transcript")

print("You: " + utterance)

if confidence < confidence_threshold:
    print("Watson had poor confidence in what you said.")

utterance = "Garbage"</pre>
```

```
# Prep voice input

confidence_threshold = 50  # Watson must be greater than this confidence to accept the voice input
```

```
# Invoke Watson to assess the intent of the utterance and determine how
87
     # to respond to the user
     response = assistant.message(
89
             workspace_id,
             input={'text': utterance},
             context=context).get_result()
91
92
93
     # Get the text and context of the response
94
     response_text = response.get("output").get("text")
     context = response.get("context")
95
```

- 29 # Prep speech output
 30 speechSession = initTextSpeech()
- 31 voice = 'en-US_AllisonVoice'

```
53 # Display and Say all of the text provided in the prompt
54 for text in prompt:
55     speakAndPrint(text)
```

```
16 def speakAndPrint(text):
17     print("Watson: {}".format(text))
18     textSpeech(text=text, voice=voice, session=speechSession)
```

```
98 # Display and Say all of the text provided in the response
99 for text_line in response_text:
100 speakAndPrint(text_line)
```

```
# Synthesize the expressed text in the indicated voice
16
       audio_file=open('glad_to_be_here.wav', 'wb')
17
       audio_file.write(
18
                session.synthesize(
19
                        text,
20
                        accept='audio/wav',
21
                        voice=voice).get_result().content)
22
       audio_file.close()
23
```

```
# Process the #Document-Of-Interest intent

| 114 | elif (response["intents"][0]["intent"] == "Document-Of-Interest") and (context.get("research_document")):

| document_of_interest = response.get("context").get("research_document")
```

```
# Process the #Document-Of-Interest intent and prompt for the document URL if needed
     elif (response["intents"][0]["intent"] == "Document-Of-Interest"):
118
119
120
              research_URL = raw_input("What URL do you want to research? ==> ")
         except NameError:
              research_URL = input("What URL do you want to research? ==> ")
         utterance = "Let's do research on the document at: " + research_URL
124
         response = assistant.message(
125
                 workspace_id,
126
                  input={'text': utterance},
127
                 context=context).get_result()
128
         # Get the text and context of the response
         response_text = response.get("output").get("text")
129
         context = response.get("context")
130
         # Display and Say all of the text provided in the response
132
         for text_line in response_text:
              speakAndPrint(text_line)
133
```

```
# Summarize the document
136
     elif (response["intents"][0]["intent"] == "Summarize-Document") and (context.get("research_document")):
137
         # Enumrate the article content
         article_text = getText(research_URL, session=nluSession)
138
139
         print(article text)
140
         # Enumerate the enties found in the document
141
         entities = preprocessEntities(getEntities(research_URL, limit=5, session=nluSession))
142
143
             speakAndPrint("The following entities were found:")
             text line = ''
145
             for i in range(len(entities)-1):
                 text_line = text_line + entities[i].get("text") + ", "
146
147
             if len(entities) > 1:
                 text_line = text_line + "and "
149
                 text_line = text_line + entities[len(entities)-1].get("text")
150
             speakAndPrint(text_line)
151
         else:
             speakAndPrint("No entites were mentioned in the document")
152
         # Enumerate the document categories
         categories = getCategories(research_URL, session=nluSession)
155
         speakAndPrint("The article spoke about these concepts:")
156
         for concept in categories:
             speakAndPrint(concept.get("label"))
```

```
# Process the #Entity-Of-Interest intent

| 160 | elif (response["intents"][0]["intent"] == "Entity-Of-Interest") and (context.get("research_entity")):
| 161 | entity_of_interest = disambiguateEntity(response.get("context").get("research_entity"), entities)
```

```
# Process the #Entity-Personality intent

164 elif response["intents"][0]["intent"] == "Entity-Personality":

165 entity_twitter = entity2twitter(entity_of_interest)

166 if entity_twitter == None:

167 speakAndPrint("Sorry, I couldn't find a twitter handle for " + entity_twitter["text"])

168 else:

169 speakAndPrint("Here's a twitter-based personality analysis for " + entity_twitter["text"])

170 print(prettyPrintProfile(getProfile(tweets(entity_twitter))))
```

```
# Process the #Entity-Tone intent
elif response["intents"][0]["intent"] == "Entity-Tone":
speakAndPrint("The sentiment of " + entity_of_interest["text"] + " is " +
entity_of_interest["sentiment"]["label"] + " with an intensity of " +
str(entity_of_interest["sentiment"]["score"]))
```

```
# Process the #Translate-Research intent

| 184 | elif (response["intents"][0]["intent"] == "Translate-Research") and (context.get("translation_language")):

| article_text = getText(research_URL, session=nluSession)

| translated_article = translate(article_text, response.get("context").get("translation_language"))

| speakAndPrint("I've translated your document to " + context.get("translation_language"))

| print(translated_article)
```

```
# Process the #Classify-Text intent
the process the #Classify-Tex
```

Create Dialog Skill

Create a new skill, start building a skill using the customer care sample, or import an existing skill.

Create skill Use sample skill Import skill

Select the JSON file for the dialog skill with the data you want to import and choose the artifacts to import to the new skill.

Choose JSON File

- Everything (Intents, Entities, and Dialog)
 - Intents and Entities

Import

Graphics Bundle Ends Here	
	[94]

Index